

Activate AI Assistant for your live session

Last Modified on 12/05/2025 5:00 pm IST

 This article is designated for all users.

About

The **AI assistant** gives moderators more insight and guidance during live sessions. Event organizers who have the 'AI Events bundle' enabled on their account can activate the assistant for any session.



To enable the AI Events bundle, contact your Kaltura representative.

What you gain by activating the AI assistant

Moderators receive AI-powered insights throughout the live session, which appear in the [Assistant tab](#) and the [Live stage tab](#). Insights include:

- **Chat mood** – a quick reading of positive, neutral, negative, or quiet chat mood*
- **Engagement indicators** – how many viewers are actively watching (full screen, focused tab, sound on)
- **Notifications and prompts** – alerts that help moderators respond to changes in mood or engagement
- **Suggestions for interaction** – ideas for polls, questions, or actions to boost participation
- **Attendance updates** – current viewer numbers
- **Time to end** – a session countdown

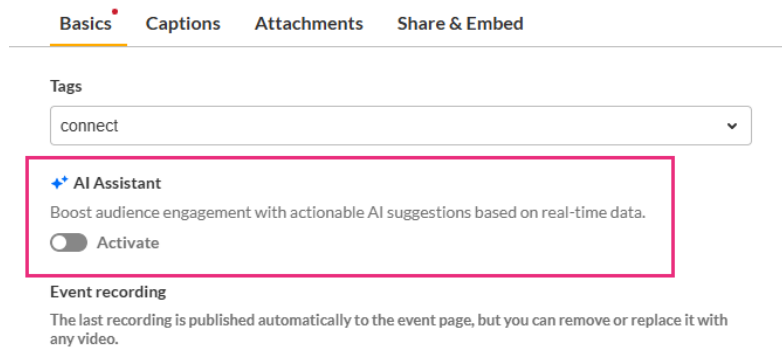
Activating the AI assistant also enables [creation of custom email templates with AI](#).



* When the AI assistant is not activated, the tab displays **Turnout rate** instead of **Chat mood**. Turnout rate shows the percentage of registrants who are actually logged into the session.

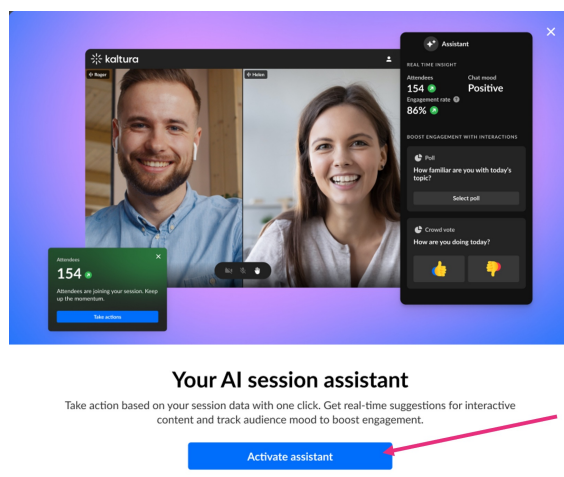
Activate the AI assistant

1. You access the AI assistant in the **Basics** tab, which you reach by opening your session in edit mode (the edit option is usually shown as a **pencil icon** or in the **three-dot menu**).
2. In the 'Basics' tab, find **AI Assistant**, and click the toggle next to **Activate**.



A new window opens.

3. Click **Activate assistant** to confirm your action.



After activation, the **Assistant tab** becomes available to moderators in the [Chat & Collaboration widget](#) during the live session.



- For a full overview of the Assistant tab's features, see [Chat and Collaboration widget – Assistant tab](#).
- For details on how these insights appear in the Live stage view, see [Chat and Collaboration widget – Live stage tab](#).