

## Genieai module

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 This article is designated for administrators.

### About

The **Genieai module** lets administrators enable and configure **Genie**, Kaltura's AI-powered knowledge assistant.

From this module, you can:

- Turn Genie on for your Video Portal or LMS Video site
- Control who can access Genie
- Manage where Genie appears, including channels, galleries, and course media galleries
- Enable Genie on individual videos or for the global site

Genie uses only your organization's verified content and follows existing permissions, so users see only results they're allowed to access.

Once enabled, Genie becomes available at a dedicated site URL (for example, <https://{site-slug}/genie>) and can also appear contextually within channels and galleries if allowed.

### Configure

1. Go to your Configuration Management page, and navigate to the **Genieai** module. You can also navigate directly using a link:

[https://{your\\_video\\_portal\\_URL}/admin/config/tab/genieai](https://{your_video_portal_URL}/admin/config/tab/genieai).

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**ModulesCustom / core**

**Genieai**

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Kalturaai

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Kwebcast

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**ModulesCustom / core  
/ eventplatform**

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Channelmessageboard

The Genieai module page displays.

## Configuration Management

### Server Tools

Backup Configuration  
Player replacement tool

### Global

Application

Add New

Auth

Categories

Channels

Client

Debug

Email Service

Email Templates

Gallery

Header

Calendar

Languages

Login

Media Collaboration

Metadata

Moderation

My-media

Navigation

Player

Playlist Page

Recaptcha

Search

Security

Shared Repositories

### Genieai

#### Module Info

##### description

This module allows admins to enable and set permissions for **Kaltura Genie**, an intelligent AI-driven knowledge tool designed to help users quickly find relevant information. Once enabled on video portal instances, a new URL will be available: <https://kms-slug/genie>. Users with the appropriate access permissions will be able to use this link to access the global Genie experience. In **KAF**, you can enable Genie per course media gallery. Please make sure to contact Kaltura to **vectorize the relevant categories**.

##### Note

This is a KMS and KAF module.

#### enabled

Yes ▾

Enable the Genieai module.

#### genieId

2605582

Genie ID for the index category is set for this instance (all subcategories will also be included in the Genie index)

#### allowedRole

privateOnly Role ▾

Roles that are allowed to access genie.

**Note** that setting 'Guest Role' will only work if allowAnonymous is set to 'Yes' in Auth tab. If not, will fall back to unconfirmedViewerRole.

#### GlobalSiteGenie

On ▾

Enable Genie on the Global Site providing a standalone genie page bringing results from the site's published content (per entitlement). The new page will be available at the [\(siteURL\)/genie](#) URL. The page will be available to all users who have Genie access. **Note:** This is a KMS only feature.

#### GenieOnCategory

Available to all (On by default) ▾

To enable Context Genie on a category page (channels, galleries, and gallery subcategories):  
Select **"Available to all (On by default)"** to enable Genie by default for all categories.  
Select **"Available to all (Off by default)"** to disable Genie by default for all categories.  
Select **"Available for specific categories"** to enable Genie by default only for the selected categories.  
On available categories, Genie can be enabled or disabled in the category page settings.

#### GenieOnEntry

On ▾

When set to **On**, the player plugin will be visible only to Genie users. Make sure the player plugin is enabled on the KMS main player.

Save

## 2. Configure the following:

**enabled** - Set to 'Yes' to enable the module.

**genieId** - The Genie ID defines the index category used for Genie on your instance. This value is set by Kaltura and should not be changed.

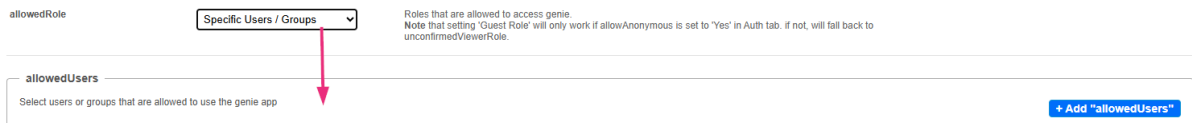
**allowedRole** - Determines which user roles can access Genie. Choose from the following options:

- Guest role
- Unconfirmed viewer role
- Viewer role
- Private only role
- Admin role
- Unmoderated admin role
- Specific users / groups



If **Guest role** is selected, the `allowAnonymous` setting in the **Auth module** must be set to 'Yes'. If not, access defaults to the `unconfirmedViewerRole`.

If you choose **Specific users / groups**, an additional field displays:



allowedRole

Specific Users / Groups

Roles that are allowed to access genie.  
Note that setting 'Guest Role' will only work if allowAnonymous is set to 'Yes' in Auth tab. If not, will fall back to unconfirmedViewerRole.

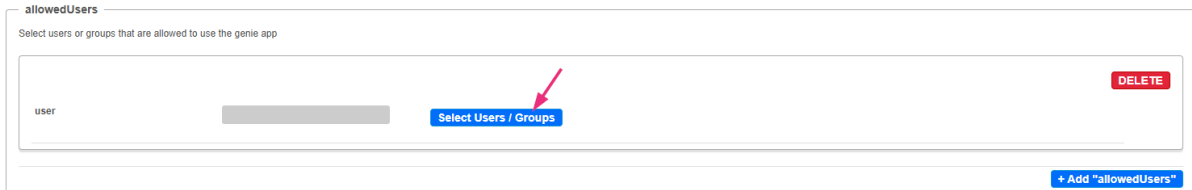
allowedUsers

Select users or groups that are allowed to use the genie app

+ Add "allowedUsers"

Click **+Add "allowedUsers"** at the lower right to open a new field.

In the new field that opens, click **Select users / groups**.



allowedUsers

Select users or groups that are allowed to use the genie app

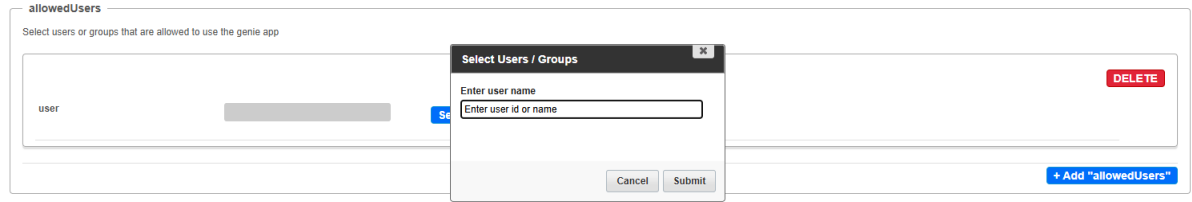
user

Select Users / Groups

DELETE

+ Add "allowedUsers"

In the popup, type in the user ID or name , then click **Submit**.



allowedUsers

Select users or groups that are allowed to use the genie app

user

Select Users / Groups

Enter user name

Enter user id or name

Cancel Submit

DELETE

+ Add "allowedUsers"

**GlobalSiteGenie** - Set to 'On' to enable Genie on the global site. This provides a standalone Genie page that returns answers based on the site's published content, according to user entitlements (available for Video Portal only). The page is available at `{siteURL}/genie` and is accessible to all users with Genie access.

**GenieOnCategory** - Controls where and how Genie is available in contextual pages such as [channels](#), [galleries](#), and [media galleries](#). Choose from the following options:

- **Off** – Disables Genie for all channels and galleries.
- **Available to all (On by default)** – Enables Genie by default for all channels and galleries.
- **Available to all (Off by default)** – Makes Genie available but turned off by default. Channel and gallery owners can enable it manually.
- **Available for specific categories** – Enables Genie by default only for selected channels or galleries.

When selecting 'Available for specific categories', an input field opens for entering category IDs separated by commas.

GenieOnCategory

Available for specific categor

To enable Context Genie on a category page (channels, galleries, and gallery subcategories):  
 Select "Available to all (On by default)" to enable Genie by default for all categories.  
 Select "Available to all (Off by default)" to disable Genie by default for all categories.  
 Select "Available for specific categories" to enable Genie by default only for the selected categories.  
 On available categories, Genie can be enabled or disabled in the category page settings.

categoryIds

Type all category IDs, separated by commas, to enable Genie on those specific categories.



On channels and galleries where Genie is available, owners can enable or disable it from their edit page under the **Genie** tab as shown in the image below.

Edit Test channel

Details

Playlists

Message Board

Users

Genie

Name: (Required)

Test channel

Description:

Black

▼

Bold

Italic

Underline

Enter Description...

Tags:

Privacy:

☒ Open - All logged in users can view and contribute content (contribution is not allowed for viewer-role users).  
☐ Restricted - All logged in users can view content and only channel members can contribute content.  
☐ Private - Only channel members can view and contribute content.  
☐ Shared Repository - Only channel members can view and contribute content; Content may be published to other channels, according to publishing entitlements.

Channel edit page showing Genie tab

See our articles [Add Genie to specific channels](#) and [Add Genie to specific galleries](#) for more information.

**GenieOnEntry** - Set to 'On' if you want Genie to appear on individual videos. (Also requires the [Genie plugin](#) to be enabled in Player Studio.)

3. Click **Save**.

## Notes and recommendations

- Enable Genie only after confirming with Kaltura that your site's content has been processed for Genie indexing.
- Use the 'Available for specific categories' option for gradual rollout or testing.
- In LMS Video, when course owners enable 'Display embedded media in this media gallery' in their gallery settings, Genie automatically includes related subcategories in its results. See [Add Genie to a specific media gallery](#) for details.