Introduction to channels in Content Hubs

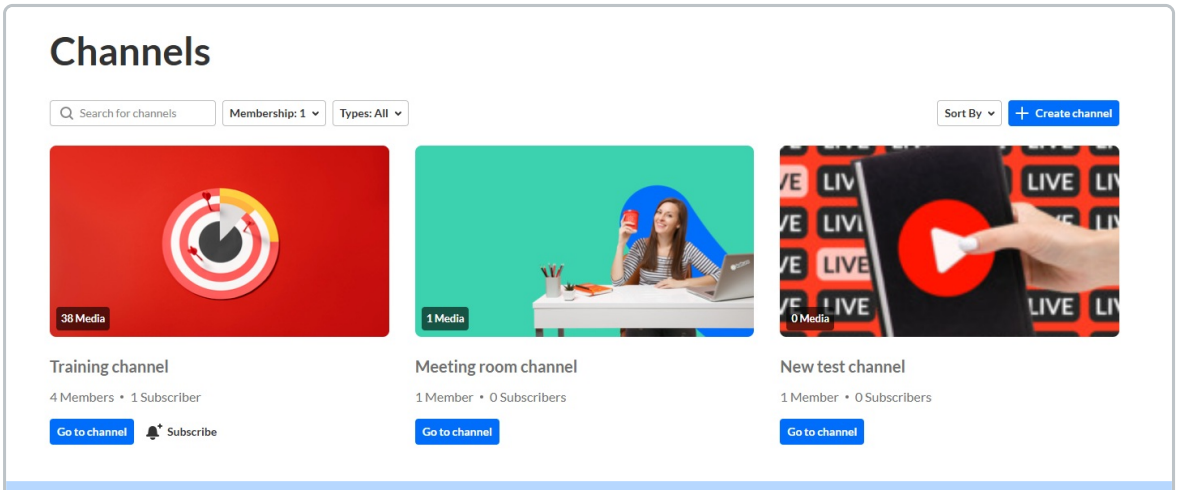
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This article is designated for all users.

About

A channel is a shared space for organizing and publishing media around a topic, team, project, or event.

Depending on your channel role, you may be able to view, contribute, moderate, or manage its content. Channels can also contain playlists and sessions.



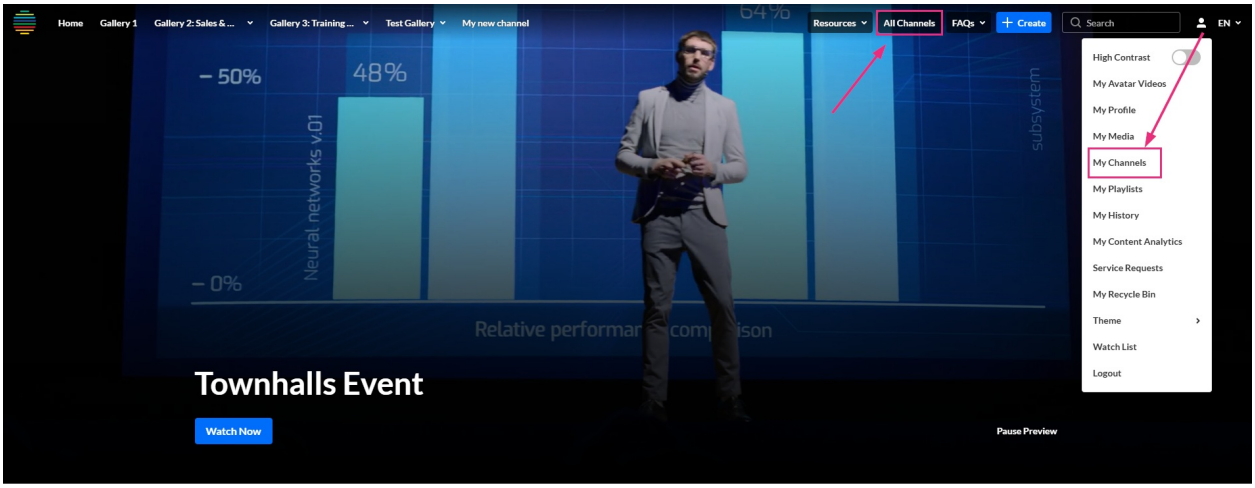
Channels page

Access channels

Depending on your site configuration, you can access channels from the site navigation, the **Channels** page, or **My Channels** in the user menu.

The Channels page displays the channels you're allowed to access. Select a channel's name or thumbnail to open it.

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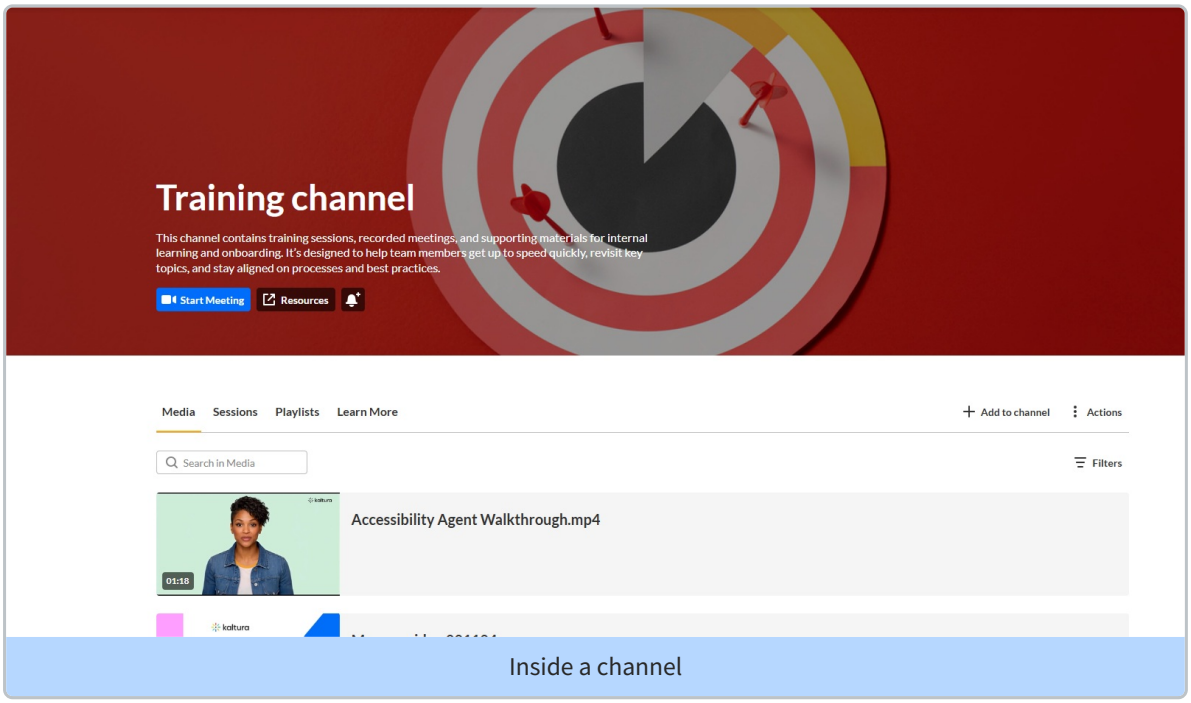


For more information, see All channels page in Content Hubs.

Explore a channel

On a channel page, you can browse its media and, depending on its configuration, access playlists, sessions, and additional information.

You may also see options to subscribe, add media, or manage the channel, depending on your permissions.



Inside a channel

Related media can be organized into channel playlists. Related channels can be grouped into channel collections.

For more information, see Introduction to channel collections.

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Create a channel

If you have the required permission, you can create a channel from the **+Create** menu or the **My Channels** page.

To learn more, see Create a channel in Content Hubs.

Add media to a channel

If you're a contributor, moderator, or manager, you can publish media to the channel.

To get started, see Add media to a channel in Content Hubs.

Channel access and permissions

A channel's privacy setting determines who can view and contribute content. Your assigned channel role determines what you can do within the channel.

You may have different roles in different channels:

- **Member** - Can view content.
- **Contributor** - Can view content, add content, and remove content that they're the owner of.
- **Moderator** - Can view content, add content, remove content that they're the owner of, and approve content before it can be published.
- **Manager** - Can view, add and remove any content, approve content before it can be published, and can edit the channel's settings, privacy options, and user permissions. Managers can also access analytics of the channel.

To learn more, refer to Channel end-user permissions.

FAQs

How do I become a channel manager?

An existing channel manager or site administrator must assign you the Manager role. This can be done via the end-user Entitlements CSV or via the channel edit users function.

How do I join a channel?

Depending on the channel settings, a channel manager may need to add you as a member. Subscribing to a channel lets you receive notifications but doesn't give you channel permissions.

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Why can’t I add media to a channel?

You must be a contributor, moderator, or manager to add media. If you can view the channel but can’t contribute, contact the channel manager.

Who can delete a channel?

Channel managers and authorized administrators can delete channels. The available options depend on your permissions and the site configuration.

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