Chat privately with event participants

Content updated: 09/16/2026

This article is designated for all users.

About

Note - The Private chat tab is available **only in Kaltura Virtual Events**. If you do not see the Private Chat tab, your event experience or configuration may not support private attendee-to-attendee messaging.

The Private chat tab allows attendees, moderators, and speakers to connect and chat one-on-one with other event participants. Users can search for attendees, send connection requests, and start private conversations after a request is accepted.

What can I do with the Private chat tab?

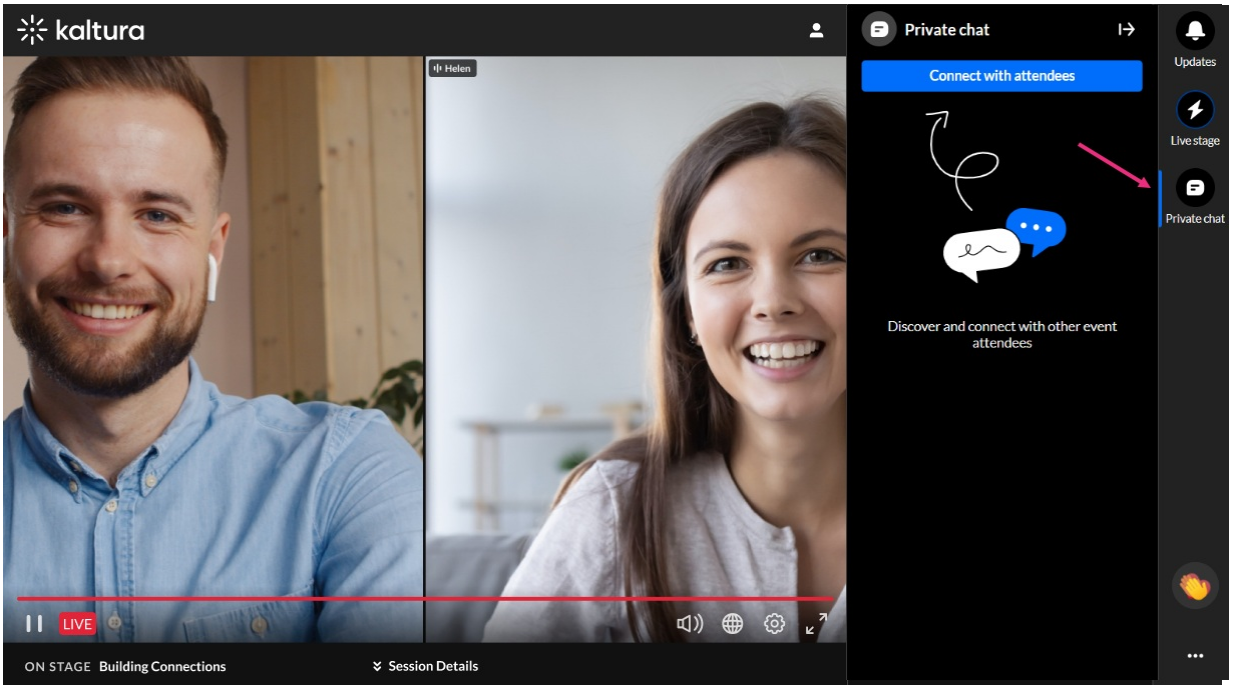
With the Private chat tab, you can:

- Find and connect with other event participants
- Send private chat requests
- Accept or ignore incoming connection requests
- Have one-on-one conversations outside of the public chat experience
- Continue conversations after a session has ended

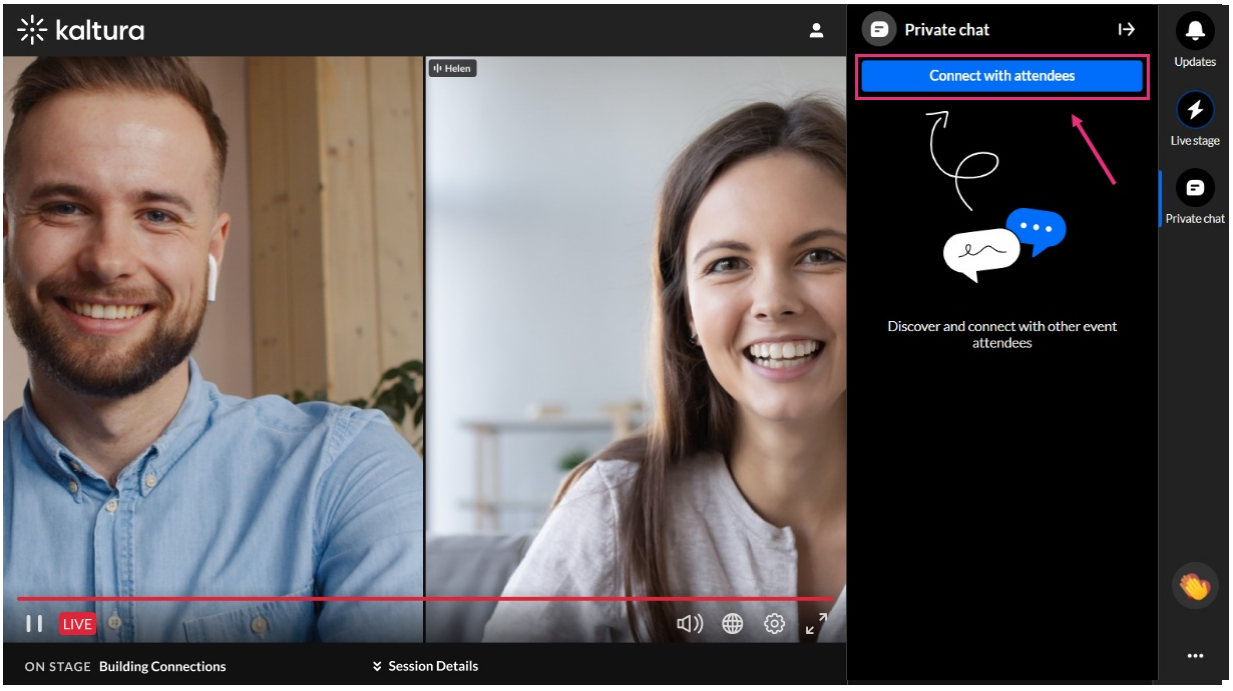
Start a private chat

1. On the session page, click **Private chat** in the right navigation. The Private chat panel opens.

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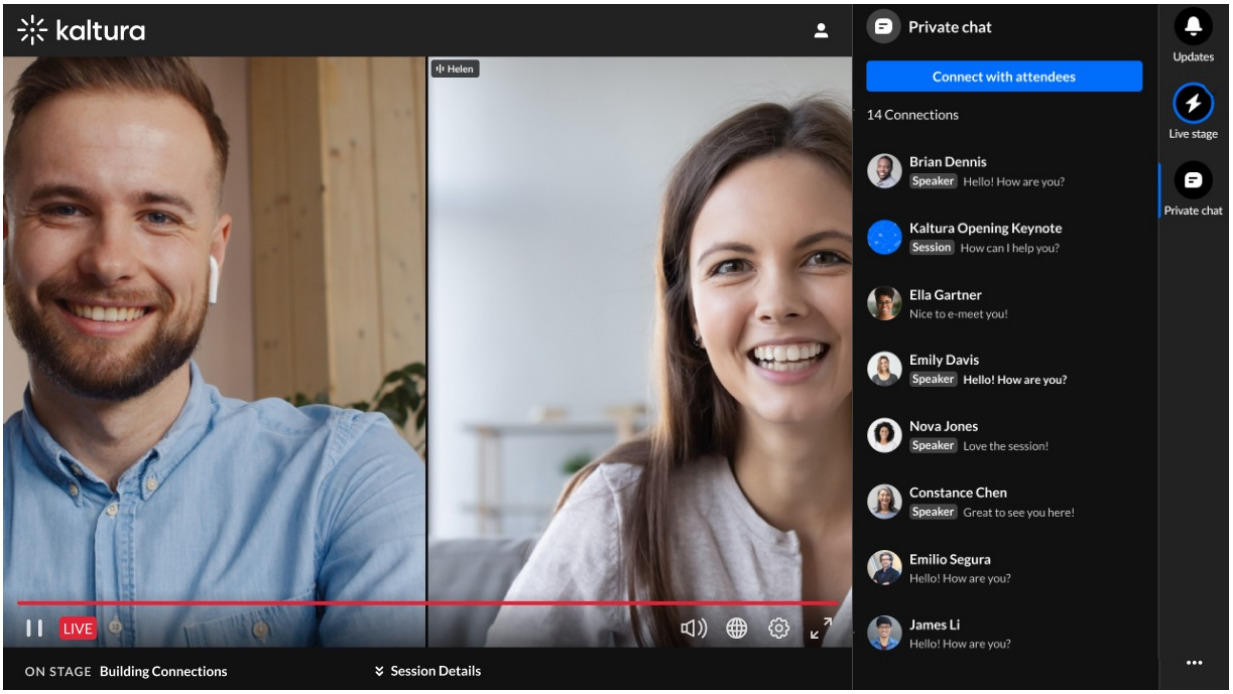


2. Click Connect with attendees.

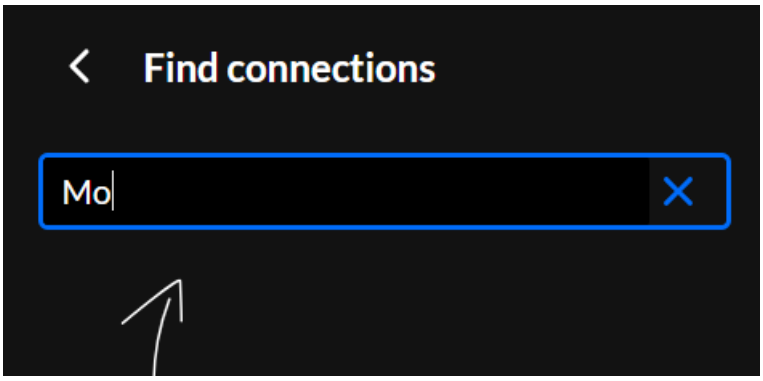


3. Browse the suggested connections.

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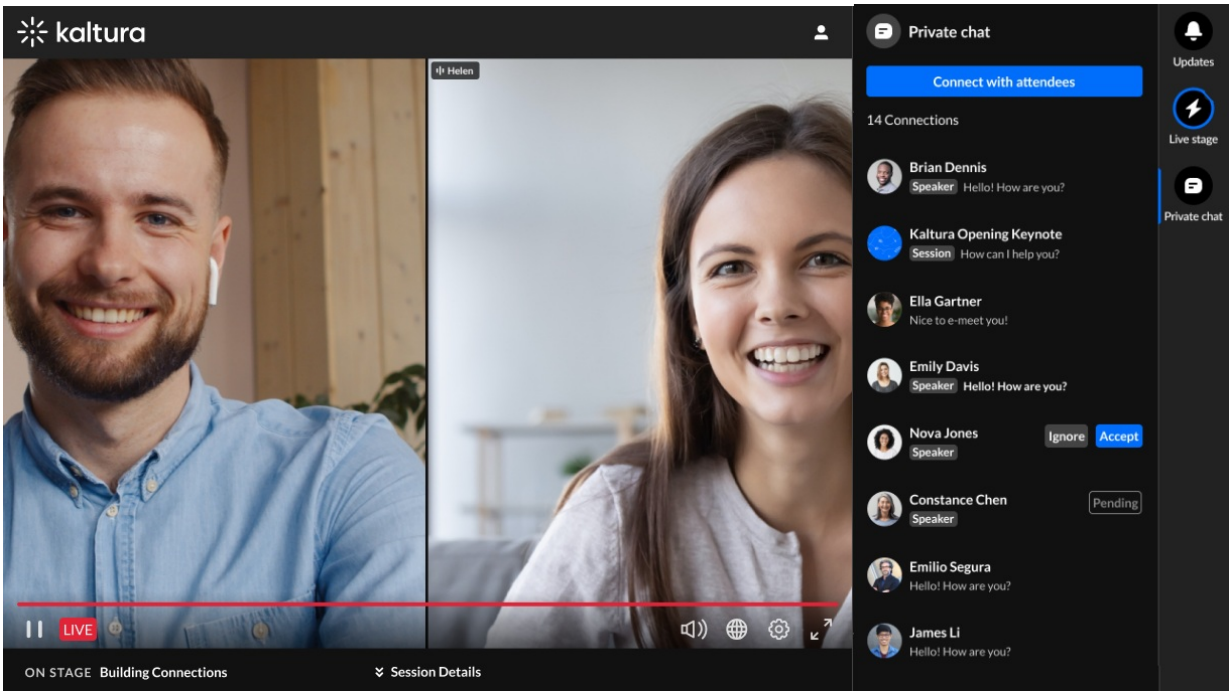
You can also use the search bar to find a participant.



4. Select the participant you want to connect with.
5. A connection request is sent to that participant.

   The request remains pending until the recipient chooses to accept or ignore it.

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Manage connection requests

When another participant wants to chat with you, you'll receive a connection request.

You can:

- Accept the request to start a private chat
- Ignore the request if you do not want to connect

Once a request is accepted, the private chat becomes active and both participants can begin messaging.

About private conversations

Private chats are not tied to a specific session or stage. Conversations continue independently of the event session and remain available after the session ends. This allows participants to continue networking and collaborating throughout the event experience.

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