

Getting started with captioning & enrichment in KMC

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 This article is designated for all users.

About

Captioning and enrichment services in Kaltura Management Console (KMC) help administrators and content managers create, manage, and control captioning and accessibility workflows across their account.

From KMC, you can order captions and enrichment services, manage REACH profiles, and control how captioning and extended audio description files are created and used.

What you can do in KMC

Using KMC, you can:

- Order captions and enrichment services using Kaltura REACH
- Manage REACH profiles, services, and settings
- Resubmit captioning and enrichment requests
- Upload and manage caption files
- Upload and manage extended audio description files
- Edit caption and extended audio description content

How captioning and enrichment works in KMC

KMC supports account-level and administrative workflows for captioning and enrichment.

Administrators configure REACH profiles and services, manage billing and credits, and control which options are available to users. Once services are enabled, captions and enrichment can be ordered for individual media entries.

KMC also allows you to manage and edit caption and extended audio description files directly, using built-in editors.

Where to go next

Use the articles in this category based on what you want to do:

- To create captions or translations, start with [Order captions in KMC](#)



- To manage services and settings, see [Introduction to Kaltura's captioning & enrichment services \('Reach'\)](#)
- To update or repeat an existing order, see [Resubmissions for Kaltura's captioning & enrichment services](#)
- To work with existing files, see [Upload and manage captions](#) or [Upload and manage extended audio description files](#)

Permissions and availability

Access to captioning and enrichment features in KMC depends on your account configuration and user permissions. Some services require REACH to be enabled and may incur additional costs.

If you don't see certain options, contact your Kaltura administrator or representative.