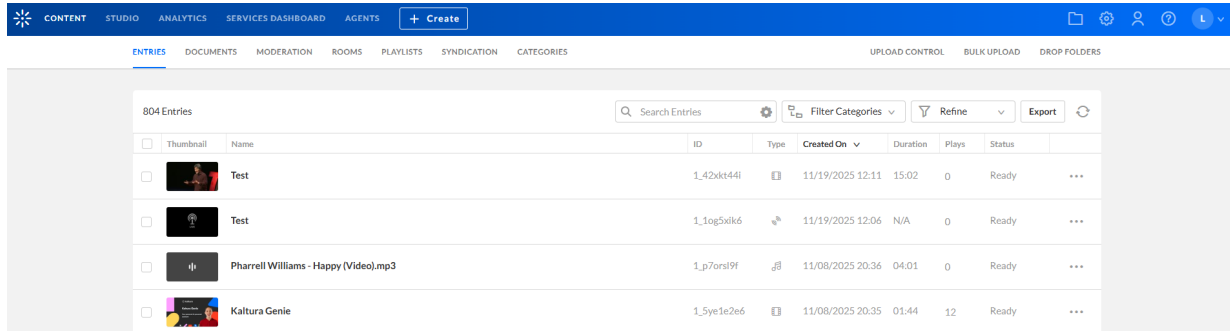


Where can I download SRT files?

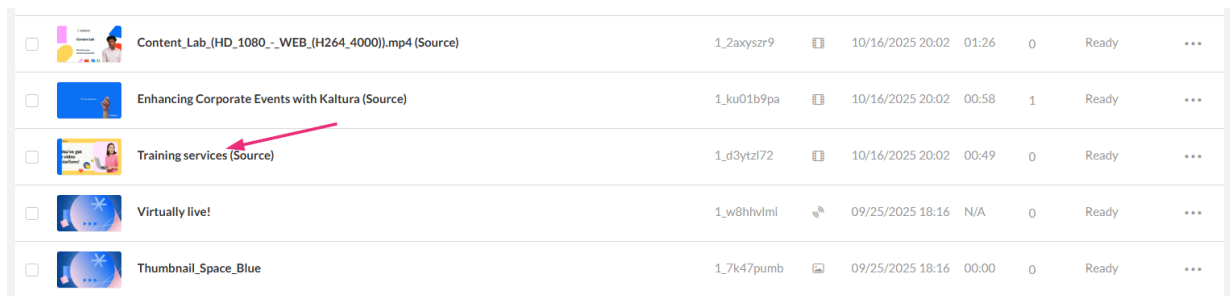
Last Modified on 05/06/2026 8:41 pm IDT

1. Log into your Rich Media CMS.

The **Entries** page displays by default.

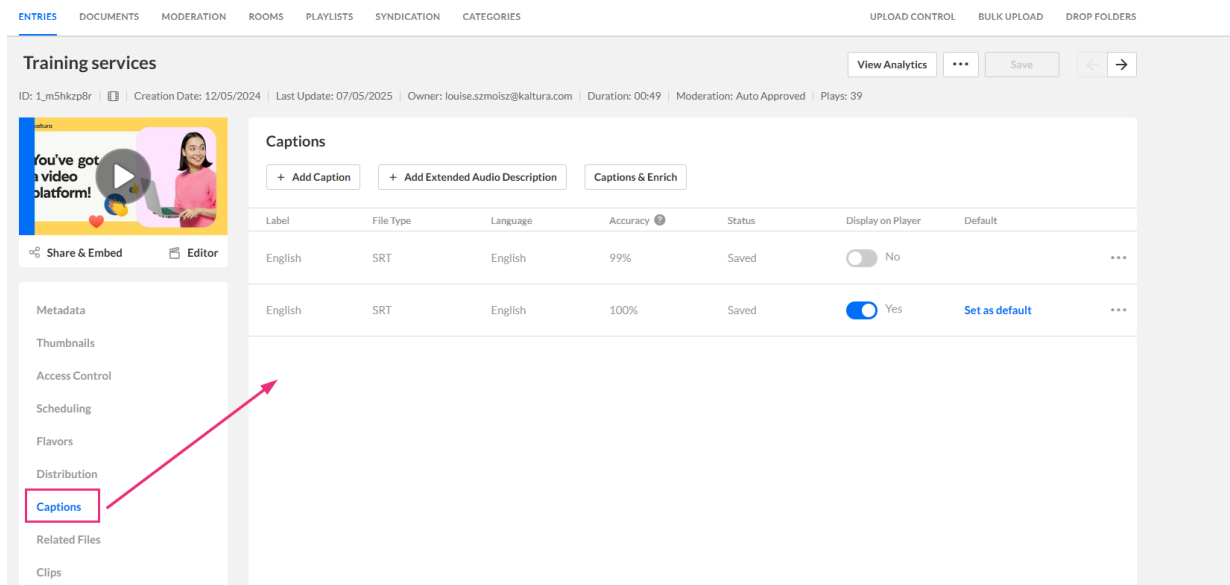


2. Locate the desired entry and click on it.

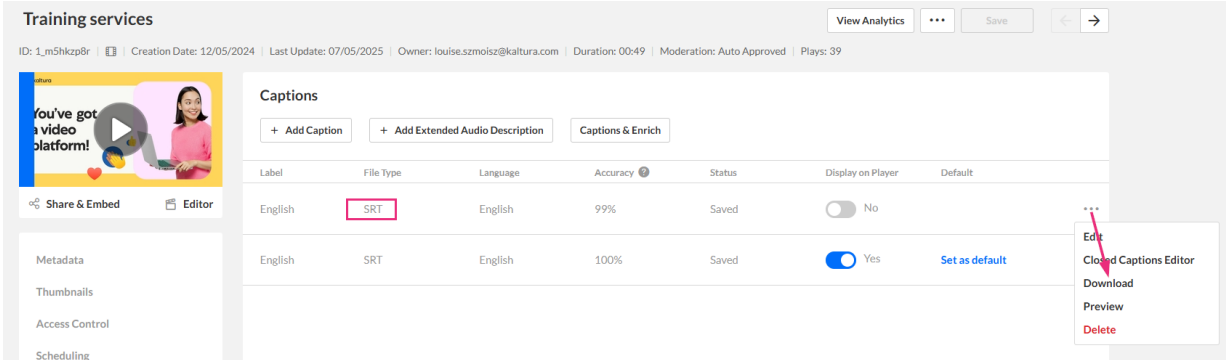


The entry details page displays.

3. In the left panel, click the **Captions** tab to open the Captions page.



4. Find the SRT file, click the **three-dot menu** to the right and select **Download**.



The screenshot shows the 'Captions' section of a video player interface. It features a table with columns for Label, File Type, Language, Accuracy, Status, Display on Player, and Default. Two rows are visible, both for English SRT files. The second row has a 'Download' option in the 'Default' column. A three-dot menu is open next to the second row, showing options: Edit, Closed Captions Editor, Download, Preview, and Delete. A red arrow points to the 'Download' option.

Label	File Type	Language	Accuracy	Status	Display on Player	Default
English	SRT	English	99%	Saved	<input type="checkbox"/> No	
English	SRT	English	100%	Saved	<input checked="" type="checkbox"/> Yes	Set as default

The file downloads to your device.