

Agents module

Content updated: 07/31/2026

 This article is designated for administrators.

About

The **Agents module** lets administrators define which [agentic workflows](#) are available on the site, and control which users or groups can manage them.

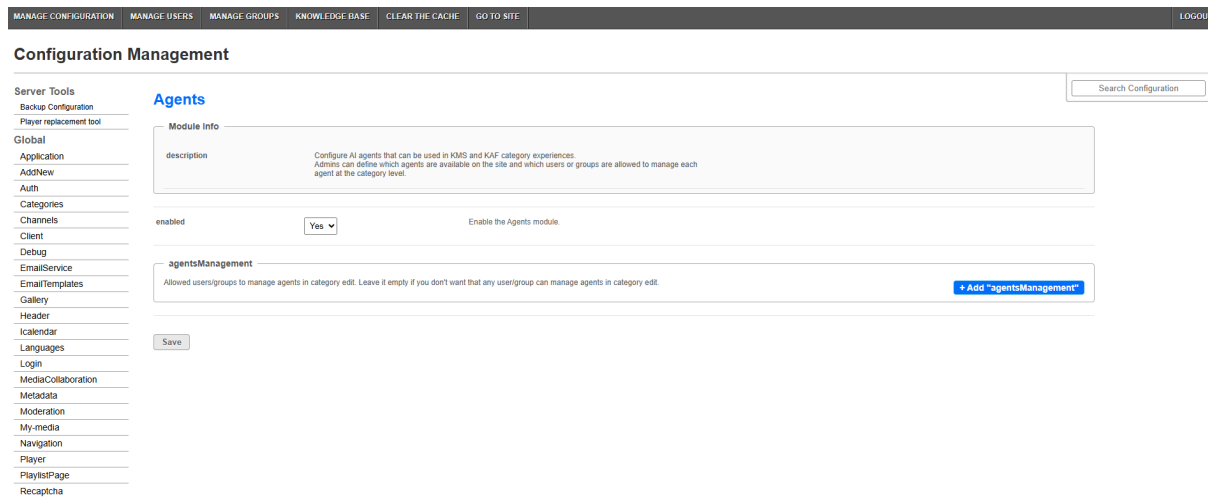
Once configured, eligible editors, such as channel owners, gallery owners, and LMS media gallery managers, can assign or remove agentic workflows from the **Agents tab** on the edit page.

Configure

1. Go to your Configuration Management console, locate the **Agents** module in the left panel, then select it. You can also navigate to it directly using a link:

https://{your_site_URL}/admin/config/tab/agents.

The **Agents** page displays.



The screenshot shows the Kaltura Configuration Management interface. At the top is a navigation bar with links: MANAGE CONFIGURATION, MANAGE USERS, MANAGE GROUPS, KNOWLEDGE BASE, CLEAR THE CACHE, GO TO SITE, and LOGOUT. Below this is the 'Configuration Management' header. On the left is a sidebar menu with various configuration categories. The main content area is titled 'Agents' and contains a 'Module Info' section with a description: 'Configure AI agents that can be used in KMS and KAF category experiences. Admins can define which agents are available on the site and which users or groups are allowed to manage each agent at the category level.' Below this is an 'enabled' toggle set to 'Yes' with the label 'Enable the Agents module'. At the bottom is an 'agentsManagement' section with a description: 'Allowed users/groups to manage agents in category edit. Leave it empty if you don't want that any user/group can manage agents in category edit.' and a '+ Add "agentsManagement"' button. A 'Save' button is located at the bottom left of the main content area.

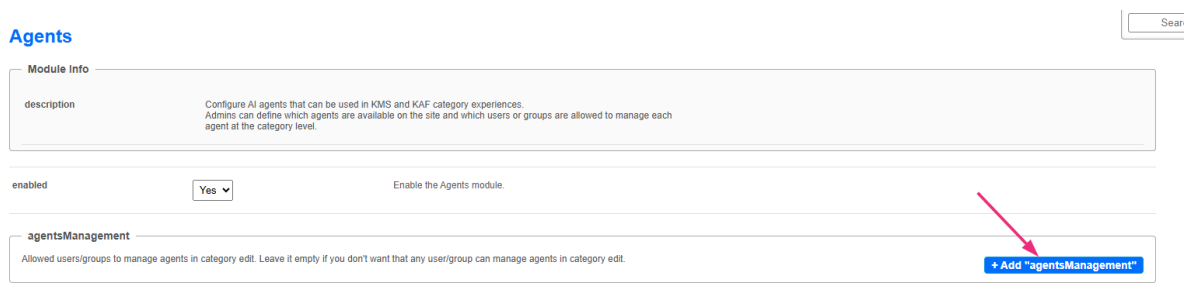
2. Configure the following:

enable - Set to 'Yes' to enable the module.

Agents management

This setting controls which users or groups can manage agentic workflows in the edit page.

Click **+Add "agentsManagement"**.



Agents

Module info

description: Configure AI agents that can be used in KMS and KAF category experiences. Admins can define which agents are available on the site and which users or groups are allowed to manage each agent at the category level.

enabled: Yes (dropdown)

Enable the Agents module

agentsManagement

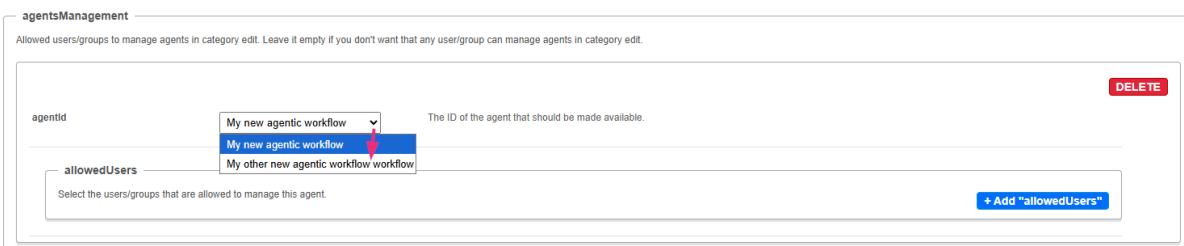
Allowed users/groups to manage agents in category edit. Leave it empty if you don't want that any user/group can manage agents in category edit.

+ Add "agentsManagement"

Additional fields display.

agentID - Select the agentic workflow you want to make available.

Agentic workflows must be created in the Rich Media CMS before they can be made available in the Agents module. For more information, see [Create an agentic workflow](#).



agentsManagement

Allowed users/groups to manage agents in category edit. Leave it empty if you don't want that any user/group can manage agents in category edit.

agentID

My new agentic workflow (selected)

The ID of the agent that should be made available.

allowedUsers

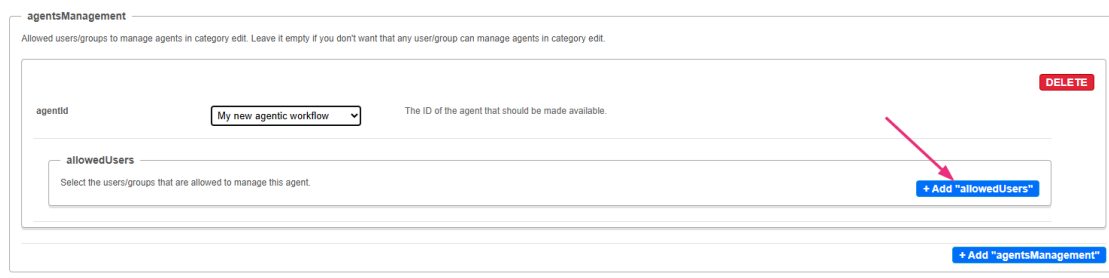
Select the users/groups that are allowed to manage this agent.

+ Add "allowedUsers"

+ Add "agentsManagement"

Next select the users who are allowed to access the Agents tab in the edit page as follows:

a. Click **+Add "allowedUsers"**.



agentsManagement

Allowed users/groups to manage agents in category edit. Leave it empty if you don't want that any user/group can manage agents in category edit.

agentID

My new agentic workflow (selected)

The ID of the agent that should be made available.

allowedUsers

Select the users/groups that are allowed to manage this agent.

+ Add "allowedUsers"

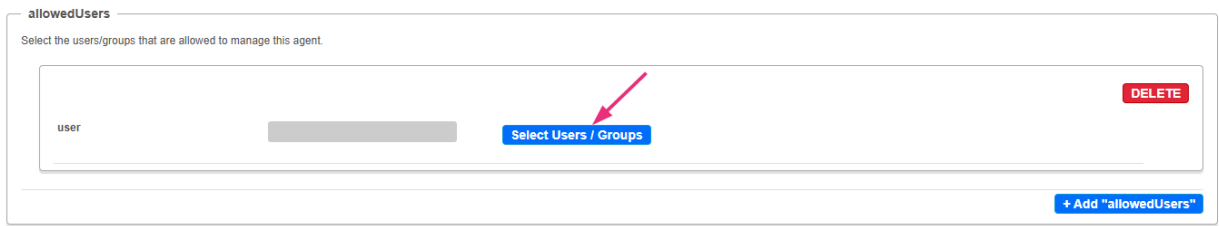
+ Add "agentsManagement"

An additional field displays.

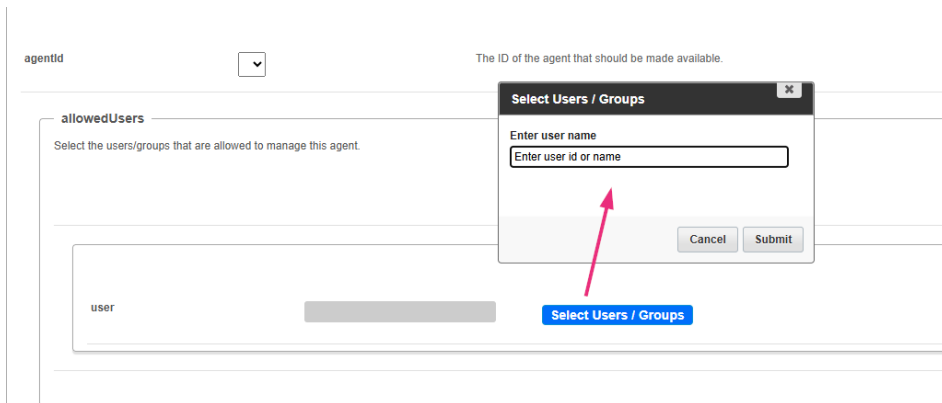
b. Click **Select users / groups**.



To learn how to create and manage user groups, visit our article [Manage groups in the Configuration Management console](#).



c. Enter the users or groups that can manage the agentic workflow.



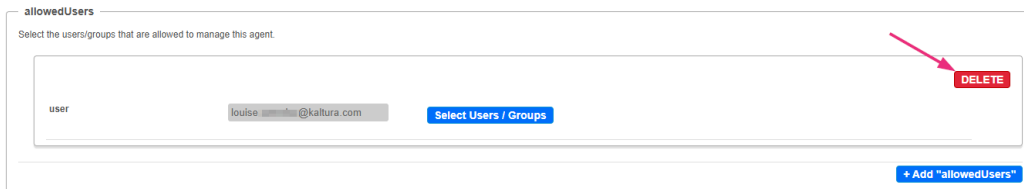
d. Click **Submit**.



If you leave **allowedUsers** empty, any user or group with permission to edit the channel, gallery, or media gallery can manage agentic workflows.

Repeat these steps for each additional agentic workflow you want to make available. Each workflow can have its own list of allowed users and groups.

To remove a user / group, click the **Delete** button.



3. Click **Save**.