

Copy Channel - User Guide

Content updated: 10/06/2026

 This article is designated for all users.

About

Administrators can give users the ability to copy channel contents to a different Kaltura account. The following sections outline user capabilities.



This module is for both Content Hubs and legacy Video Portal users.



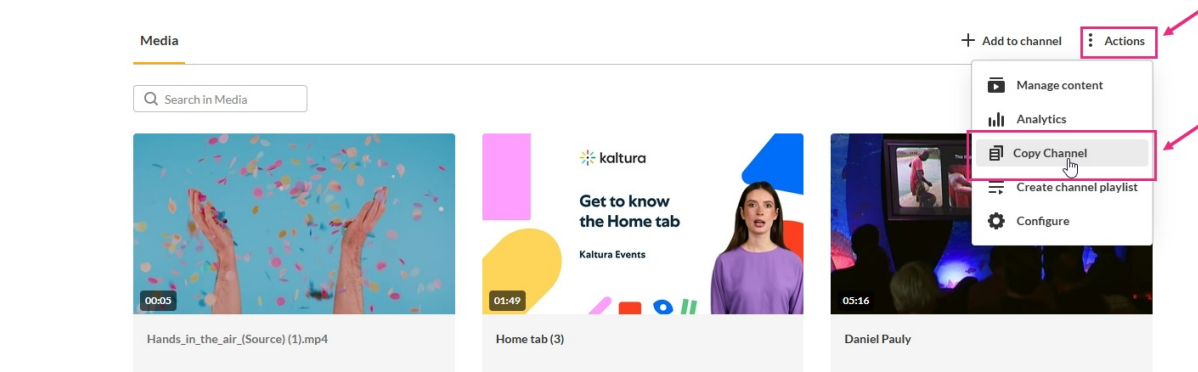
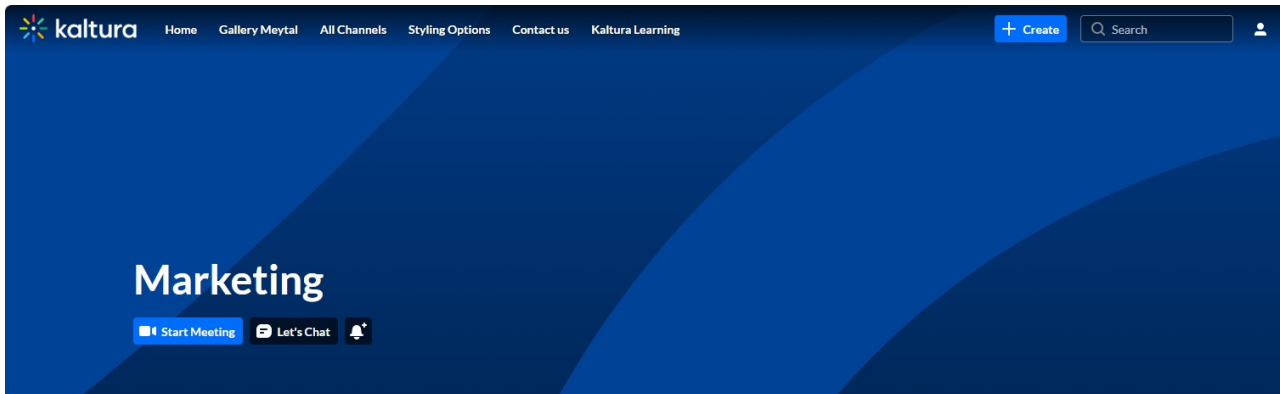
For technical support, contact Kaltura Customer Care. For all other inquiries, reach out to your Customer Success Manager.

Copy channel

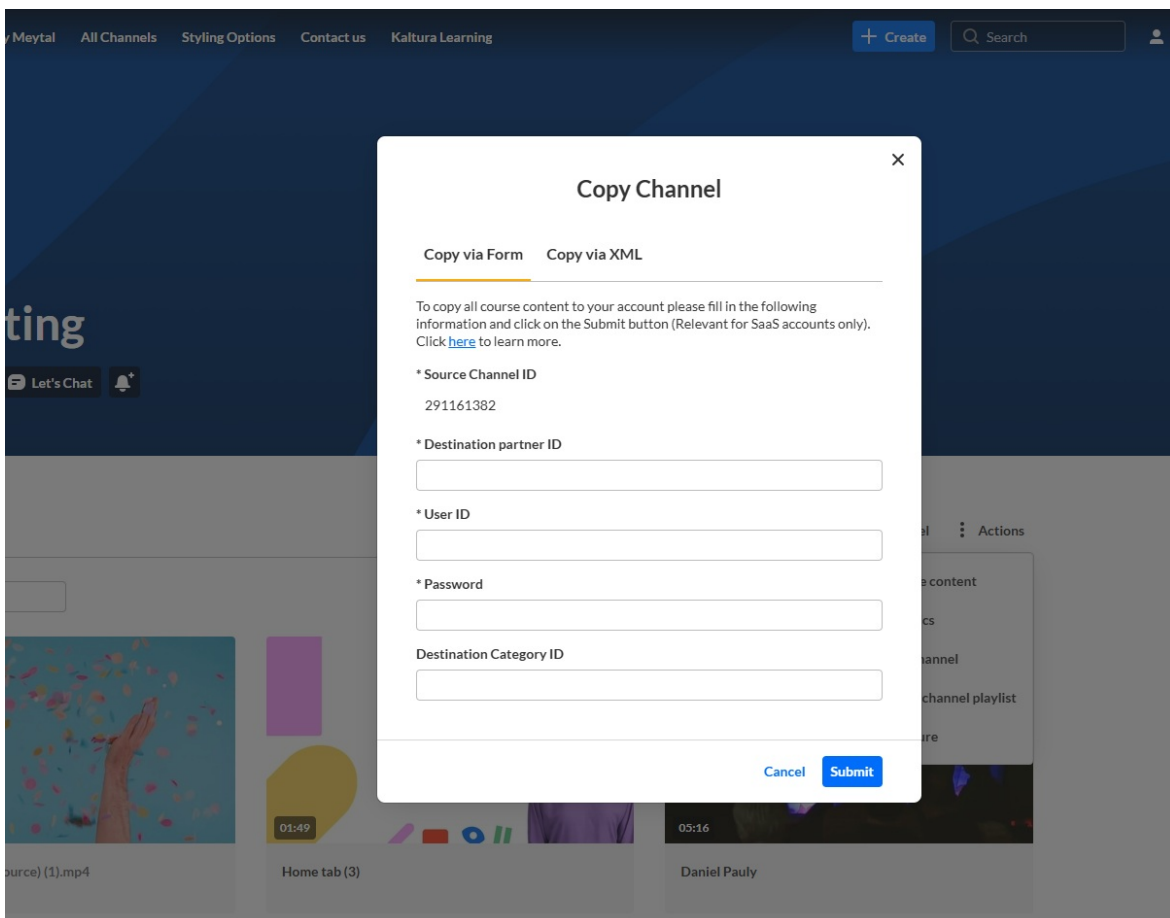
If your admin has enabled and configured the Copy Channel module, capability is displayed for Content Hubs users on the Actions menu, and for legacy Video Portal users as stand-alone button.

Content Hubs users:

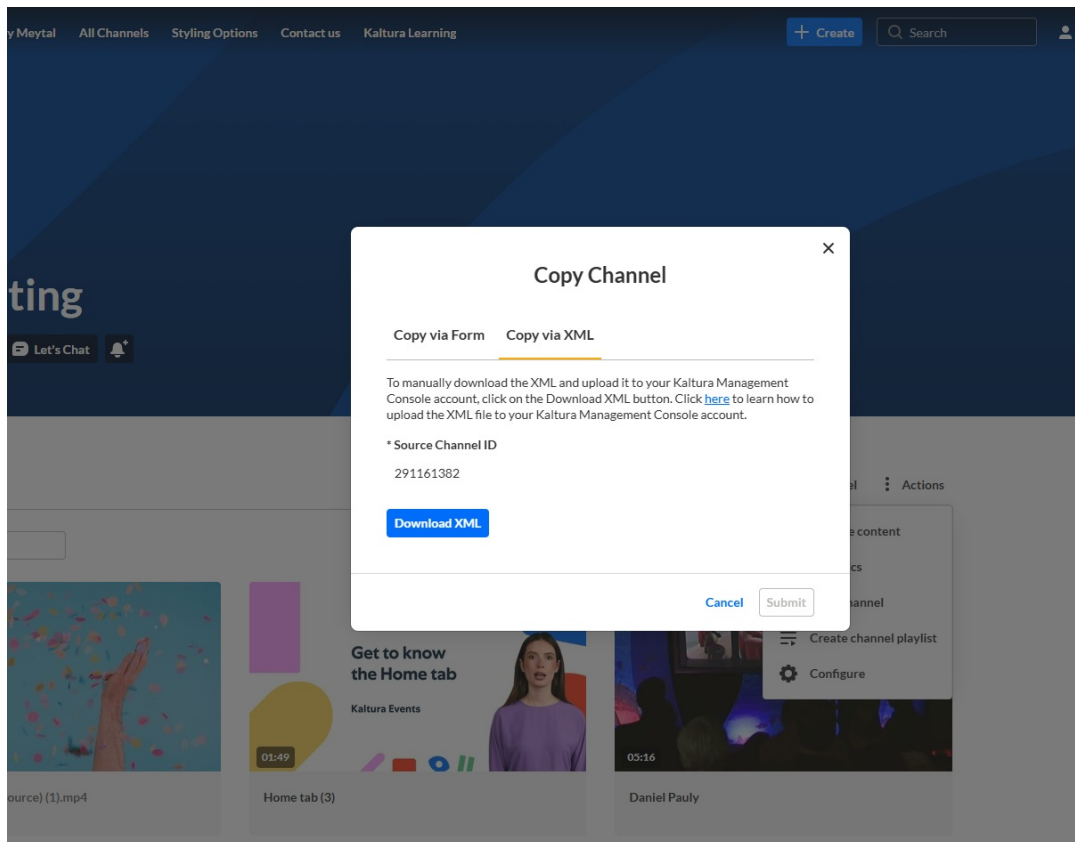
From the Actions menu, choose **Copy Channel**.



The Copy Channel screen displays.

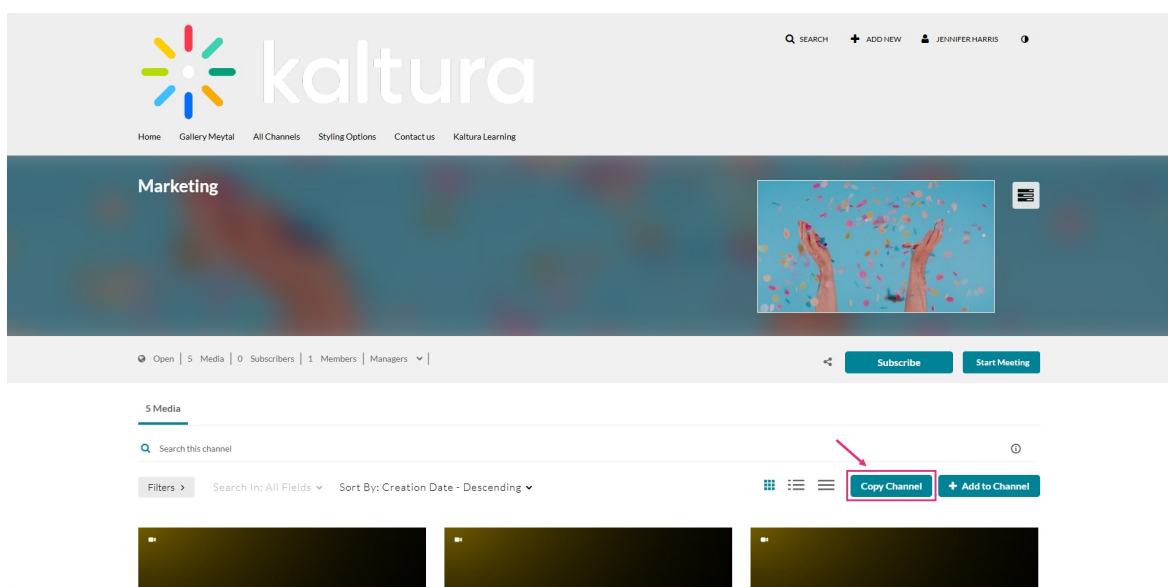


- To copy via form, remain on the **Copy via Form** tab; enter the Destination partner ID, User ID, Password, and Destination Category ID (optional); then click **Submit**.
- To copy via XML, click on the **Copy via XML** tab and click Download XML.



Legacy Video Portal users:

Click the **Copy Channel** button.



The Copy Channel screen displays.

Open | 5 Media | 0 Subscribers | 1 Members | Managers |

Subscribe Start Meeting

To copy all course content to your account please fill in the following information and click on the Submit button (Relevant for SaaS accounts only). Click [here](#) to learn more.

Source Channel ID:
(Required)

291161382

Destination partner ID:
(Required)

User ID:
(Required)

Password:
(Required)

Destination Category ID:

Submit

To manually download the XML and upload it to your Kaltura Management Console account, click on the Download XML button. Click [here](#) to learn how to upload the XML file to your Kaltura Management Console account.

Source Channel ID:
(Required)

291161382

Download XML

- To copy via form, enter the Destination partner ID, User ID, Password, and Destination Category ID (optional), then click **Submit**.
- To copy via XML, click **Download XML**.



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