Getting started with captioning & enrichment in the Video Portal

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👥 **This article is designated for all users.**

About

Captioning and enrichment features in the Video Portal help you make your videos accessible and easier to understand. From the Video Portal, you can order captioning and enrichment services, upload your own caption files, and edit caption content for media you own or have editing permissions for.

This category includes articles for both ordering services and managing caption files directly in the Video Portal.

What you can do in the Video Portal

Using the Video Portal, you can:

- Order captions, translations, and audio description
- Upload and manage caption files
- Edit caption text and timing
- Create captions manually using the captions editor

How captioning and enrichment works in the Video Portal

The Video Portal supports media-level captioning workflows. You can manage captions directly on your videos without accessing Kaltura Management Console (KMC).

Account-level configuration and service management are handled separately in KMC.

Where to go next

Use the articles in this category based on what you want to do:

- To order services, start with Order captions & enrichment services in Video Portal
- To upload or edit captions, see Manage captions & enrichment in Video Portal