

Introduction to captioning & enrichment in the Video Portal

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 This article is designated for all users.

About

Captioning and enrichment features in the Video Portal help you make your videos accessible and easier to understand.

From the Video Portal, you can order captioning and enrichment services, upload your own caption files, and edit caption content for media you own or have editing permissions for.

This category includes articles for both ordering services and managing caption files directly in the Video Portal.

What you can do in the Video Portal

Using the Video Portal, you can:

- Order captions, translations, and audio description
- Upload and manage caption files
- Edit caption text and timing
- Create captions manually using the captions editor

How captioning and enrichment works in the Video Portal

The Video Portal supports media-level captioning workflows. You can manage captions directly on your videos without accessing Kaltura Management Console (KMC).

Account-level configuration and service management are handled separately in the [KMC](#).

Where to go next

Use the articles in the [Captions & enrichment services in Video Portal](#) category to order and manage captioning and enrichment.