Overview page for your agent

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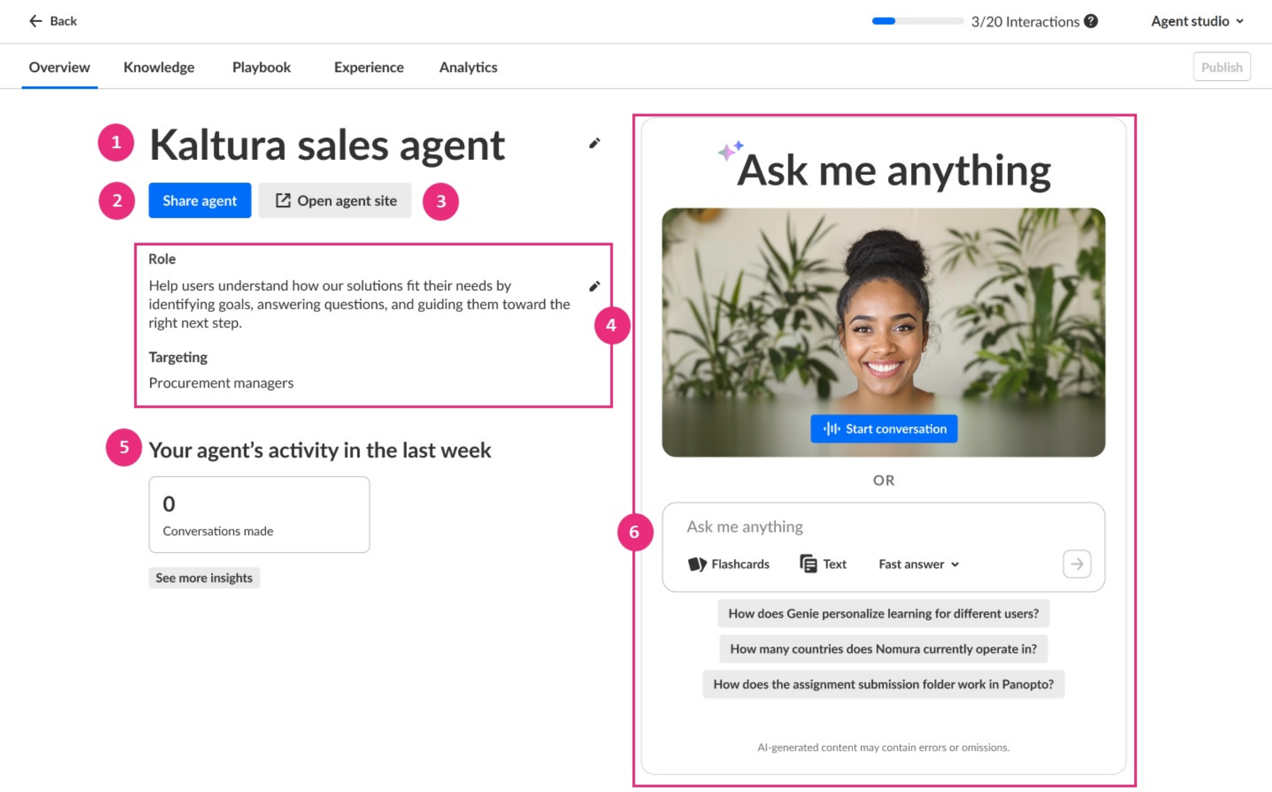
This article is designated for administrators.

About

The Overview page displays the vital details of the agent. It offers a centralized place to manage and customize agent information, as well as the ability to interact with your agent in real-time.

Get to know the Overview page



The page includes the following:

(**1**) **Agent name** - Rename your agent. Select the edit icon next to the agent name to open the editor. Type a name for your new agent, then click **Save**. Max is 50 char.

(**2**) **Share agent** - Click **Share agent** to copy a direct link of your agent to share with others. See Share an agent for complete information.

(**3**) **Open agent site** - Click **Open agent site** to open a stand-alone media page for your agent and preview your agent as it will appear to users. See Open agent site for complete information.

(4) **Agent Role and Targeting** - Customize your agent's playbook. Select the edit icon next to Role to open the Playbook tab. See Manage the agent playbook for complete information.

(5) **Agent activity** - See number of conversations your agent has had and its success rate in the last week. Click **See more insights** to open the Analytics tab. See Agentic Avatar Studio analytics for complete information.

(6) **Real time avatar/chat** - Preview and interact with your agent in real-time. See Real time agent interaction for complete information.

Remember to click the **Publish** button to publish any changes you've made.

Kaltura does not use customer data to train its AI models. To learn more, see Kaltura's Artificial Intelligence Principles.