

Install Capture for Windows in Canvas

Last Modified on 05/04/2026 11:37 am IDT

 This article is designated for all users.

About

This guide walks you through downloading and installing Kaltura's desktop recording app, Capture, on Windows.



Currently Capture is not supported on mobile or tablet. To learn more, see [Prerequisites and system requirements](#).



For instructions on installing Capture for Mac, visit our article *Install Capture for Mac*.

Where to find Capture

Capture isn't available in app stores or public download sites - you download it directly from your institution's LMS. Once your system administrator enables the app in the [Kalturacapture module](#), it appears in your site.

If you have trouble finding or downloading Capture, contact your institution's IT department or faculty support team.

Download Capture

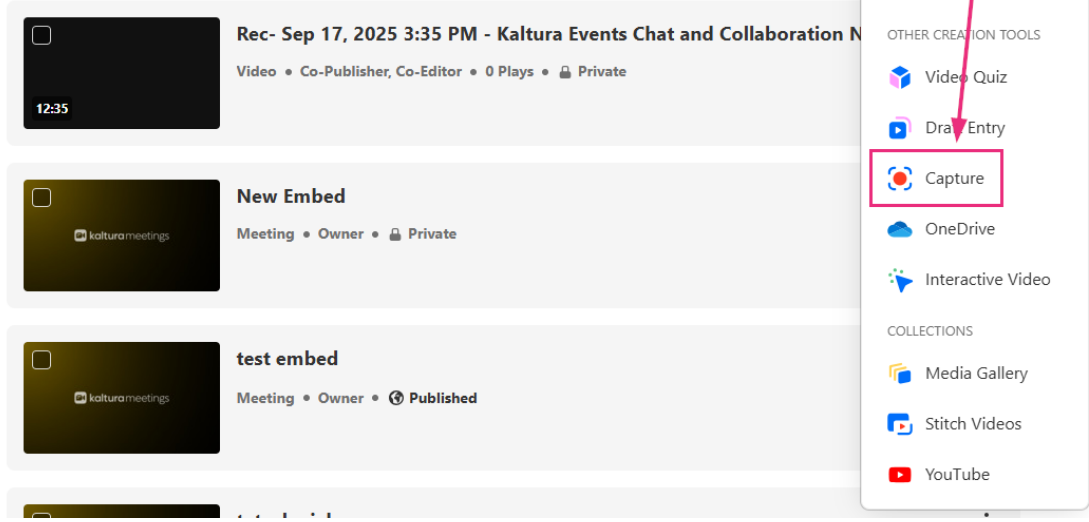
1. Access the **My Media** page in your LMS.
2. Go to the **+Create** menu and select **Capture**.

My Media

My Calendar My analytics **+ Create**

Search My-Media

736 Results found



Rec- Sep 17, 2025 3:35 PM - Kaltura Events Chat and Collaboration N
Video • Co-Publisher, Co-Editor • 0 Plays • Private

12:35

New Embed
Meeting • Owner • Private

test embed
Meeting • Owner • Published

- Upload
- Meeting Room
- Express Capture
- OTHER CREATION TOOLS
- Video Quiz
- Draft Entry
- Capture**
- OneDrive
- Interactive Video
- COLLECTIONS
- Media Gallery
- Stitch Videos
- YouTube

You are redirected to a download page.

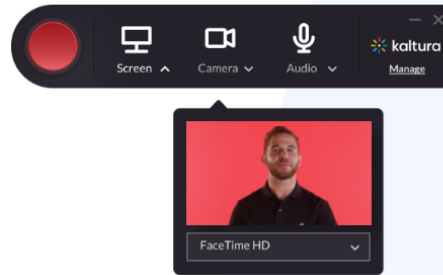


Just hit record

Kaltura Capture is the easiest way to create high quality videos right from your computer. Want to see Kaltura Capture in action?

[Download for Windows](#)

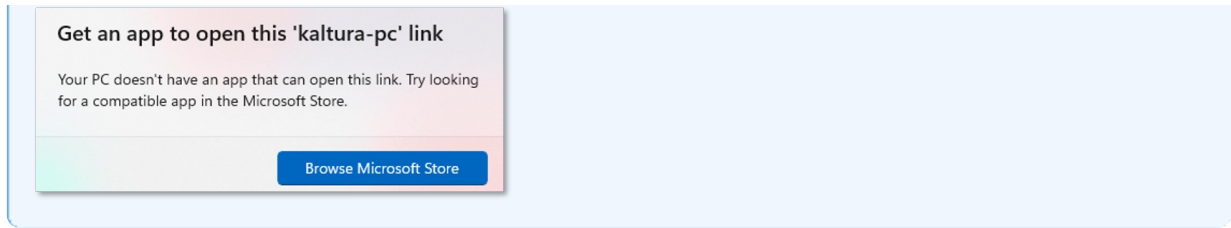
[Download for Mac](#)



If you've already installed Kaltura Capture, it will launch automatically.



If you see a pop-up like this, just ignore it and move onto the next step.



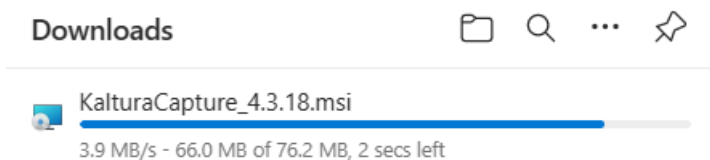
3. On the download page, click **Download for Windows**.

Just hit record

Kaltura Capture is the easiest way to create high quality videos right from your computer. Want to see Kaltura Capture in action?

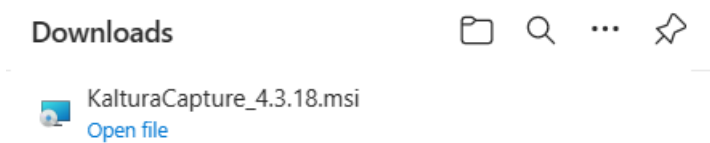


A progress bar displays.



The graphic above demonstrates the Kaltura Capture version 4.3.18. However, you might have a different version.

When the download is completed, you will see a file called KalturaCapture in your downloads folder.



Having trouble downloading Capture?

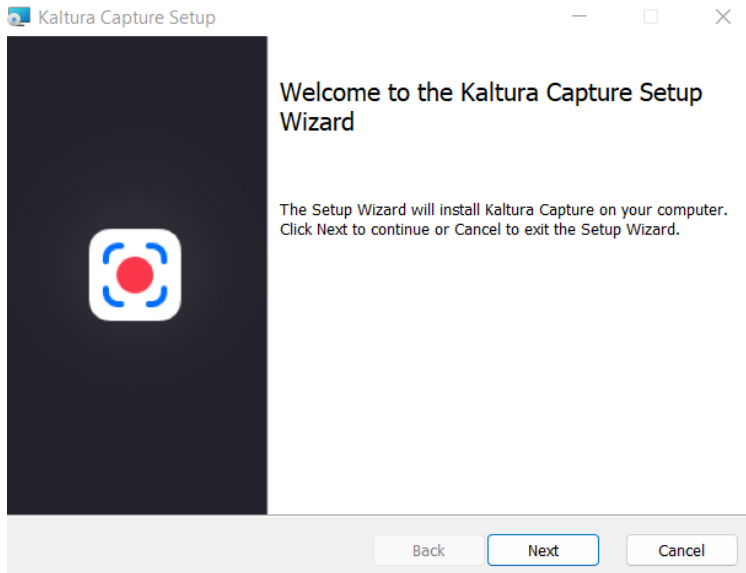
If you're using a school-managed device, you may not have permission to install Capture. This is common in environments with strict IT policies.

- **For users:** If the download is blocked or fails, contact your IT team.
- **For IT administrators:** To avoid install issues, we recommend deploying Capture via software management tools like SCCM. See [Managed deployment of the Capture](#)

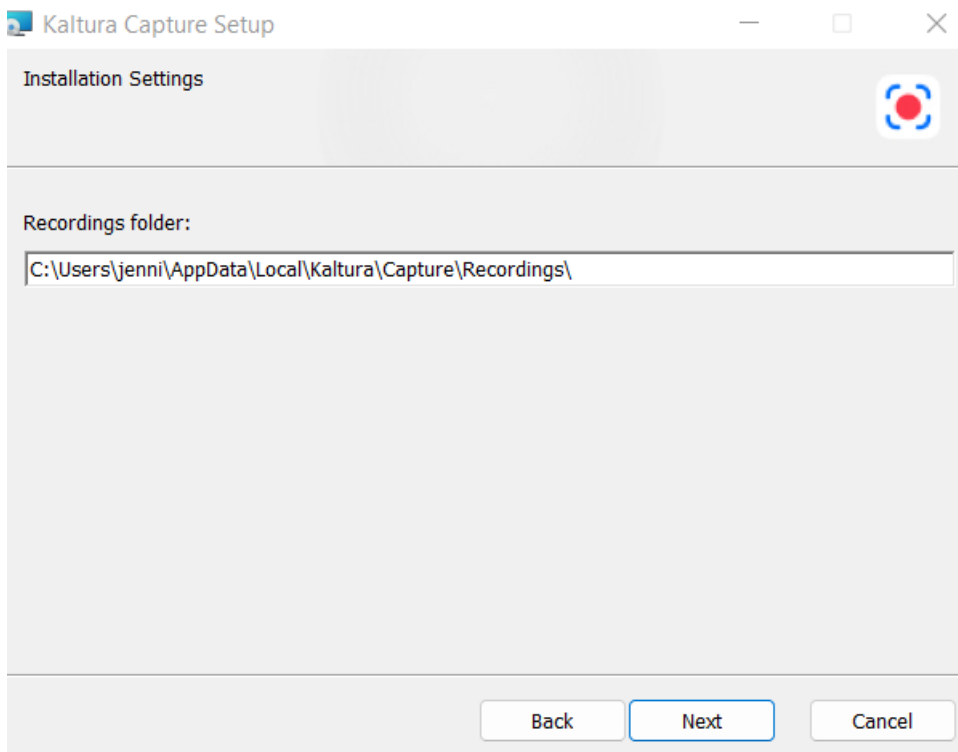
application.

Install

1. In your downloads folder, find the **KalturaCapture** file and click **Open File**. The **Welcome to the Kaltura Capture Setup Wizard** screen displays.

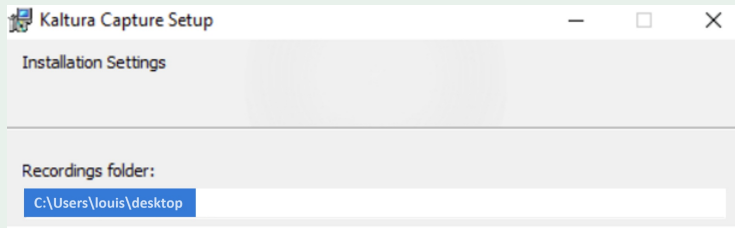


2. Click **Next**. The **Installation Settings** screen displays.



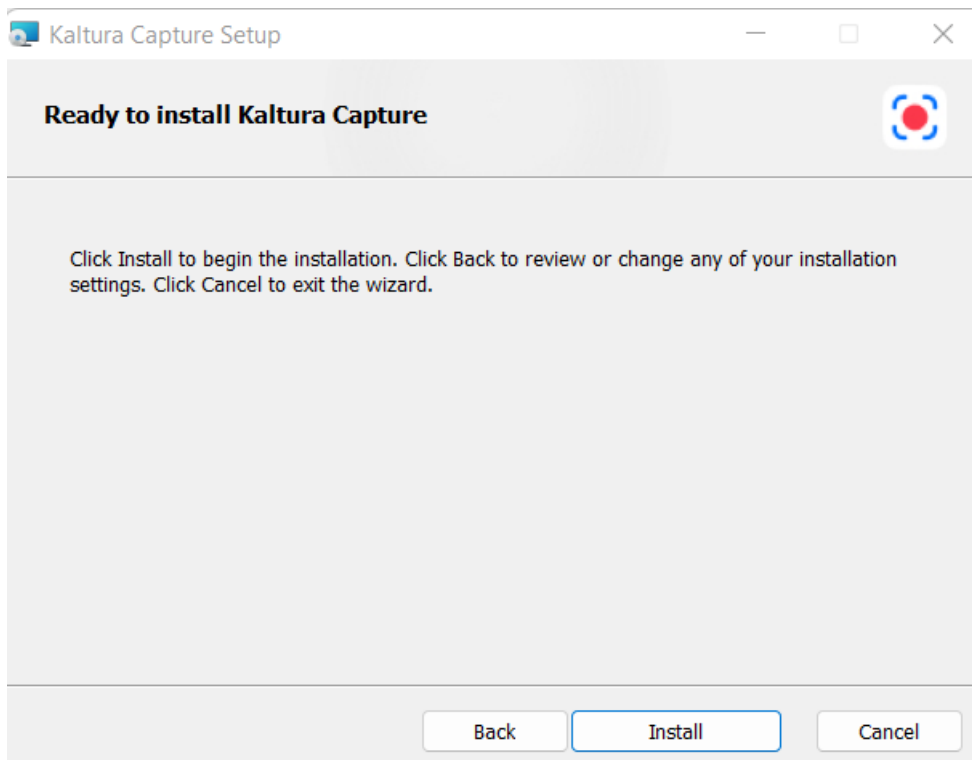


You can change the recordings folder to a more accessible location for easier access or deletion of files. To do this, remove the path information after your username in the Recordings Folder field and enter the new location, such as "desktop".



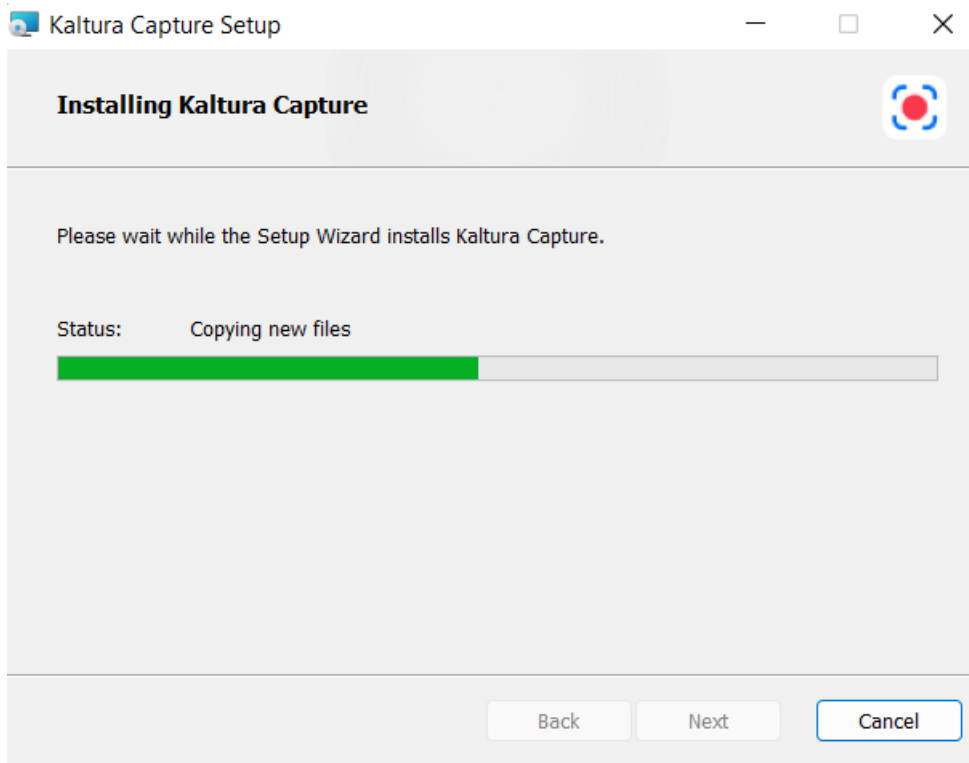
3. Click **Next**.

The **Ready to install Kaltura Capture** screen displays

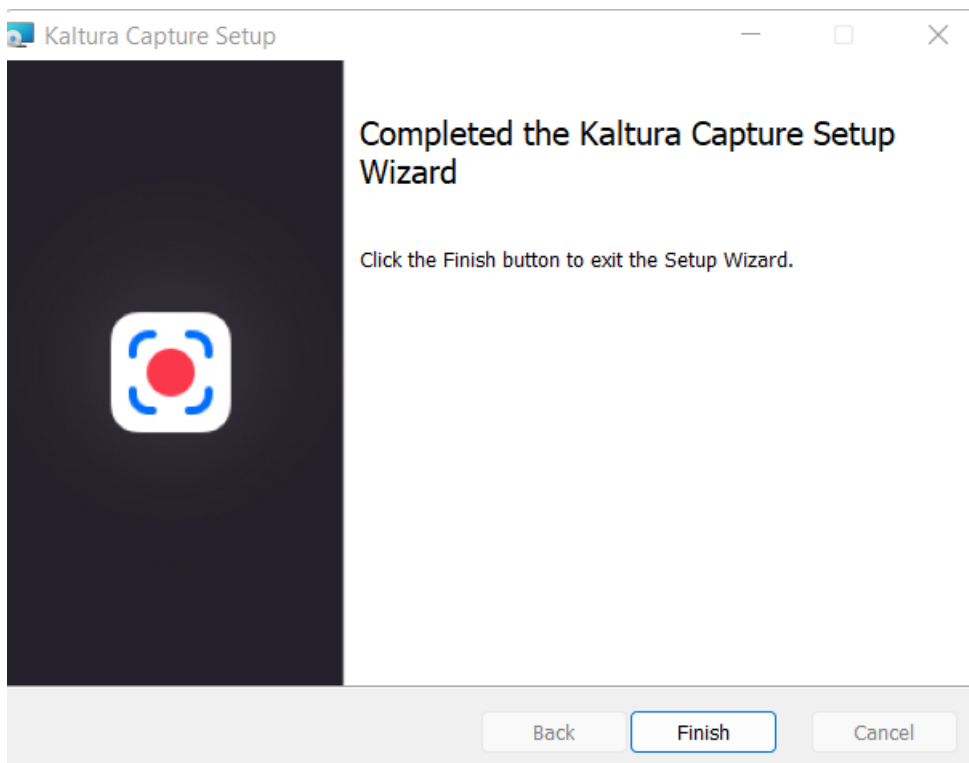


4. Click **Install** to begin the installation.

A progress bar displays.



When the installation is completed, you will see this screen.



5. Click **Finish**.

Having trouble installing Capture?

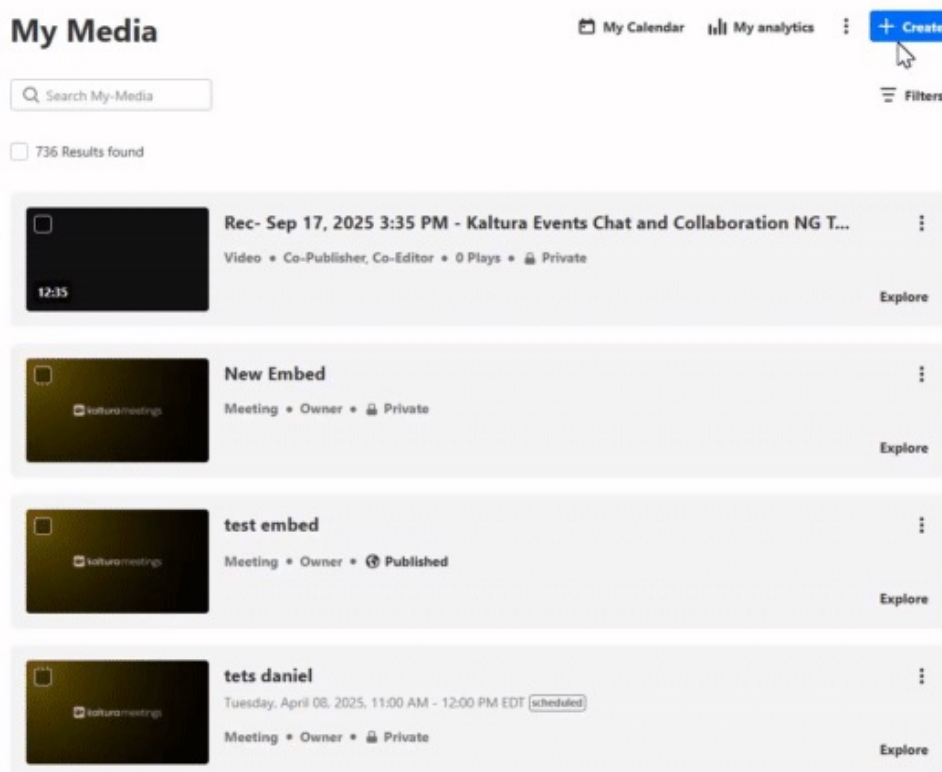
Capture isn't available in any app store or public download site. It can only be downloaded directly from your institution's site. If you have trouble finding or downloading Capture, contact your institution's support team.

If you're using a school-managed device, you may not have permission to install Capture. This is common in environments with strict IT policies.

- **For users:** If the download is blocked or fails, contact your IT team or try installing on a personal device.
- **For IT administrators:** To avoid install issues, we recommend deploying Capture via software management tools like SCCM. See [Managed deployment of the Capture application](#).

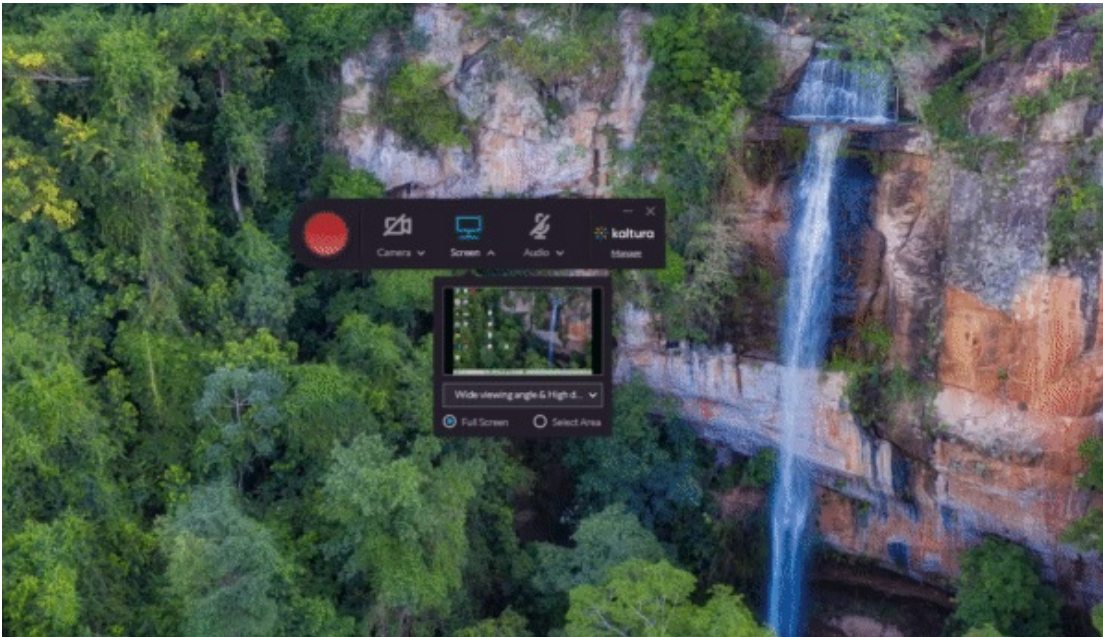
Record

To start recording, simply select Capture from the **+Create** menu.



The application opens on your screen.

You can grab and move the position of the recording tool.



Click the red button to start your recording.

Troubleshooting Capture

Error messages

If you see error messages when trying to start or stop a recording, ensure that Capture has permission to access your camera and microphone. After adjusting permissions, restart your computer and try again.

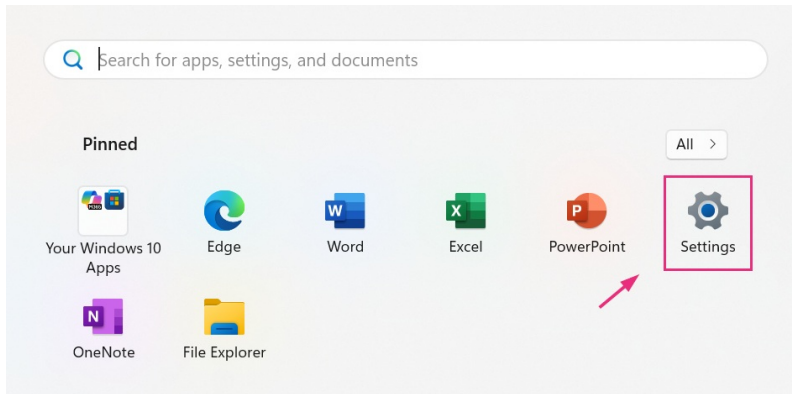


For troubleshooting tips, visit our [Troubleshooting guide for Capture](#).

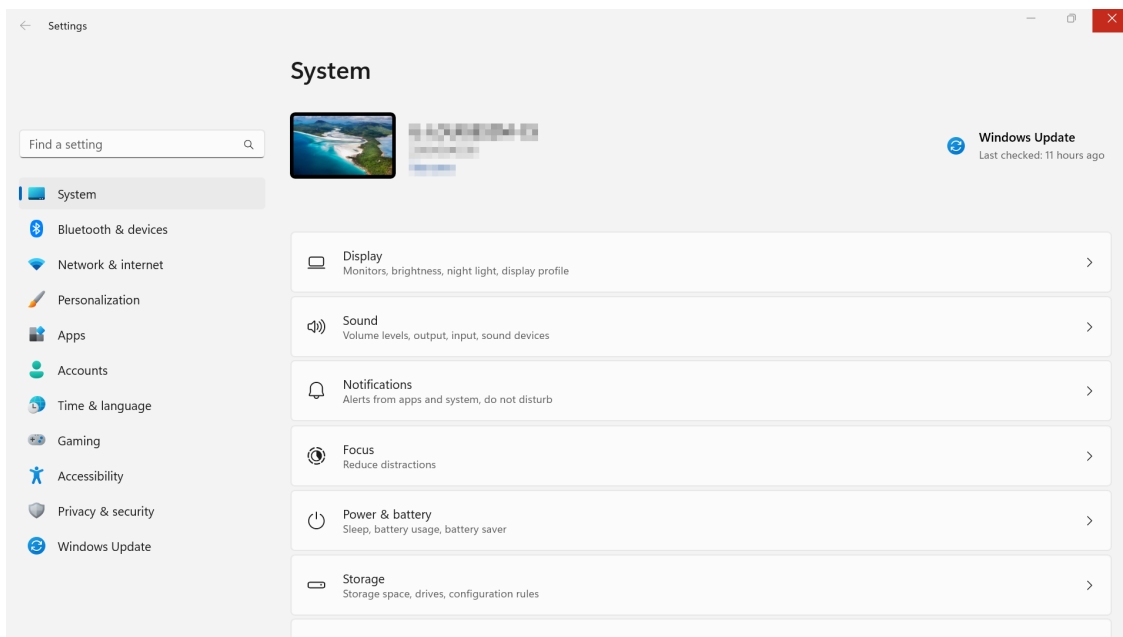
Enable permissions

Enable camera access

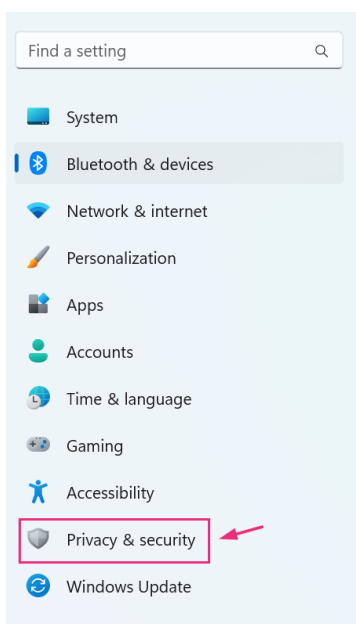
1. Open your Windows settings by clicking the Start menu and clicking the **Settings icon** (or press Windows + I on your keyboard), or by right-clicking the Start icon and selecting **Settings** from the menu.



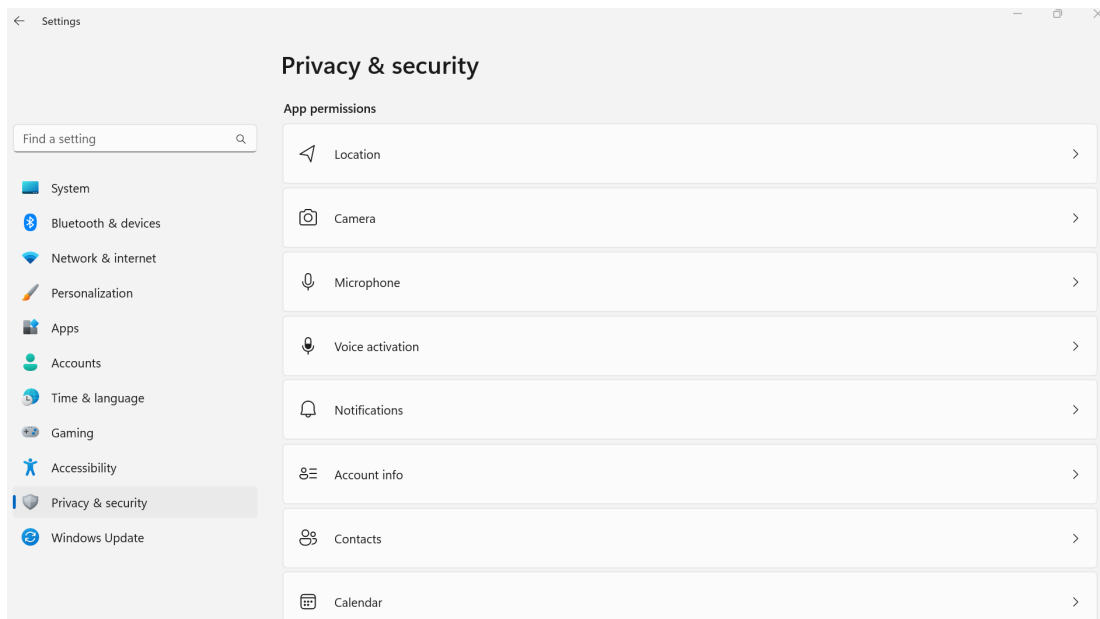
The System page displays by default.



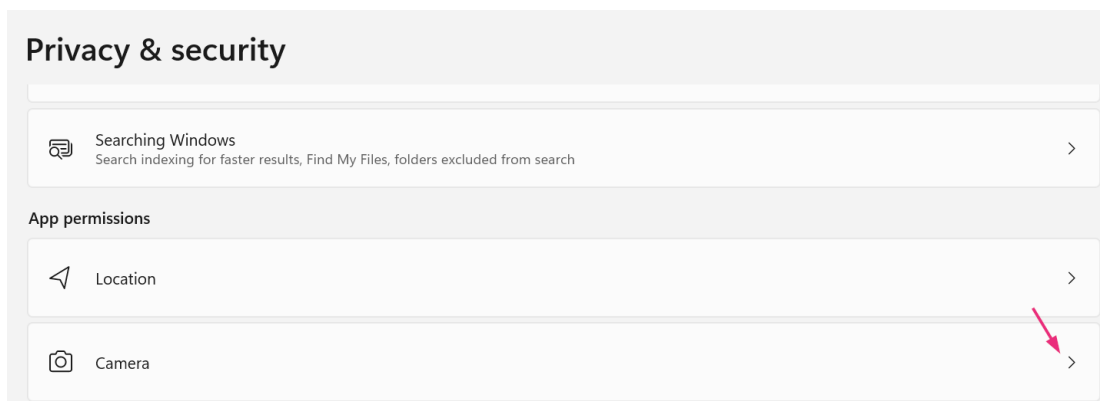
2. In the menu on the left, click **Privacy & security**.



The Privacy & security list displays.



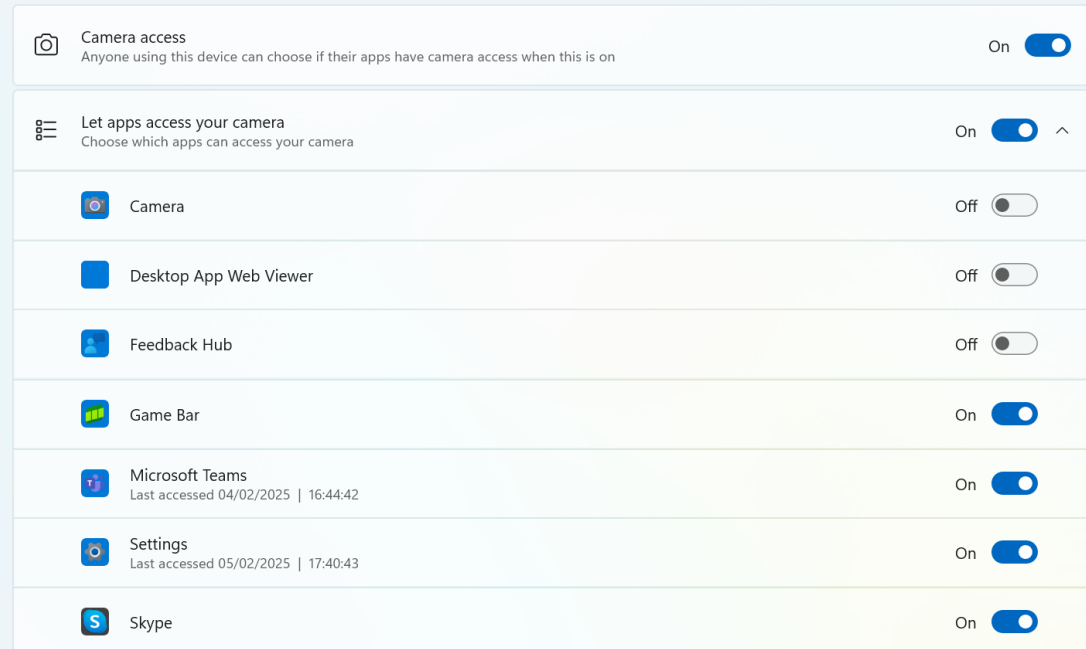
3. Scroll down to **Camera** in the list and click it to open its settings.



The Camera settings display.

Privacy & security > Camera

The settings on this page do not prevent you from signing in with your camera using facial recognition (Windows Hello). Some desktop apps might not appear on this page or be affected by these settings. [Learn more about camera](#)

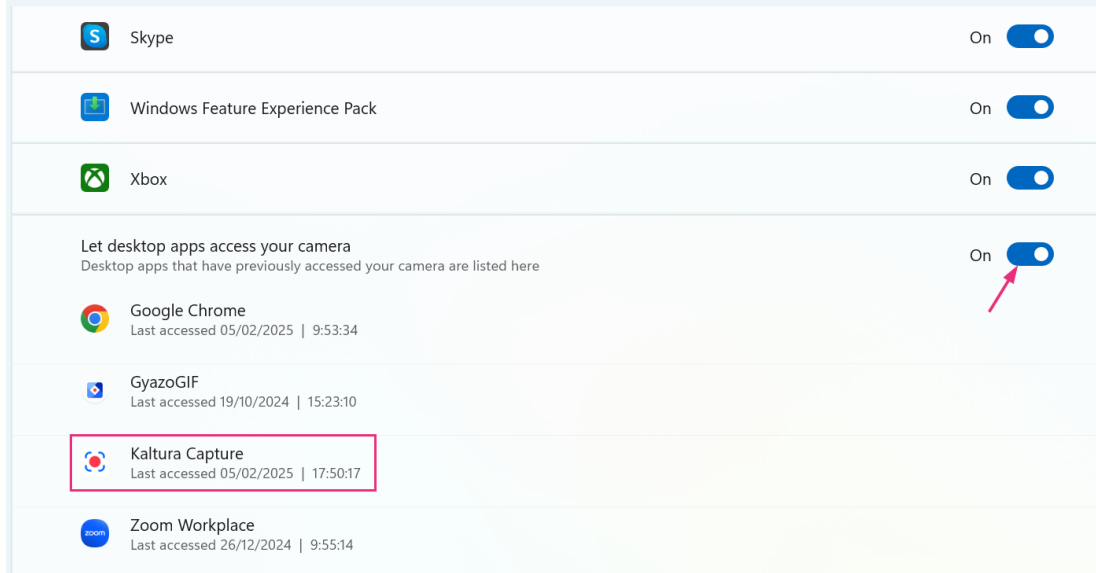


The screenshot shows the Windows 'Camera' settings page. At the top, 'Camera access' is turned on. Below it, 'Let apps access your camera' is also turned on. A list of apps follows, each with a toggle switch. The 'Kaltura Capture' app is not visible in this list, but 'Microsoft Teams' and 'Settings' are listed with their last accessed times.

App	Access Status
Camera	Off
Desktop App Web Viewer	Off
Feedback Hub	Off
Game Bar	On
Microsoft Teams Last accessed 04/02/2025 16:44:42	On
Settings Last accessed 05/02/2025 17:40:43	On
Skype	On

4. In the Camera settings, scroll down to **Let apps access your camera** and confirm that **Kaltura Capture** is listed and enabled.

Privacy & security > Camera

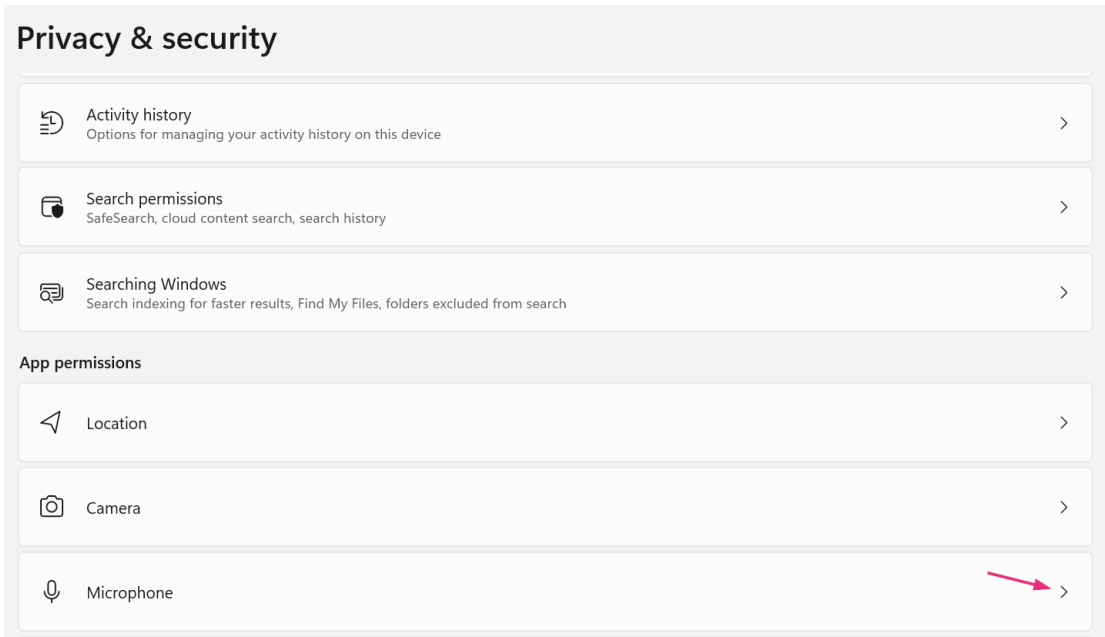


This screenshot shows the 'Let desktop apps access your camera' section of the Windows Camera settings. The 'Kaltura Capture' app is highlighted with a red box, and its toggle switch is turned on. A red arrow points to the toggle switch. Other apps listed include Google Chrome, GyazoGIF, and Zoom Workplace.

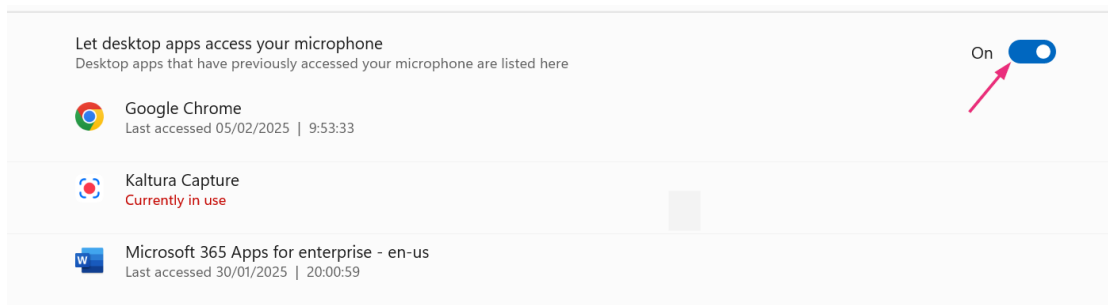
App	Access Status
Skype	On
Windows Feature Experience Pack	On
Xbox	On
Let desktop apps access your camera Desktop apps that have previously accessed your camera are listed here	On
Google Chrome Last accessed 05/02/2025 9:53:34	On
GyazoGIF Last accessed 19/10/2024 15:23:10	On
Kaltura Capture Last accessed 05/02/2025 17:50:17	On
Zoom Workplace Last accessed 26/12/2024 9:55:14	On

Enable microphone access

1. Follow steps 1 - 2 above.
2. In the Privacy & security list, click **Microphone**.



3. Scroll down to **Let apps access your microphone** and confirm that Kaltura Capture is listed and enabled.



You may have to restart your computer for the changes to take effect.