Install Capture for Mac in Blackboard (legacy)

Content updated: 09/26/2025

This article is designated for all users.

About

This guide walks you through downloading and installing Kaltura's desktop recording app, Capture, on a Mac.

Currently Capture is not supported on mobile or tablet. To learn more, see Prerequisites and system requirements.

For instructions on installing Capture for Windows, see our article *Install Capture for Windows*.

Where to find Capture

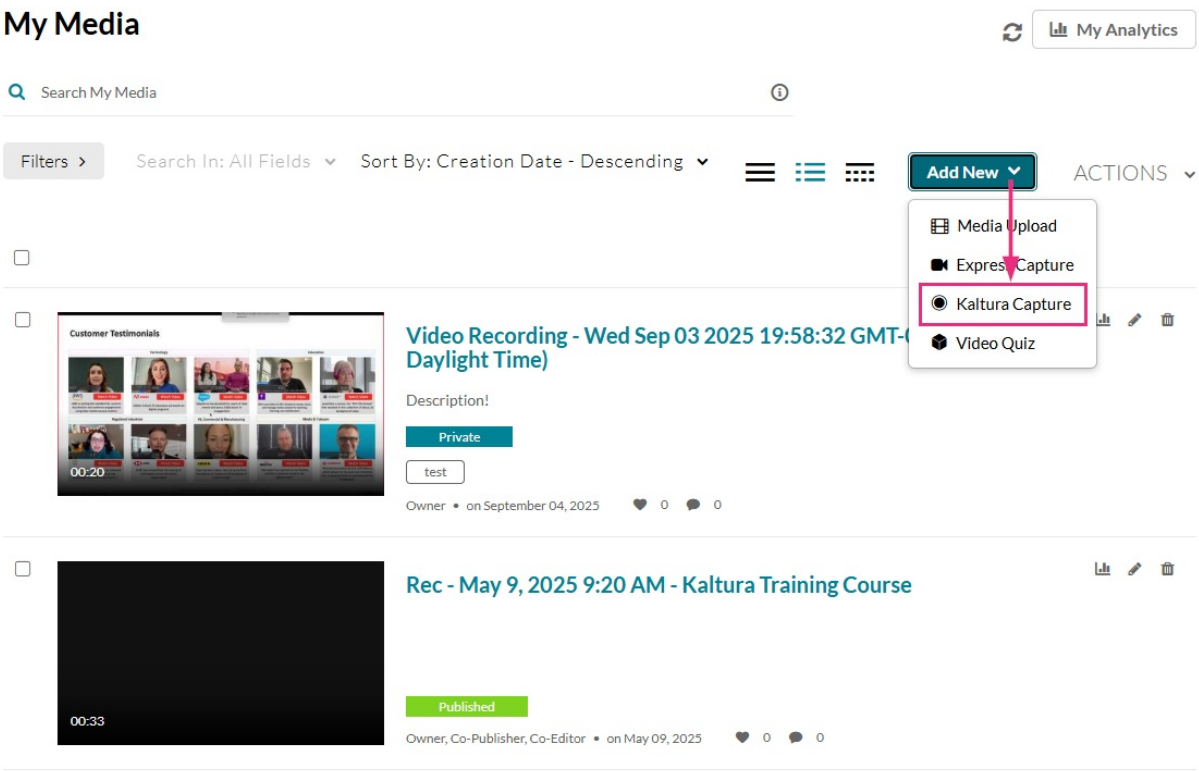
Capture isn't available in app stores or public download sites - you download it directly from your institution's LMS. Once your system administrator enables the app in the Kalturacapture module, it appears in your site.

If you have trouble finding or downloading Capture, contact your institution's IT department or faculty support team.

Download Capture

1. Access the **My Media** page in your LMS.
2. Go to the **+Add New** menu and select **Kaltura Capture**.

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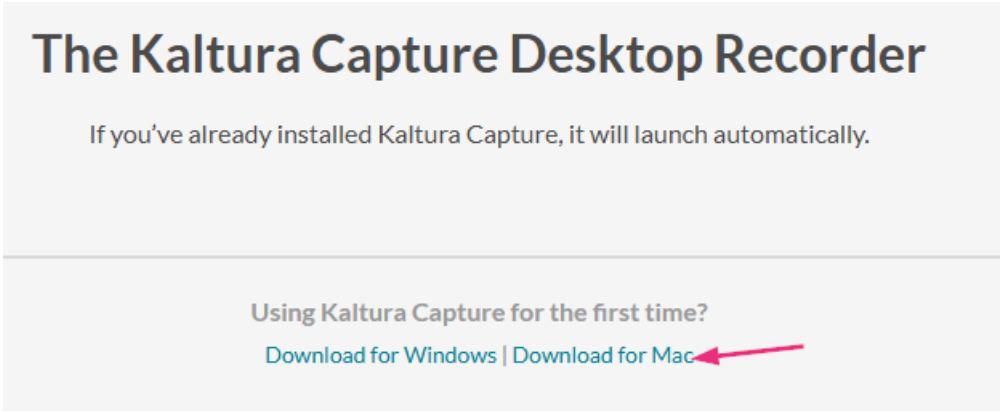


You are redirected to a download page.



3. On the download page, click **Download for Mac**.

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A **.dmg** file downloads.

Having trouble downloading Capture?

If you're using a school-managed device, you may not have permission to install Capture. This is common in environments with strict IT policies.

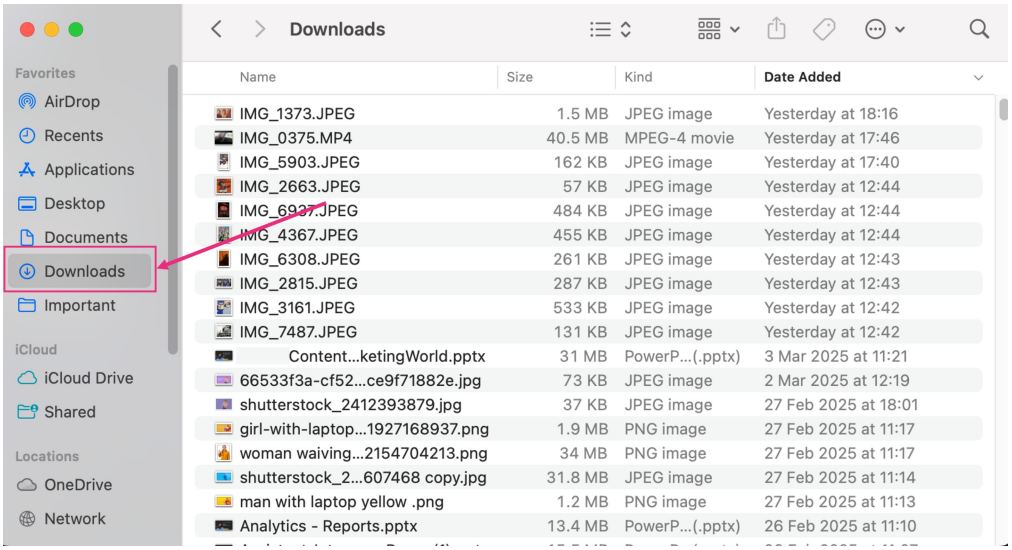
- **For users**: If the download is blocked or fails, contact your IT team or try installing on a personal device.
- **For IT administrators**: To avoid install issues, we recommend deploying Capture via software management tools like SCCM. See Managed deployment of the Capture application.

Install

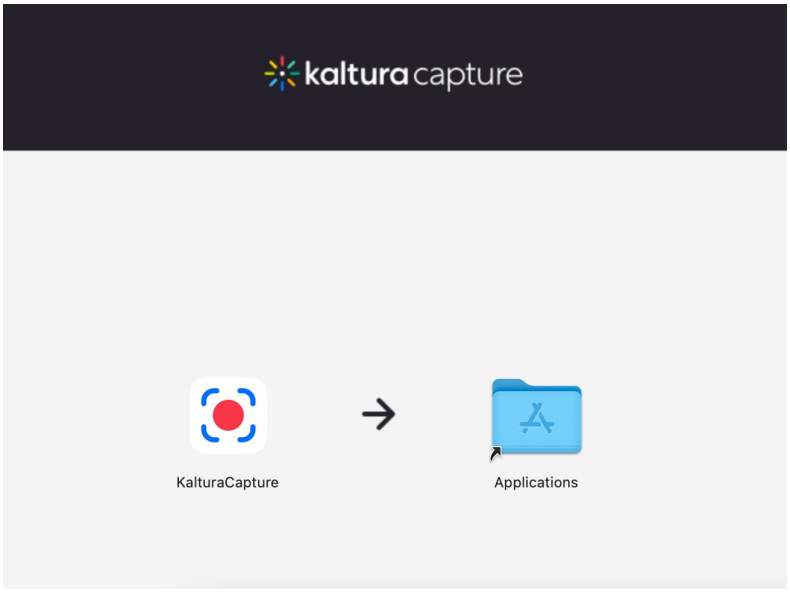
1. After the **.dmg** file downloads, open your **Downloads** folder and double-click the file to open it.

>
> Your **Downloads** folder is located in the left sidebar of the finder and may also appear in the dock on the lower right side, next to the trash.

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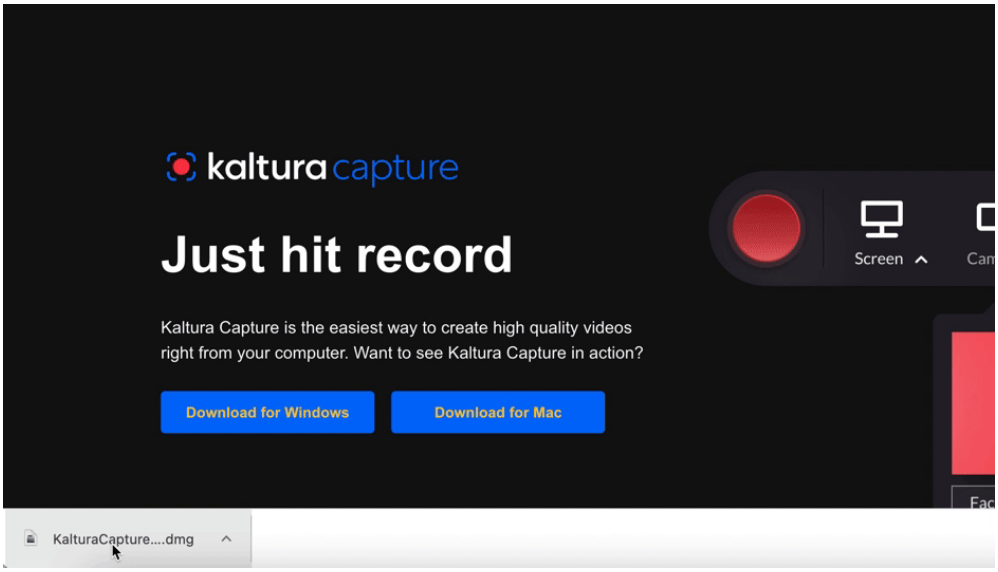


The following window displays:



2. Click and drag the **KalturaCapture icon** into the **Applications** folder.

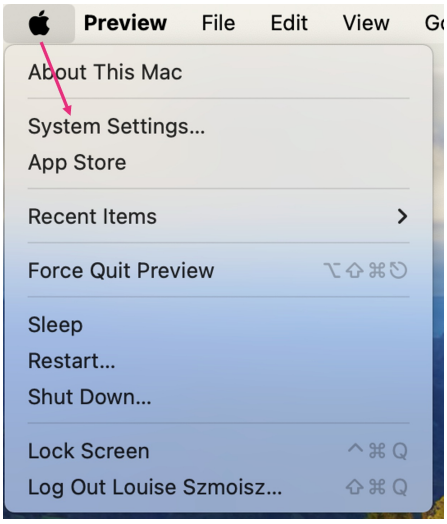
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Enable screen recording permissions

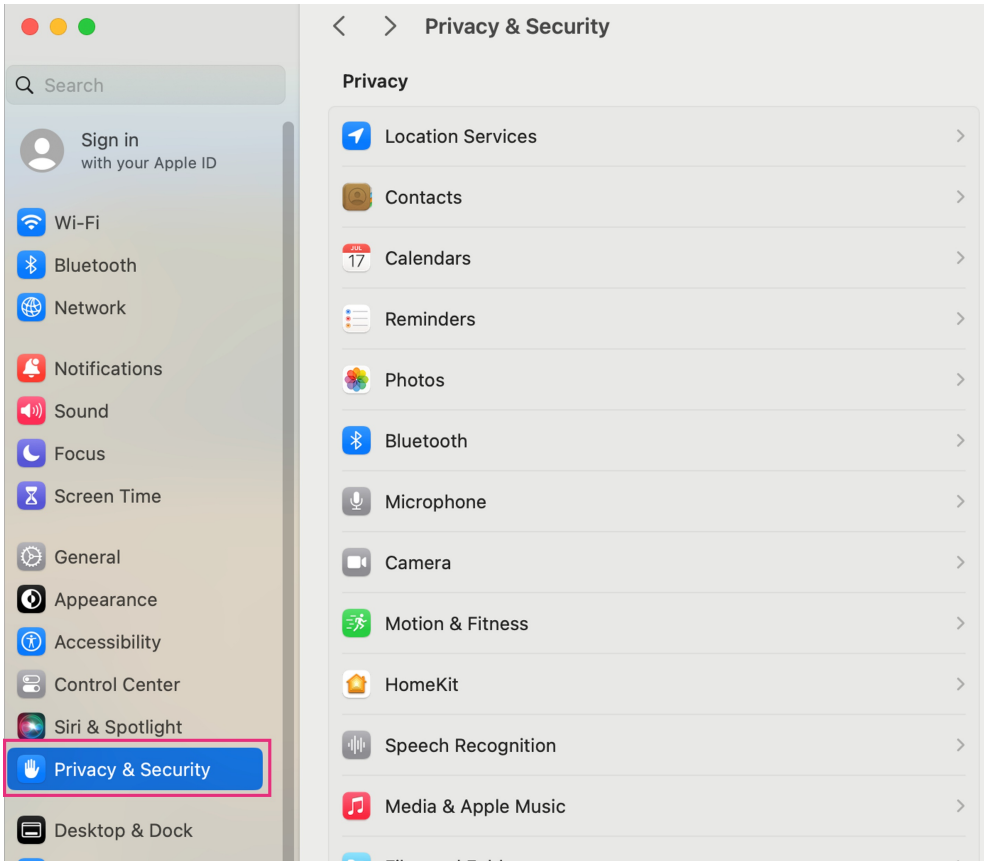
You need to give Capture permission to record your screen, as follows.

1. Under the **Apple menu**, click **System settings**.



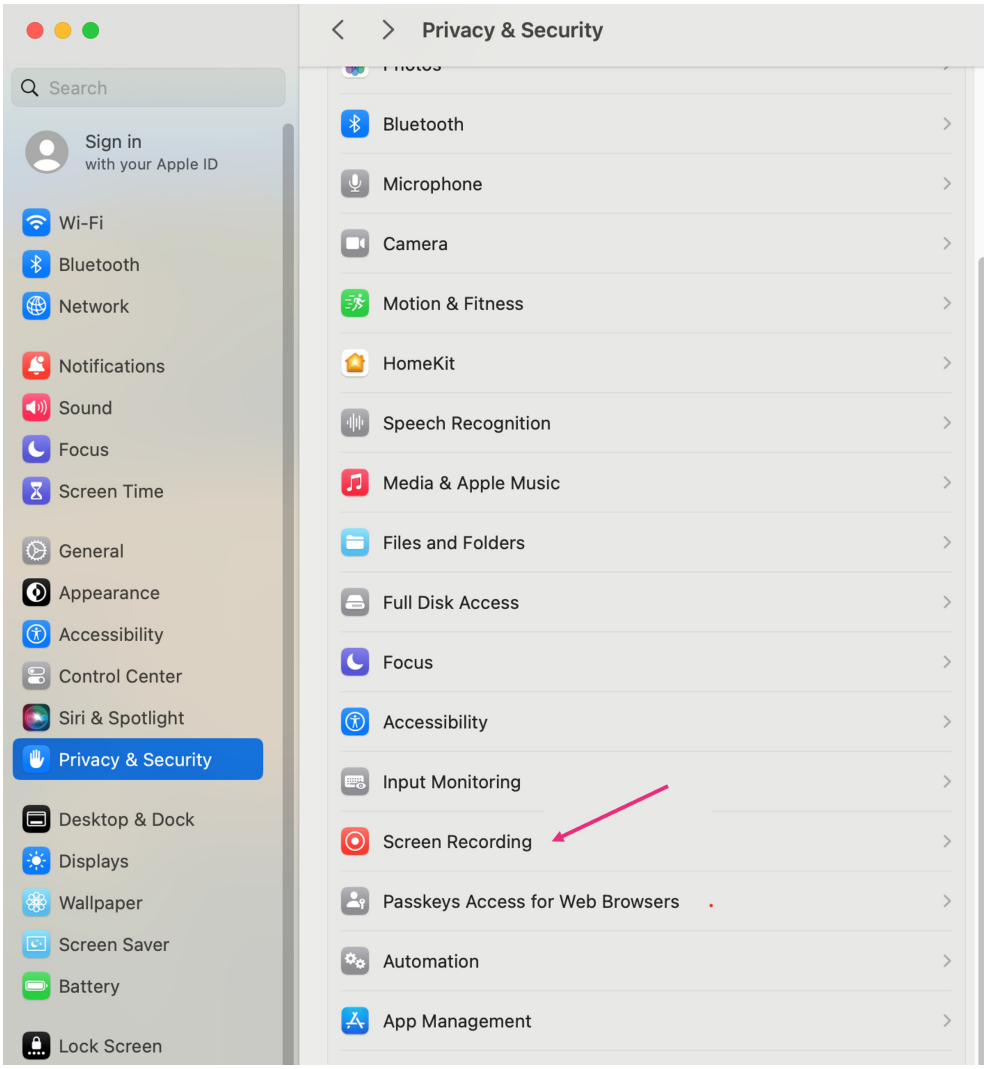
2. In the panel on the far left, click **Privacy & Security**.

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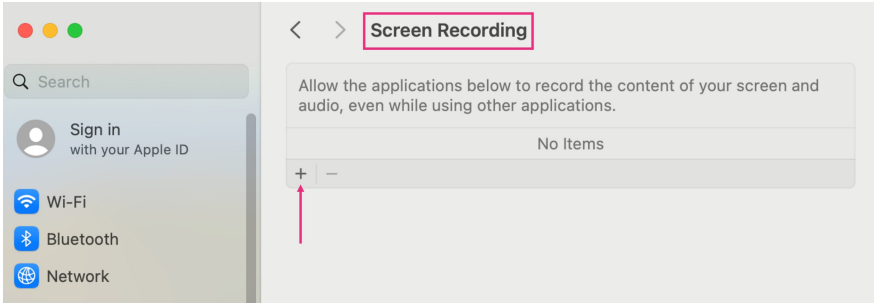
3. To the right, under **Privacy & Security**, select **Screen recording**.

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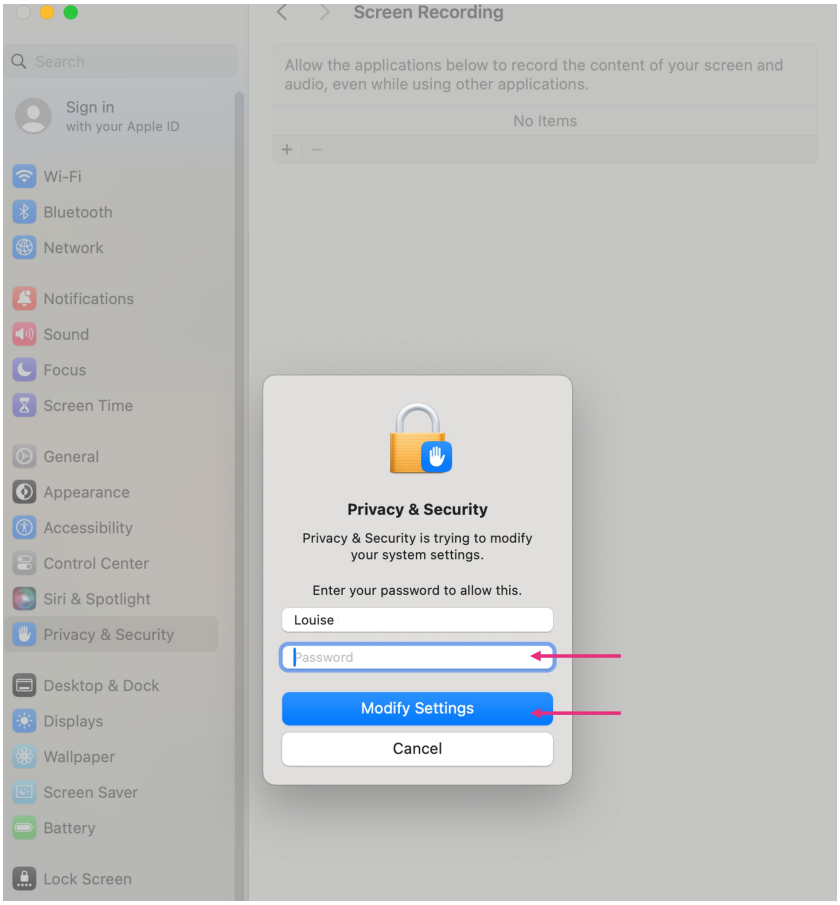
The Screen Recording tab displays.

4. Under Screen Recording, click the **+** sign to add an app to the list of allowed applications.

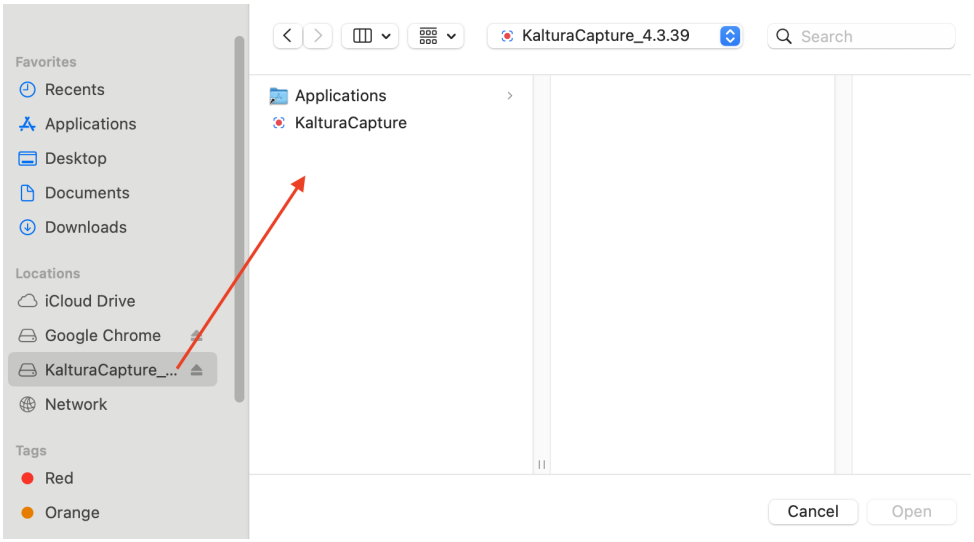


You might get a Privacy & Security message: *Privacy & Security is trying to modify your system settings.* In this case, enter your user name and password, then click **Modify Settings** to continue.

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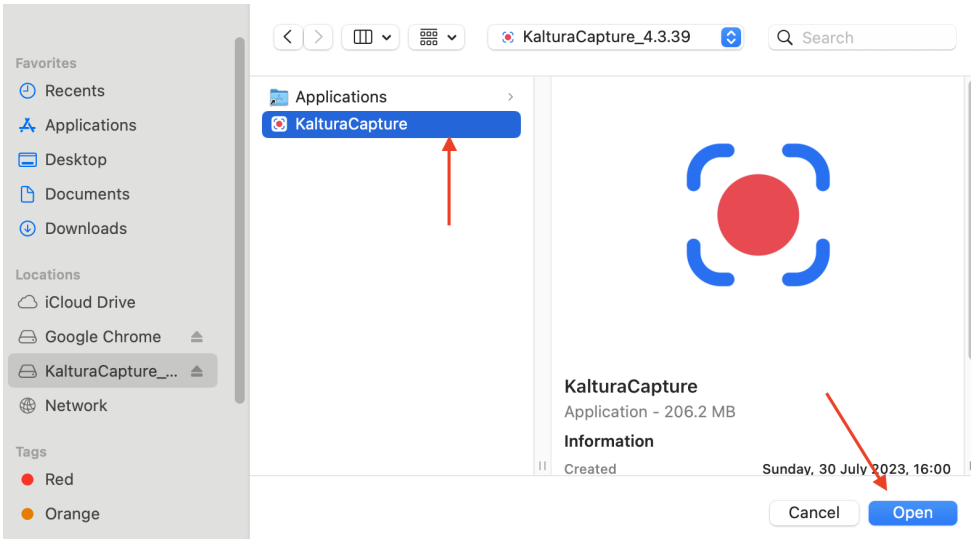


5. In the far left panel, click **KalturaCapture**, and the application will then appear on the right.

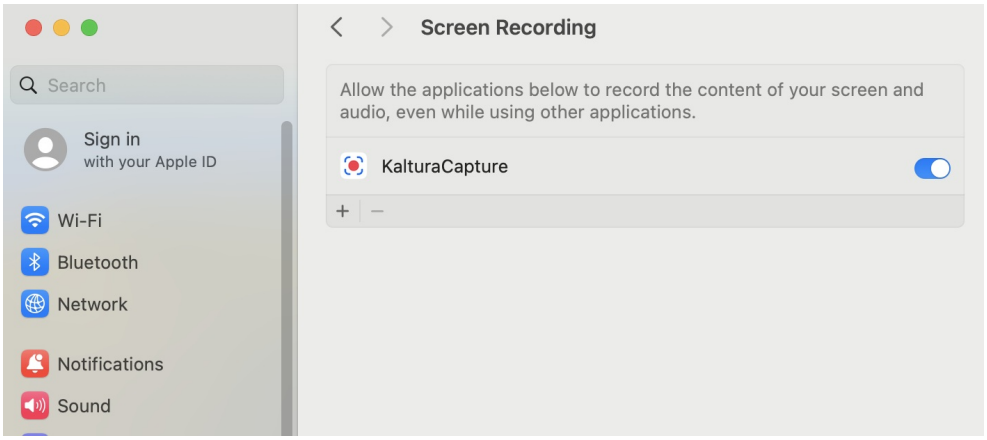


6. Click on the **KalturaCapture** app so it displays in a window on the right, then click **Open**.

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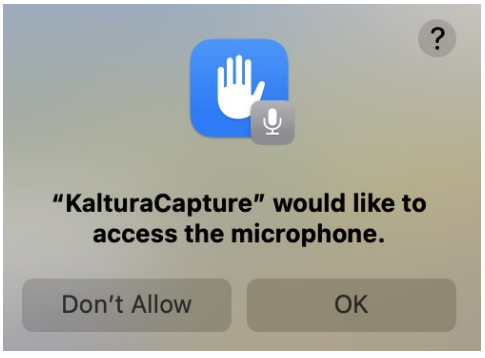


The app now appears in the list of allowed applications with permission to record your screen and audio content.

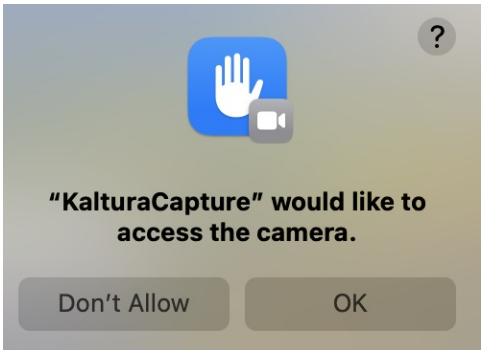


Additional permissions

When launching Capture for the first time, pop-up messages will prompt you to allow the application access to your microphone and camera (as shown in images below):



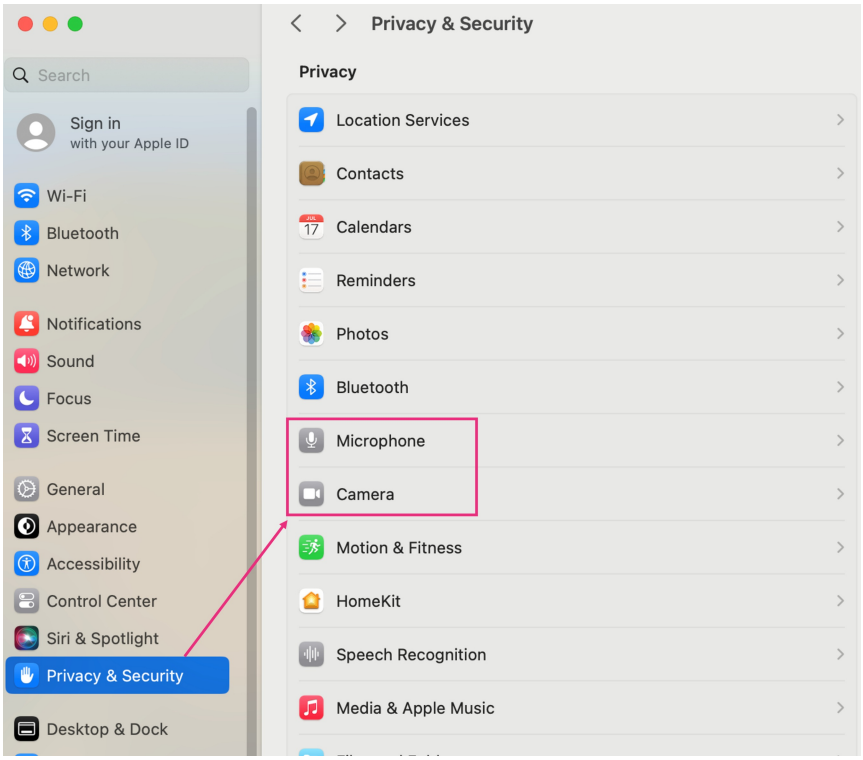
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7. Click **OK**.

   This will grant access to your devices.

   If you still need to enable access manually, follow the steps in the section above to navigate to **Privacy & Security** > **microphone / camera** to add Capture to the allowed applications list.



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- **For IT administrators**: To avoid install issues, we recommend deploying Capture via software management tools like SCCM. See Managed deployment of the Capture

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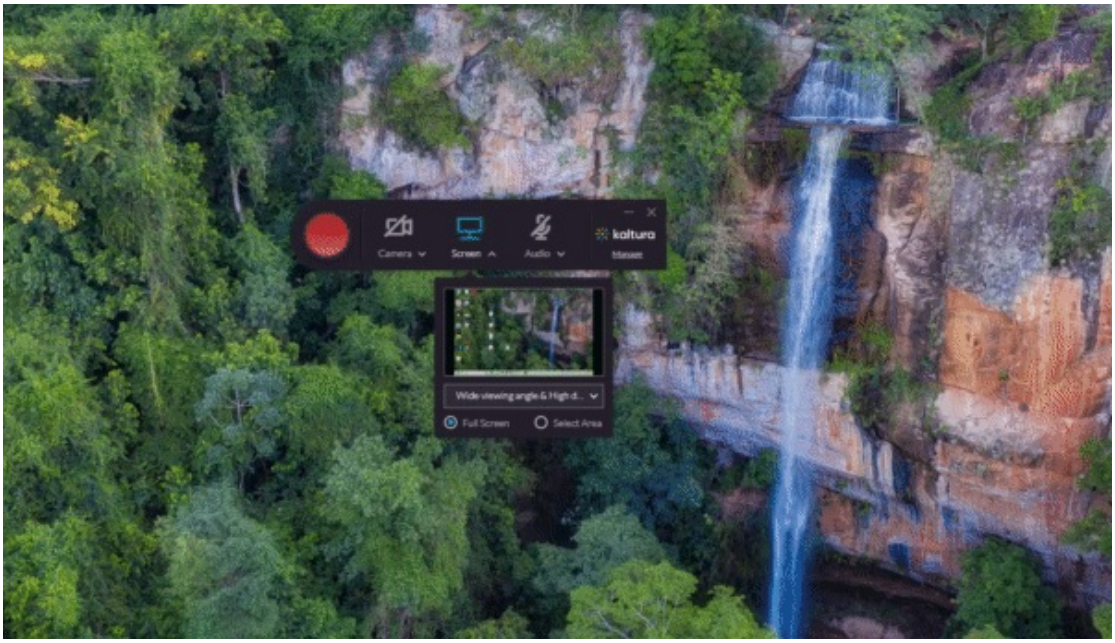
application.

Record

To start recording, simply select **Kaltura Capture** from the **Add New** menu.

The application opens on your screen.

You can grab and move the position of the recording tool.



Click the red button to start your recording.

Troubleshooting Capture

If you see error messages when trying to start or stop a recording, ensure that Capture has permission to access your camera and microphone. After adjusting permissions, restart your computer and try again.

For troubleshooting tips, visit our Troubleshooting guide for Capture.

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