Grant camera and microphone permissions for Kaltura Capture on Windows

Content updated: 07/10/2026

This article is designated for all users.

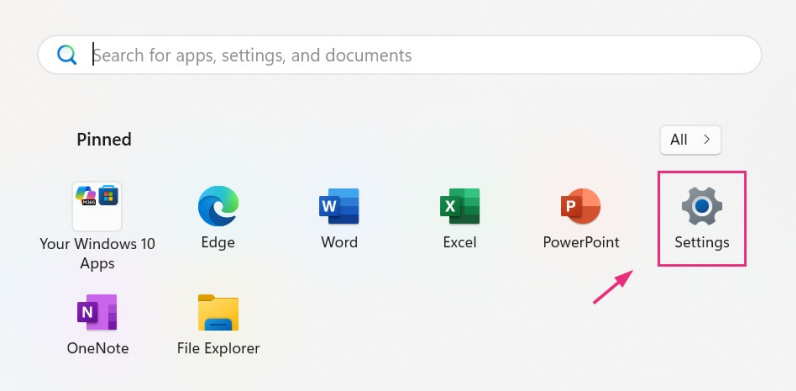
About

This article explains how to allow Kaltura Capture to access your camera and microphone in **Windows**.

You may need to enable these permissions if Kaltura Capture can't detect your camera or microphone, or if you receive recording-related error messages.

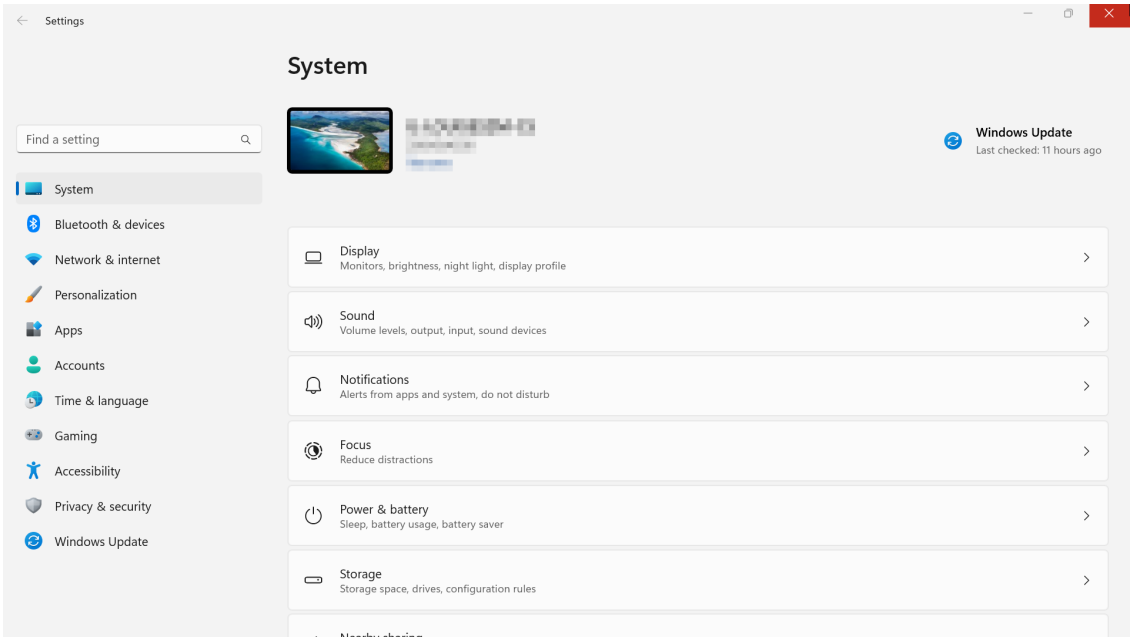
Enable camera access

1. Open your Windows settings by clicking the Start menu and clicking the **Settings icon** (or press Windows + I on your keyboard), or by right-clicking the Start icon and selecting **Settings** from the menu.

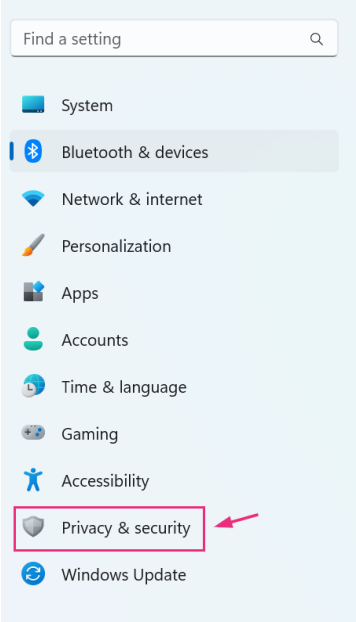


The System page displays by default.

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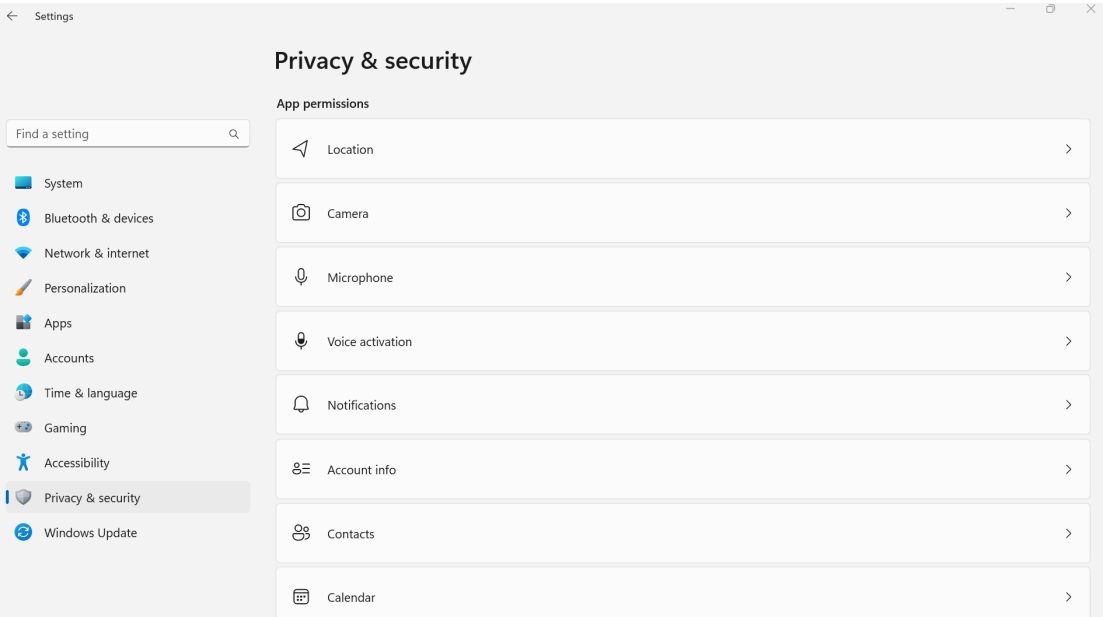


2. In the menu on the left, click **Privacy & security**.

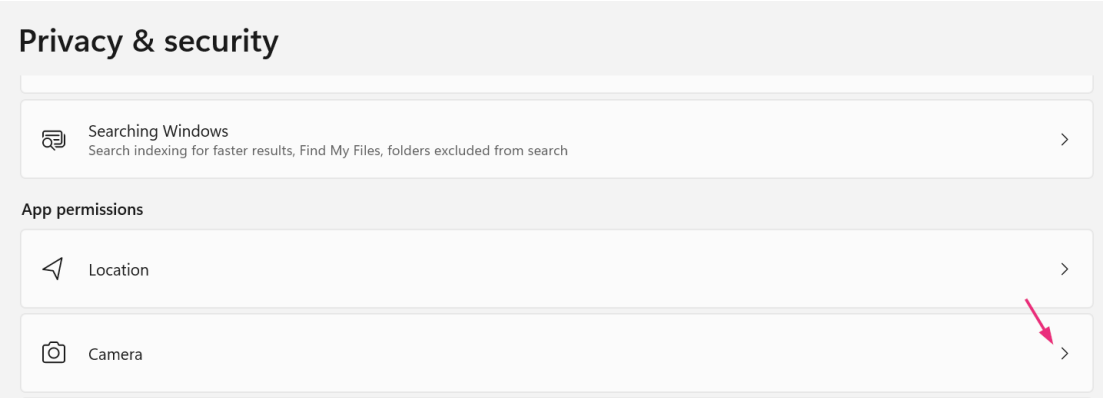


The Privacy & security list displays.

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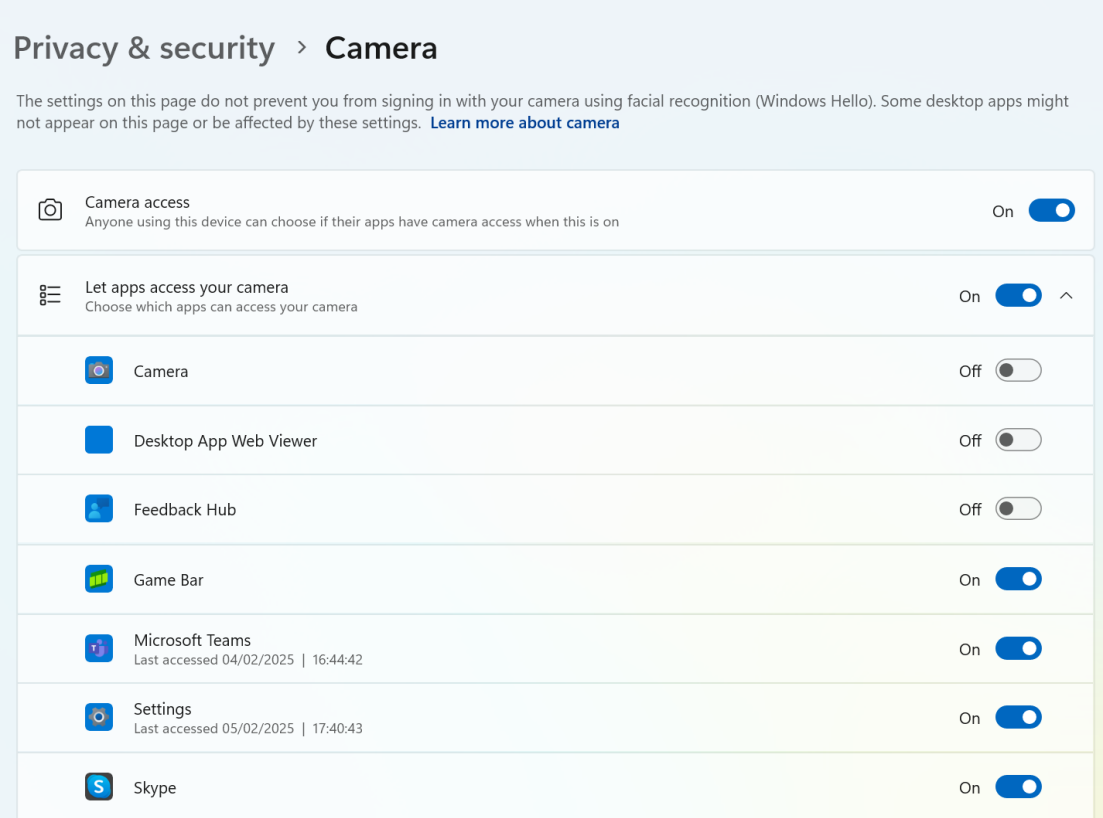


3. Scroll down to **Camera i**n the list and click it to open its settings.

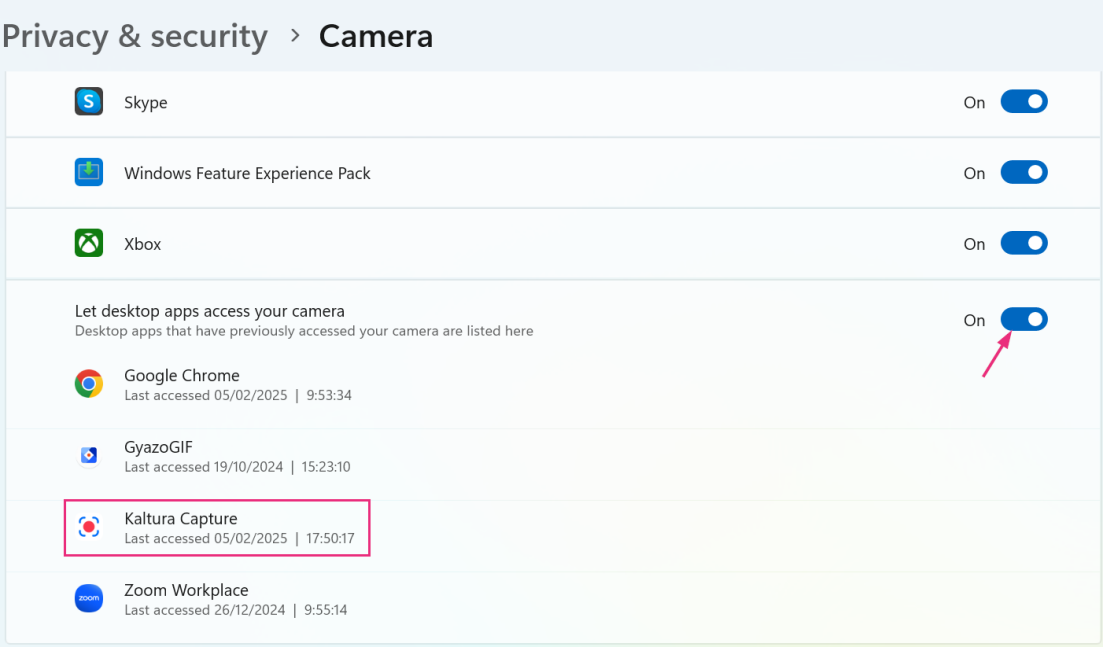


The Camera settings display.

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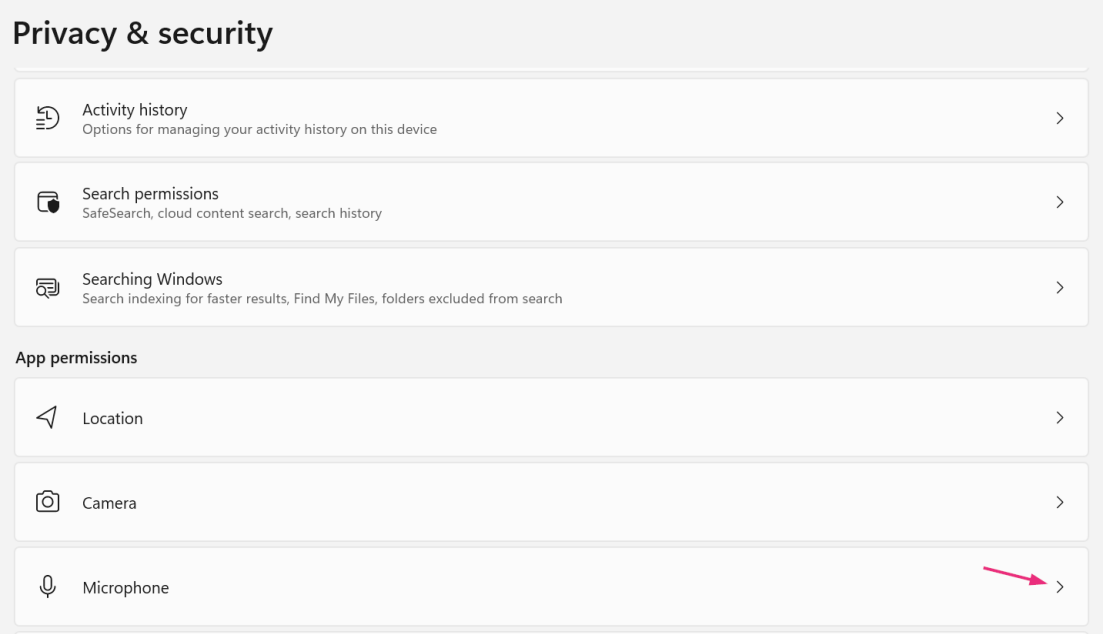
4. In the Camera settings, scroll down to **Let apps access your camera** and confirm that **Kaltura Capture** is listed and enabled.



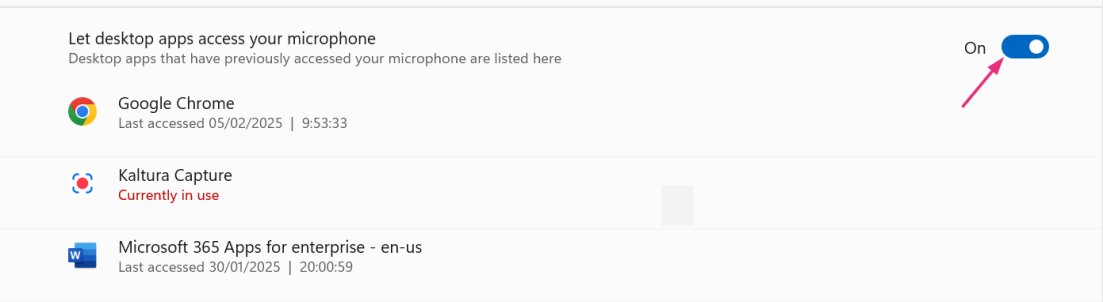
Enable microphone access

1. Follow steps 1 - 2 above.
2. In the Privacy & security list, click **Microphone**.

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3. Scroll down to **Let apps access your microphone** and confirm that Kaltura Capture is listed and enabled.



You may have to restart your computer for the changes to take effect.

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