

Re-authenticate your Zoom integration

Last Modified on 05/06/2026 8:40 pm IDT

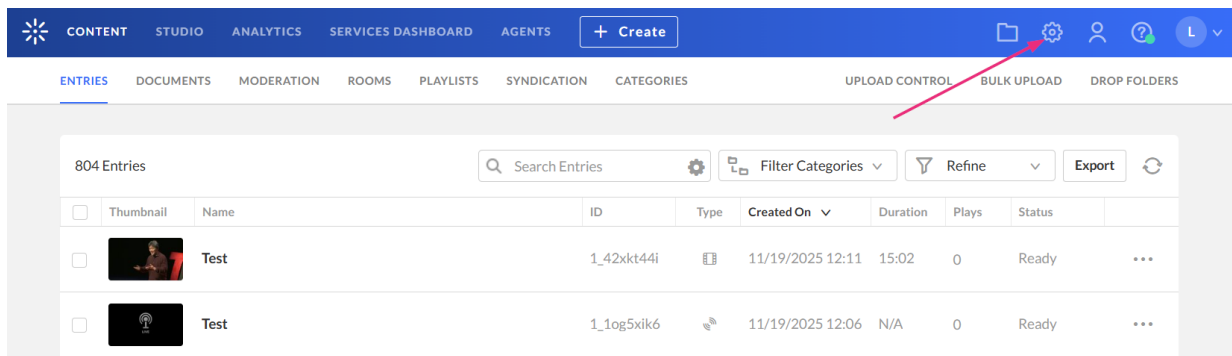
 This article is designated for administrators.

About

If your Zoom integration stops working or you need to refresh its permissions, you can re-authenticate it directly from the Rich Media Content Management System (Rich Media CMS). Re-authentication is required when Zoom permissions change, when an admin reinstalls the Kaltura App for Zoom, or if authentication has expired.

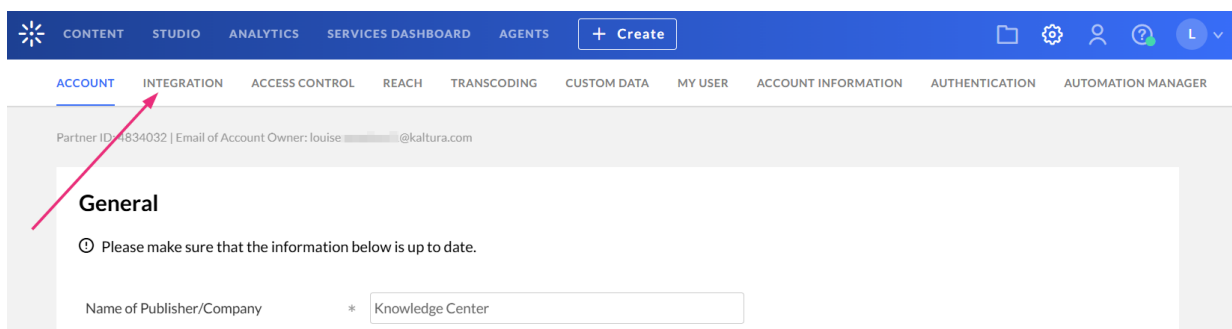
Steps to re-authenticate

1. Log in to the Rich Media CMS and click the **settings icon** in the top-right corner.

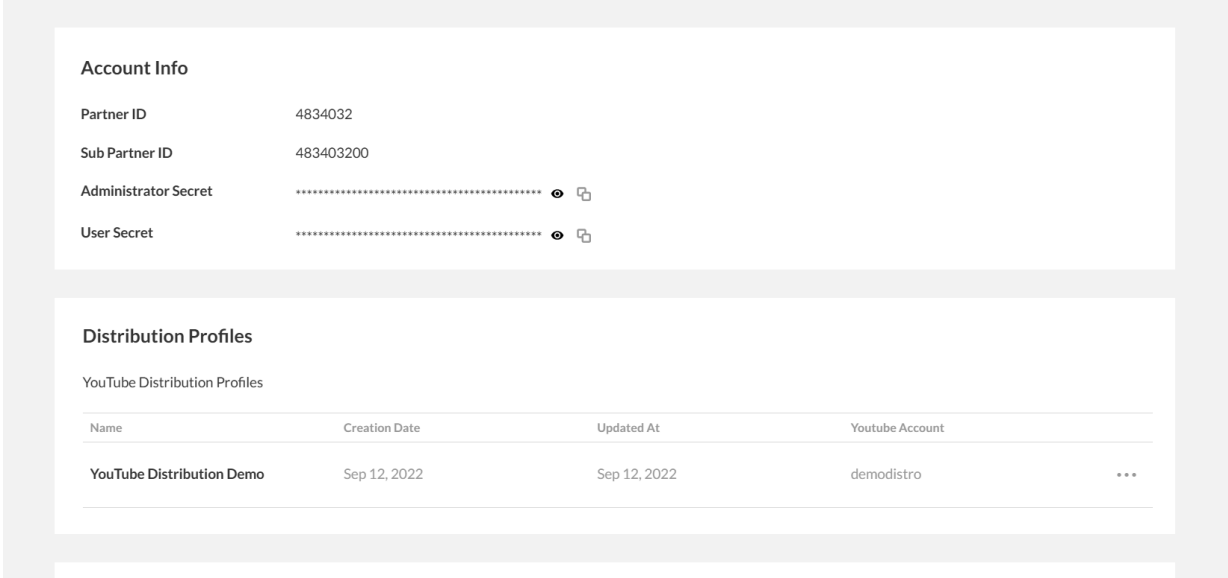


The settings page displays.

2. Click the **Integrations** tab.



The Integration page displays.



Account Info

Partner ID 4834032

Sub Partner ID 483403200

Administrator Secret 🔒

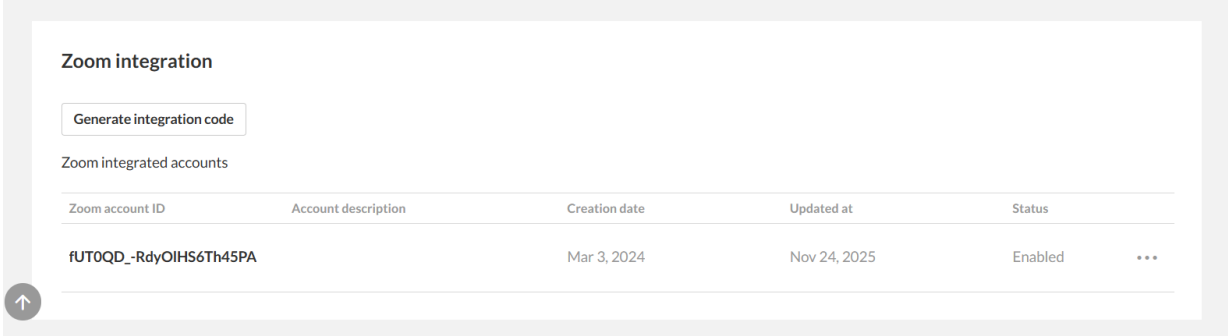
User Secret 🔒

Distribution Profiles

YouTube Distribution Profiles

Name	Creation Date	Updated At	Youtube Account	
YouTube Distribution Demo	Sep 12, 2022	Sep 12, 2022	demodistro	...

3. Scroll down to **Zoom Integration**.

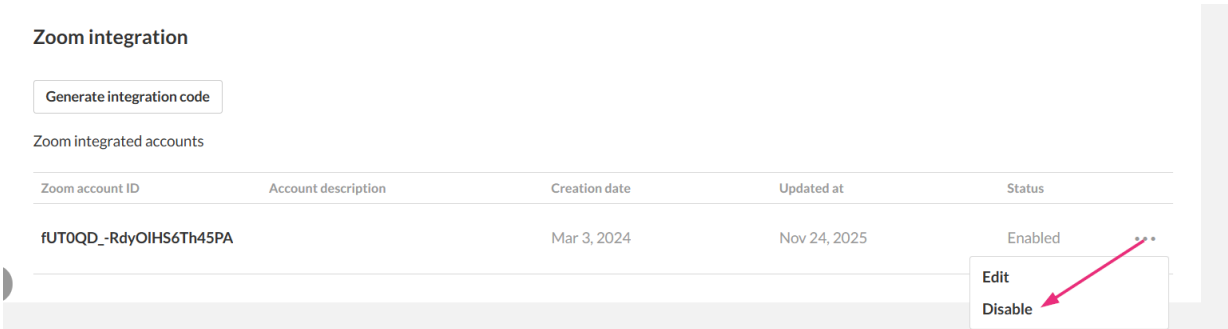


Zoom integration

Zoom integrated accounts

Zoom account ID	Account description	Creation date	Updated at	Status	
fUT0QD_-RdyOIHS6Th45PA		Mar 3, 2024	Nov 24, 2025	Enabled	...

4. Select the **three-dot menu** next to your Zoom integration and choose **Disable**.



Zoom integration

Zoom integrated accounts

Zoom account ID	Account description	Creation date	Updated at	Status	
fUT0QD_-RdyOIHS6Th45PA		Mar 3, 2024	Nov 24, 2025	Enabled	...

Edit

Disable

The integration is now disabled.

5. Using the same menu, click **Enable** to re-enable the integration.

Zoom integration

[Generate integration code](#)

Zoom integrated accounts

Zoom account ID	Account description	Creation date	Updated at	Status
fUT0QD_-RdyOIHS6Th45PA		Mar 3, 2024	Nov 24, 2025	Disabled

...
Edit
Enable

6. Click **Generate Integration Code**.

Zoom integration

[Generate integration code](#)

Zoom integrated accounts

Zoom account ID	Account description	Creation date	Updated at	Status
fUT0QD_-RdyOIHS6Th45PA		Mar 3, 2024	Nov 24, 2025	Enabled

7. Copy the new code and paste it into your Zoom App settings to complete re-authentication (follow the steps in [Set up Zoom integration](#) in the [Zoom integration setup guide](#) for how to enter the code on Zoom’s Authentication screen.).
8. Review and update any integration settings, then click **Save**.