

Agentic Avatar Studio

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[Click here to see the list of release notes](#)

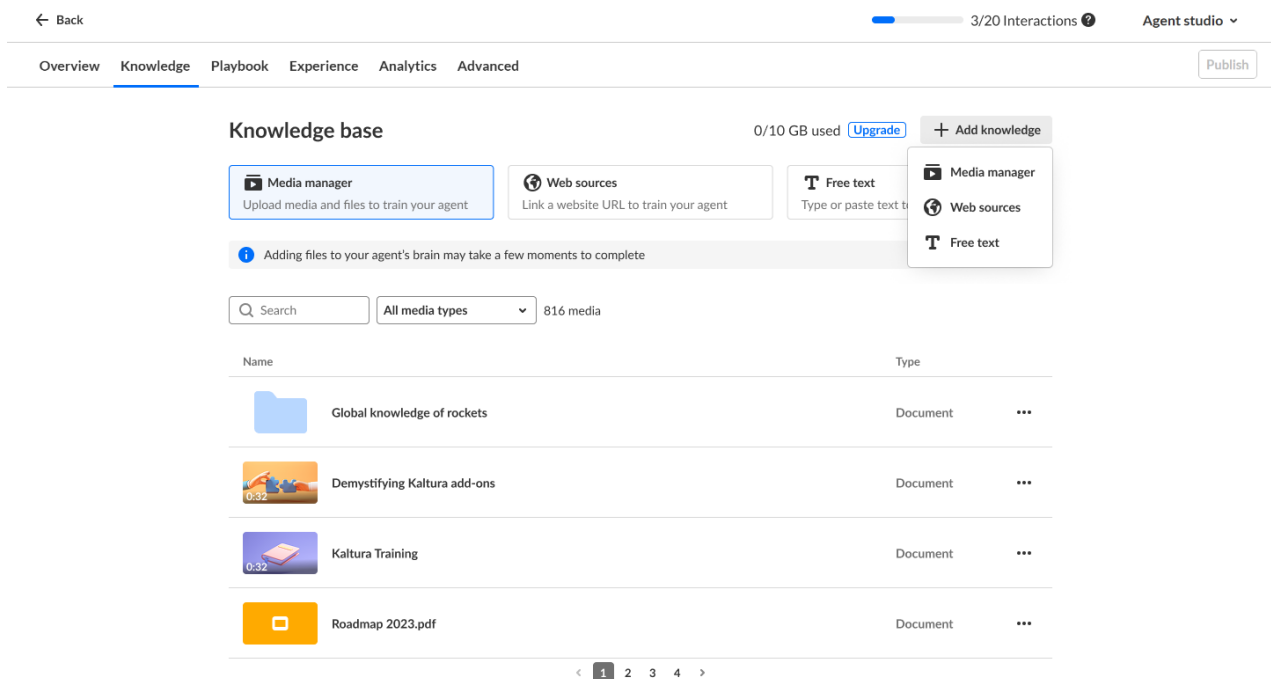
Agentic Avatar Studio release notes - June 2026

Date released: June 2026

What's new

Knowledge tab - External sources & free text

The Knowledge tab now supports additional knowledge sources, allowing admins to define what their agent knows using website URLs and free-form text.



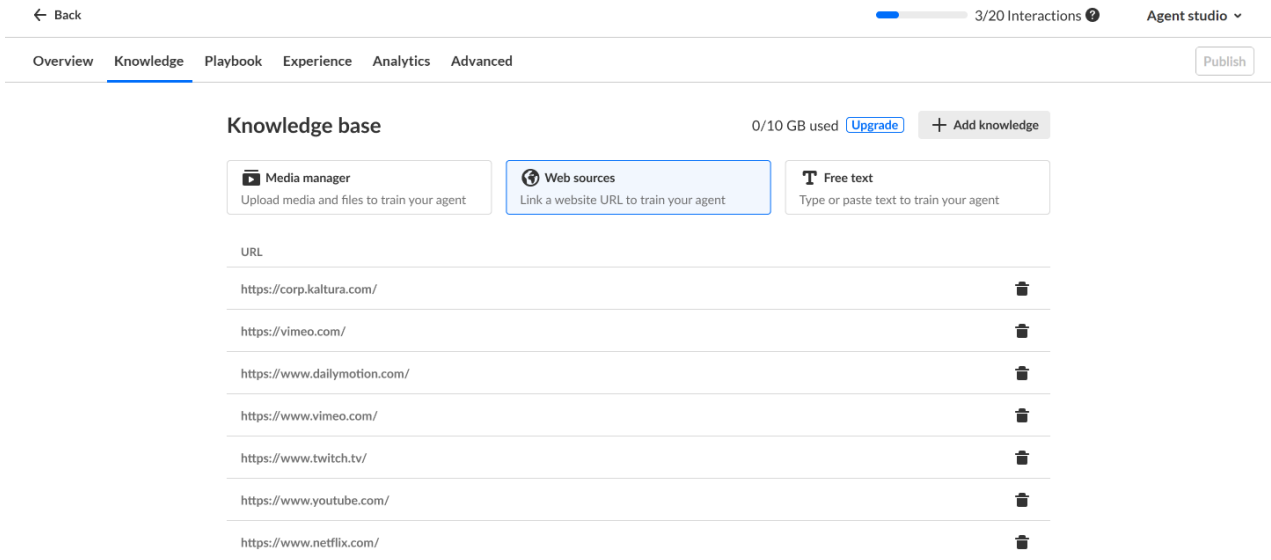
The screenshot shows the 'Knowledge base' interface. At the top, there's a navigation bar with 'Back', '3/20 Interactions', and 'Agent studio'. Below it, a menu includes 'Overview', 'Knowledge' (selected), 'Playbook', 'Experience', 'Analytics', and 'Advanced'. A 'Publish' button is on the right. The main area has three knowledge source options: 'Media manager' (Upload media and files to train your agent), 'Web sources' (Link a website URL to train your agent), and 'Free text' (Type or paste text to train your agent). A notification states: 'Adding files to your agent's brain may take a few moments to complete'. Below this is a search bar and a dropdown for 'All media types' showing '816 media'. A table lists the knowledge items:

Name	Type
Global knowledge of rockets	Document
Demystifying Kaltura add-ons	Document
Kaltura Training	Document
Roadmap 2023.pdf	Document

At the bottom, there's a pagination control showing '1' selected out of 4 items.

External URL knowledge sources -

Admins can now add external URLs as knowledge sources directly from the Knowledge tab. The agent will use content from these URLs to answer user questions, extending its knowledge beyond the Kaltura content library to external web pages, documentation sites, or any publicly accessible resource.

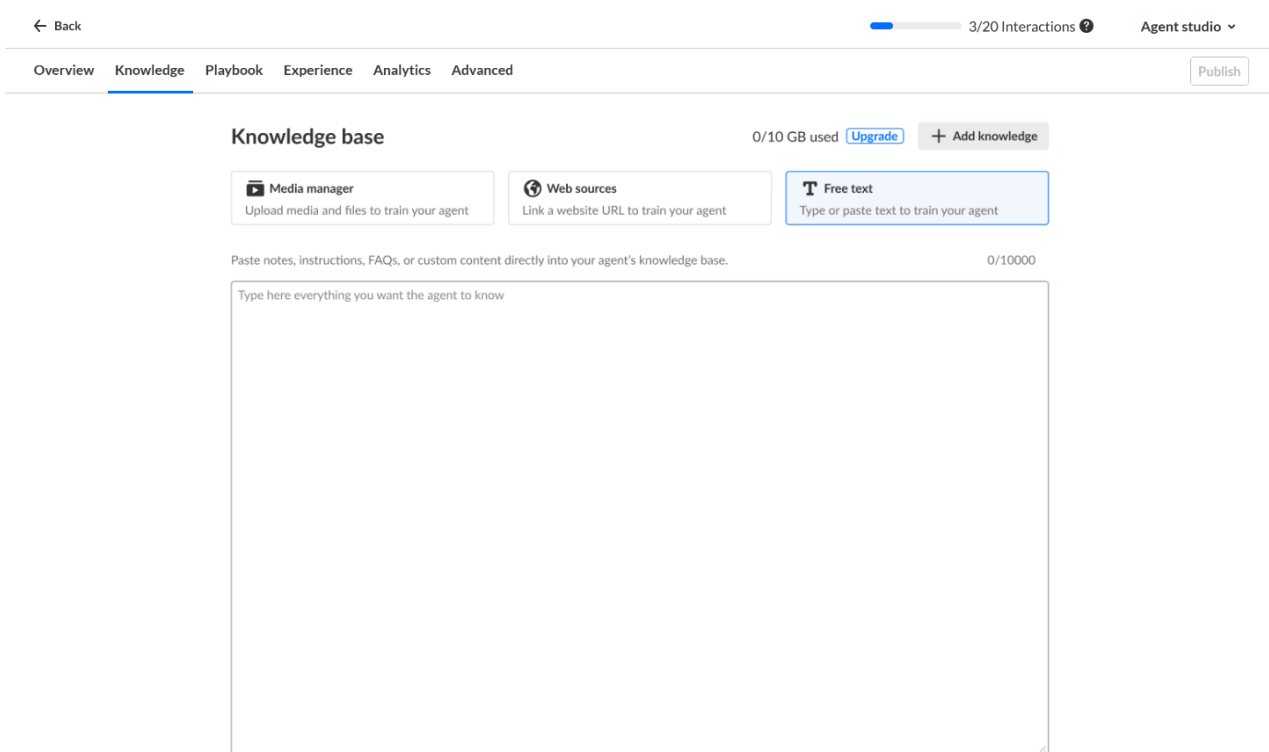


The screenshot shows the Kaltura Knowledge base interface. At the top, there is a navigation bar with 'Back', '3/20 Interactions', and 'Agent studio'. Below this is a menu with 'Overview', 'Knowledge', 'Playbook', 'Experience', 'Analytics', and 'Advanced'. The 'Knowledge base' section shows '0/10 GB used' and an 'Upgrade' button. There are three tabs: 'Media manager' (Upload media and files to train your agent), 'Web sources' (Link a website URL to train your agent), and 'Free text' (Type or paste text to train your agent). The 'Web sources' tab is active, displaying a list of URLs with delete icons:

URL	
https://corp.kaltura.com/	
https://vimeo.com/	
https://www.dailymotion.com/	
https://www.vimeo.com/	
https://www.twitch.tv/	
https://www.youtube.com/	
https://www.netflix.com/	

Free text knowledge input -

Admins can now enter up to 10,000 characters of free-form text directly into the Knowledge tab. This allows teams to provide the agent with custom context, FAQs, policies, or any structured knowledge without needing to upload a file or host content elsewhere.



See our [Knowledge Center article](#) for complete details.

Custom face and voice upload

Admins can now give their agents a unique identity by uploading a custom avatar photo and voice sample directly from the Experience tab. The guided upload flow includes in-modal preview, quality tips, and a legal consent step.

Custom avatar upload - A new "Create custom avatar" option appears in the avatar design grid. Admins can name their avatar, upload an image, and preview it before saving.


Custom voice upload - A new "Create custom voice" option in the voice dropdown lets admins upload a voice sample. The new voice appears at the top of the list and can be previewed before saving.

Legal consent checkpoint - Both avatar and voice uploads require admins to confirm age, asset ownership, and compliance responsibility before submission.

Create custom image

Avatar name 0/24

Upload an image sample



Click or drag and drop a photo to upload.
JPG up to 10 MB, isolated object, 300×300 resolution
minimum



For best results, check that your photo

- Is clear and well-lit
- Shows a face centered in the frame
- Doesn't include other people
- Has a neutral expression
- Shows clear human facial features


In order to proceed, please agree with Kaltura's [Artificial Intelligence Addendum](#)

Cancel

Create custom voice

Voice name 0/24

Upload a voice


My_voice.mp3

For best results, check that your audio file

- Is clear and well-recorded
- Doesn't include other people
- Has a neutral expression

In order to proceed, please agree with Kaltura's [Artificial Intelligence Addendum](#)

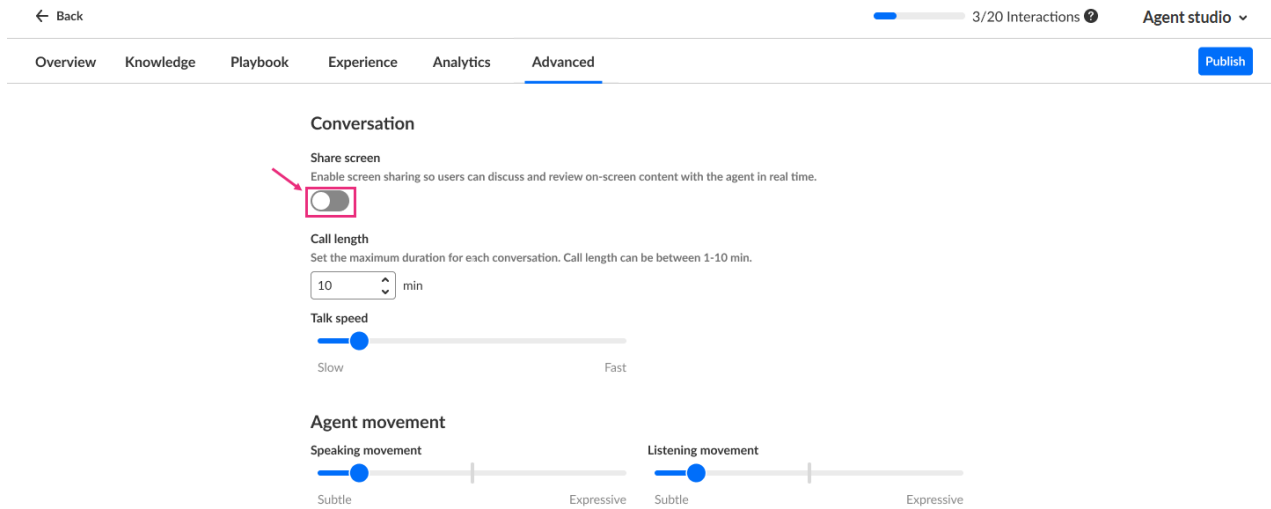
Cancel

For details, see our [Knowledge Center article](#).

New Advanced tab

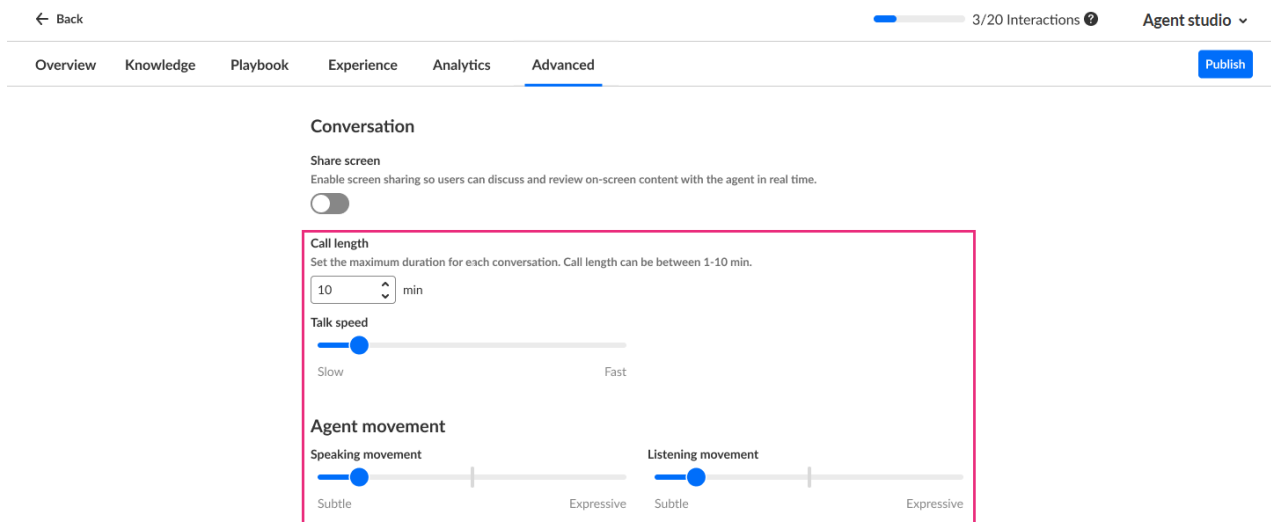
The Advanced tab has been added to the Agentic Avatar Studio, providing additional configuration options for finer control over agent behavior during conversations.

Screen share toggle - A new toggle lets admins enable screen sharing for live sessions. When turned on, end users can share their screen during a call and ask the agent questions about what's on screen. Screen share is off by default.



Advanced conversation Controls allow admins to configure:

- **Call length** - Set a minimum of 1 minute and maximum of 10 minutes.
- **Talk speed** - Adjust how fast the agent speaks.
- **Agent movement settings** - Control how much the avatar moves while speaking and listening.



See our [Knowledge Center articles on Advanced settings](#).

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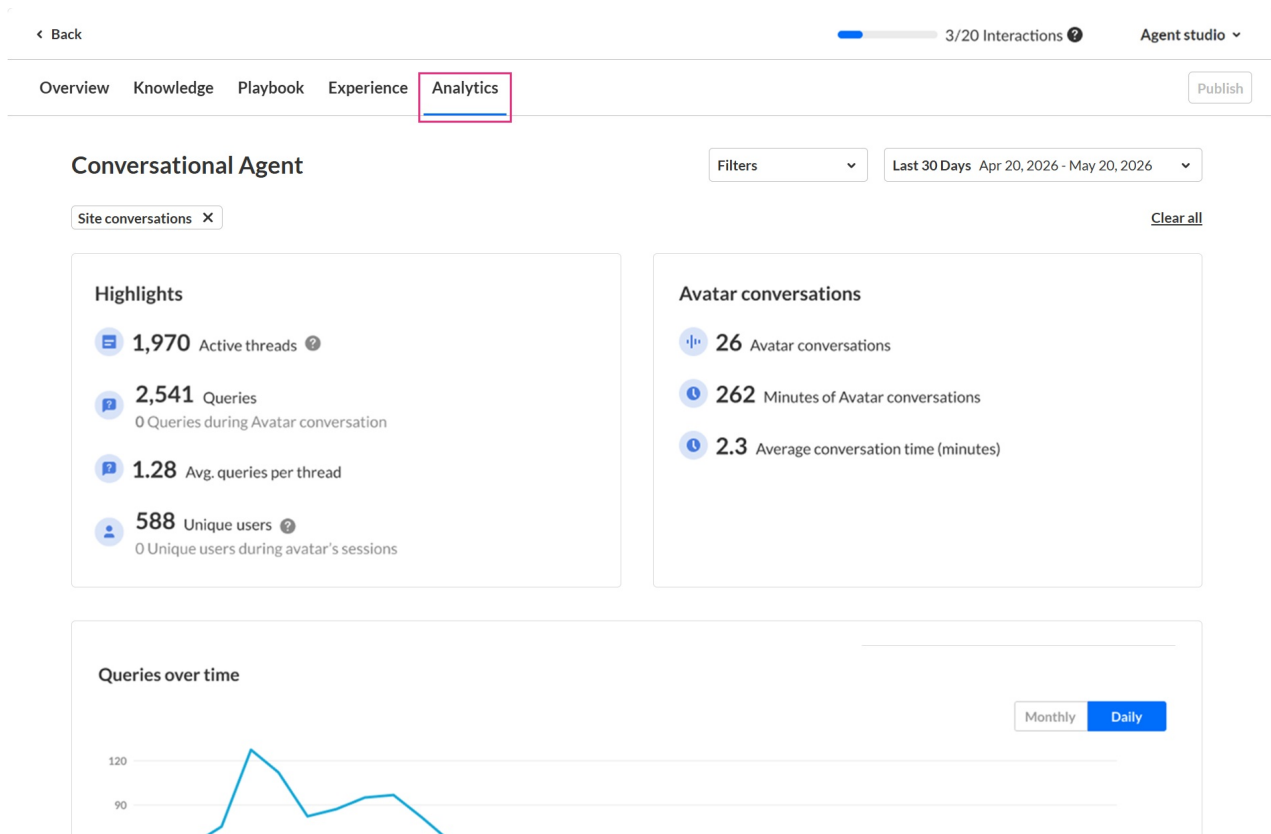
Date released: May, 2026

What's new

Analytics tab in Studio

A Conversational Agents dashboard is now available via the Agentic Avatar Studio's Analytics tab, giving admins a single place to monitor agent performance and usage data without switching tools.

- Dedicated analytics dashboard embedded in the Studio navigation
- Data is scoped per agent - View engagement and usage metrics at the individual agent level
- Built on Kaltura's analytics runtime; displays conversation volume and interaction data



For details, see [Conversational Agents Dashboard](#).

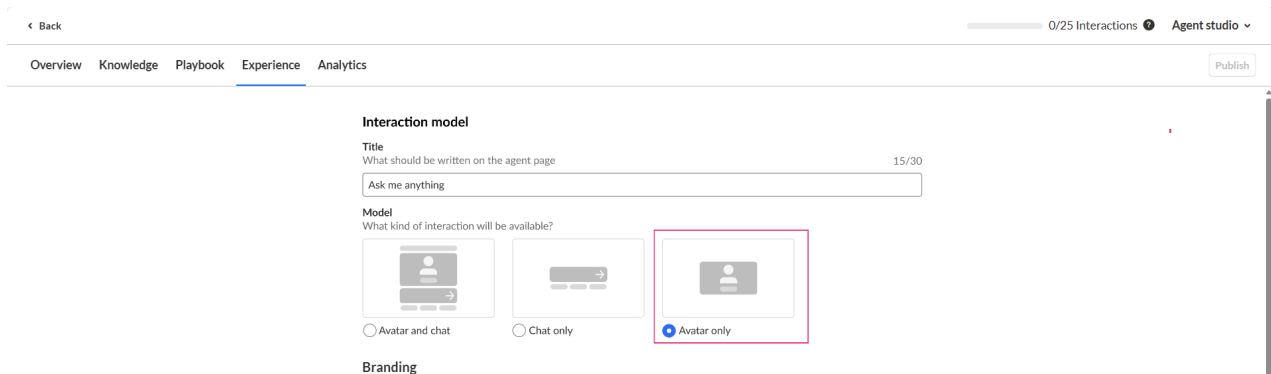
Avatar only mode

Admins can now configure an agent to run in **Avatar only mode** - a full avatar experience that runs without the chat panel.

- Select the new "Avatar only" option in the Experience tab to disable the chat

interface

- Ideal for kiosk, digital signage, or presentation use cases where typed input is not required
- Published agents create an avatar-only experience without the chat interface

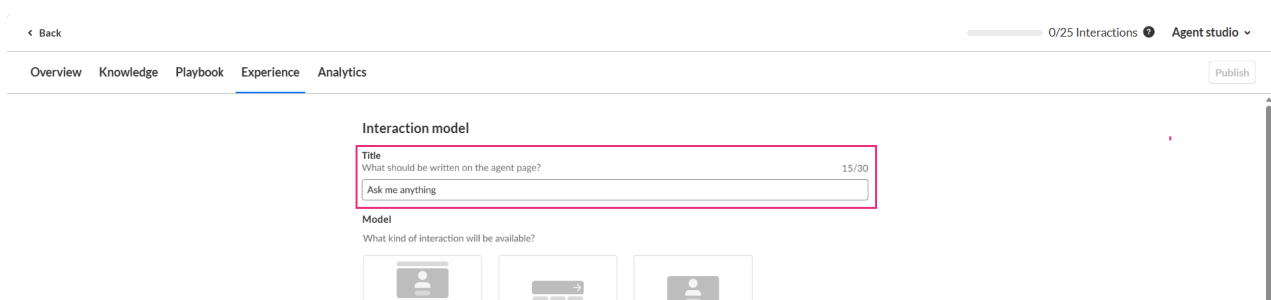


See [Manage the agent experience](#).

Agent title displayed above the agent

The agent title configured in Studio is now **displayed above the agent** on the published agent site, giving each agent a clear identity.

- Configure on the **Experience tab**
- Changes are reflected in the Studio preview in real time
- If the title is left empty, no title is shown and there is no default fallback text



See [Manage the agent experience](#).

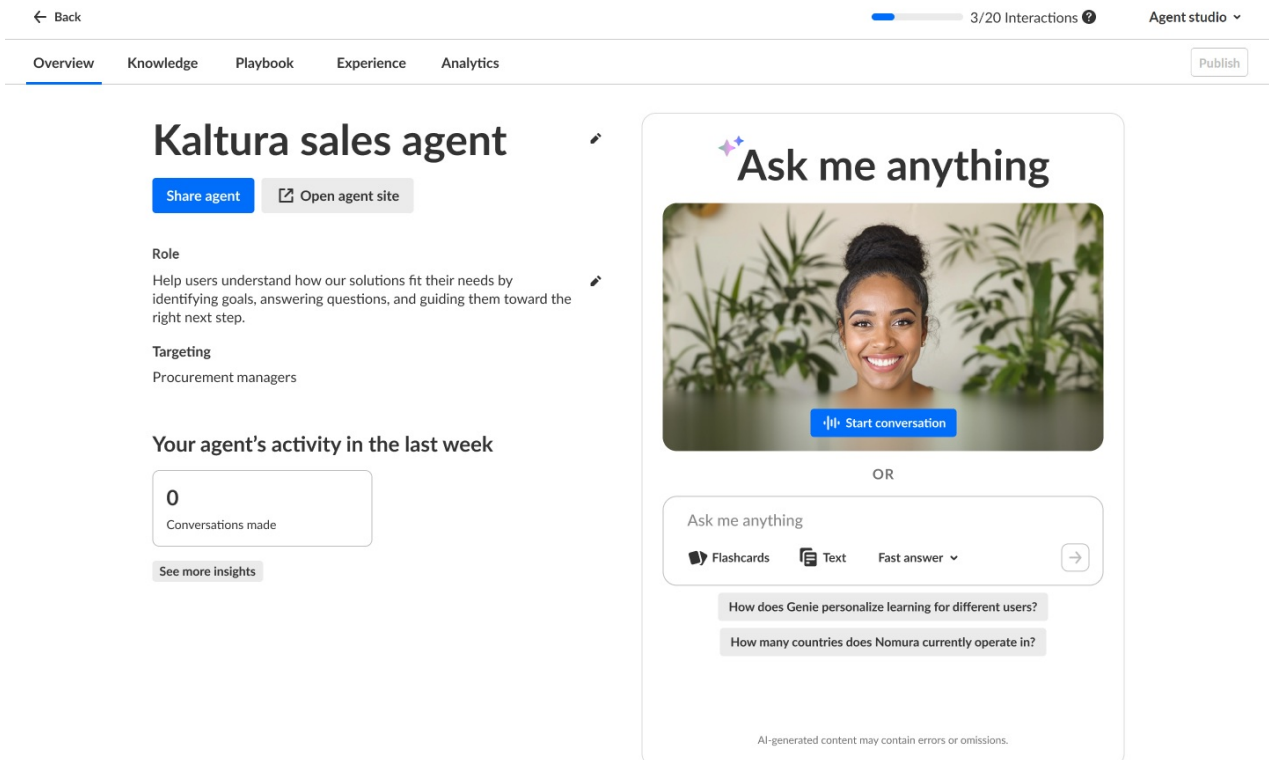
Agentic Avatar Studio

We're excited to announce the launch of Agentic Avatar Studio!

Agentic Avatar Studio is a management environment where admins can create, configure, and manage Agentic Avatars. Built on top of Kaltura's existing infrastructure, the Studio enables fast, scalable, brandable, and customizable deployment of conversational experiences.

Within the Studio, you can:

- Define the agent’s knowledge base, behavior, languages, purpose, and desired outcomes
- Customize appearance, voice, and branding
- Upload and manage knowledge (videos, documents, images)
- Choose between Chat-only or Full Experience (avatar + chat) modes
- Publish instantly with a standalone, shareable page



For complete information, see [Agentic Avatar Studio](#).