

Join a session from a guest link

Content updated: 09/17/2026

 This article is designated for all users.

About

You might receive a **guest link** from a host or moderator inviting you to join a Kaltura Room session.

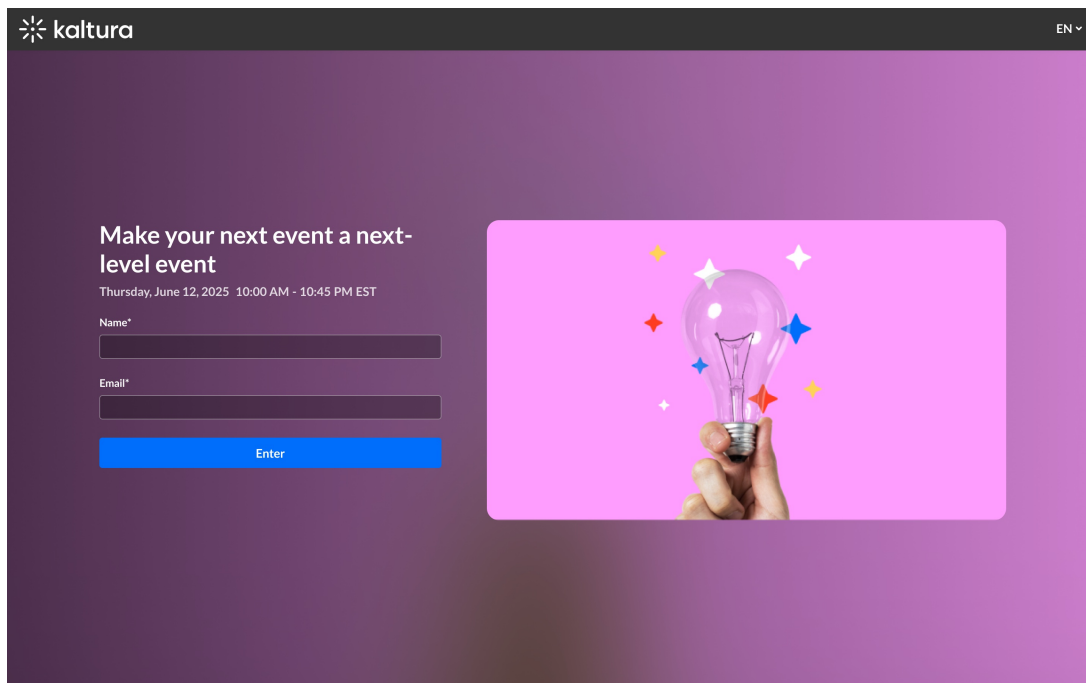
The link lets you join the session without a Kaltura account. When you open the link, you'll enter your name and email before joining.

- A guest link can be shared with multiple people, so it isn't tied specifically to you.
- The link may be available only for a limited time or number of uses.

Join the session

1. Open the guest link you received.

The guest entry page opens.

The screenshot shows the Kaltura guest entry page. At the top left is the Kaltura logo, and at the top right is a language dropdown menu set to 'EN'. The main heading is 'Make your next event a next-level event'. Below this is the event date and time: 'Thursday, June 12, 2025 10:00 AM - 10:45 PM EST'. There are two input fields: 'Name*' and 'Email*', both with asterisks indicating they are required. Below these fields is a blue 'Enter' button. To the right of the input fields is a large pink rectangular area containing an illustration of a hand holding a glowing lightbulb, surrounded by several colorful stars (yellow, blue, red, and white).

2. Enter your **name** and **email address**.
3. Submit your details to join the session.

You may need to wait for the session moderator to admit you.

What you'll see in the room

Once you join, you can view the session and use available interaction features. The features available to you depend on the session configuration.

As a guest, you have access only to the session. You can't navigate to other pages on the site or access features that require an assigned role.



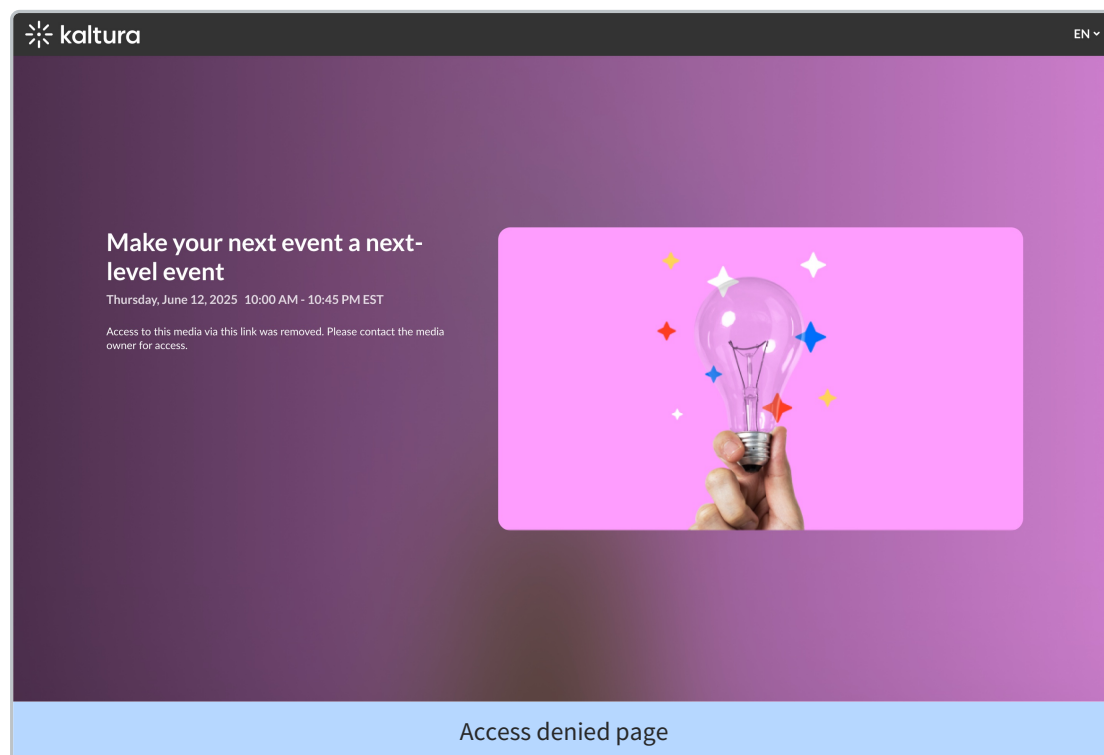
Chat may not be available to guests in every session. If you can't post messages in the chat, this may be due to the session's guest chat settings.

Troubleshooting

If you can't join using your guest link, the link may no longer be available. This can happen if:

- The host or moderator turned off guest access.
- The link expired.
- The link reached its usage limit.
- The room is no longer available.

If the link isn't available, you'll see an access denied page.



Contact the person who sent you the link for help or to request a new guest link.