

Add Genie to specific channels - Theming

Last Modified on 11/23/2025 6:30 pm IST

 This article is designated for all users.

About

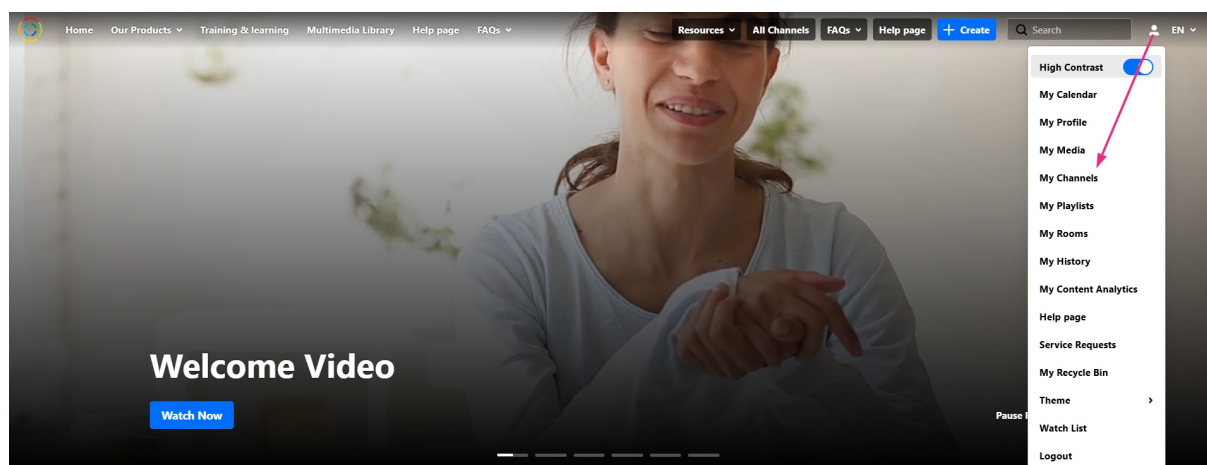
Channel owners can enable Genie in their channels to let users ask questions and discover content based on that channel's media. They can turn Genie on or off, depending on how the admin has configured it.



The instructions below are for [Theming](#) users. If you don't have Theming enabled, please refer to our article [Add Genie to specific channels](#).

Enable Genie in a channel

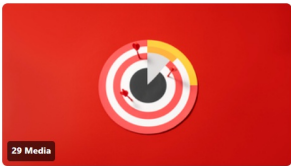
1. From the user menu, select **My Channels**.



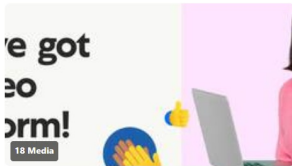
The **My Channels** page displays.

Channels


Search for channels Membership: 1 Types: All Sort By [+ Create channel](#)



Training channel
3 Members • 0 Subscribers
[Go to channel](#)



Shared repository
1 Member • 0 Subscribers
[Go to channel](#) [Subscribe](#)

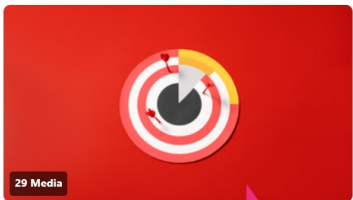


Enterprise solutions
1 Member • 0 Subscribers
[Go to channel](#) [Subscribe](#)

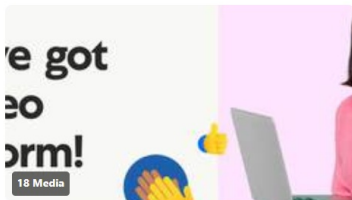
- Find the channel you want to add Genie to and either click **Go to channel** button or the media thumbnail.

Channels


Search for channels Membership: 1 Types: All Sort By [+ Create channel](#)



Training channel
3 Members • 0 Subscribers
[Go to channel](#)



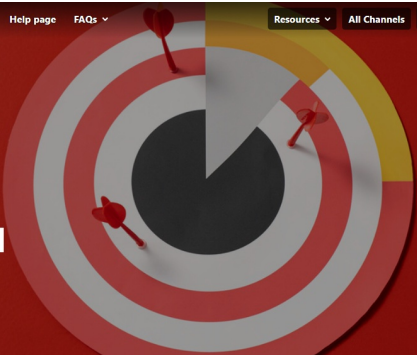
Shared repository
1 Member • 0 Subscribers
[Go to channel](#) [Subscribe](#)



Enterprise solutions
1 Member • 0 Subscribers
[Go to channel](#) [Subscribe](#)

The channel page opens.


Home Our Products Training & learning Multimedia Library Help page FAQs Resources All Channels FAQs Help page [+ Create](#) Search EN



Training channel
This is a description
[+ Start Meeting](#)

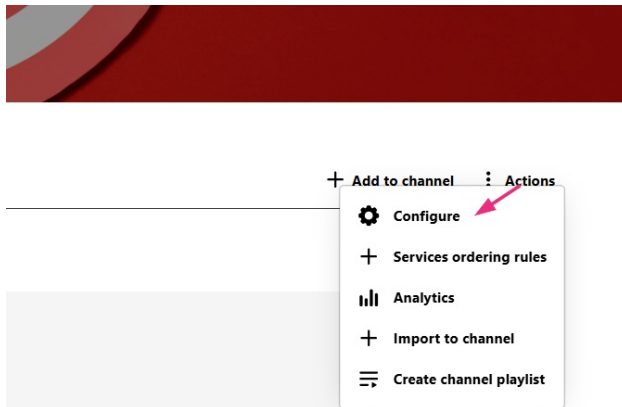
Media Sessions Playlists Learn More [+ Add to channel](#) [Actions](#)

Search in Media Filters



Test room

3. At the far right, open the **Actions** menu and select **Configure**.



The channel edit page opens on the **Details** tab by default.

Edit Test channel

Details
Playlists
Message Board
Users
Genie

Name:
(Required)

Description:

Black
Bold
Italic
Underline

Enter Description...

Tags:

Privacy:
☒ Open - All logged in users can view and contribute content (contribution is not allowed for viewer-role users).
☐ Restricted - All logged in users can view content and only channel members can contribute content.
☐ Private - Only channel members can view and contribute content.
☐ Shared Repository - Only channel members can view and contribute content; Content may be published to other channels, according to publishing entitlements.

4. Click the **Genie** tab.



The tab appears only if your admin has made Genie available to channel owners.

Edit Test channel

Details
Playlists
Message Board
Users
Collections
Advanced Settings
Genie

Name:
(Required)

Description:

Black
Bold
Italic
Underline

Enter Description...

5. Check the **Enable** box then click **Submit** (it may already be enabled by default, depending on your admin's setup).

Edit Test channel

Details
Playlists
Message Board
Users
Collections
Advanced Settings
Genie

Enable: ☒

Submit

Set Genie's display

1. Click the **Advanced settings** tab.

Edit Learn about AI

Details
Theme
Playlists
Message Board
Users
Collections
Advanced Settings
Genie

banner image

Upload banner image
Reset banner image

Upload an image to replace the channel's banner. Use 1600x900px image (png/jpg) for best results.

Icon Entry ID
Enter an image entry ID to display as the channel's icon. Use 400x400px image (jpg) for best results.

2. Scroll down to **Channel layout**.

Edit Learn about AI

Details
Theme
Playlists
Message Board
Users
Collections
Advanced Settings
Genie

banner image

Upload banner image
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Icon Entry ID
Enter an image entry ID to display as the channel's icon. Use 400x400px image (jpg) for best results.

Banner Video ID
Select a video to display on the channel's header by entering the entry ID of the video. For best results, use a video with an aspect ration of 16:9. Media of type Quiz is not supported.

View Mode
Select the channel view mode.

☐ Detailed
☒ Grid

Channel Layout
Choose the layout of your channel: Select 'Tabs' to display the channel elements (Sessions, Media, Playlists, About) in tabs. Select 'Vertical' to show the channel elements one above the other, allowing navigation between the elements with a scroll. We recommend to use the vertical UI only on channels with less than 100 elements (Sessions, playlist, Vods, etc.).

☒ Tabs
☐ Vertical

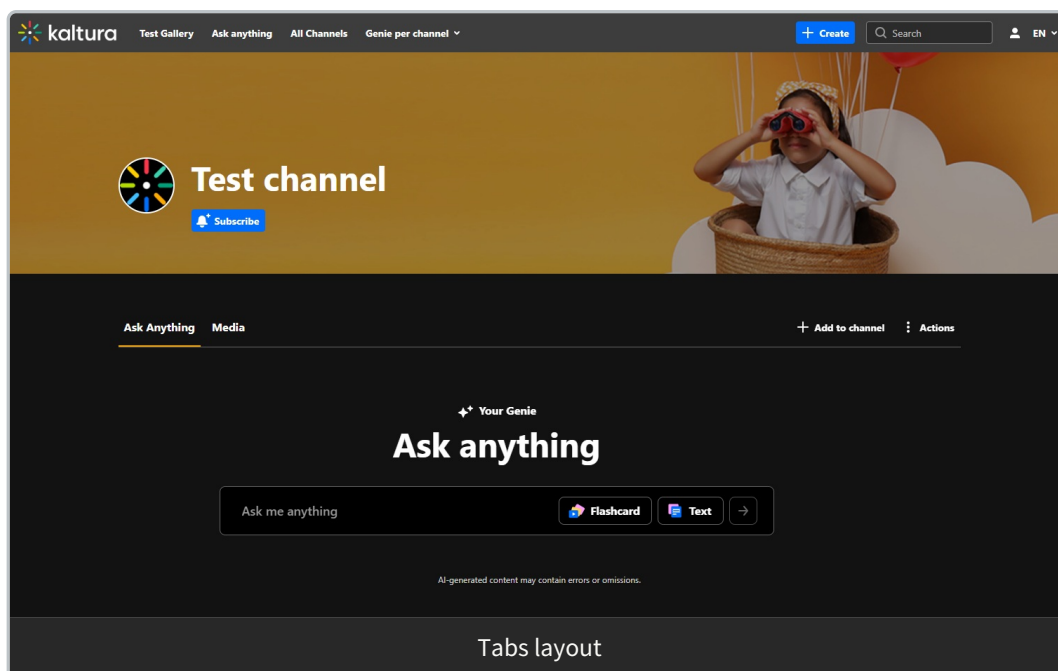
Links/CTA
Select which CTA buttons/links to show. Between the 'Meeting', 'Chat', and 2 CTA buttons, only the first 3 will display on the UI in large screens, and only 2 in smaller screens. (Order by priority from top to bottom - 'Meeting', 'Chat', CTA1, CTA2)

☐ Display a custom link button.

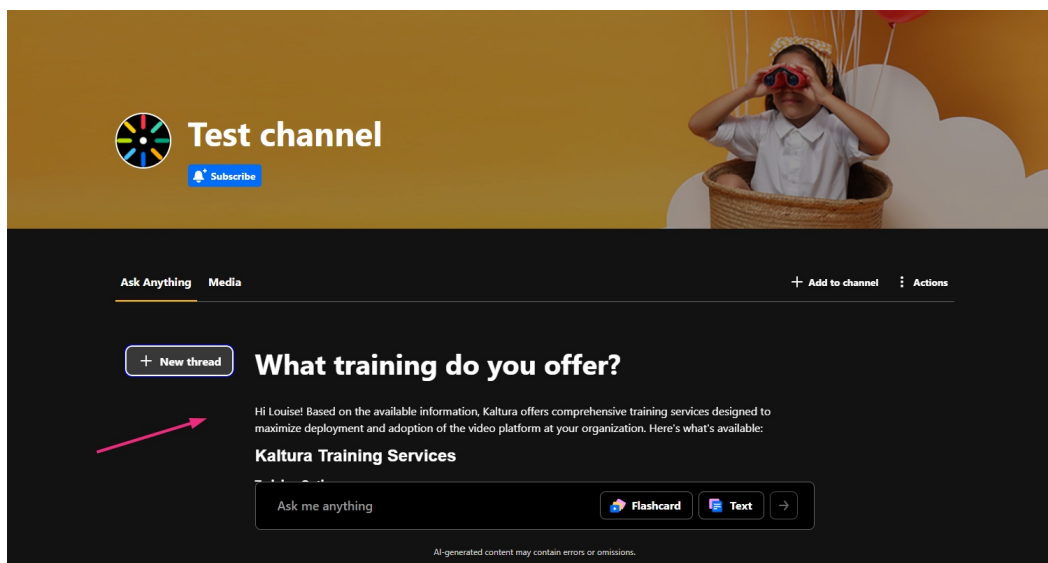
3. In the Channel layout section, choose **Tabs** or **Vertical**.

When the channel uses **Tabs** layout, an 'Ask anything' tab displays on the channel

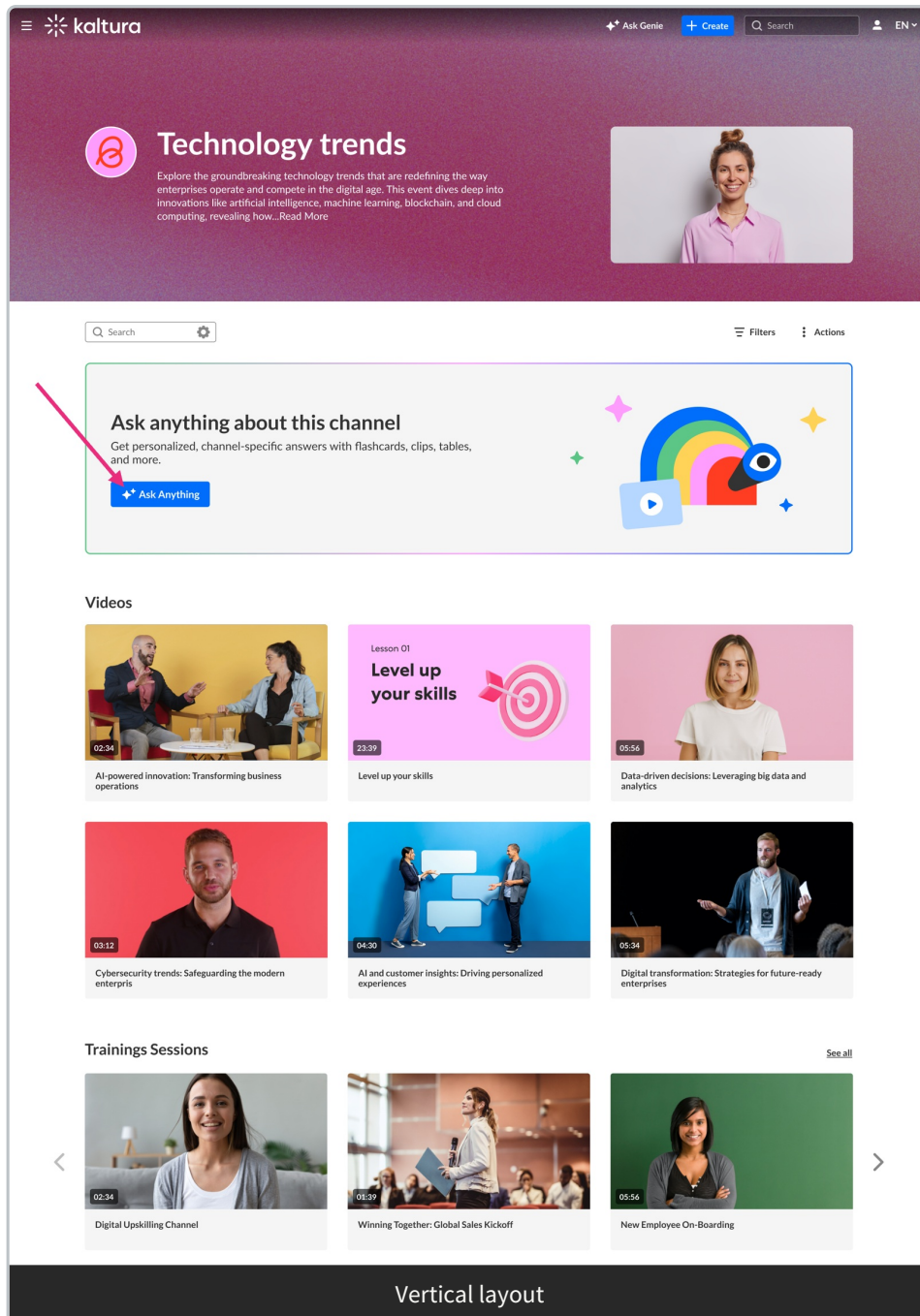
page:



When a user asks Genie a question, the results are presented in the context of that channel:






When the channel uses **Vertical** layout, a Genie section appears on the channel page. The section includes a short description with an **Ask Anything** button:





When a user clicks the button, the dedicated channel Genie page opens:


✦ Your Genie

Ask anything

 Flashcard
  Text
 







- Next, scroll down to **Sections**, and check the box next to **Genie** to display the 'Ask anything' experience on the channel page.
- (Optional) In the **Default tab** settings, check the box next to **Genie** so that visitors land on the 'Ask Anything' tab when they open the channel.

Sections Select which sections to show on the channel page. Note that the Sessions and Playli

☒ Sessions
 ☒ **Genie**
☒ Playlists
 ☒ Media
 ☒ About

Default Tab Select which tab will show up first on the channel page. Note that if the Sessions or F

☐ Sessions
 ☐ Media
 ☐ Playlists
 ☐ About
 ☒ **Genie**

- Click **Save**.