

Present media

Last Modified on 07/07/2026 5:32 pm IDT

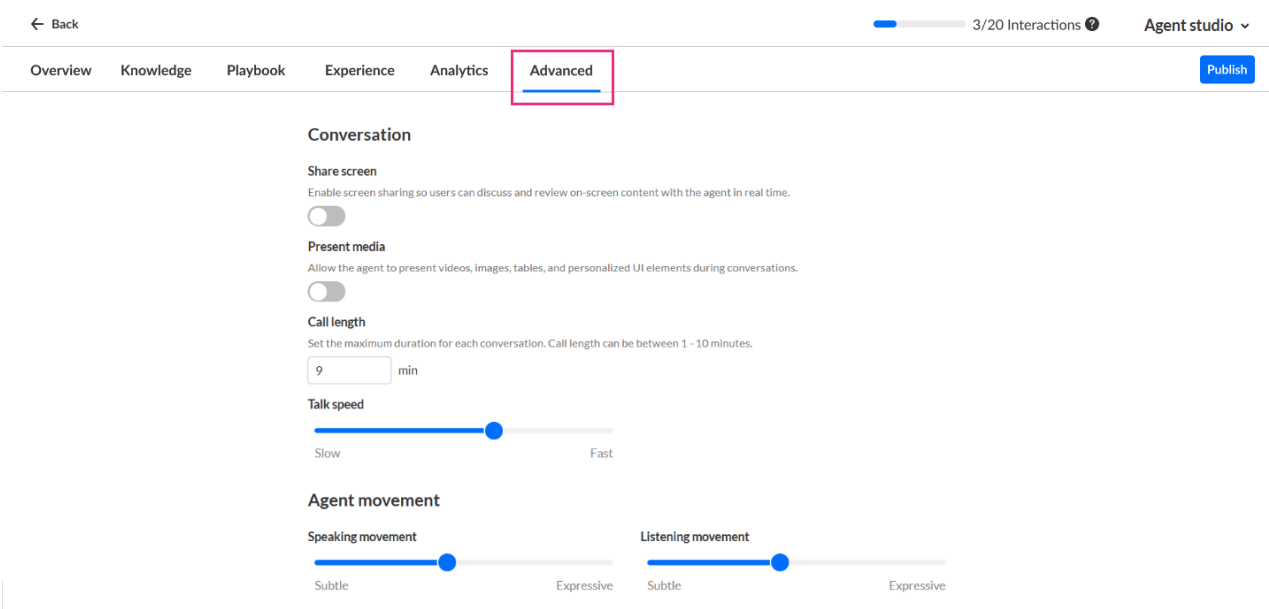
 This article is designated for administrators.

About

Control whether your agent can present media like videos, images, tables, and personalized UI elements during live sessions.

Navigate to the Advanced tab

Click on the Advanced tab.



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Overview Knowledge Playbook Experience Analytics **Advanced** Publish

Conversation

Share screen
Enable screen sharing so users can discuss and review on-screen content with the agent in real time.

Present media
Allow the agent to present videos, images, tables, and personalized UI elements during conversations.

Call length
Set the maximum duration for each conversation. Call length can be between 1 - 10 minutes.
 min

Talk speed
Slow Fast

Agent movement

Speaking movement Subtle Expressive

Listening movement Subtle Expressive

Enable present media

1. Click the toggle to enable **Present media**. (It is on by default.)

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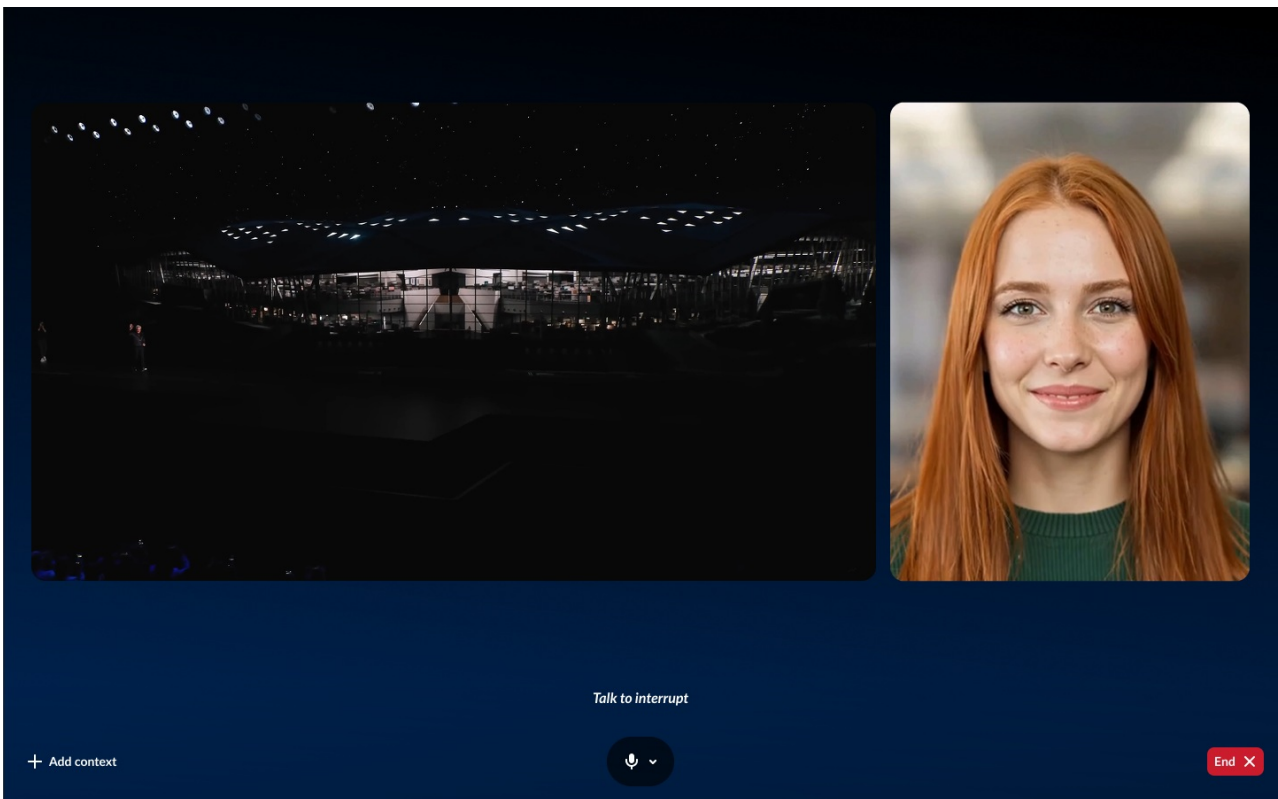
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Listening movement Subtle Expressive

2. Click **Publish**.

End user experience

Present media is enabled below, and the user is actively engaging with the agent based on the media presented.



Kaltura does not use customer data to train its AI models. To learn more,

see [Kaltura's Artificial Intelligence Principles](#).
