

Order alignment - Theming

Last Modified on 02/09/2026 3:04 pm IST

 This article is designated for all users.

About

The alignment service (ordering captions based on a transcript file) synchronizes a provided transcript (.txt) with the audio or video content. This is useful for scripted videos, such as training content, where the speaker reads from prepared text.

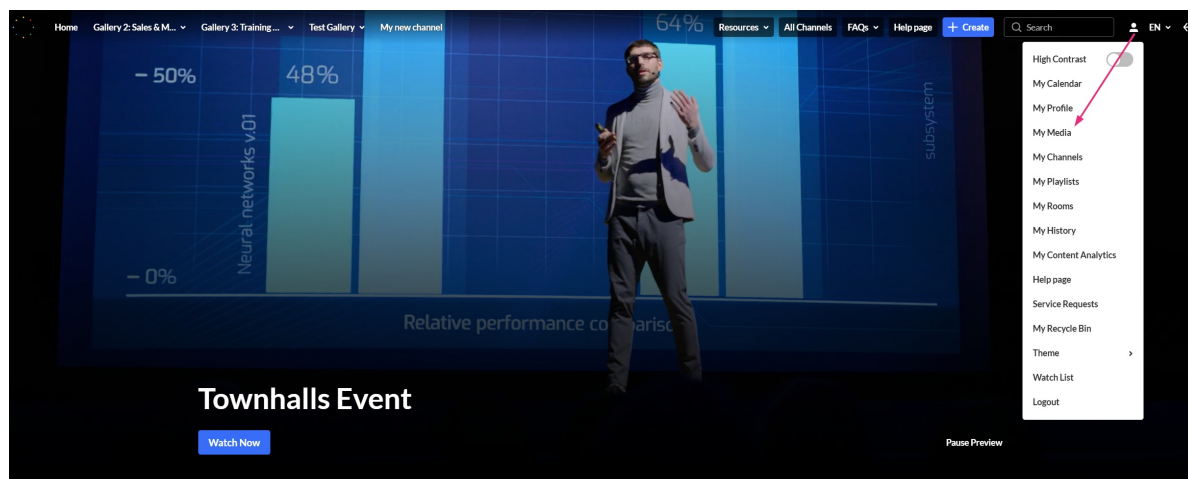
Upload a transcript as a .txt file, and the system matches the text to the timing of the spoken words in the video. When the speaker closely follows the script, the result is highly accurate captions.



These instructions are for Theming users. If you don't have [Theming](#) enabled on your account, please see our article [Order alignment](#).

Access the Captions & enrich service

1. From the Video Portal user menu, select **My Media**.



The [My Media](#) page displays.

Home Gallery 2: Sales & M... Gallery 3: Training... Test Gallery My new channel Resources All Channels FAQs Help page [+ Create](#) Search EN

My Media

67 Results found

[Clear all filters](#)

Sort By [▼](#)

Media Type [▼](#)

Publish Status [▼](#)

Webcasts [▼](#)

Scheduling [▼](#)

Ownership [▼](#)


Captions [▼](#)

Duration [▼](#)


Creation Date [▼](#)

Last Update Date [▼](#)


Choose department [▼](#)




YTDown.com_YoTube_The-art-of-innovation-Guy-Kawasaki-TEDxB_Media_Mtjatz9r-Vc_0...
Video • Owner • 0 Views • 0 Plays • Private [Explore](#)



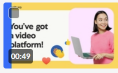
Kaltura Architecture - APIs, UI Components & Management Tools (Source)
Video • Owner • 0 Views • 0 Plays • Private [Explore](#)



Welcome Video (Source) (1)
Video • Owner • 0 Views • 0 Plays • Private [Explore](#)




Why innovation is all about people rather than bright Ideas _Alexandre Janssen _TEDxFrysland
Video • Owner • 0 Views • 0 Plays • Private [Explore](#)




Training services (Source)
Video • Owner • 0 Views • 0 Plays • Private [Explore](#)


2. Click the thumbnail of the desired video.



Sky News Australia interviews 'free-thinking' artificial intelligence.mp4 - Quiz
Quiz • Group Co-Editor • 13 Views • 8 Plays • Published [Explore](#)



Test
Video • Owner • 0 Views • 0 Plays • Private [Explore](#)



Live webcast test a_studio
Friday, October 03, 2025, 4:00 PM - 5:00 PM IDT [scheduled](#)
Meeting • Group Co-Editor • Private [Explore](#)

The media page opens.

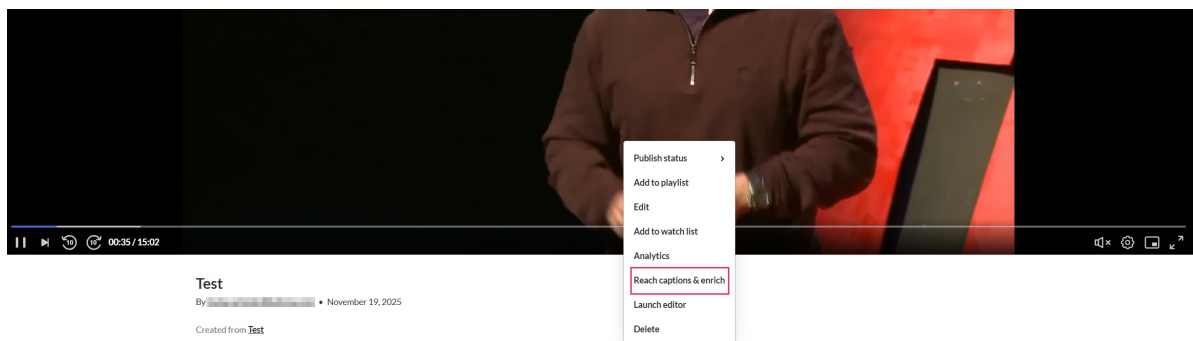
3. Click the **three dots** at the lower-right of the player to open the menu.



Test
By [redacted]@kaltura.com • November 19, 2025
Created from Test

0 Likes Share

4. Select **Reach captions & Enrich** from the menu.



Test
By [redacted] • November 19, 2025
Created from Test

The 'Reach captions & enrich' page displays.

Reach captions & enrich

Order Captions

Feature Captions	Service type Machine
Source media language English	Turnaround time 30 minutes

Close [Order](#)

Order alignment

- In the 'Reach captions & enrich' page, complete the fields as follows:
 - Feature** - Select **Alignment**.

Reach captions & enrich

Order Captions

Feature

Captions
Alignment
Audio Description
Captions
Chaptering
Dubbing
Extended Audio Description
Translation

Service type

Machine

Turnaround time

30 minutes

Close [Order](#)

- **Service type** - Select **Machine**.
 - **Source Media Language** - Select the language from the drop-down menu.
2. Choose a txt file from the list of existing files (only one file can be selected) or click **Upload txt** to upload a new file.

Reach captions & enrich

Order Captions

Feature

Alignment

Service type

Machine

Source media language

English


Choose an existing file or upload a new one

[Add a txt file](#)
We support *.txt file type

Close [Order](#)

The **Upload Attachment** window displays.

TXT file


[Upload](#)

Title

[Cancel](#)
[Save](#)



3. Upload your file and complete the **Title** field.
4. Click **Save**.

Your request is generated, and a success message displays. The system aligns the transcript with the video and generates a caption file (SRT or DFXP).
