



Customer Questionnaire to **Optimize the Kaltura Solution for Your Organization**

The following questions are provided to assist the customer and Kaltura to create and optimize the design and implementation of the Kaltura platform to respond to customer requirements.

List of Questions:

1. How many business units are there in your organization?

2. Is there one business unit in particular that acts as an administrator for the rest of the business units?

3. If yes to previous question, does this business unit act as a content moderator to other business units? Or are individual business units allowed to publish content?

4. How many users are there in each business unit?

5. Are these business units separate in terms of video content?

6. Should the business units be able to share video content?

7. Are there any security implications in content sharing between the business units?



8. Are there users at the corporate level, which should have access to content owned by other business units?

9. Will all business units stream content from the same CDN account, or will each business unit have their own CDN account?

10. Does each business unit need a dedicated CDN billing report?

11. Do the business units (some or all); upload content to external distributors (YouTube for example)?

12. If yes to previous question, is the external distribution account shared by all business units?