

Manage live session interactions in Content Hubs

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 This article is designated for all users.

About

The **Interactions** tab lets you control which interaction features are available for supported live sessions. From here, you can enable or disable group chat, comments and Q&A, reactions, and sentiment analysis.



This feature requires the following to be enabled:

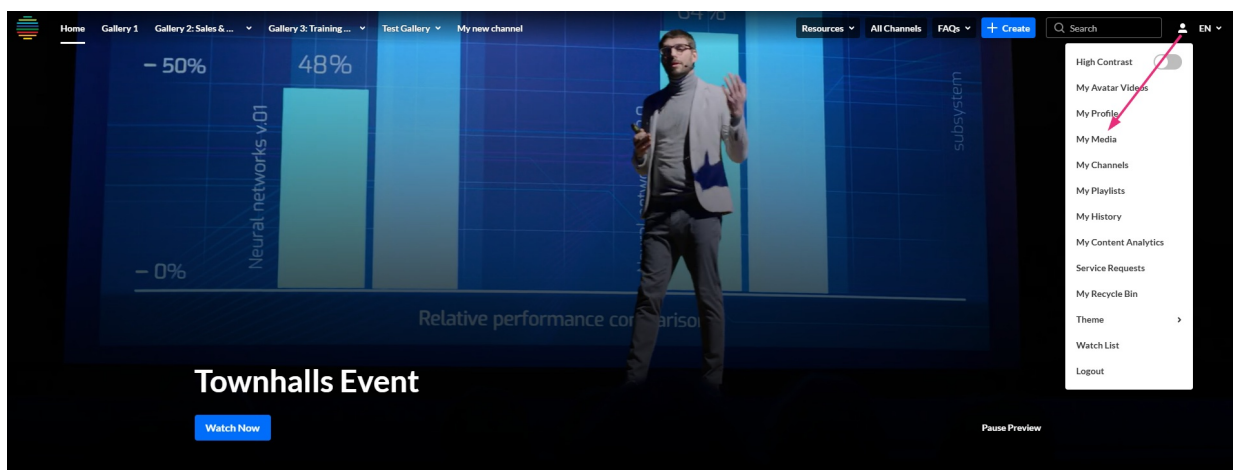
- [Chat & Collaboration module](#)
- [Theming module](#) with the 'mediaedit' feature set to 'Yes'

Who can use this

- Media owners
- Co-editors

Access the Interactions tab

1. From the user menu, select [My Media](#).



The 'My Media' page displays.


2. Click the **three dots** to the right of the desired media and select **Edit**.

My Media

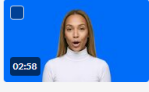
Search My-Media 92 Results found

Clear all filters

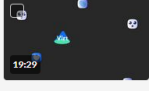
- My folders +
- Sort By
- Media Type
- Publish Status
- External applications
- Webcasts
- Scheduling
- Ownership



Kaltura Room
Meeting • Owner • Unlisted



AI as a Learning Partner in Higher Education (Source)
Video • Owner • 0 Views • 0 Plays • Unlisted



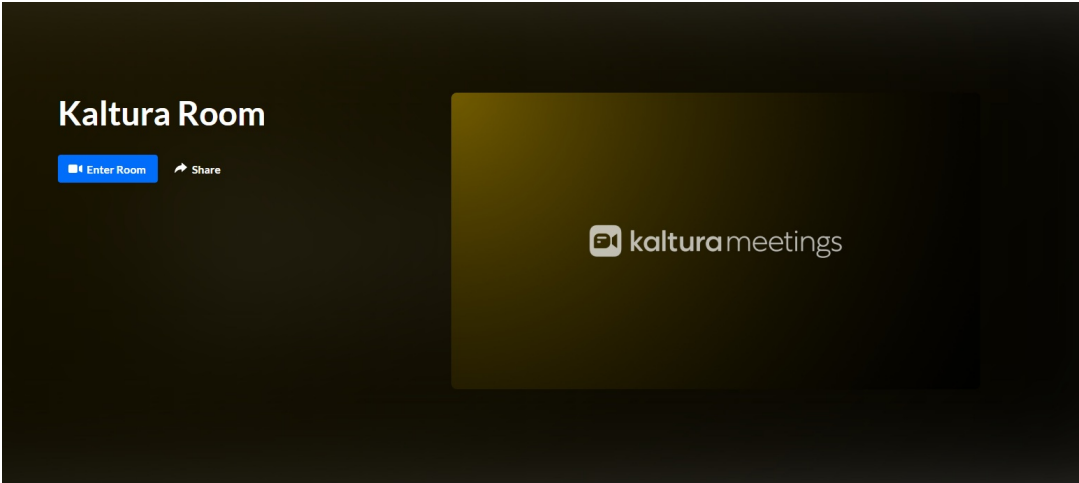
YouTube Broadcast_ Reinventing Events in the Digital Age (Source)
Video • Owner • 0 Views • 0 Plays • Unlisted

Explore

⋮

- Publish status >
- Edit**
- Add/Remove from folders
- Analytics
- Clone Room
- Delete

Alternatively, you can access the edit page from the [media page](#) by clicking the **three-dot menu** and selecting **Edit**.



Kaltura Room

Enter Room Share

kaltura meetings

Kaltura Room Like 0 Share **⋮**

The edit page opens on the **Details** tab by default, with a left-hand navigation.

< Kaltura Room

Details

Theme & layout

Schedule

Thumbnail

Privacy

Assets

Roles & permissions

Accessibility

Interactions

Meeting room

Information

Details

Save

Edit basic details for your media.

Name *

Kaltura Room

Description

B *i* U    

Tags

Media Release Day ⓘ

 mm/dd/yyyy

Related Products ⓘ

Related links ⓘ

+ Add

Internal Notes ⓘ

3. In the left navigation, click the **Interactions** tab to display the 'Interactions' settings.

< Kaltura Room

Details

Theme & layout

Schedule

Thumbnail

Privacy

Assets

Roles & permissions

Accessibility

Interactions

Meeting room

Interactions

Save

Manage all interactions for your media.

Interactions

Enable interactions for users accessing this media page.

Enable Interactions

Group chat

Enable the group chat for users that browse within the media page.

Enable Group Chat

According to site default

Comments & Q&A

Allow viewers to post comments and questions on the media page

Enable Comments & Q&A

According to site default

Reactions

Enable reactions on this media

Enable reactions

Enable interactions

Use the **Enable interactions** toggle to control whether interaction features are available.



Interaction features are enabled by default for new supported media entries.


Interactions

Save

Manage all interactions for your media.

Interactions

Enable interactions for users accessing this media page.

Enable Interactions 

- When off, all interaction features are hidden.
- When on, the interaction options become configurable.

Configure group chat

Turn on **Enable group chat** to display chat on the media page.


Click the dropdown and choose when chat is available:

- **Always on** — chat is always visible
- **According to site default** — chat follows scheduling rules set by your administrator

Group chat

Enable the group chat for users that browse within the media page.

Enable Group Chat

According to site default 

Always on

According to site default 

Enable sentiment analysis

Turn on **Enable sentiment analysis** to activate AI-based sentiment analysis for chat activity.



This option is available only if AI Insights is enabled in your account.

Configure comments and Q&A

Turn on **Enable comments & Q&A** to allow viewers to participate in discussions.

Comments & Q&A

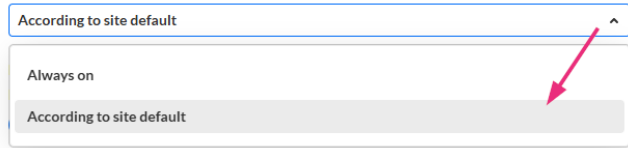
Allow viewers to post comments and questions on the media page

Enable Comments & Q&A

According to site default

Always on

According to site default



Click the dropdown and choose when comments and Q&A is available:

- **Always on** — comments and Q&A is always visible
- **According to scheduling** — comments and Q&A follows scheduling rules set by your administrator

Enable reactions

Turn on **Enable reactions** to allow viewers to react to the media (for example, likes or emojis).

Reactions

Enable reactions on this media

Enable reactions

Save your changes.
