

## Install Capture for Mac in Canvas

Last Modified on 11/14/2025 3:04 pm IST

 This article is designated for all users.

### About

This guide walks you through downloading and installing Kaltura's desktop recording app, Capture, on a Mac.



Currently Capture is not supported on mobile or tablet. To learn more, see [Prerequisites and system requirements](#).



For instructions on installing Capture for Windows, see our article [\*Install Capture for Windows\*](#).

### Where to find Capture

Capture isn't available in app stores or public download sites - you download it directly from your institution's LMS. Once your system administrator enables the app in the [Kulturacapture module](#), it appears in your site.

If you have trouble finding or downloading Capture, contact your institution's IT department or faculty support team.

### Download Capture

Your user interface may look different depending on whether Kaltura's [Theming design system](#) is enabled. Instructions for both Theming and non-Theming sites are included below.

#### Sites without Theming

1. Access the **My Media** page in your LMS.
2. Go to the **+Add New** menu and select **Kaltura Capture**.

## My Media

[My Analytics](#)

Search My Media

Filters > Search In: All Fields Sort By: Creation Date - Descending

**ACTIONS**

Add New ▾

- Media Upload
- Express Capture
- Kaltura Capture** (selected)
- Video Quiz

Thumbnail	Media Title	Actions
	<b>Video Recording - Wed Sep 03 2025 19:58:32 GMT-Daylight Time)</b> Description! Private test	<a href="#">Edit</a> <a href="#">Delete</a>
	<b>Rec - May 9, 2025 9:20 AM - Kaltura Training Course</b> Published	<a href="#">Edit</a> <a href="#">Delete</a>

You are redirected to a download page.

## The Kaltura Capture Desktop Recorder

If you've already installed Kaltura Capture, it will launch automatically.

Using Kaltura Capture for the first time?  
[Download for Windows](#) | [Download for Mac](#)

Learn more: See the [Kaltura Capture - User Manual](#) for additional information on supported systems and usage instructions.

3. On the download page, click **Download for Mac**.

# The Kaltura Capture Desktop Recorder

If you've already installed Kaltura Capture, it will launch automatically.

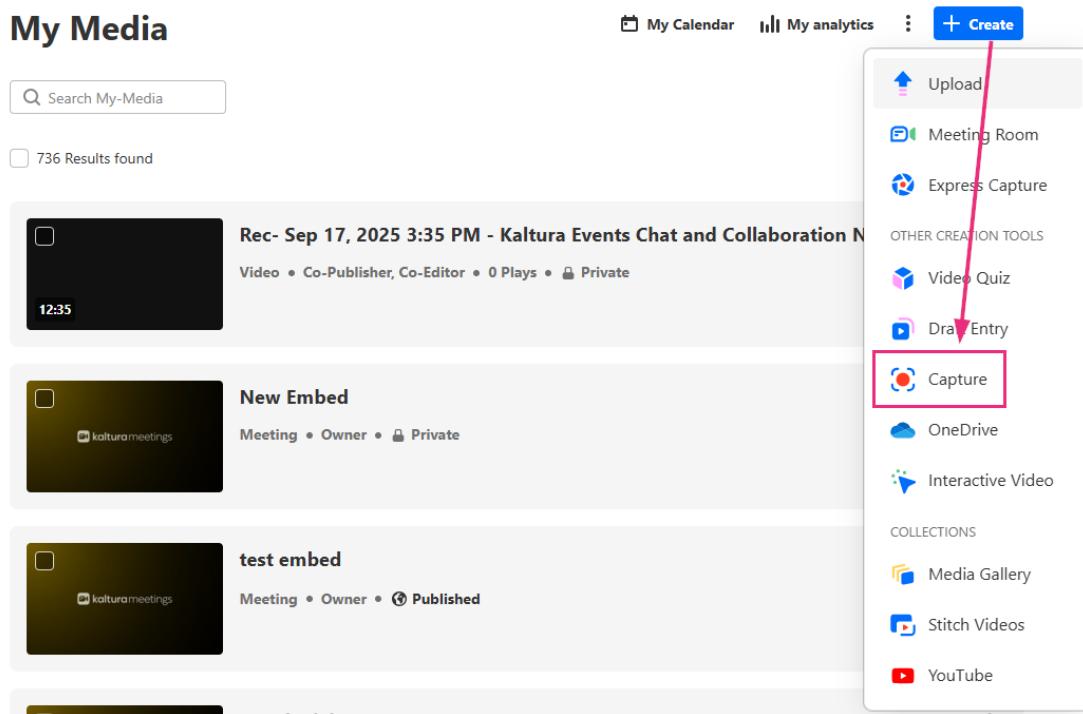
Using Kaltura Capture for the first time?

[Download for Windows](#) | [Download for Mac](#) 

A **.dmg** file downloads.

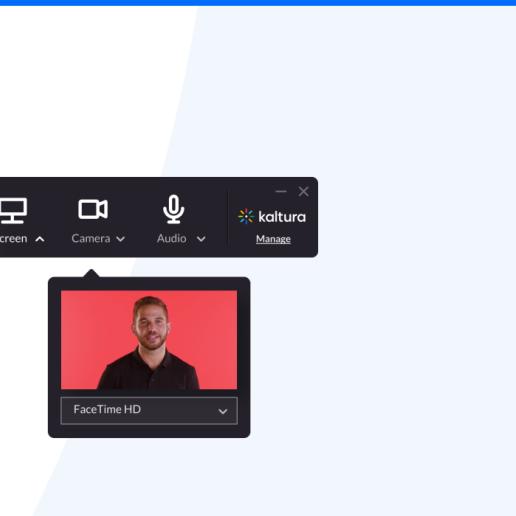
## Sites with Theming

1. Access the **My Media** page in your LMS.
2. Go to the **+Create** menu and select **Capture**.



The screenshot shows the Kaltura My Media page. At the top, there is a search bar and a message indicating 736 results found. Below the search bar, there are three media items listed: "Rec- Sep 17, 2025 3:35 PM - Kaltura Events Chat and Collaboration N", "New Embed", and "test embed". Each item has a thumbnail, a title, and a brief description of its type (Video, Meeting) and status (e.g., Private, Published). To the right of the media list is a vertical **+ Create** menu. The menu items are: Upload, Meeting Room, Express Capture, OTHER CREATION TOOLS (Video Quiz, Draw Entry, Capture), OneDrive, Interactive Video, COLLECTIONS (Media Gallery, Stitch Videos, YouTube). The "Capture" option is highlighted with a red box and a red arrow pointing to it from the text above.

You are redirected to a download page.



3. On the download page, click **Download for Mac**.



A **.dmg** file downloads.

## Having trouble downloading Capture?

If you're using a school-managed device, you may not have permission to install Capture. This is common in environments with strict IT policies.

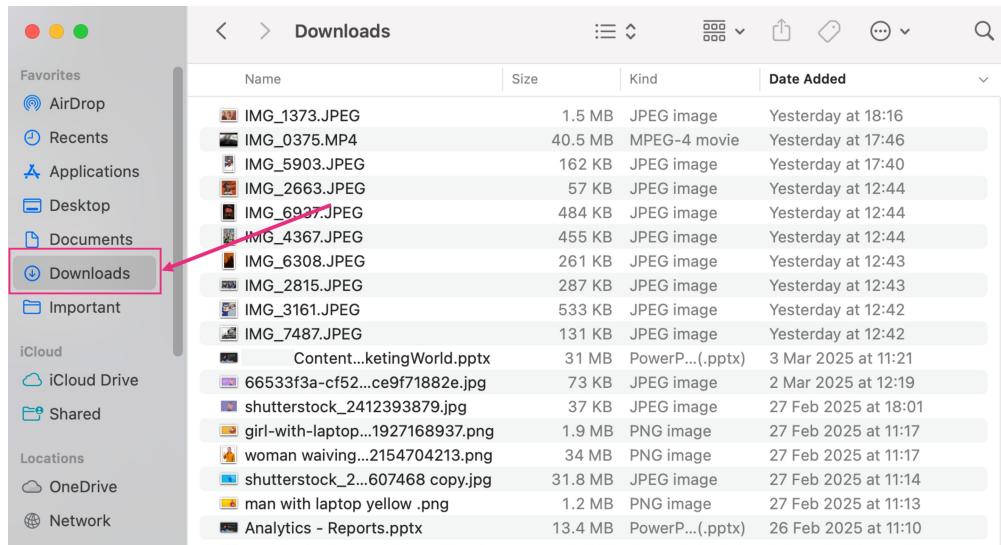
- **For users:** If the download is blocked or fails, contact your IT team or try installing on a personal device.
- **For IT administrators:** To avoid install issues, we recommend deploying Capture via software management tools like SCCM. See [Managed deployment of the Capture application](#).

## Install

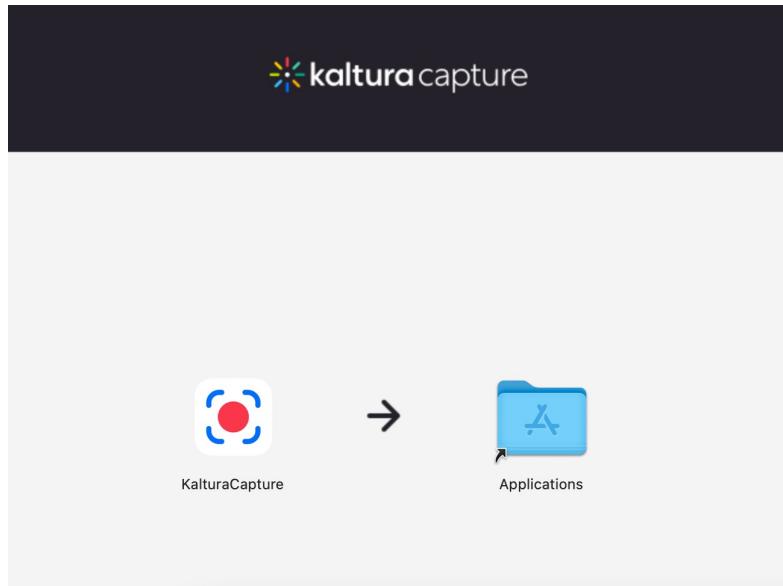
1. After the **.dmg** file downloads, open your **Downloads** folder and double-click the file to open it.



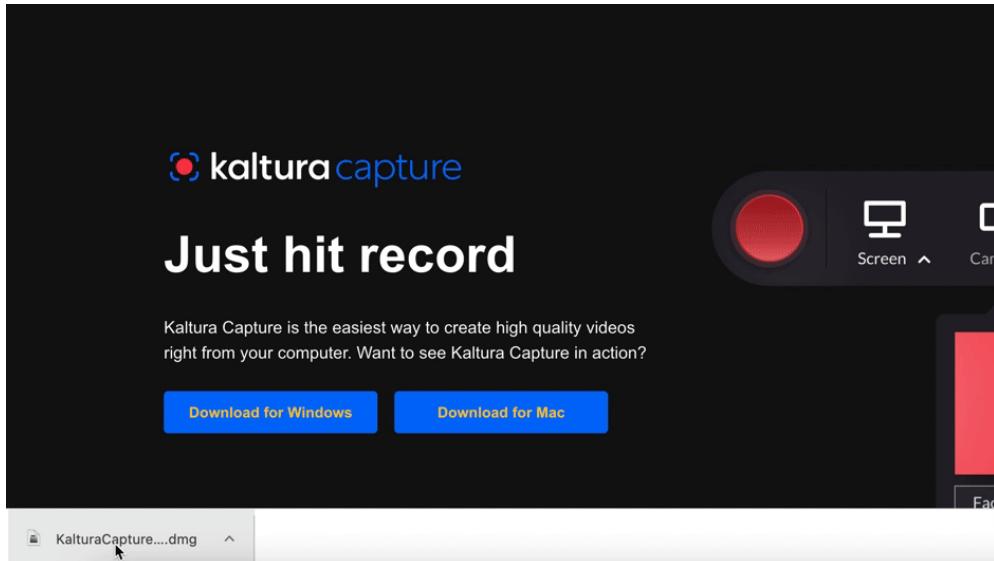
Your **Downloads** folder is located in the left sidebar of the finder and may also appear in the dock on the lower right side, next to the trash.



The following window displays:



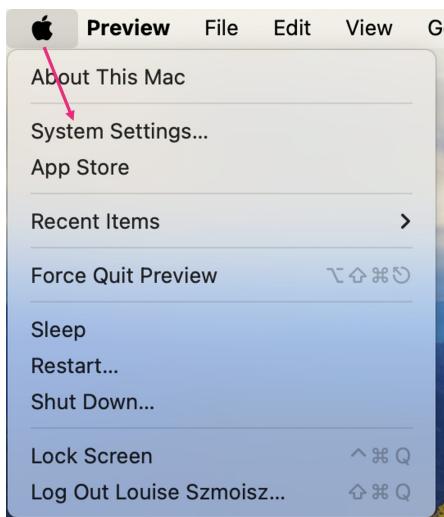
2. Click and drag the **KalturaCapture** icon into the **Applications** folder.



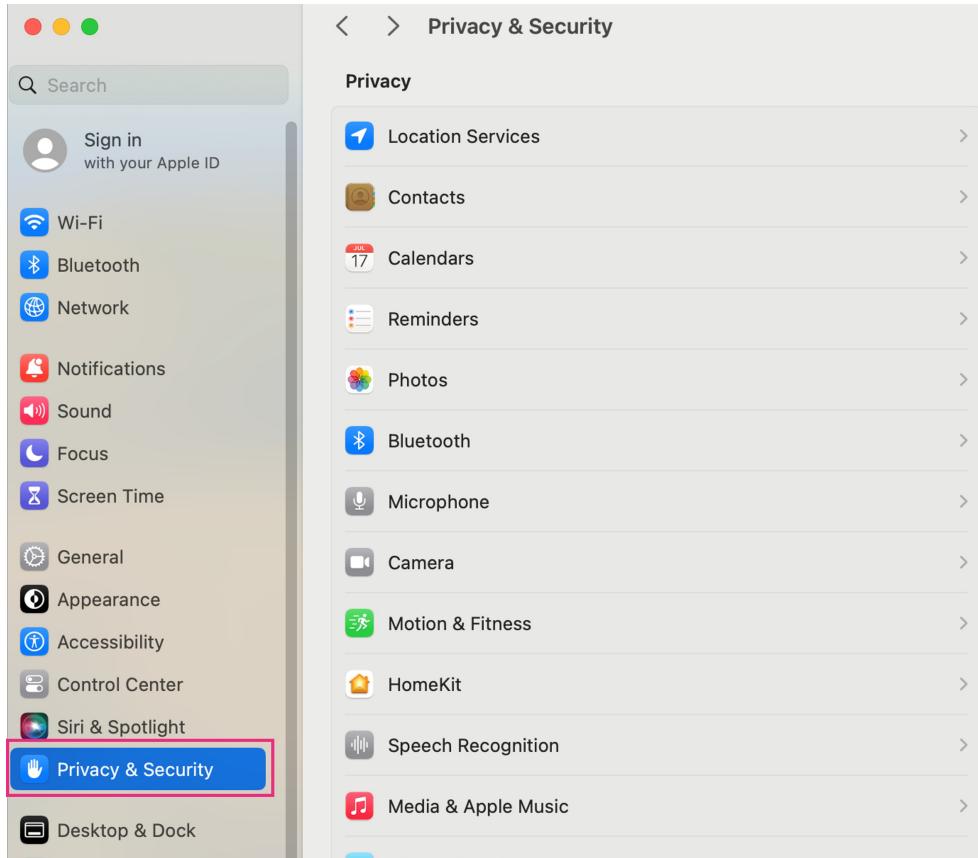
## Enable screen recording permissions

You need to give Capture permission to record your screen, as follows.

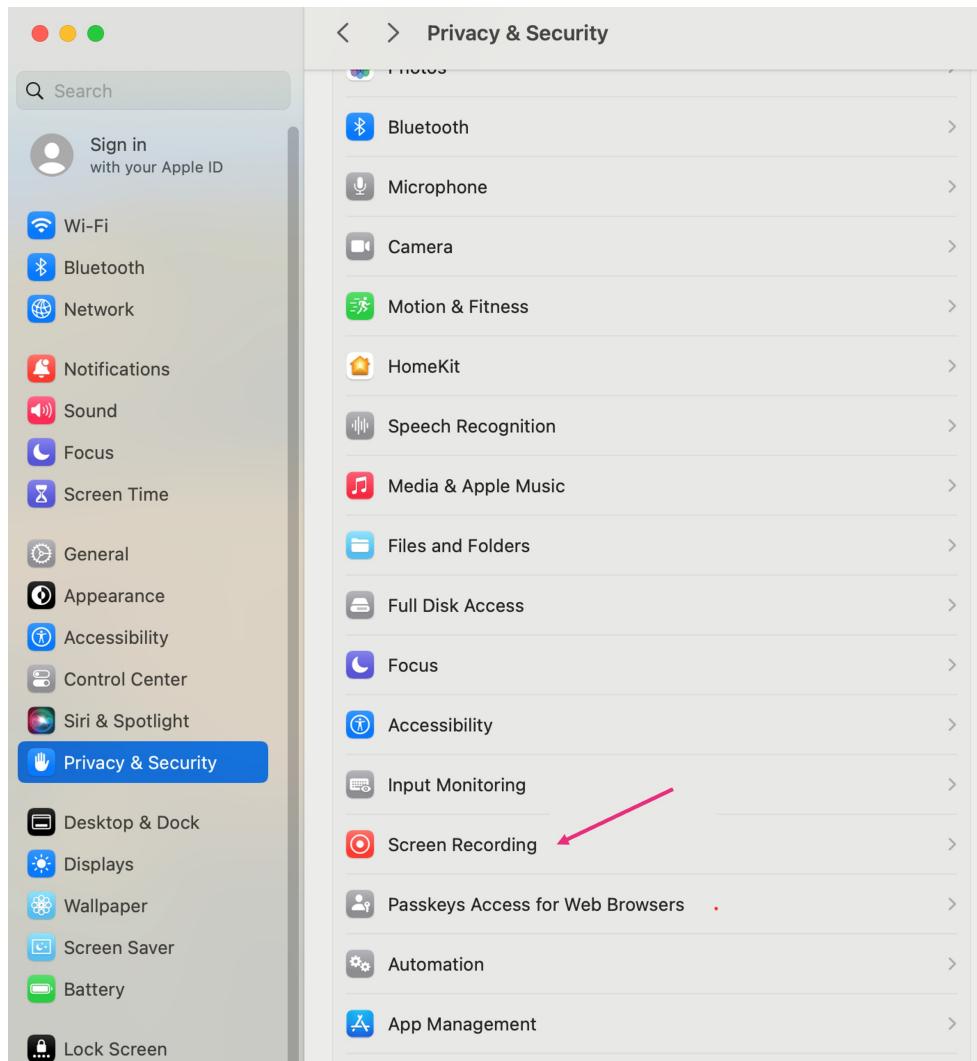
1. Under the **Apple menu**, click **System settings**.



2. In the panel on the far left, click **Privacy & Security**.

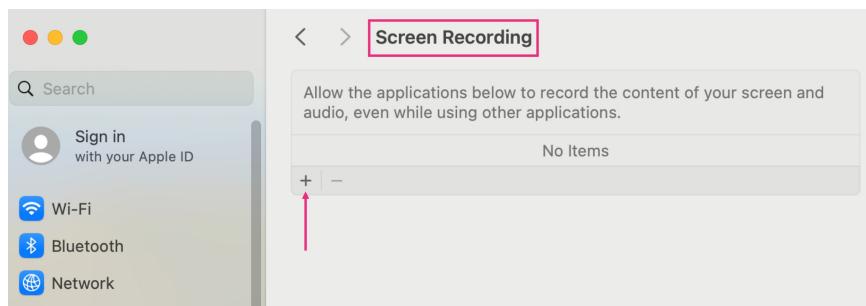


3. To the right, under **Privacy & Security**, select **Screen recording**.

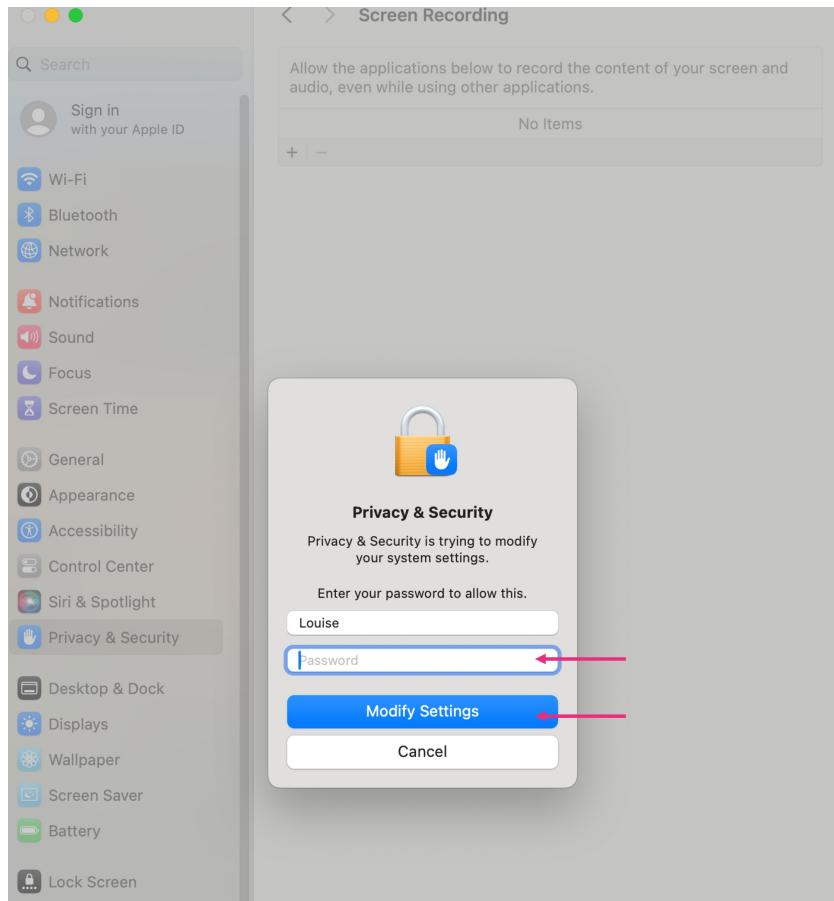


The Screen Recording tab displays.

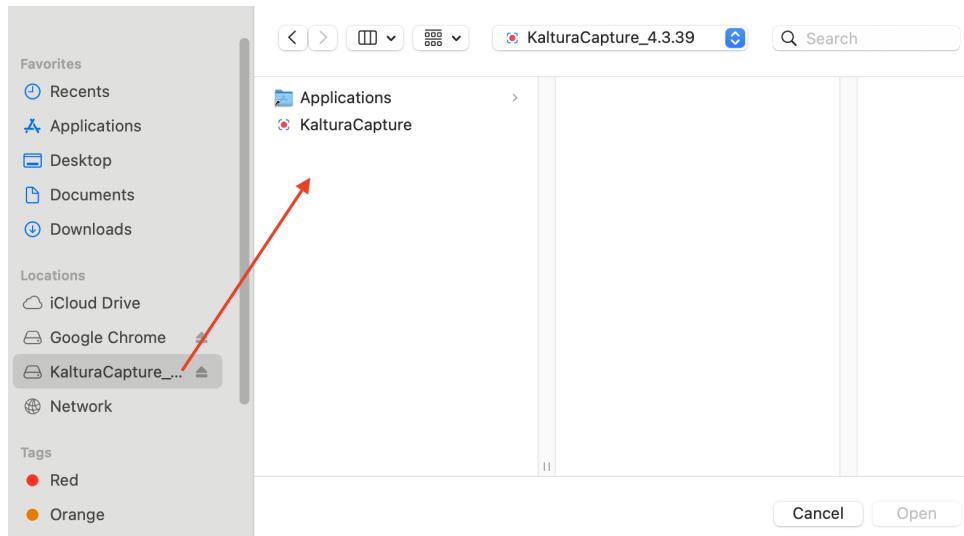
- Under Screen Recording, click the + sign to add an app to the list of allowed applications.



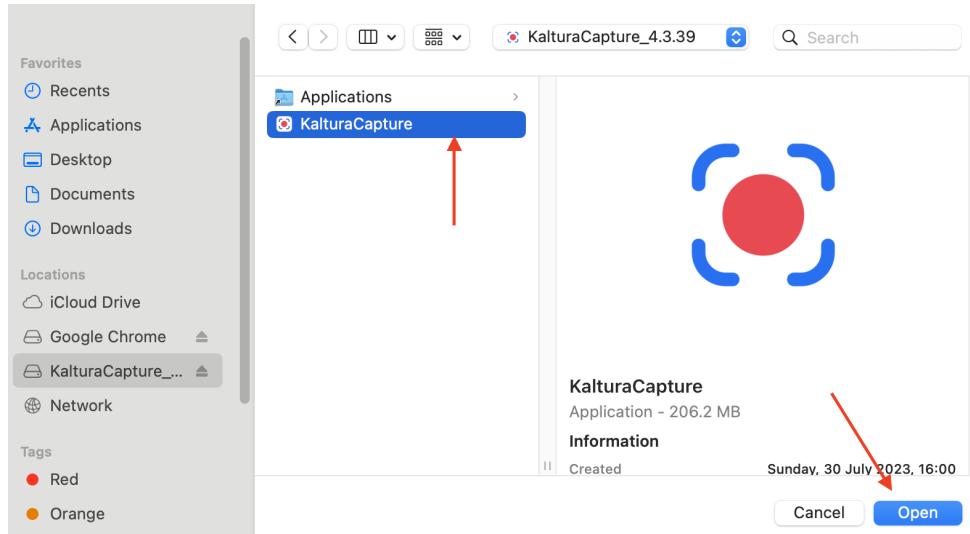
You might get a Privacy & Security message: *Privacy & Security is trying to modify your system settings*. In this case, enter your user name and password, then click **Modify Settings** to continue.



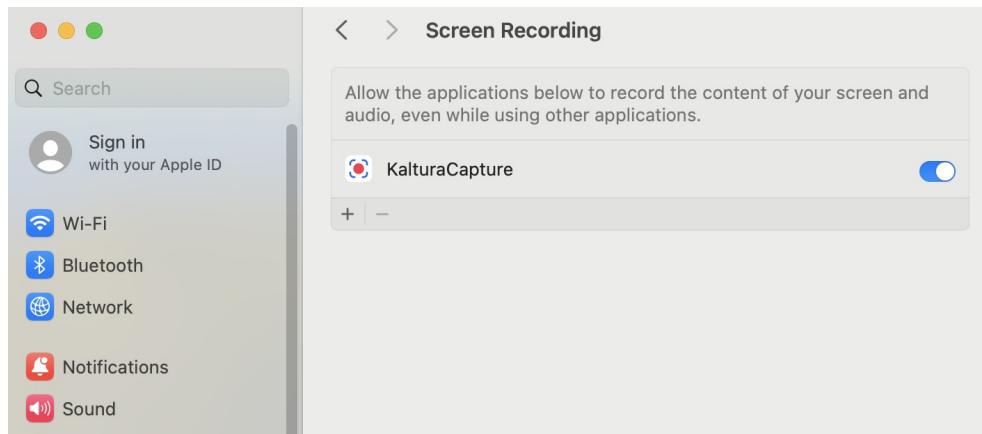
5. In the far left panel, click **KalturaCapture**, and the application will then appear on the right.



6. Click on the **KalturaCapture** app so it displays in a window on the right, then click **Open**.

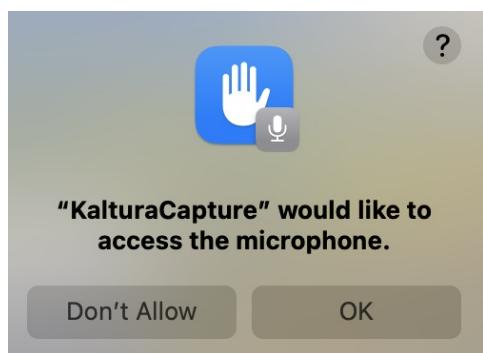


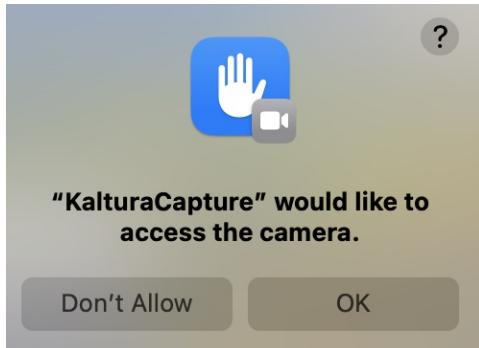
The app now appears in the list of allowed applications with permission to record your screen and audio content.



## Additional permissions

When launching Capture for the first time, pop-up messages will prompt you to allow the application access to your microphone and camera (as shown in images below):

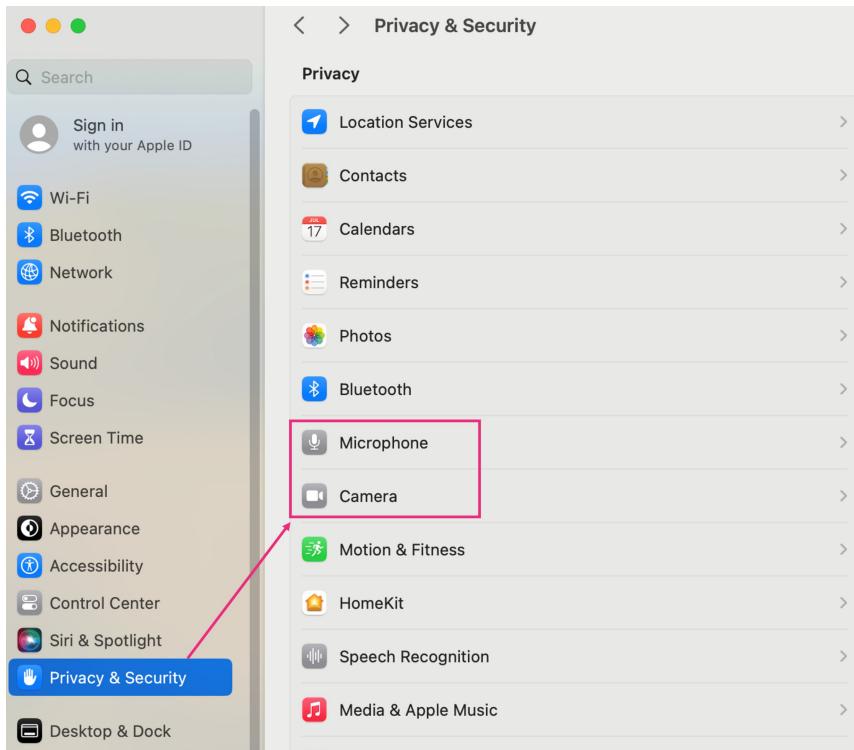




7. Click **OK**.

This will grant access to your devices.

If you still need to enable access manually, follow the steps [in the section above](#) to navigate to **Privacy & Security > microphone / camera** to add Capture to the allowed applications list.



## Having trouble installing Capture?

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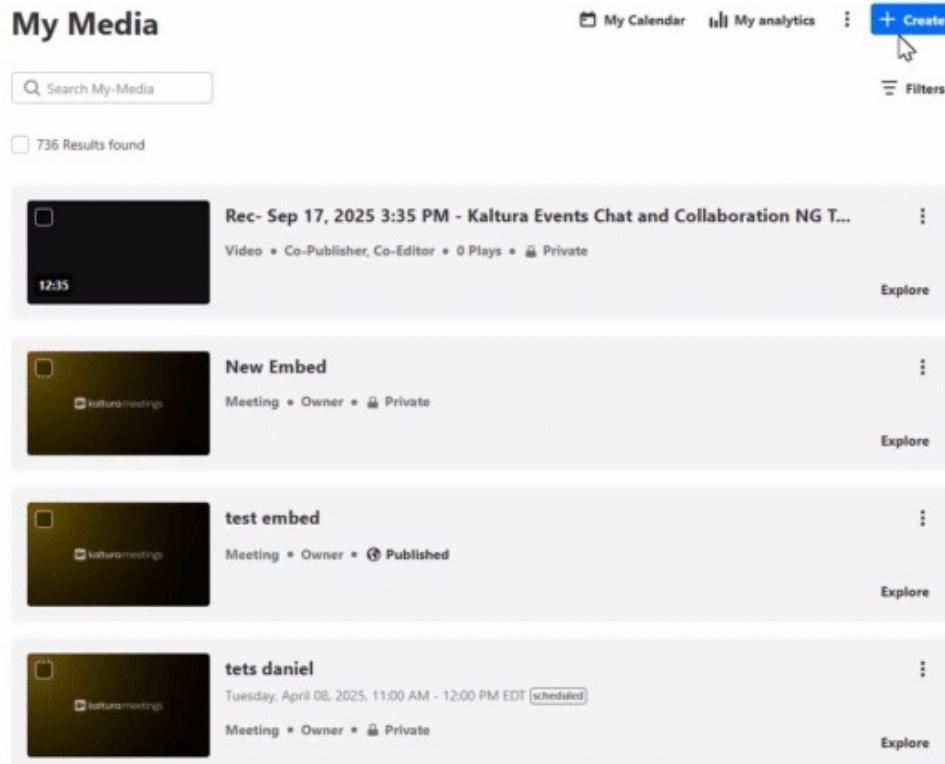
- **For users:** If the download is blocked or fails, contact your IT team.
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application.

## Record

To start recording, simply select Capture from the **+Create** menu (or **Add New** menu if you don't have Theming enabled).

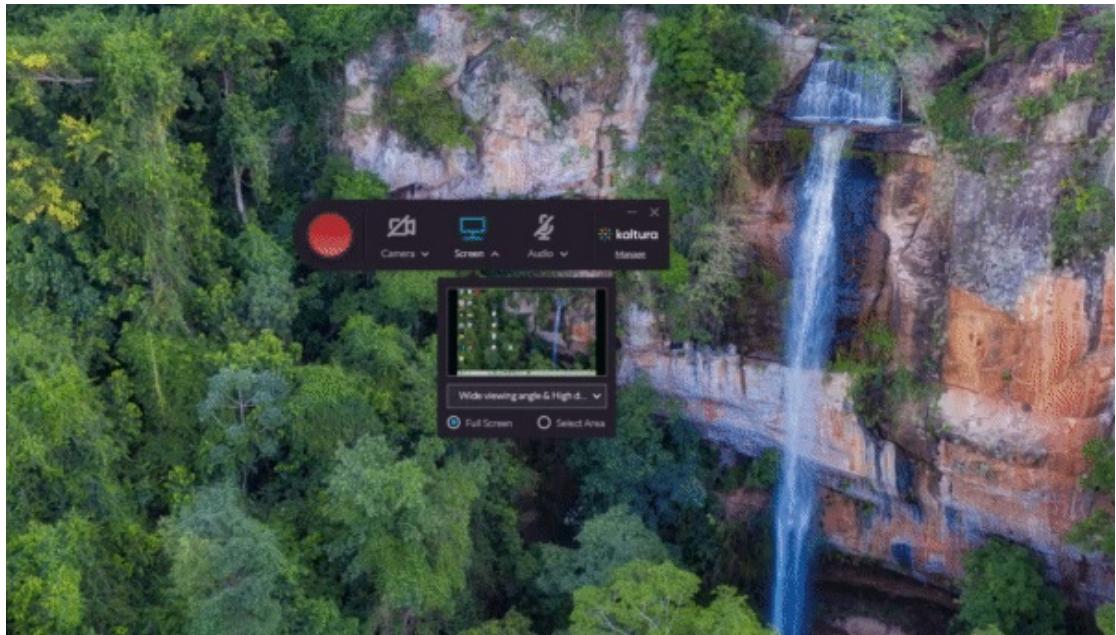


The screenshot shows the Kaltura My Media interface. At the top, there is a navigation bar with 'My Calendar', 'My analytics', a three-dot menu, and a blue '+ Create' button with a cursor hovering over it. Below the navigation bar is a search bar with the placeholder 'Search My-Media' and a 'Filters' button. A message indicates '736 Results found'. The main area displays four media items in a grid:

- Rec- Sep 17, 2025 3:35 PM - Kaltura Events Chat and Collaboration NG T...**  
Video \* Co-Publisher, Co-Editor \* 0 Plays \* Private  
Explore
- New Embed**  
Meeting \* Owner \* Private  
Explore
- test embed**  
Meeting \* Owner \* Published  
Explore
- tets daniel**  
Tuesday, April 08, 2025, 11:00 AM - 12:00 PM EDT [scheduled]  
Meeting \* Owner \* Private  
Explore

The application opens on your screen.

You can grab and move the position of the recording tool.



Click the red button to start your recording.

## Troubleshooting Capture

If you see error messages when trying to start or stop a recording, ensure that Capture has permission to access your camera and microphone. After adjusting permissions, restart your computer and try again.



For troubleshooting tips, visit our [Troubleshooting guide for Capture](#).