

Copy Channel - Admin Guide

Content updated: 10/06/2026

 This article is designated for administrators.

About

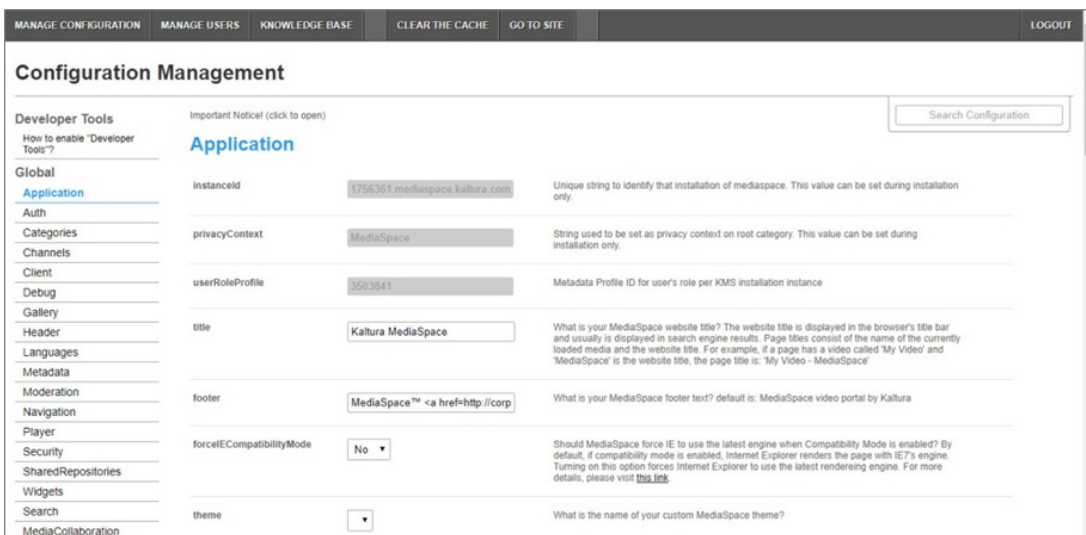
The Copy Channel module allows users to copy channel contents to a different Kaltura account. The sections herein will guide you through enabling and configuring the Copy Channel module.

 This module is for both Content Hubs and legacy Video Portal users.

 For technical support, contact Kaltura Customer Care. For all other inquiries, reach out to your Customer Success Manager.

Configure

1. Access your Configuration Management console.



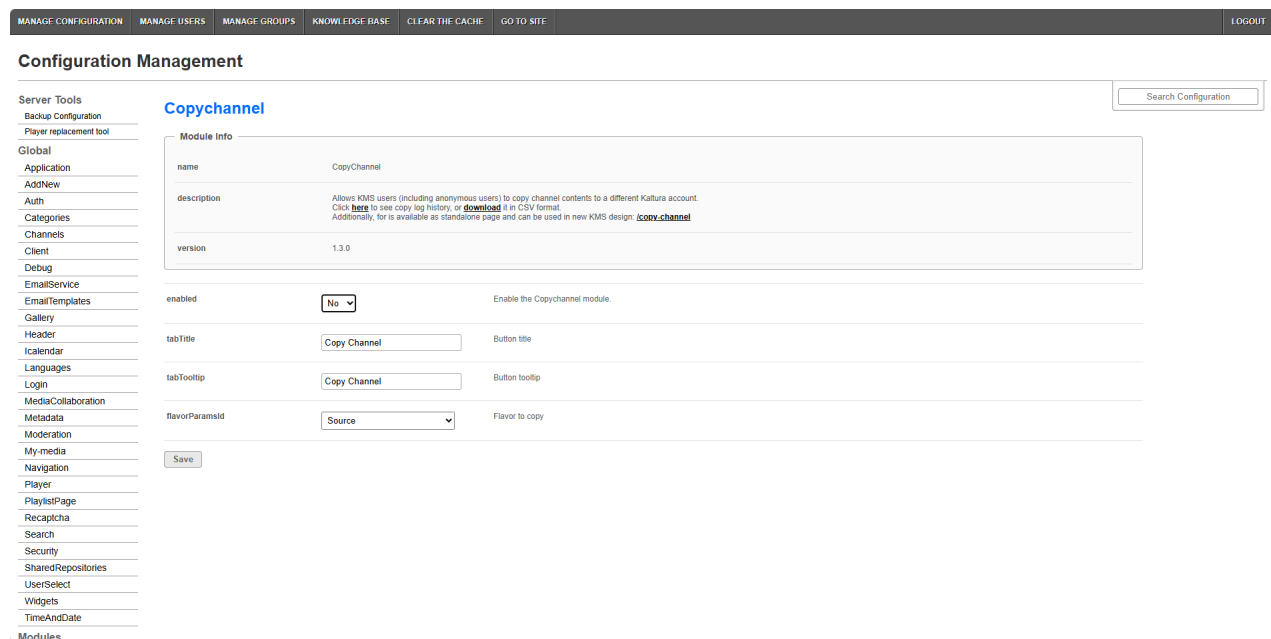
The screenshot shows the 'Configuration Management' console. On the left is a sidebar with a list of configurable items: Developer Tools, Global, Application (highlighted), Auth, Categories, Channels, Client, Debug, Gallery, Header, Languages, Metadata, Moderation, Navigation, Player, Security, Shared Repositories, Widgets, Search, and MediaCollaboration. The main area displays settings for the 'Application' category. It includes an 'Important Notice' and a 'Search Configuration' button. The settings are as follows:

Setting	Value	Description
instanceId	1756361.mediaspace.kaltura.com	Unique string to identify that installation of mediaspace. This value can be set during installation only.
privacyContext	MediaSpace	String used to be set as privacy context on root category. This value can be set during installation only.
userRoleProfile	3503841	Metadata Profile ID for user's role per KMS installation instance
title	Kaltura MediaSpace	What is your MediaSpace website title? The website title is displayed in the browser's title bar and usually is displayed in search engine results. Page titles consist of the name of the currently loaded media and the website title. For example, if a page has a video called 'My Video' and 'MediaSpace' is the website title, the page title is: 'My Video - MediaSpace'
footer	MediaSpace™ <a href=http://corp	What is your MediaSpace footer text? default is: MediaSpace video portal by Kaltura
forceIECompatibilityMode	No	Should MediaSpace force IE to use the latest engine when Compatibility Mode is enabled? By default, if compatibility mode is enabled, Internet Explorer renders the page with IE7's engine. Turning on this option forces Internet Explorer to use the latest rendering engine. For more details, please visit this link .
theme		What is the name of your custom MediaSpace theme?

4. In the list of configurable items on the left of your screen, locate and click on Copychannel.

 The Copychannel item will be crossed out because it is disabled by default.

The Copychannel window displays.



Configuration Management

Copychannel

Module Info

name	CopyChannel
description	Allows KMS users (including anonymous users) to copy channel contents to a different Kaltura account. Click here to see copy log history, or download it in CSV format. Additionally, for is available as standalone page and can be used in new KMS design: copy.channel
version	1.3.0

enabled: Enable the Copychannel module.

tabTitle: Button title

tabTooltip: Button tooltip

flavorParamsId: Flavor to copy

The **Module Info** box displays the module name, description (what enabling this module allows users to do), and version number.

5. In the enabled pull-down list, select **Yes** to enable the Copychannel module.

Other configurable items following the enabled pull-down list are as follows.

Configuration Name	Options	Description
tabTitle	Free text	The title menu item or button on the channel page.
tabTooltip	Free text	The tooltip that will appear when hovering over the menu item or button.
flavorParamsId	Depend on available flavors	Flavor to copy.

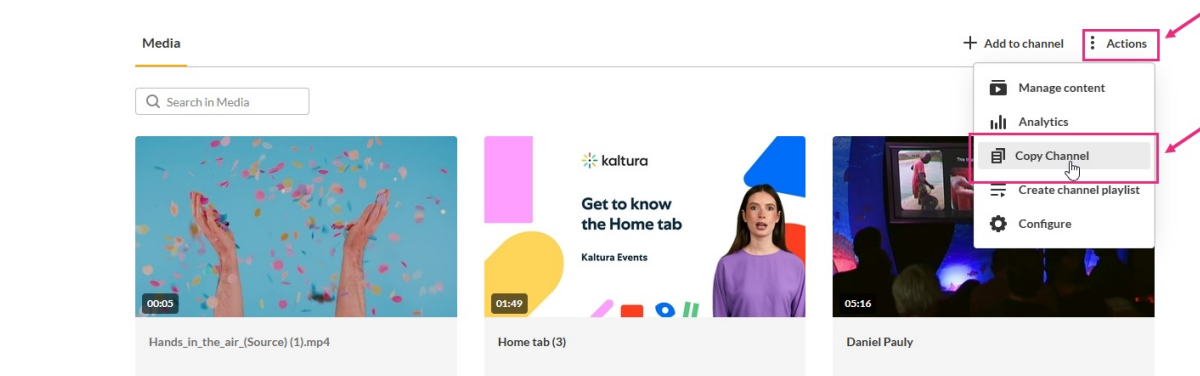
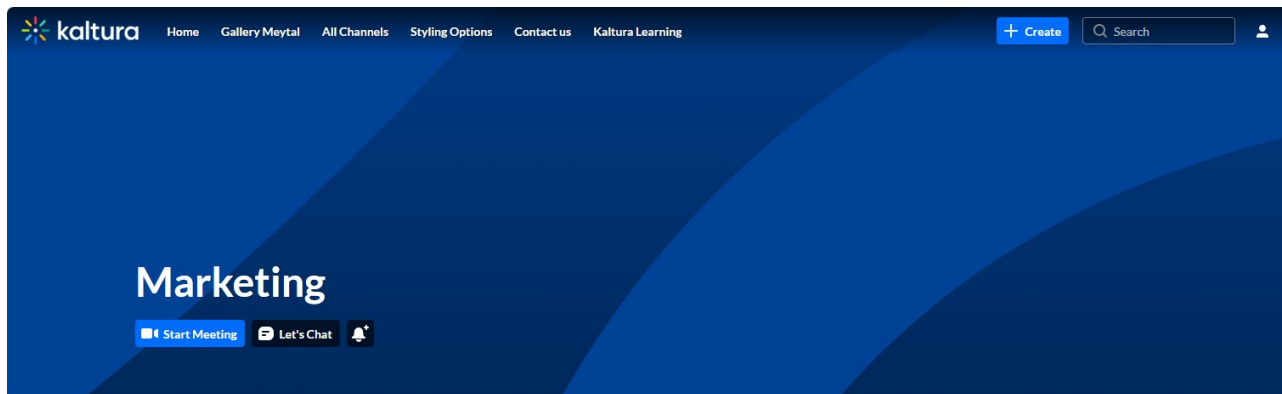
6. Click **Save**. You receive a notice that your configuration for Copychannel was saved and the cache was cleared.

Copy channel capability

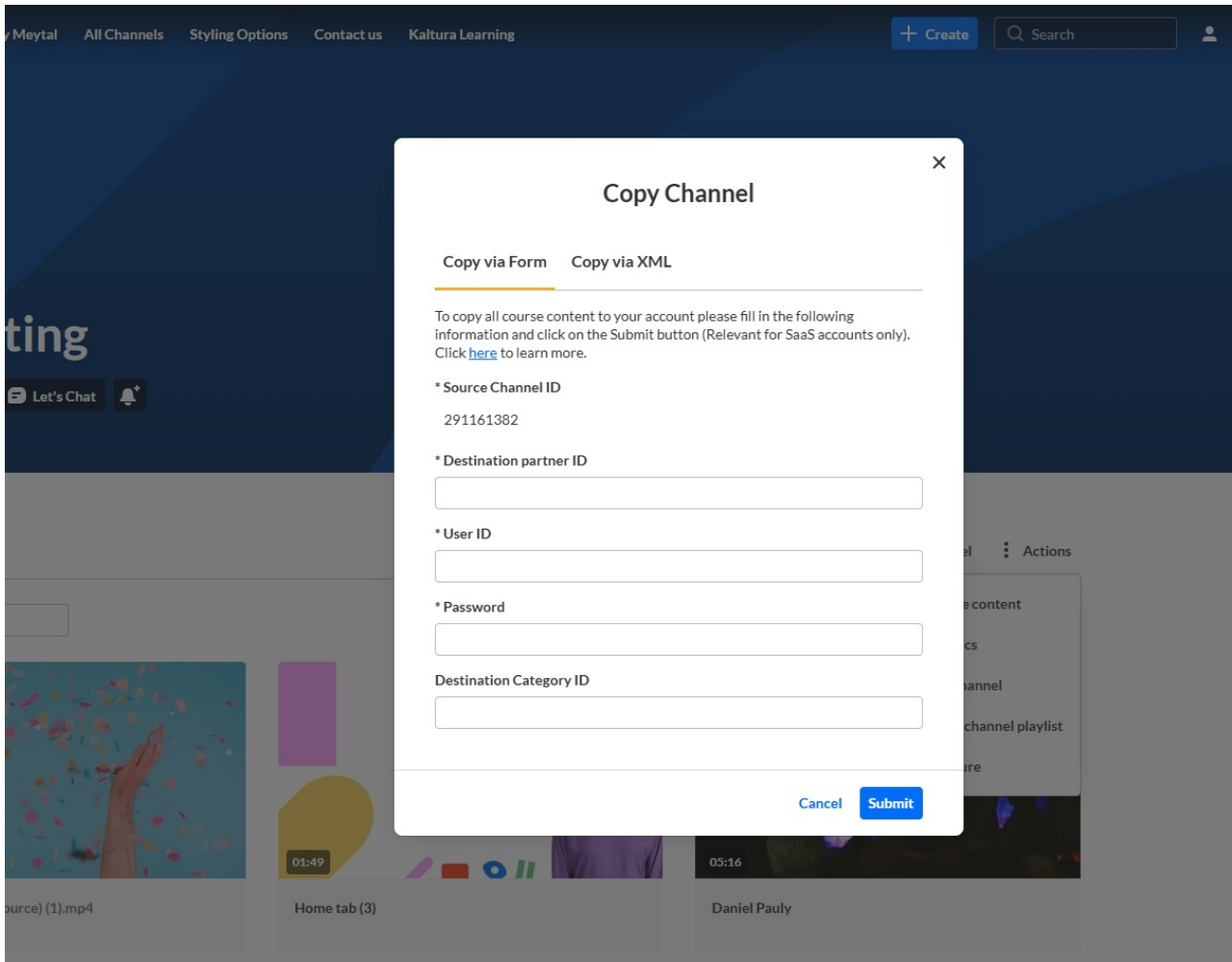
Once enabled and configured, a new copy channel capability is added to the channel page that allows users to copy the channel. This copy channel capability is displayed for Content Hubs users on the Actions menu, and for legacy Video Portal users as

stand-alone button.

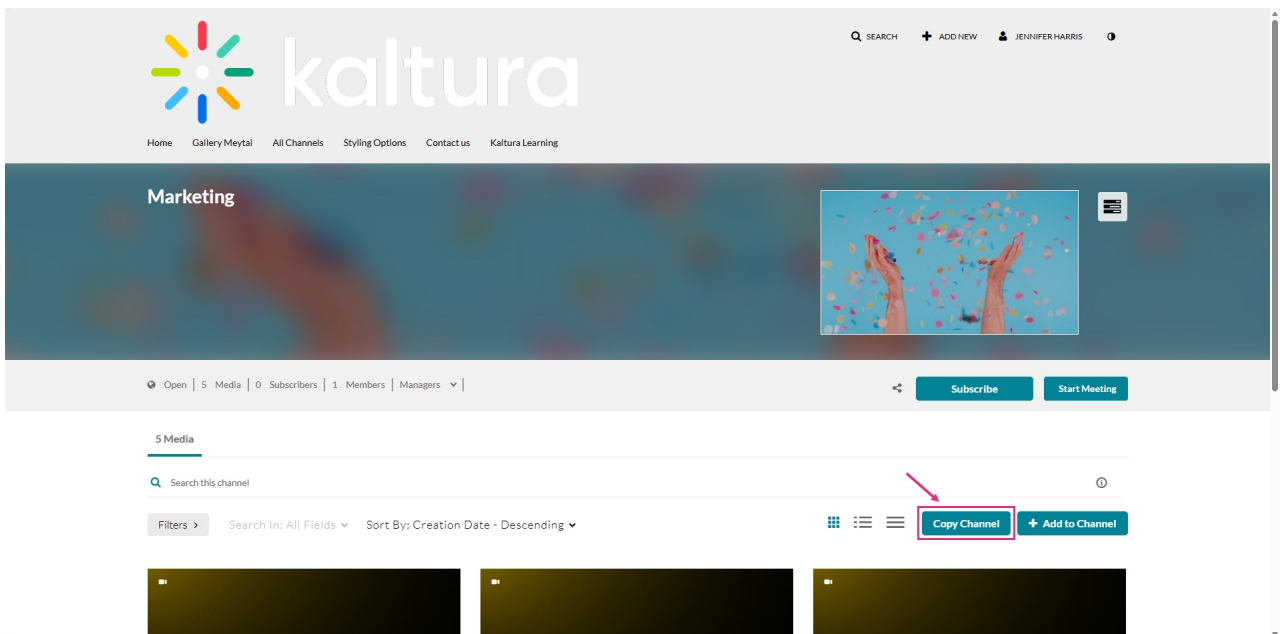
Content Hubs users:



Once Actions > Copy Channel is selected, the user is redirected to the Copy Channel screen where they can copy channel contents to a different Kaltura account.



Legacy Video Portal users:



Once the Copy Channel button is clicked, the user is redirected to the Copy Channel screen where they can copy channel contents to a different Kaltura account.

To copy all course content to your account please fill in the following information and click on the Submit button (Relevant for SaaS accounts only). Click [here](#) to learn more.

Source Channel ID: (Required)	291161382
Destination partner ID: (Required)	
User ID: (Required)	
Password: (Required)	*****
Destination Category ID:	
Submit	

To manually download the XML and upload it to your Kaltura Management Console account, click on the Download XML button. Click [here](#) to learn how to upload the XML file to your Kaltura Management Console account.

Source Channel ID: (Required)	291161382
Download XML	



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