

# View and manage your Genie conversation history

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 This article is designated for all users.

## About

Genie saves your conversations as threads, so you can return to them later, continue where you left off, or manage past interactions.

Threads can include questions asked using **text-based Genie** and, if enabled, conversations started through an **Agentic Avatar**.




- You can only see your own threads.
- Your conversation history is only available when you're signed in.

## Open your conversation history

1. Click the **History** button at the top right to open the list of your previous threads.

Uploading External Images as Thumbnails in Kaltura - Complete Guide for Louise

 New thread  History

How can you manage video thumbnails in Kaltura?

I'll help you find information about managing video thumbnails in Kaltura. # Managing Video Thumbnails in Kaltura  
Video thumbnails are an important visual element for your media content. In Kaltura, you can manage thumbnails through the **Thumbnails tab** in the Entry Editing page. Here's how:

### Key Thumbnail Management Features

#### Upload and Generate Thumbnails

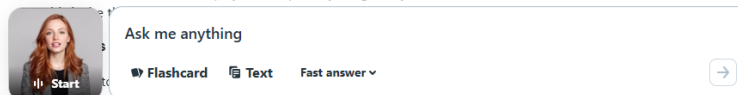
- **Upload external images** as thumbnails for your videos
- **Generate thumbnails directly from your video** content
- Select from multiple thumbnail options to find the best representation of your content

#### Customize Your Thumbnails

- **Capture** specific frames from your video
- **Crop** thumbnails to focus on important visual elements
- **Adjust** thumbnails to achieve optimal results and appearance

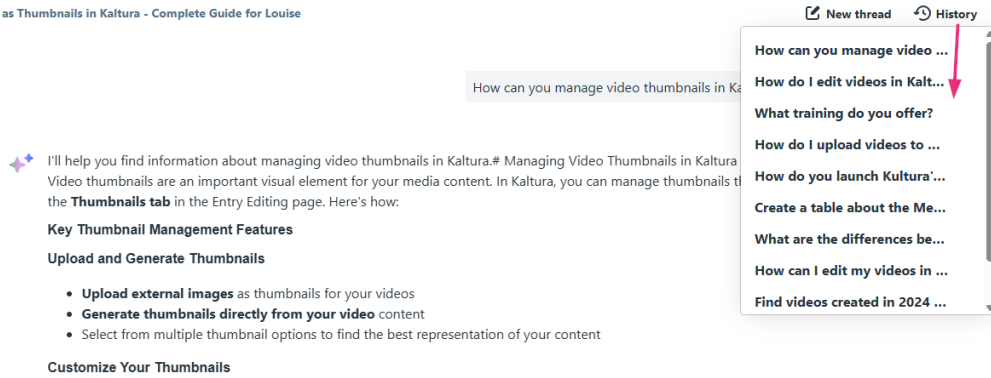
#### Set Default Thumbnail

- Choose which thumbnail displays as the primary image for your video



AI-generated content may contain errors or omissions.

Each thread represents a previous Genie conversation.



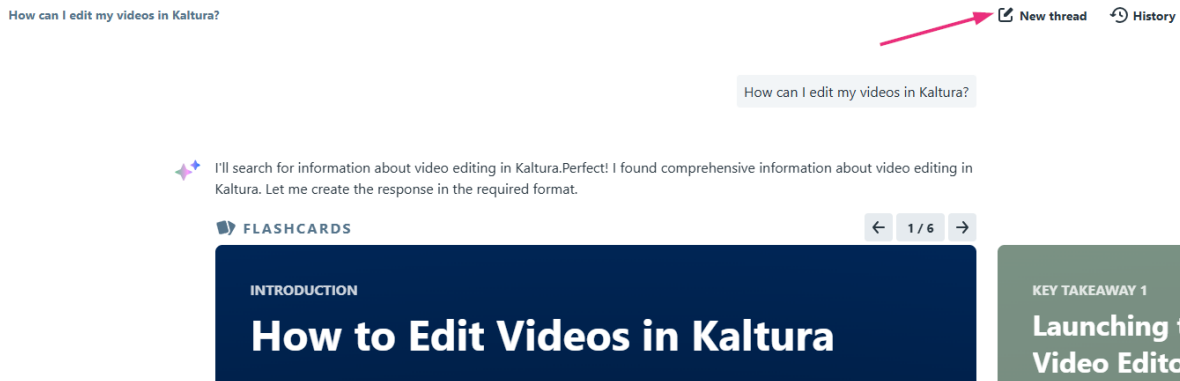
Thread **titles** are generated automatically based on your conversation.

2. Click a thread to open it in the main conversation area. You can:

- review previous questions and answers
- ask follow-up questions
- continue the conversation

## Create a new thread

Click the **New thread** button at the top right to start a new conversation.



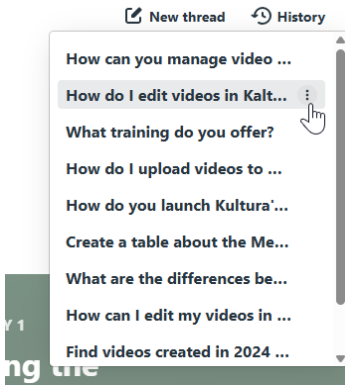
A new thread opens in the Ask anything page, separate from your previous threads.



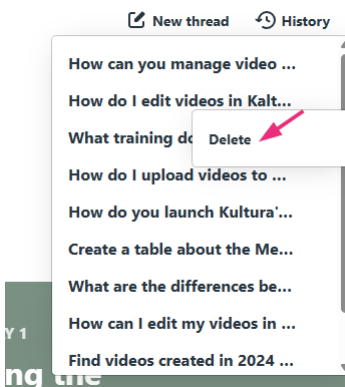
If you're not signed in, your conversations aren't saved, so starting a new thread clears the current conversation.

## Delete a thread

Hover over a thread to reveal **three dots**.



Click the **three dots** and select **Delete**.



A confirmation message appears. Confirm to permanently delete the thread.