View and manage your conversation history

Last Modified on 07/12/2026 2:15 pm IDT

This article is designated for all users.

About

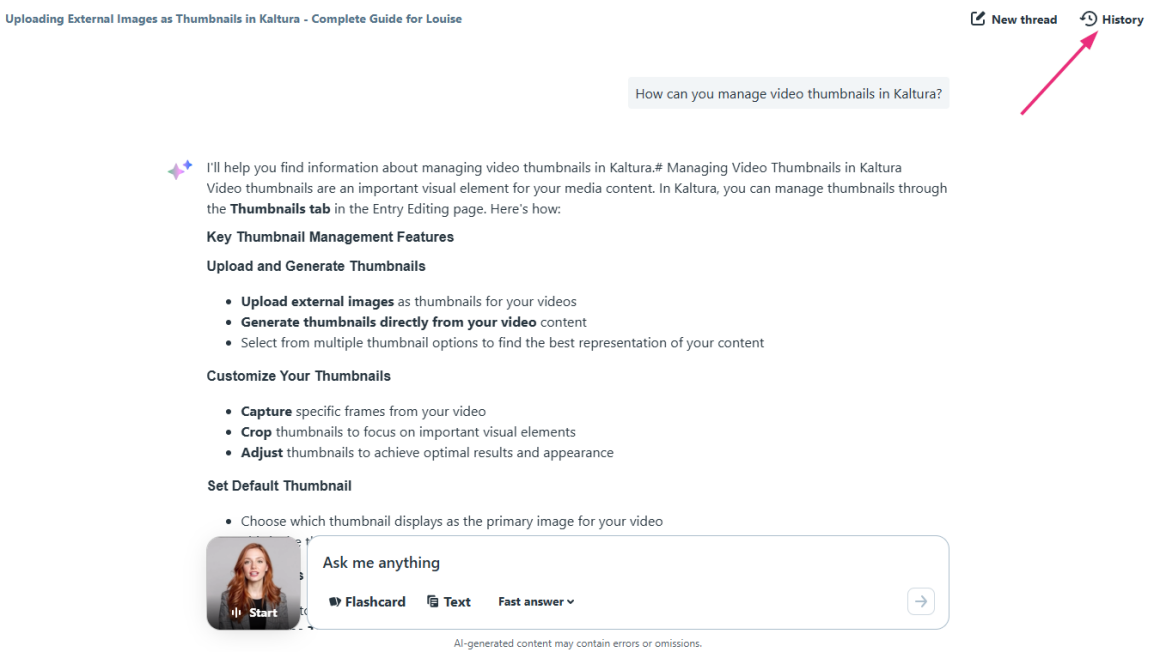
Your Conversational Agent interactions are saved as threads, so you can return to them later, continue where you left off, or manage past interactions.

Threads can include conversations conducted through either the text-based experience or an Agentic Avatar.

- You can only see your own threads.
- Your conversation history is only available when you're signed in.

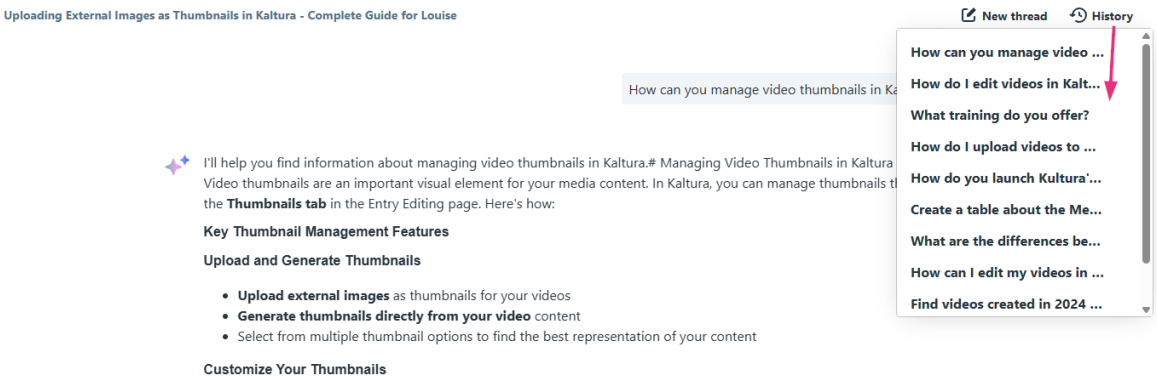
Open your conversation history

1. Click the **History** button at the top right to open the list of your previous threads.



Each thread represents a previous conversation.

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Thread **titles** are generated automatically based on your conversation.

2. Click a thread to open it in the main conversation area.

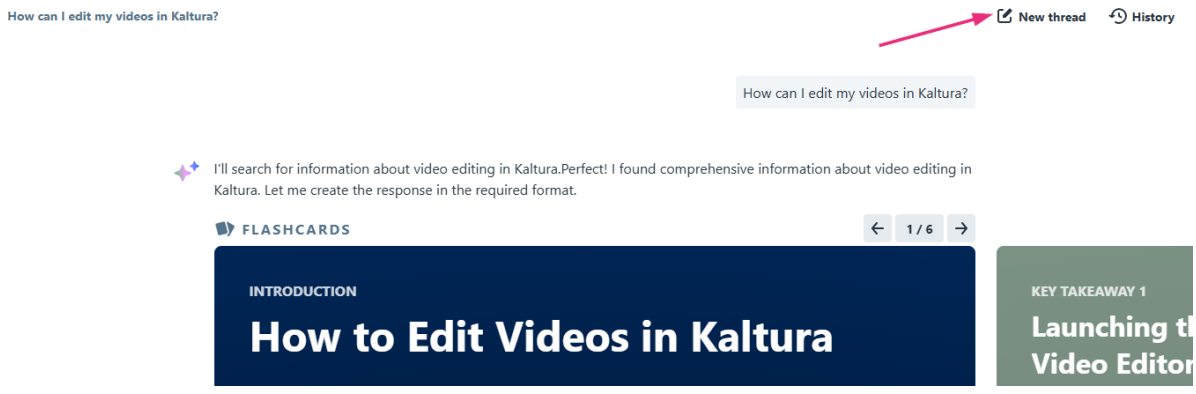
You can:

- review previous questions and answers
- ask follow-up questions
- continue the conversation

If page context was active when a question was asked, the conversation shows which page was used for that response. To learn more, see How page context works in Conversational Agents.

Create a new thread

Click the **New thread** button at the top right to start a new conversation.



A new thread opens in the Ask anything page, separate from your previous threads.

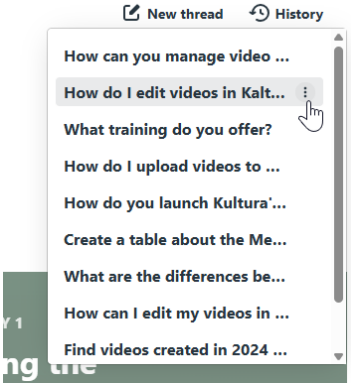
If you're not signed in, your conversations aren't saved, so starting a new thread

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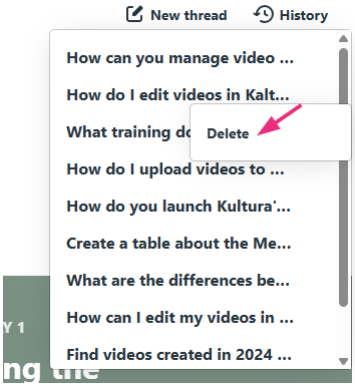
clears the current conversation.

Delete a thread

Hover over a thread to reveal **three dots**.



Click the **three dots** and select **Delete**.



A confirmation message appears.

Confirm to permanently delete the thread.

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