

# View and manage your conversation history

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 This article is designated for all users.

## About

Your Conversational Agent interactions are saved as threads, so you can return to them later, continue where you left off, or manage past interactions.

Threads can include conversations conducted through either the text-based experience or an Agentic Avatar.





- You can only see your own threads.
- Your conversation history is only available when you're signed in.


## Open your conversation history

1. Click the **History** button at the top right to open the list of your previous threads.

Uploading External Images as Thumbnails in Kaltura - Complete Guide for Louise

 New thread  History

How can you manage video thumbnails in Kaltura?

 I'll help you find information about managing video thumbnails in Kaltura. # Managing Video Thumbnails in Kaltura  
Video thumbnails are an important visual element for your media content. In Kaltura, you can manage thumbnails through the **Thumbnails tab** in the Entry Editing page. Here's how:

### Key Thumbnail Management Features

#### Upload and Generate Thumbnails

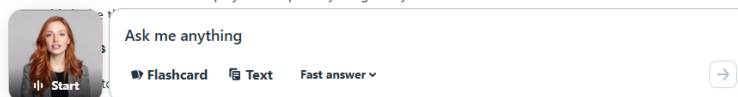
- **Upload external images** as thumbnails for your videos
- **Generate thumbnails directly from your video** content
- Select from multiple thumbnail options to find the best representation of your content

#### Customize Your Thumbnails

- **Capture** specific frames from your video
- **Crop** thumbnails to focus on important visual elements
- **Adjust** thumbnails to achieve optimal results and appearance

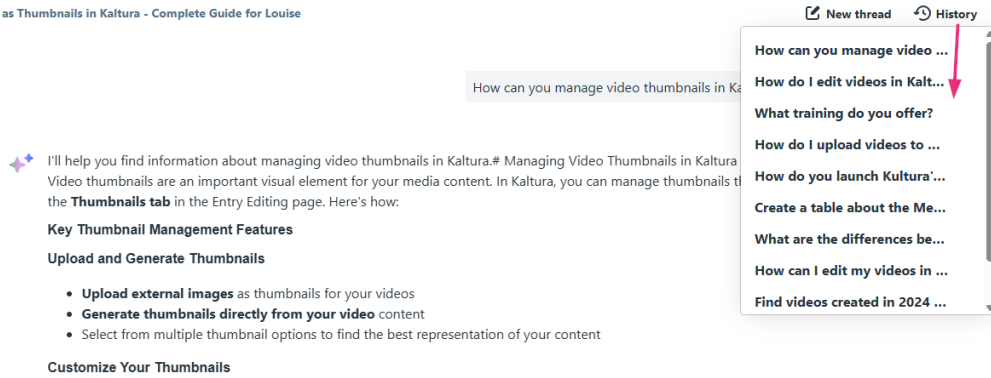
#### Set Default Thumbnail

- Choose which thumbnail displays as the primary image for your video



AI-generated content may contain errors or omissions.

Each thread represents a previous conversation.



Thread **titles** are generated automatically based on your conversation.

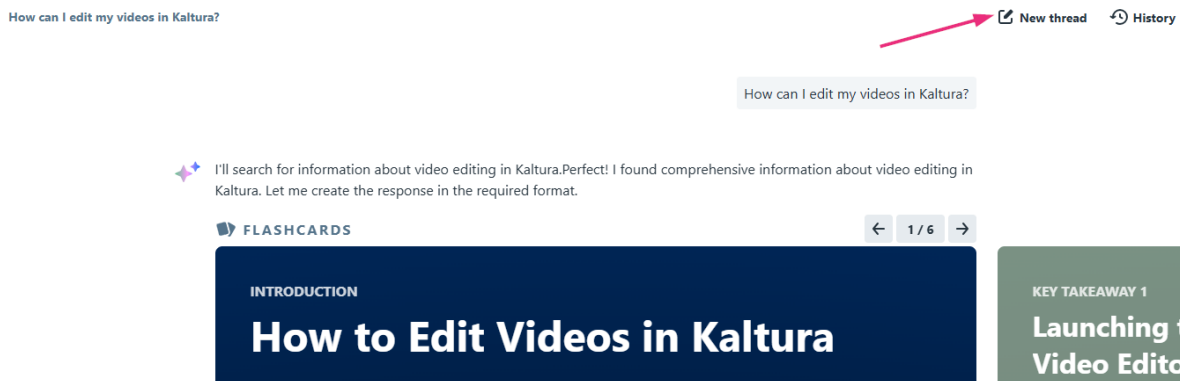
2. Click a thread to open it in the main conversation area.

You can:

- review previous questions and answers
- ask follow-up questions
- continue the conversation

## Create a new thread

Click the **New thread** button at the top right to start a new conversation.



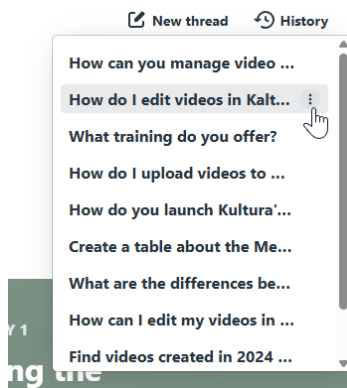
A new thread opens in the Ask anything page, separate from your previous threads.



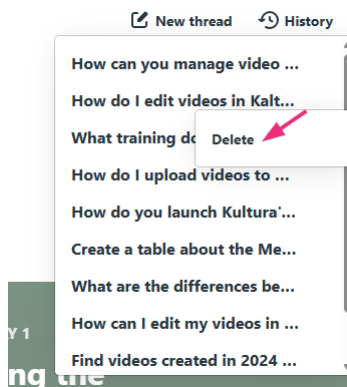
If you're not signed in, your conversations aren't saved, so starting a new thread clears the current conversation.

## Delete a thread

Hover over a thread to reveal **three dots**.



Click the **three dots** and select **Delete**.



A confirmation message appears.

Confirm to permanently delete the thread.