

Single-video set up guide for Class Genie in Canvas

Last Modified on 12/17/2025 2:27 pm IST

 This article is designated for administrators.

About

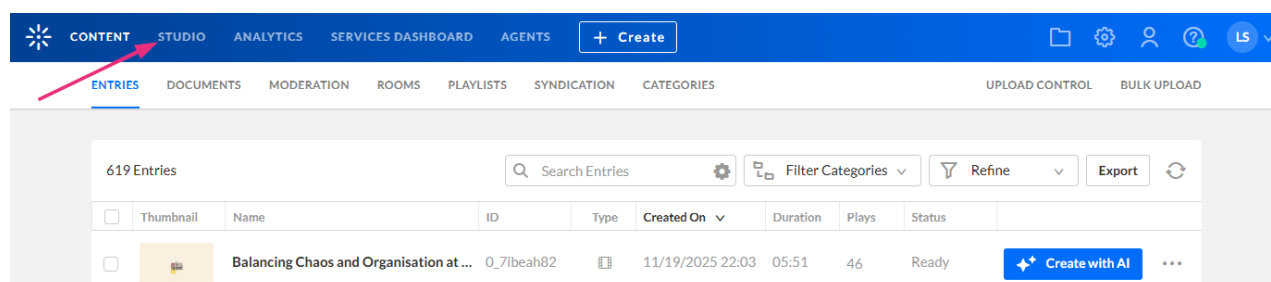
To make Genie available on individual videos, you'll set it up in two places:

- [Genie player plugin](#)
- [Genieai module](#)

Step 1: Configure Genie plugin

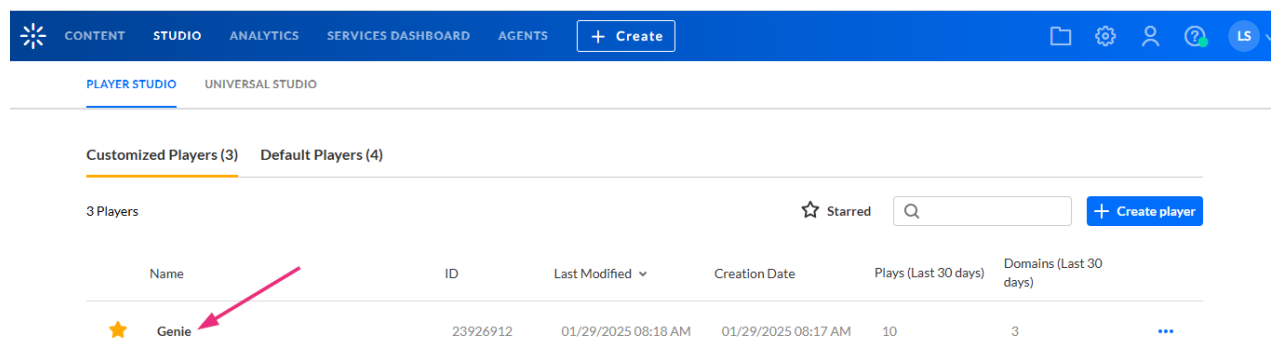
This step makes Genie available in the player.

1. Log in to your KMC and click the **Studio** tab.

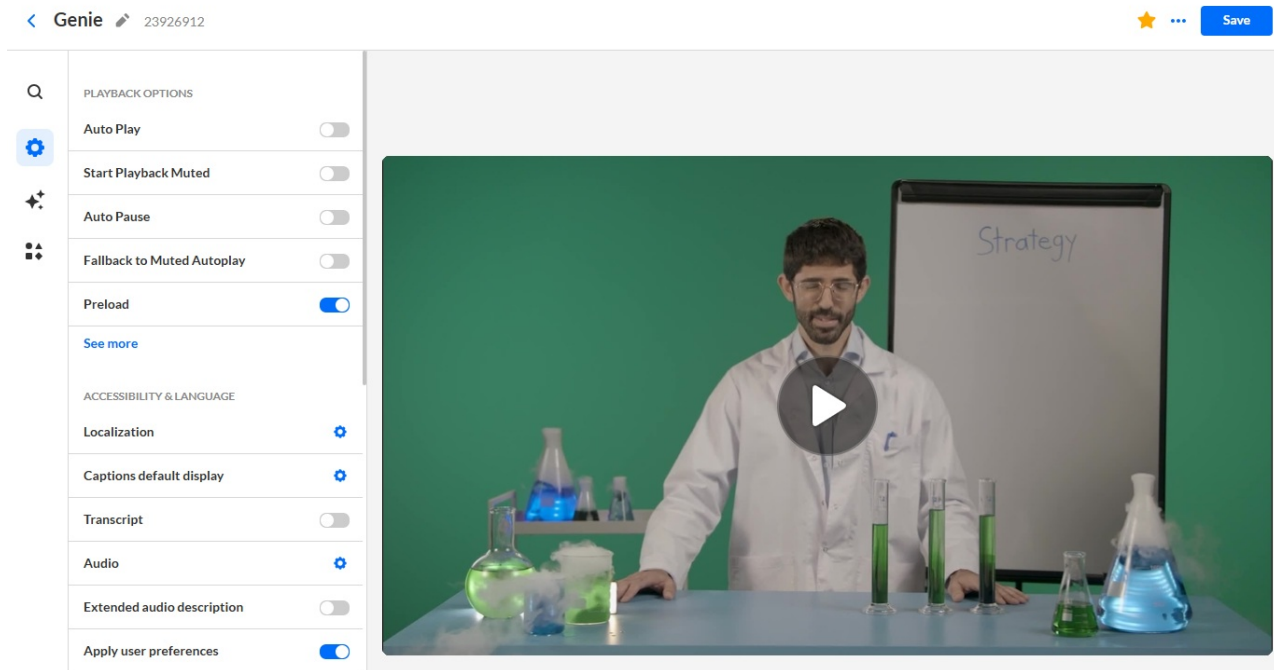


The Player studio page displays.

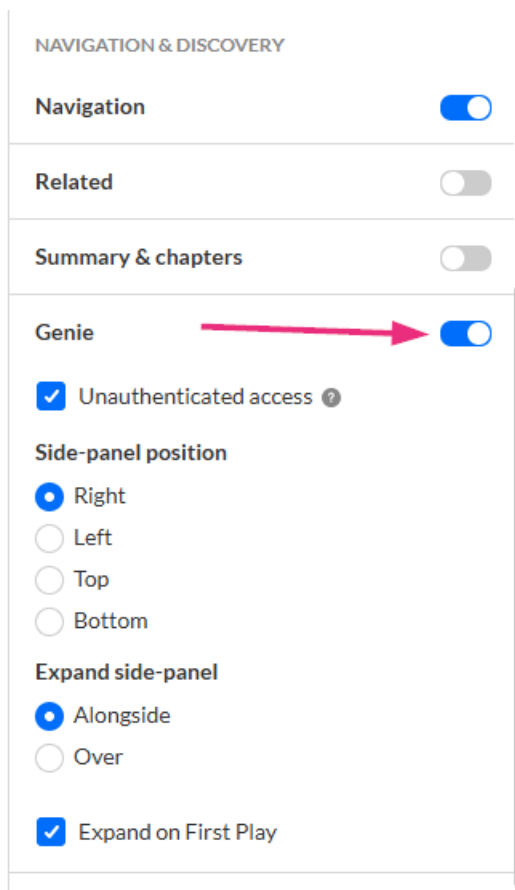
2. Click the player you want to use.



The player settings page displays.



3. Scroll down to **Navigation & Discovery**, locate **Genie** and turn on the toggle.



4. (Optional) Configure additional settings:

- **Unauthenticated access** (default = on) - Lets unauthenticated users access Genie

for the video they're watching.

- **Side-panel position** - Choose where the Genie panel appears on the player: **right, left, top, bottom**
- **Expand side-panel** - Choose how the panel opens when Genie is triggered - **alongside** or **over**
- **Expand on first play** - If enabled, the Genie panel automatically opens the first time the video is played. Viewers can close it at any time.

5. Click **Save** at the top right of the page.



Genie also appears in secure embedded players as long as the embedded player has the [Genie plugin](#) enabled.

Step 2: Configure Genieai module

This step controls which videos show the Genie panel.

1. Go to your Configuration Management page, and navigate to the **Genieai** module. You can also navigate directly using a link:

https://{your_video_portal_URL}/admin/config/tab/genieai.

ModulesCustom / core

[Genieai](#)

Kalturaai

Kwebcast

ModulesCustom / core
/ eventplatform

Channelmessageboard

The 'Genieai' module page displays.

Configuration Management

Server Tools

Backup Configuration
Player replacement tool

Global

Application
AddNew
Auth
Categories
Channels
Client
Debug
EmailService
EmailTemplates
Gallery
Header
Icalendar
Languages
Login
MediaCollaboration
Metadata
Moderation
My-media
Navigation
Player
PlaylistPage
Recaptcha
Search
Security
SharedRepositories

Genieai

Module Info

description

This module allows admins to enable and set permissions for Kaltura Genie, an intelligent AI-driven knowledge tool designed to help users quickly find relevant information. Once enabled on video portal instances, a new URL will be available: <https://kms-slug/genie>. Users with the appropriate access permissions will be able to use this link to access the global Genie experience. In KAF, you can enable Genie per course media gallery. Please make sure to contact Kaltura to vectorize the relevant categories.

Note

This is a KMS and KAF module.

enabled

Yes ▾

Enable the Genieai module.

genieid

2605582

Genie ID for the index category is set for this instance (all subcategories will also be included in the Genie index)

allowedRole

Guest Role (unauthenticated ▾)

Roles that are allowed to access genie.
Note that setting 'Guest Role' will only work if allowAnonymous is set to 'Yes' in Auth tab. If not, will fall back to unconfirmedViewerRole.

GenieOnCategory

Available to all (On by default ▾)

To enable Context Genie on a category page (channels, galleries, and gallery subcategories):
Select "Available to all (On by default)" to enable Genie by default for all categories.
Select "Available to all (Off by default)" to disable Genie by default for all categories.
Select "Available for specific categories" to enable Genie by default only for the selected categories.
On available categories, Genie can be enabled or disabled in the category page settings.

GenieOnEntry

On ▾

Save

2. Make sure **enabled** is set to 'Yes'. This must be turned on for Genie to work anywhere on the site.

3. Scroll down to the **GenieOnEntry** field and set to 'On'.

GenieOnCategory

Available to all (On by default ▾)

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On available categories, Genie can be enabled or disabled in the category page settings.

GenieOnEntry

On ▾

Save

4. Click **Save**.



- The video must include captions for Genie to appear.
- Supported media:
 - VOD
 - Audio
 - Playlist videos
 - Recorded live sessions

- If a media item isn't supported, Genie will not appear even if it's enabled.
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