

Share a guest link to specific media in Content Hubs

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 This article is designated for all users.

About

A guest link lets media owners provide access to a specific media item (such as a video, live session, or room) to external users or 'guests'.

Guests don't need a Kaltura account. They enter their name and email on a dedicated entry page and can then access only that media. Participants don't appear in the user list. Email is collected for identification only.

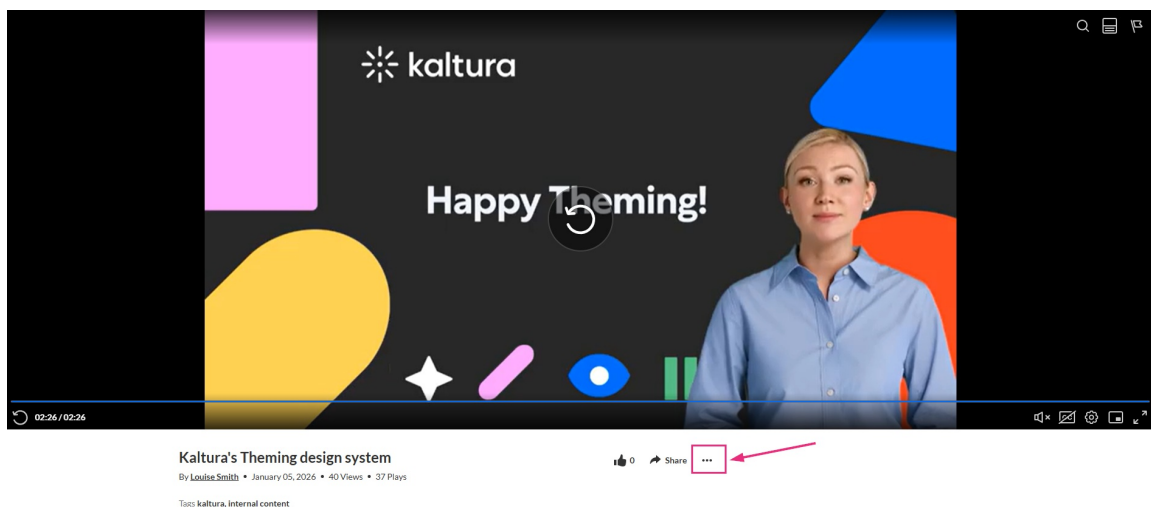
Guest access is designed for quick entry, not identity verification, while keeping access limited to a single media item.



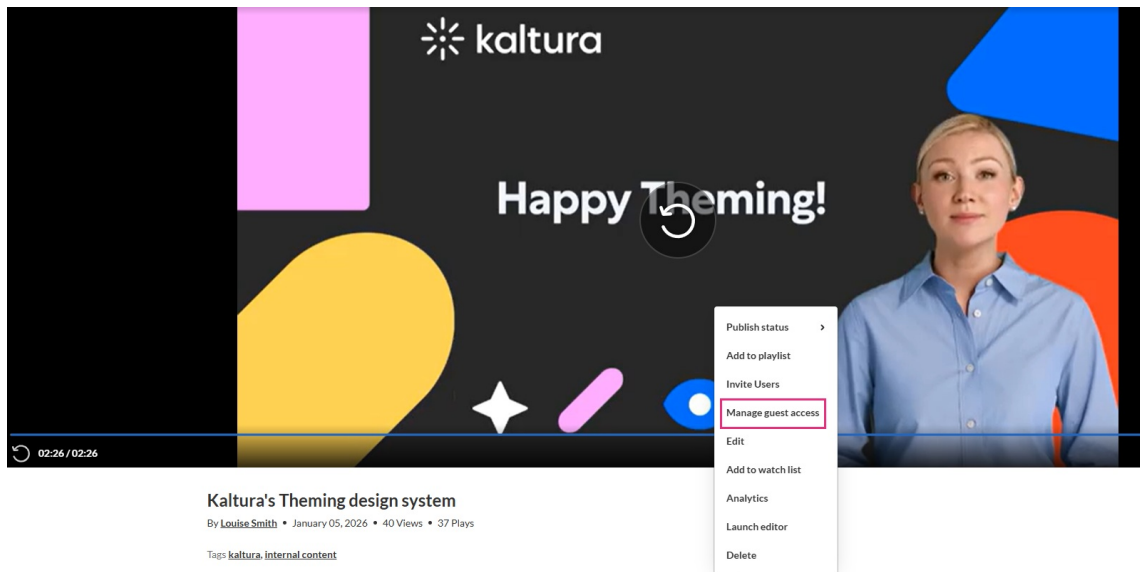
- Only permitted users can create guest links.
- Guest access is configured in the [Invitetomedia module](#).
- Guest access is not supported for channel rooms.

Enable and share a guest link

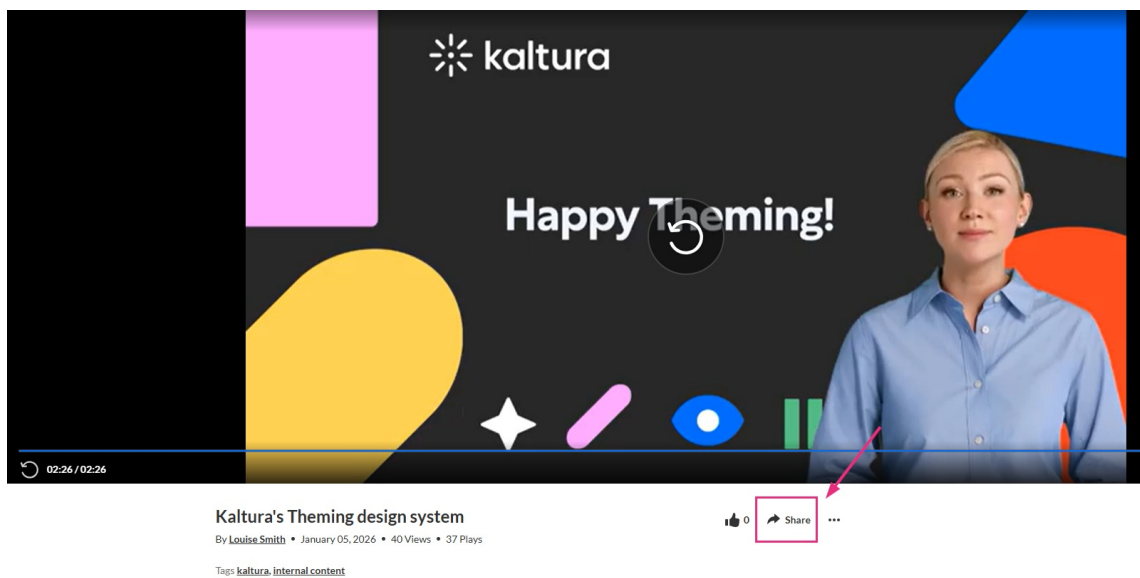
1. Go to the [media page](#) of the item you want to share with guests.
2. Click the **three dots** below the player.



3. Select **Manage guest access** from the menu.



You can also click the **Share** button below the player.



When the 'Share' window opens, select the **guest access icon** at the far right.



The 'Manage guest access' window opens.

✕

Manage guest access

Allow link-based access without sign-in. Up to 3 guest links available.

Enable guest access

No links added

Create new link

4. Toggle on **Enable guest access**, then click **Create new link**.

✕

Manage guest access

Allow link-based access without sign-in. Up to 3 guest links available.

Enable guest access

No links added

Create new link

The 'Create new link' window opens.

✕

Create new link

Allow anyone with this link to access the media without signing in.

Link Name *

of clicks

Limit how many times this link can be accessed.

Duration

 Day/s

Cancel

Create

5. Enter a **name** for the link. This helps you identify it later (for example, “Webinar invite” or “Marketing campaign”).
6. (Optional) Enter the **number of clicks**. This sets how many times the link can be used before it becomes inactive.
7. (Optional) Enter the **duration** (days). This sets how long the link remains active.
8. Click **Create**.

✕

Create new link

Allow anyone with this link to access the media without signing in.

Link Name *

of clicks

Limit how many times this link can be accessed.

Duration

 Day/s

Cancel

Create

The new link is generated and added to the list. You can create up to **three guest links** per media item.

✕


Manage guest access

Allow link-based access without sign-in. Up to 3 guest links available.

Enable guest access

1 link

Create new link

Link name	Expiration date	# of clicks	Actions
Link to Kaltura's Theming design system video	April 16, 2026	unlimited	 

9. Click the **copy icon** to copy the link.

✕



Manage guest access

Allow link-based access without sign-in. Up to 3 guest links available.

Enable guest access

1 link

Create new link

Link name	Expiration date	# of clicks	Actions
Link to Kaltura's Theming design system video	April 16, 2026	unlimited	 

10. Share the link with your guests.



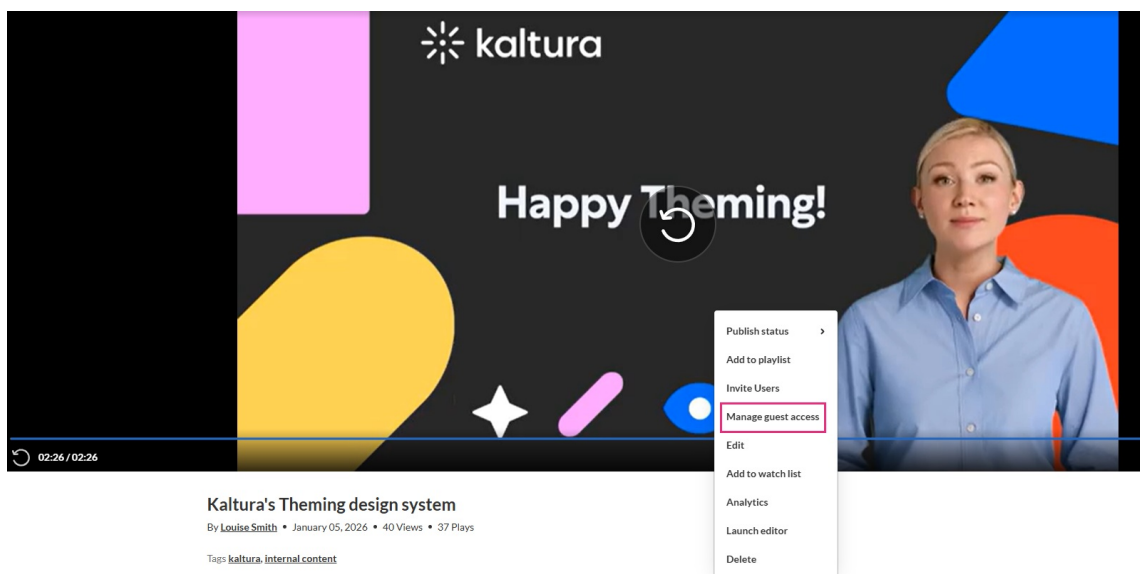
The same link is used for all participants and can't be personalized.



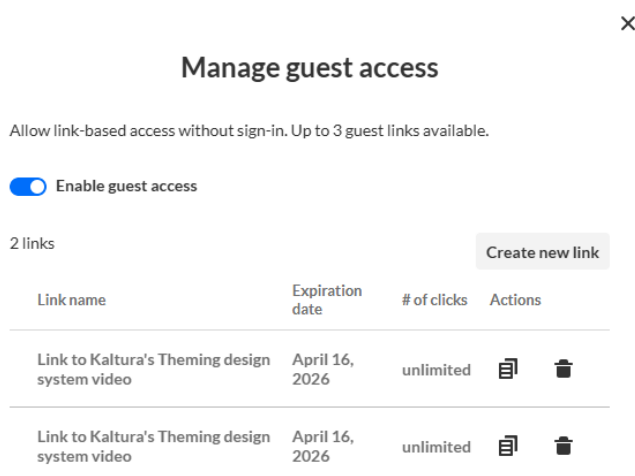
Guest access groups may appear on the entry's edit page. Do not delete these groups, as this may affect guest access.

Disable a guest link

1. In the **three-dot menu**, select 'Manage guest access'.



2. The 'Manage guest access' window opens.



3. Turn off the **Enable guest access** toggle.





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Manage guest access

Allow link-based access without sign-in. Up to 3 guest links available.

Enable guest access

2 links Create new link

Link name	Expiration date	# of clicks	Actions
Link to Kaltura's Theming design system video	April 16, 2026	unlimited	 
Link to Kaltura's Theming design system video	April 16, 2026	unlimited	 

All guest links become inactive. New participants can't join using the link, and existing participants remain connected until they refresh or leave.

Delete a guest link

1. In the Manage guest access window, locate the link you want to remove.
2. Click the **trash can icon** next to that link.





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Manage guest access

Allow link-based access without sign-in. Up to 3 guest links available.

Enable guest access

2 links Create new link

Link name	Expiration date	# of clicks	Actions
Link to Kaltura's Theming design system video	April 16, 2026	unlimited	 
Link to Kaltura's Theming design system video	April 16, 2026	unlimited	 

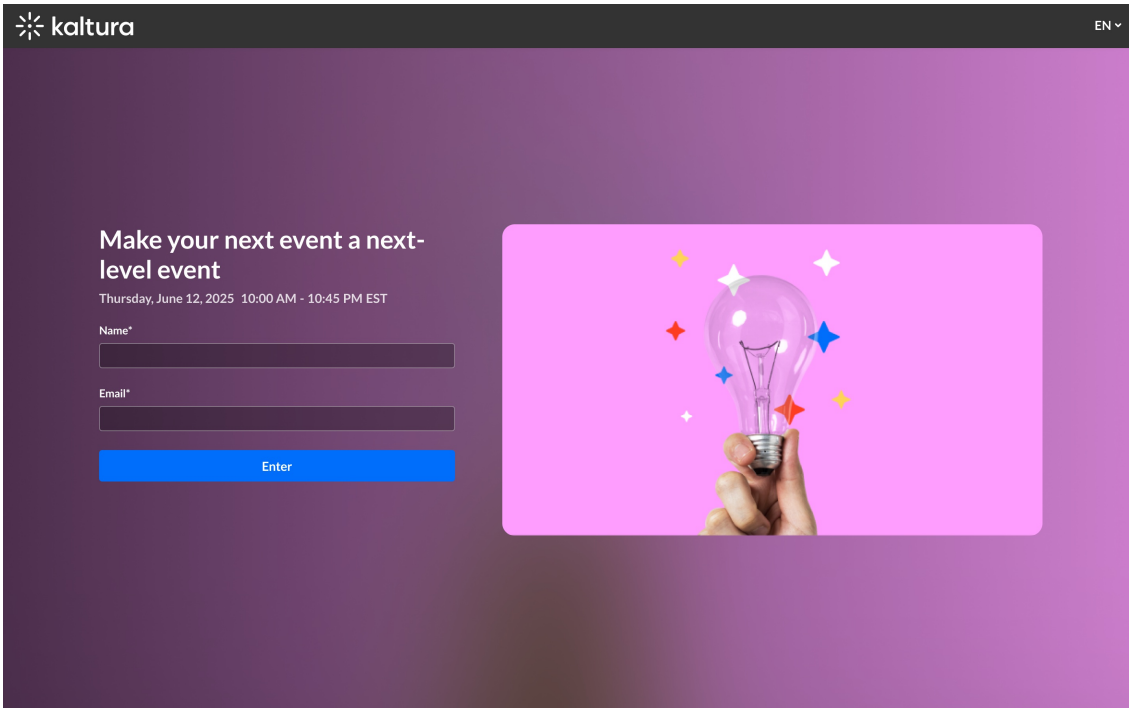
3. Confirm the action.
The link is removed immediately and can no longer be used to access the media. Guests who already joined using the link remain connected until they refresh or leave.



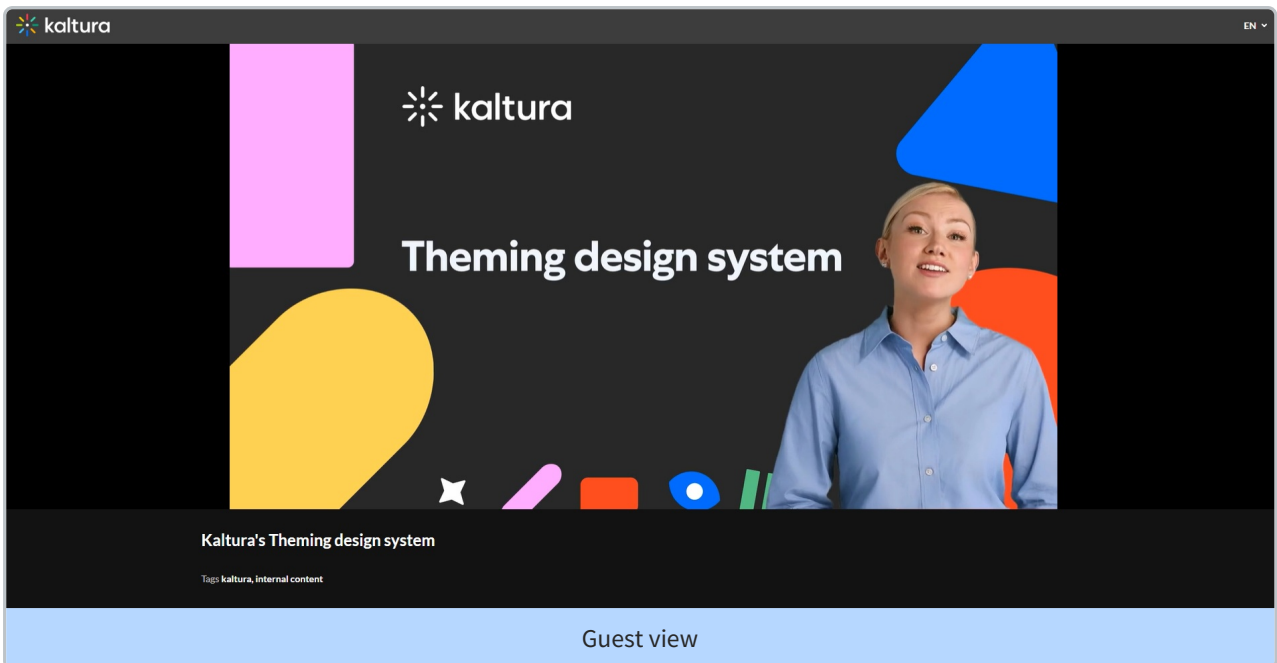
Deleted links can't be restored. To create a new link, use **Create new link**.

Guest experience

When someone opens a guest link, they're directed to a dedicated page where they are required to enter a name and email.



After submitting, they're taken directly to the media.



Access behavior

- Once on the media page, guests can view the media and use limited interaction features, depending on the media type.

- Most elements on the page aren't interactive, and guests can't navigate to other pages in the site.

Why guests can't access the media

A guest may not be able to access the media if:

- the owner turned off guest access
- the link is no longer valid (for example, if it expired)
- the media item is no longer available (for example, if it was deleted)

In these cases, guests see a dedicated message page when they open the link:

