

Introduction to captioning & enrichment in KMC

Last Modified on 04/07/2026 5:07 pm IDT

 This article is designated for all users.

About

Captioning and enrichment services in Kaltura Management Console (KMC) help administrators and content managers create, manage, and control captioning and accessibility workflows across their account.

From KMC, you can order captions and enrichment services, manage REACH profiles, and control how captioning and extended audio description files are created and used.

What you can do in KMC

Using KMC, you can:

- Order captions and enrichment services using Kaltura REACH
- Manage REACH profiles, services, and settings
- Resubmit captioning and enrichment requests
- Upload and manage caption files
- Upload and manage extended audio description files
- Edit caption and extended audio description content

How captioning and enrichment works in KMC

KMC supports account-level and administrative workflows for captioning and enrichment.

Administrators configure [REACH profiles and services](#), manage billing and credits, and control which options are available to users. Once services are enabled, captions and enrichment can be ordered for individual media entries.

KMC also allows you to manage and edit caption and extended audio description files directly, using built-in editors.

Where to go next

Use the articles in the [Captioning & enrichment services](#) category to order and manage captioning and enrichment.



Permissions and availability

Access to captioning and enrichment features in KMC depends on your account configuration and user permissions. Some services require [REACH](#) to be enabled and may incur additional costs.

If you don't see certain options, contact your Kaltura administrator or representative.
