

Install Capture for Windows in Blackboard

Last Modified on 09/26/2025 6:01 pm IDT

 This article is designated for all users.

About

This guide walks you through downloading and installing Kaltura's desktop recording app, Capture, on Windows.



For instructions on installing Capture for Mac, visit our article *Install Capture for Mac*.

Download

Non-Theming users

1. Access the My Media page in your LMS.
2. Go to the **+Add New** menu and select **Kaltura Capture**.

My Media

  My Analytics

 Search My Media



Filters >

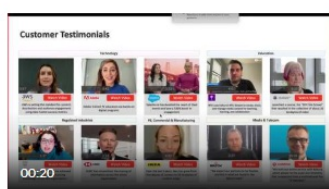
Search In: All Fields

Sort By: Creation Date - Descending



Add New

ACTIONS



Video Recording - Wed Sep 03 2025 19:58:32 GMT-4 Daylight Time)

Description!

Private

test

Owner • on September 04, 2025



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Rec - May 9, 2025 9:20 AM - Kaltura Training Course

Published

Owner, Co-Publisher, Co-Editor • on May 09, 2025



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You are redirected to a download page.



The Kaltura Capture Desktop Recorder

If you've already installed Kaltura Capture, it will launch automatically.

Using Kaltura Capture for the first time?
[Download for Windows](#) | [Download for Mac](#)

Learn more: See the [Kaltura Capture - User Manual](#) for additional information on supported systems and usage instructions.

 If you see a pop-up like this, just ignore it and move on to step 3.

Get an app to open this 'kaltura-pc' link

Your PC doesn't have an app that can open this link. Try looking for a compatible app in the Microsoft Store.

[Browse Microsoft Store](#)

3. On the download page, click **Download for Windows**.

The Kaltura Capture Desktop Recorder

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A progress bar displays.

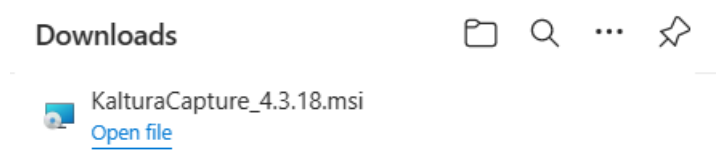
Downloads    

 **KalturaCapture_4.3.18.msi**

3.9 MB/s - 66.0 MB of 76.2 MB, 2 secs left

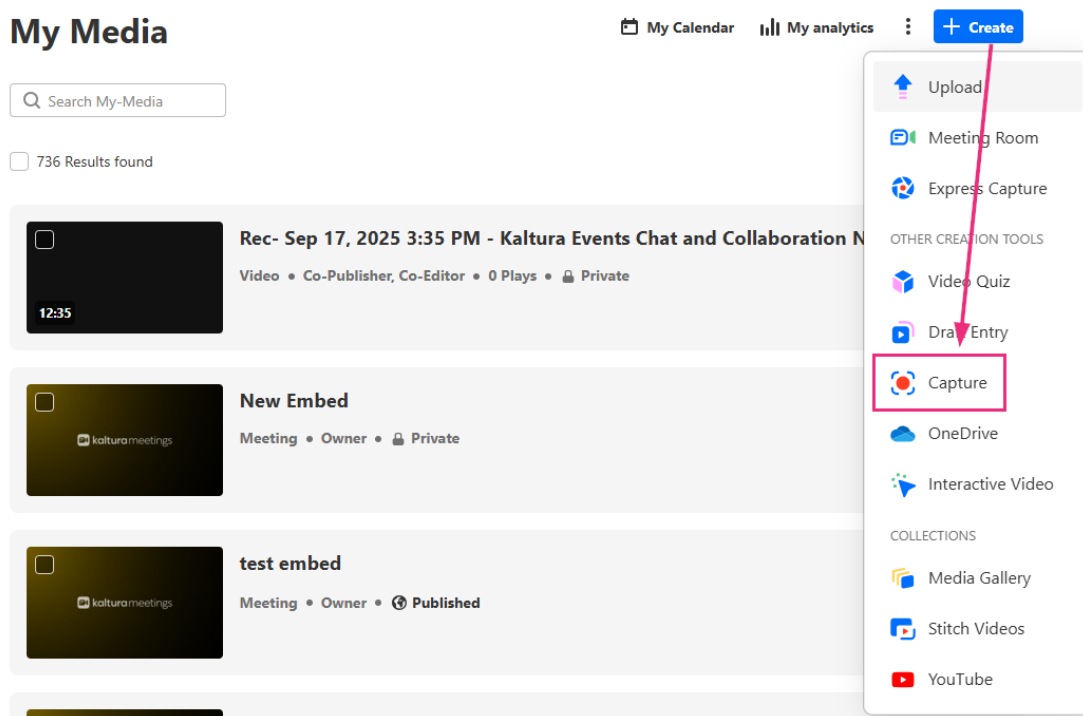
 The graphic above demonstrates the Kaltura Capture version 4.3.18. However, you might have a different version.

When the download is completed, you will see a file called **KalturaCapture** in your downloads folder.



Theming users

1. Access the My Media page in your LMS.
2. Go to the **+Create** menu and select **Capture**.



You are redirected to a download page.

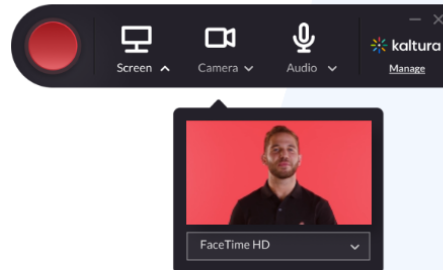
 **kaltura**capture

Just hit record

Kaltura Capture is the easiest way to create high quality videos right from your computer. Want to see Kaltura Capture in action?

[Download for Windows](#)
[Download for Mac](#)

If you've already installed Kaltura Capture, it will launch automatically.



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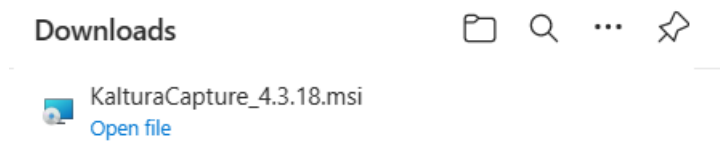
KalturaCapture_4.3.18.msi

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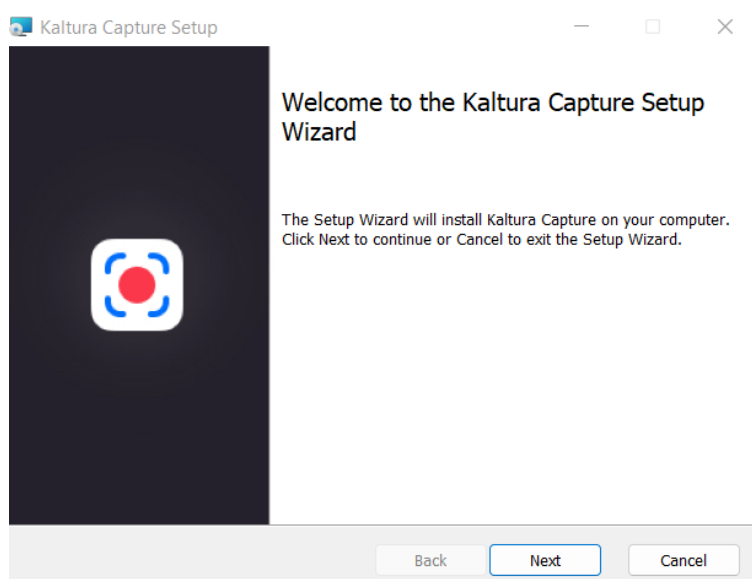
Having trouble downloading Capture?

If you're using a school-managed device, you may not have permission to install Capture. This is common in environments with strict IT policies and doesn't mean there's an issue with the app itself.

- **For users:** If the download is blocked or fails, contact your IT team or try installing on a personal device.
- **For IT administrators:** To avoid install issues, we recommend deploying Capture via software management tools like SCCM. See [Managed deployment of the Capture application](#).

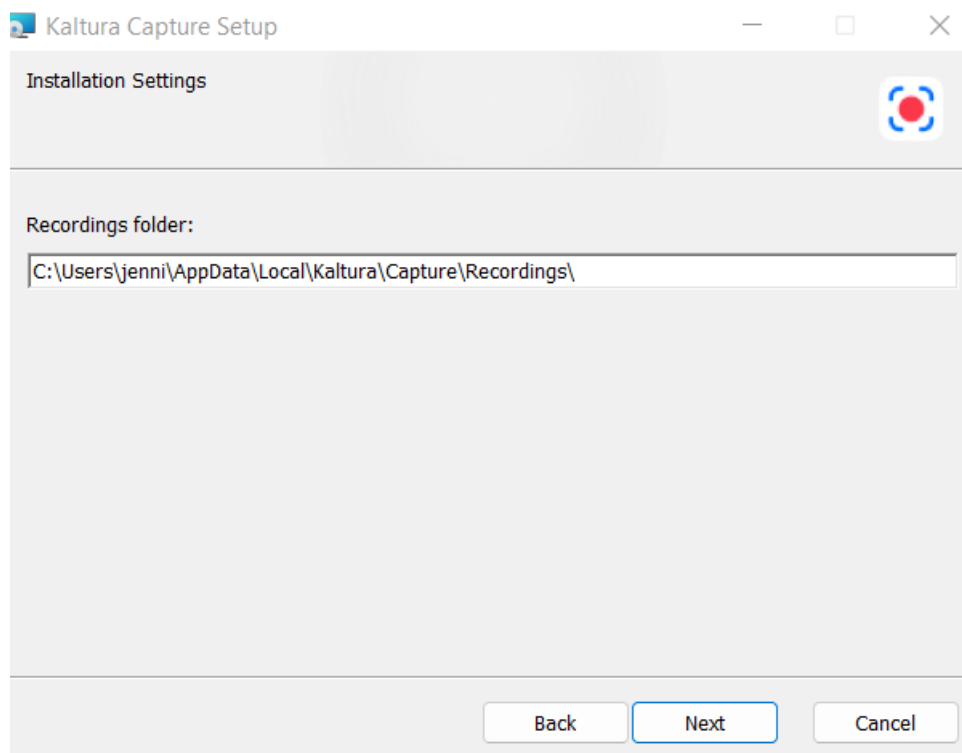
Install

1. In your downloads folder, find the **KalturaCapture** file and click **Open File**. The **Welcome to the Kaltura Capture Setup Wizard** screen displays.

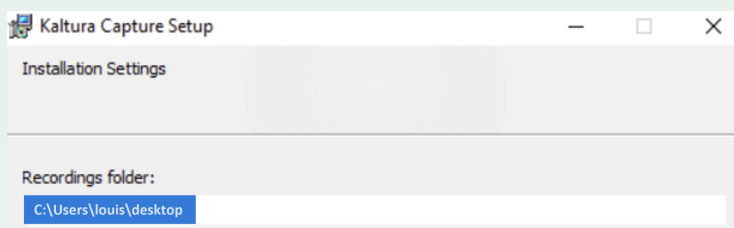


2. Click **Next**.

The **Installation Settings** screen displays.

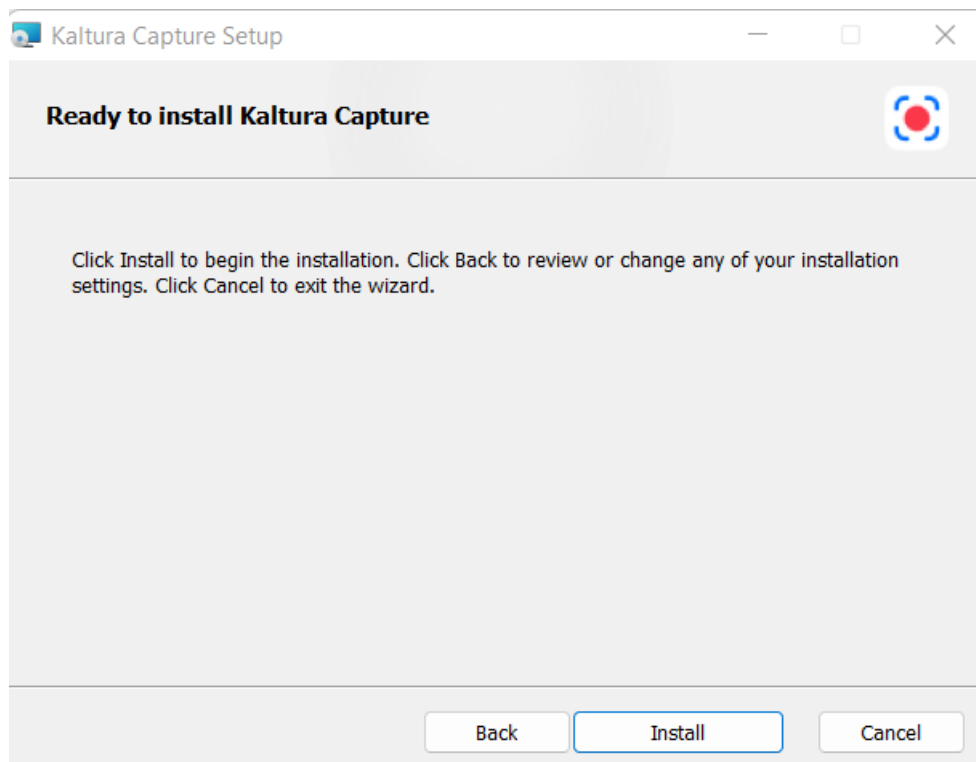


You can change the recordings folder to a more accessible location for easier access or deletion of files. To do this, remove the path information after your username in the Recordings Folder field and enter the new location, such as "desktop".

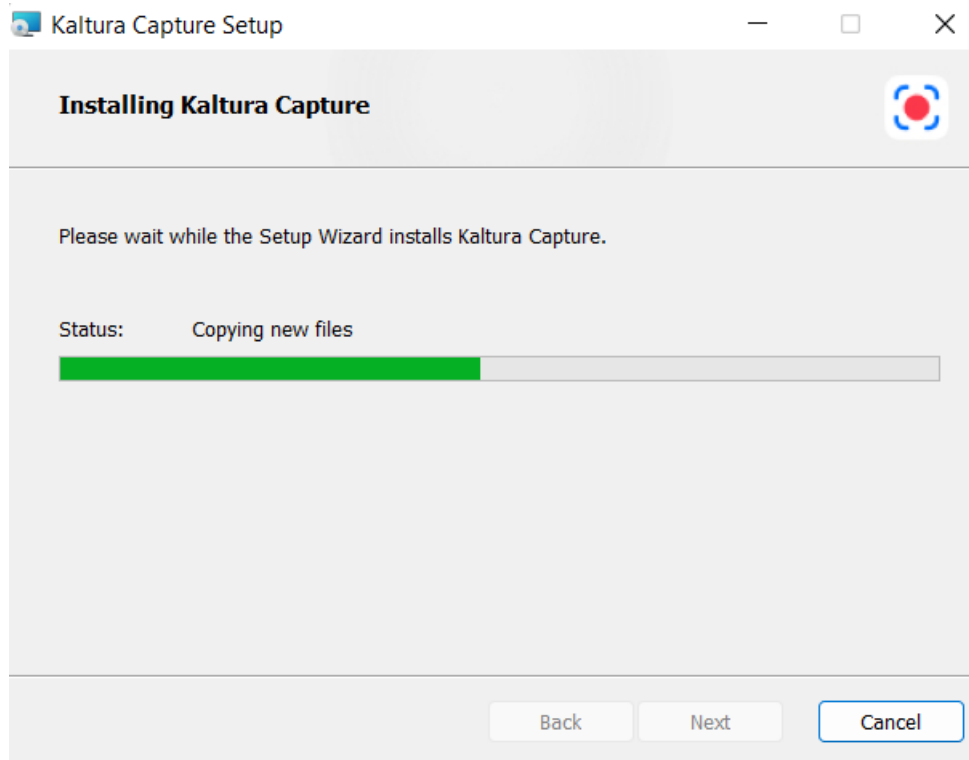


3. Click **Next**.

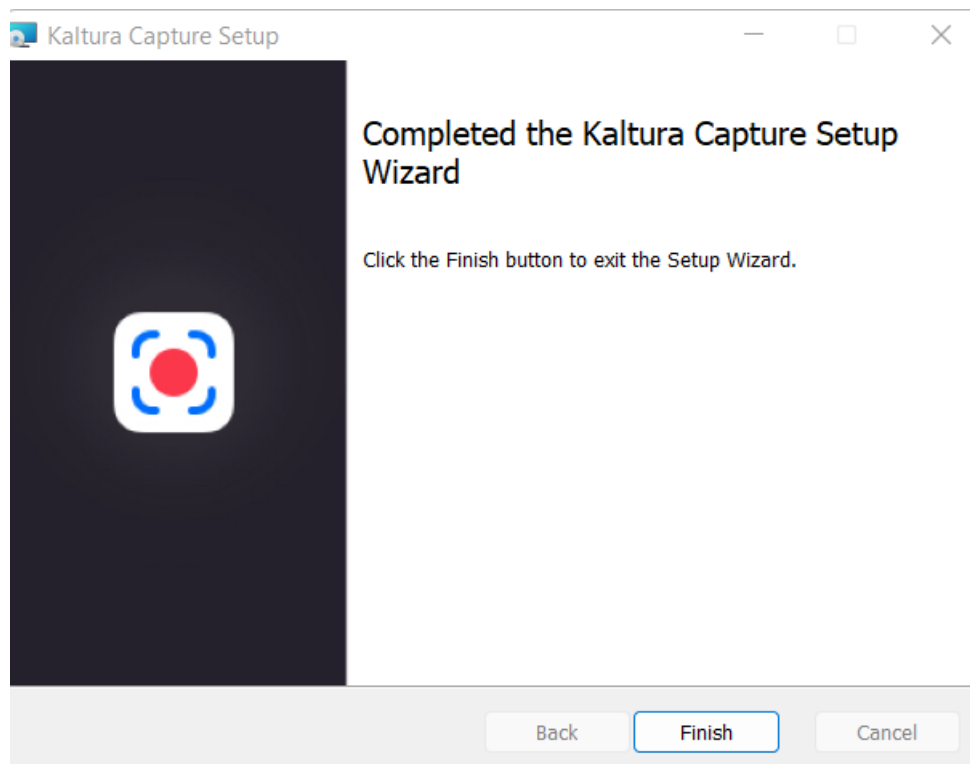
The **Ready to install Kaltura Capture** screen displays



4. Click **Install** to begin the installation.
A progress bar displays.



When the installation is completed, you will see this screen.



5. Click **Finish**.



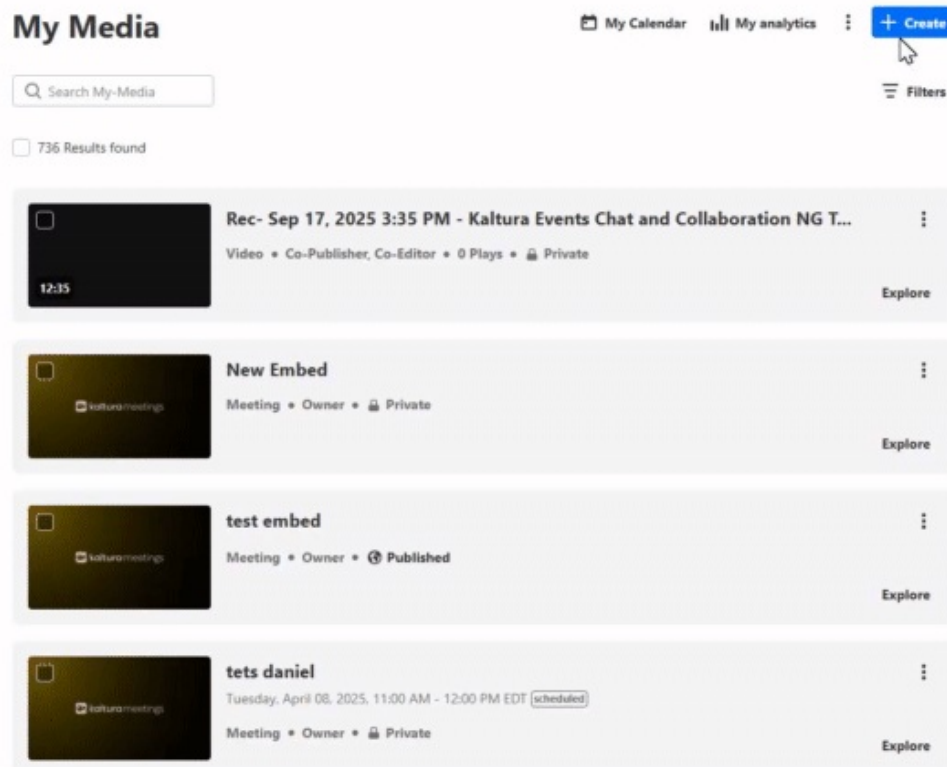
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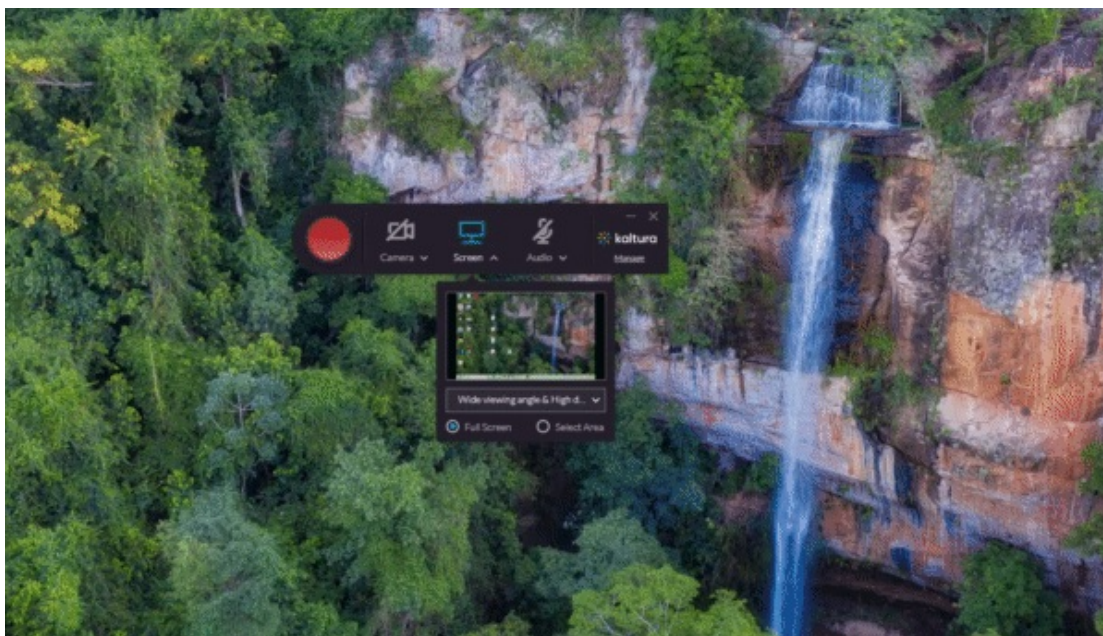
Record

To start recording, simply select Capture from the **+Create** menu (or **Add New** menu if you don't have Theming enabled).



The application opens on your screen.

You can grab and move the position of the recording tool.



Click the red button to start your recording.

Error messages

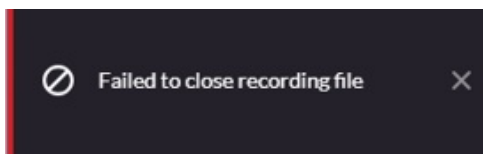
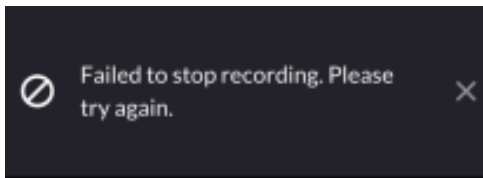
If you see any of the following error messages when trying to start or stop a recording,

ensure that Capture has permission to access your camera and microphone. After adjusting permissions, restart your computer and try again.



Currently Capture is not supported on mobile or tablet. To learn more, see [Prerequisites and system requirements](#).

- *Failed to start recording. Please try again.*
- *Failed to stop recording. Please try again.*
- *Failed to load secondary device. Please restart the application.*
- *Failed to load audio device. Please restart the application.*
- *Failed to close recording file.*

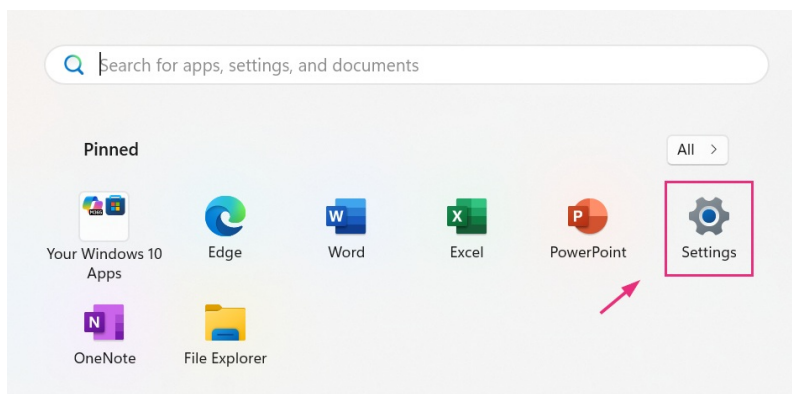


For more troubleshooting tips, visit our [Troubleshooting guide for Capture](#).

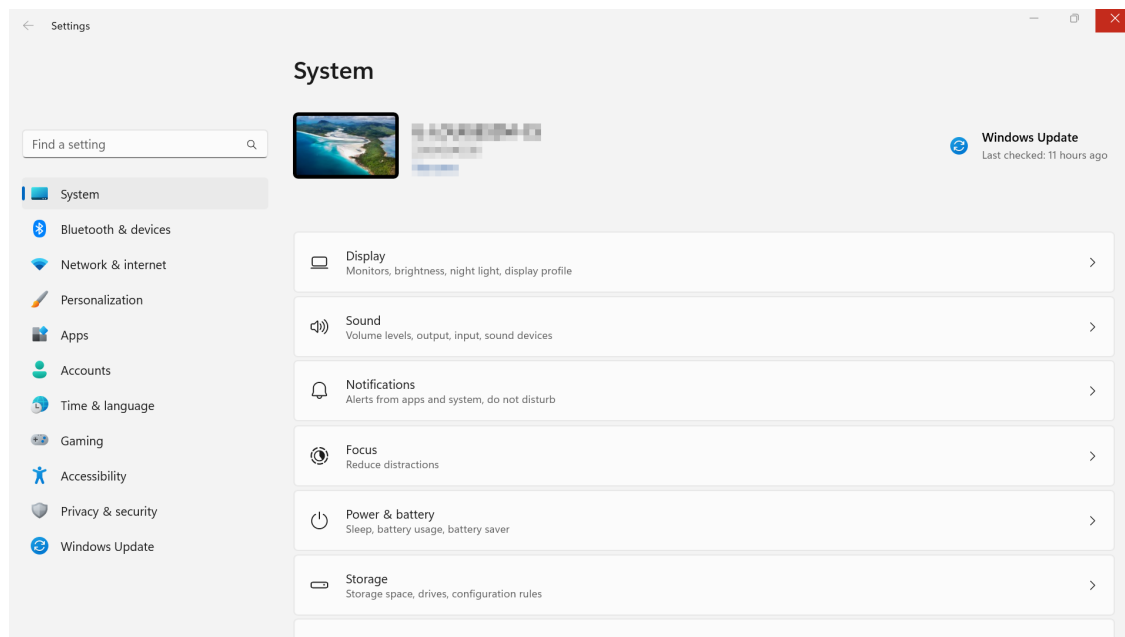
How to enable permissions

Enable camera access

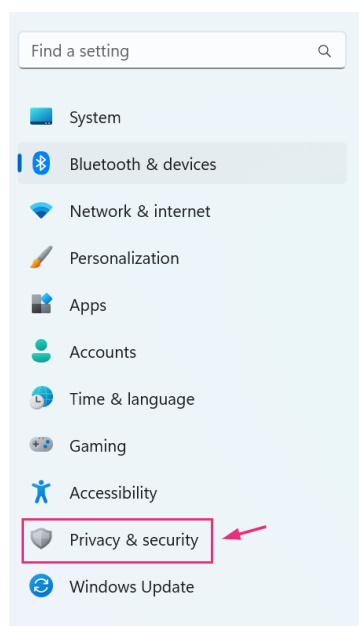
1. Open your Windows settings by clicking the Start menu and clicking the **Settings icon** (or press Windows + I on your keyboard), or by right-clicking the Start icon and selecting **Settings** from the menu.



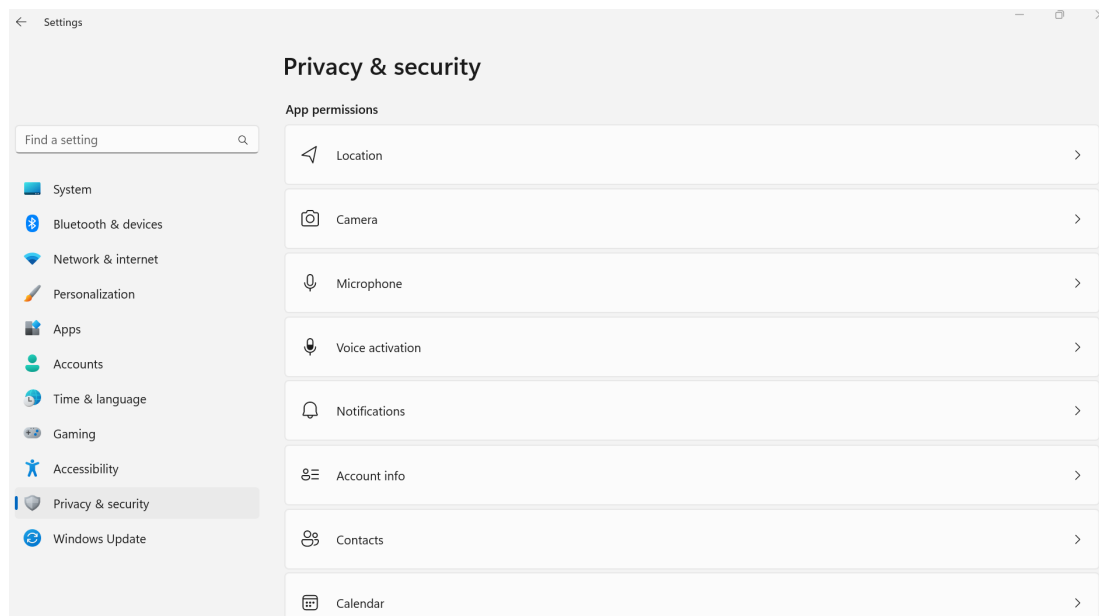
The System page displays by default.



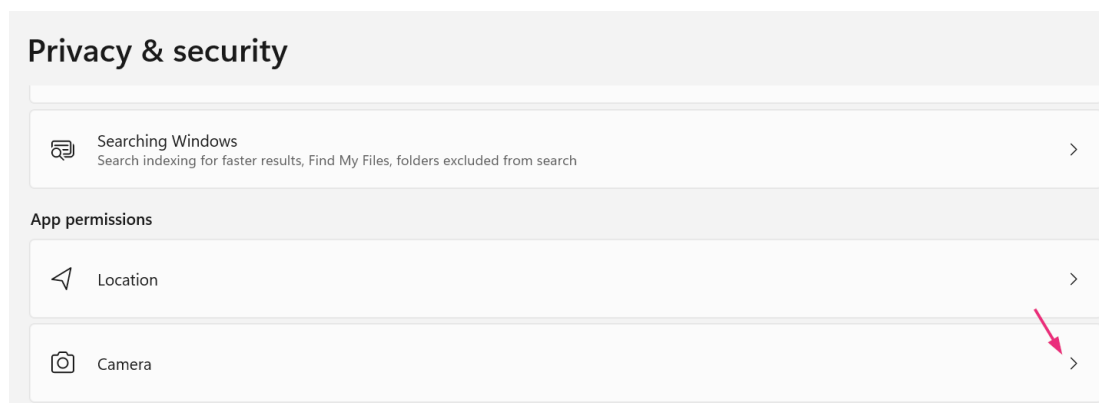
2. In the menu on the left, click **Privacy & security**.



The Privacy & security list displays.



3. Scroll down to **Camera** in the list and click it to open its settings.



The Camera settings display.

Privacy & security > Camera

The settings on this page do not prevent you from signing in with your camera using facial recognition (Windows Hello). Some desktop apps might not appear on this page or be affected by these settings. [Learn more about camera](#)


Camera access
 Anyone using this device can choose if their apps have camera access when this is on

On 


Let apps access your camera
 Choose which apps can access your camera

On  ^


Camera

Off 


Desktop App Web Viewer

Off 


Feedback Hub

Off 


Game Bar

On 


Microsoft Teams
 Last accessed 04/02/2025 | 16:44:42

On 


Settings
 Last accessed 05/02/2025 | 17:40:43

On 


Skype

On 

- In the Camera settings, scroll down to **Let apps access your camera** and confirm that **Kaltura Capture** is listed and enabled.

Privacy & security > Camera


Skype

On 


Windows Feature Experience Pack

On 


Xbox

On 

Let desktop apps access your camera
 Desktop apps that have previously accessed your camera are listed here

On 


Google Chrome
 Last accessed 05/02/2025 | 9:53:34


GyazoGIF
 Last accessed 19/10/2024 | 15:23:10

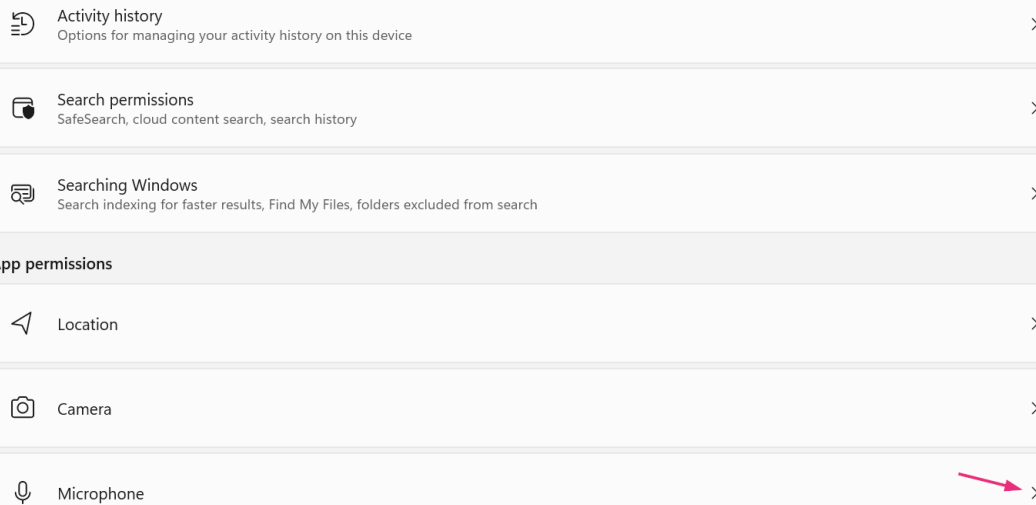

Kaltura Capture
 Last accessed 05/02/2025 | 17:50:17


Zoom Workplace
 Last accessed 26/12/2024 | 9:55:14

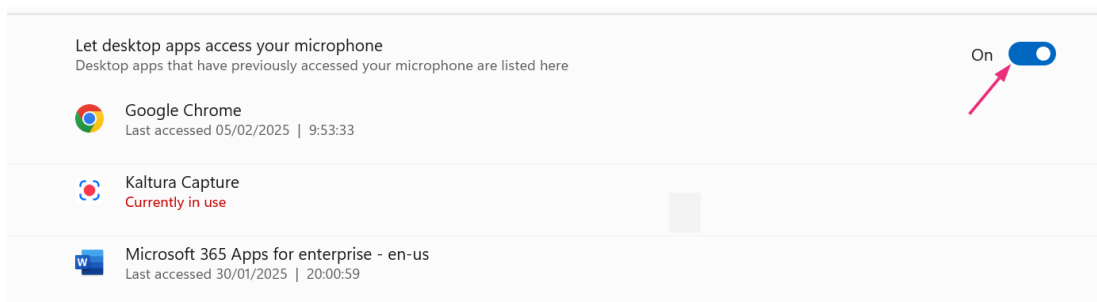
Enable microphone access

- Follow steps 1 - 2 above.
- In the Privacy & security list, click **Microphone**.

Privacy & security



3. Scroll down to **Let apps access your microphone** and confirm that Kaltura Capture is listed and enabled.



You may have to restart your computer for the changes to take effect.