

Introduction to captioning & enrichment in Content Hubs & legacy Video Portal

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 This article is designated for all users.

About

Captioning and enrichment features in Content Hubs & legacy Video Portal help you make your videos accessible and easier to understand.

From your Content Hubs or legacy Video Portal , you can order captioning and enrichment services, upload your own caption files, and edit caption content for media you own or have editing permissions for.

This category includes articles for both ordering services and managing caption files directly in your site.

What you can do

Using Content Hubs or legacy Video Portal, you can:

- Order captions, translations, and audio description
- Upload and manage caption files
- Edit caption text and timing
- Create captions manually using the captions editor

How captioning and enrichment works

Content Hubs & legacy Video Portal supports media-level captioning workflows. You can manage captions directly on your videos without accessing Rich Media Content Management System (Rich Media CMS).

Account-level configuration and service management are handled separately in the [Rich Media CMS](#).

Where to go next

Use the articles in the [Captions & enrichment services](#) category to order and manage captioning and enrichment.