

Re-authenticate your Zoom integration

Last Modified on 11/24/2025 10:56 am IST



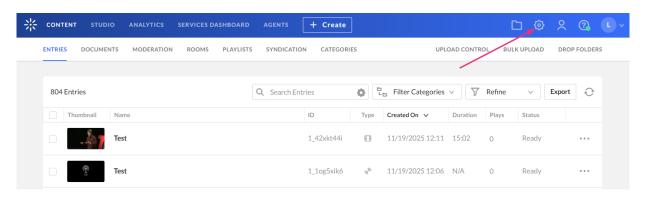
This article is designated for administrators.

About

If your Zoom integration stops working or you need to refresh its permissions, you can re-authenticate it directly from the Kaltura Management Console (KMC). Reauthentication is required when Zoom permissions change, when an admin reinstalls the Kaltura App for Zoom, or if authentication has expired.

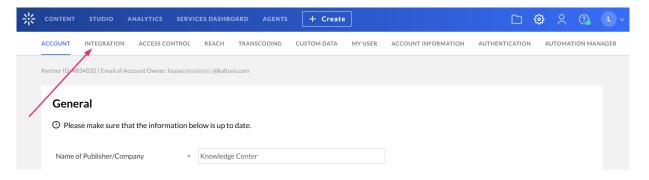
Steps to re-authenticate

1. Log in to the KMC and click the **settings icon** in the top-right corner.



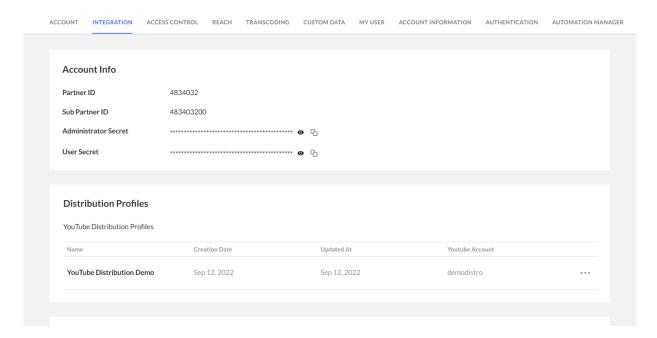
The settings page displays.

2. Click the **Integrations** tab.

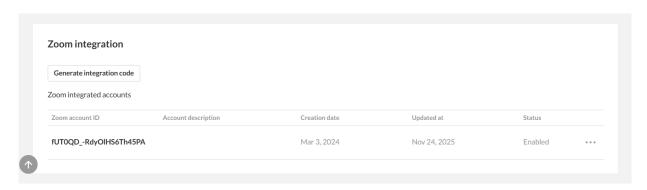


The Integration page displays.

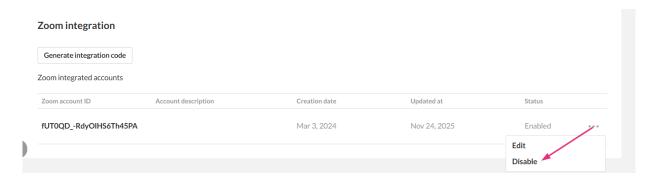




3. Scroll down to Zoom Integration.



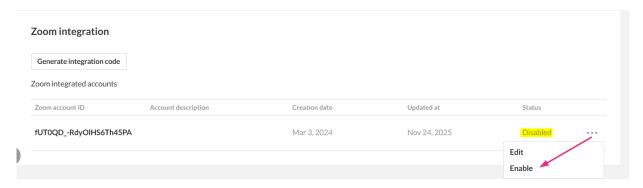
4. Select the **three-dot menu** next to your Zoom integration and choose **Disable**.



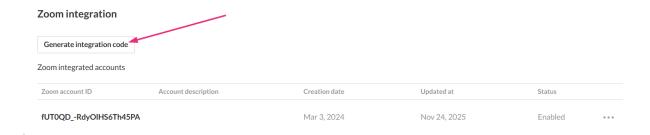
The integration is now disabled.

5. Using the same menu, click **Enable** to re-enable the integration.





6. Click Generate Integration Code.



- 7. Copy the new code and paste it into your Zoom App settings to complete reauthentication (follow the steps in Set up Zoom integration in the Zoom integration setup guide for how to enter the code on Zoom's Authentication screen).).
- 8. Review and update any integration settings, then click **Save**.