

# Install Capture for Mac in Canvas (legacy)

Last Modified on 05/05/2026 11:28 am IDT

 This article is designated for all users.

## About

This guide walks you through downloading and installing Kaltura’s desktop recording app, Capture, on a Mac.



Currently Capture is not supported on mobile or tablet. To learn more, see [Prerequisites and system requirements](#).



For instructions on installing Capture for Windows, see our article *Install Capture for Windows*.

## Where to find Capture

Capture isn’t available in app stores or public download sites - you download it directly from your institution’s LMS. Once your system administrator enables the app in the [Kalturacapture module](#), it appears in your site.

If you have trouble finding or downloading Capture, contact your institution’s IT department or faculty support team.

## Download Capture

1. Access the **My Media** page in your LMS.
2. Go to the **+Add New** menu and select **Kaltura Capture**.

## My Media

 [My Analytics](#)

 Search My Media 

Filters >

Search In: All Fields ▾

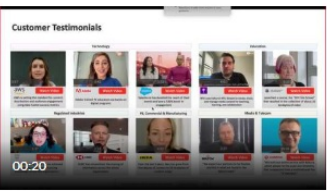





Sort By: Creation Date - Descending ▾




**Add New** ▾

ACTIONS ▾

-  Media Upload
-  Express Capture
-  **Kaltura Capture**
-  Video Quiz

- 
-  **Video Recording - Wed Sep 03 2025 19:58:32 GMT-(Daylight Time)**  
Description!  
**Private**  
  
Owner • on September 04, 2025  0  0
-  **Rec - May 9, 2025 9:20 AM - Kaltura Training Course**  
**Published**  
Owner, Co-Publisher, Co-Editor • on May 09, 2025  0  0

You are redirected to a download page.



## The Kaltura Capture Desktop Recorder

If you've already installed Kaltura Capture, it will launch automatically.

Using Kaltura Capture for the first time?  
[Download for Windows](#) | [Download for Mac](#)

Learn more: See the [Kaltura Capture - User Manual](#) for additional information on supported systems and usage instructions.

3. On the download page, click **Download for Mac**.

## The Kaltura Capture Desktop Recorder

If you've already installed Kaltura Capture, it will launch automatically.

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[Download for Windows](#) | [Download for Mac](#)

A **.dmg** file downloads.

### Having trouble downloading Capture?

If you're using a school-managed device, you may not have permission to install Capture. This is common in environments with strict IT policies.

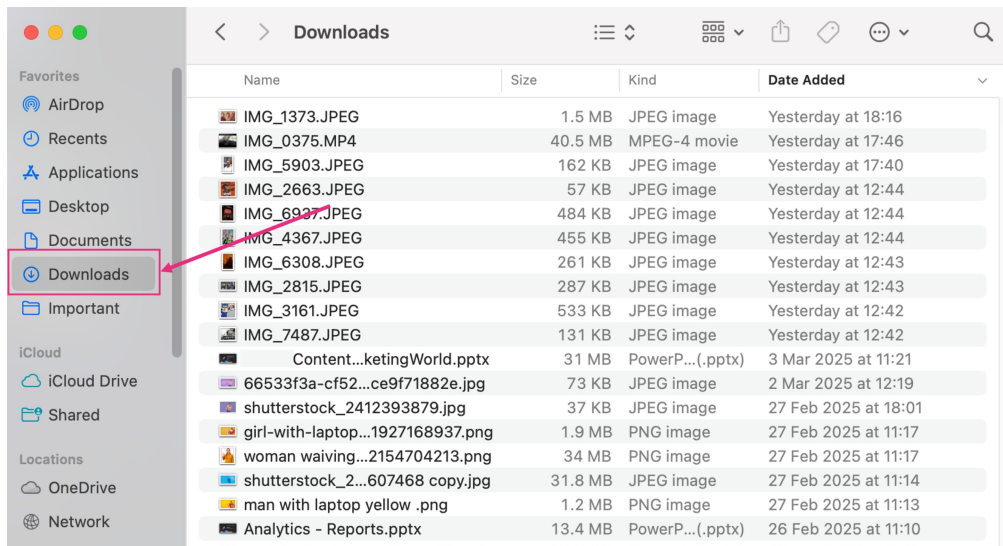
- **For users:** If the download is blocked or fails, contact your IT team or try installing on a personal device.
- **For IT administrators:** To avoid install issues, we recommend deploying Capture via software management tools like SCCM. See [Managed deployment of the Capture application](#).

### Install

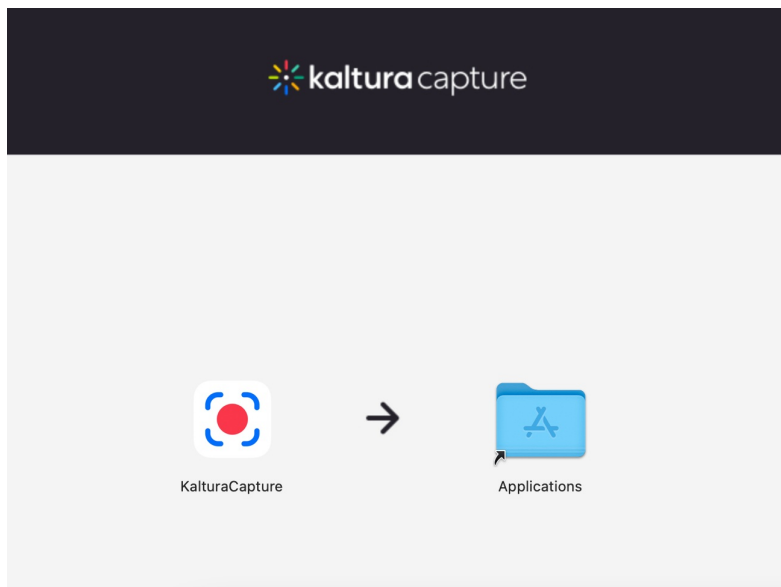
1. After the **.dmg** file downloads, open your **Downloads** folder and double-click the file to open it.



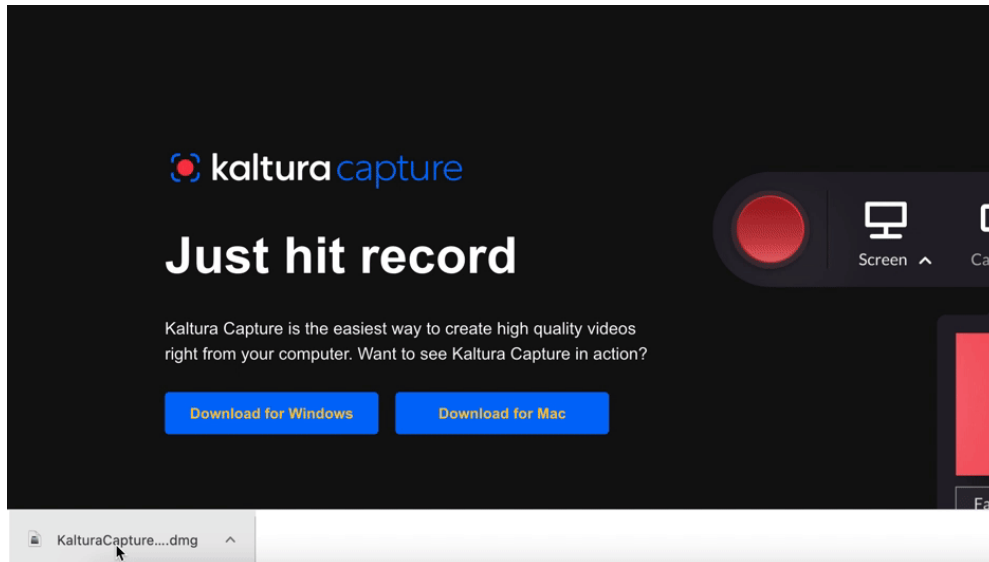
Your **Downloads** folder is located in the left sidebar of the finder and may also appear in the dock on the lower right side, next to the trash.



The following window displays:



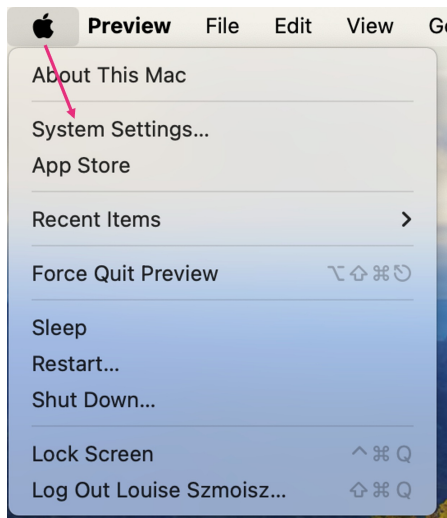
2. Click and drag the **KalturaCapture icon** into the **Applications** folder.



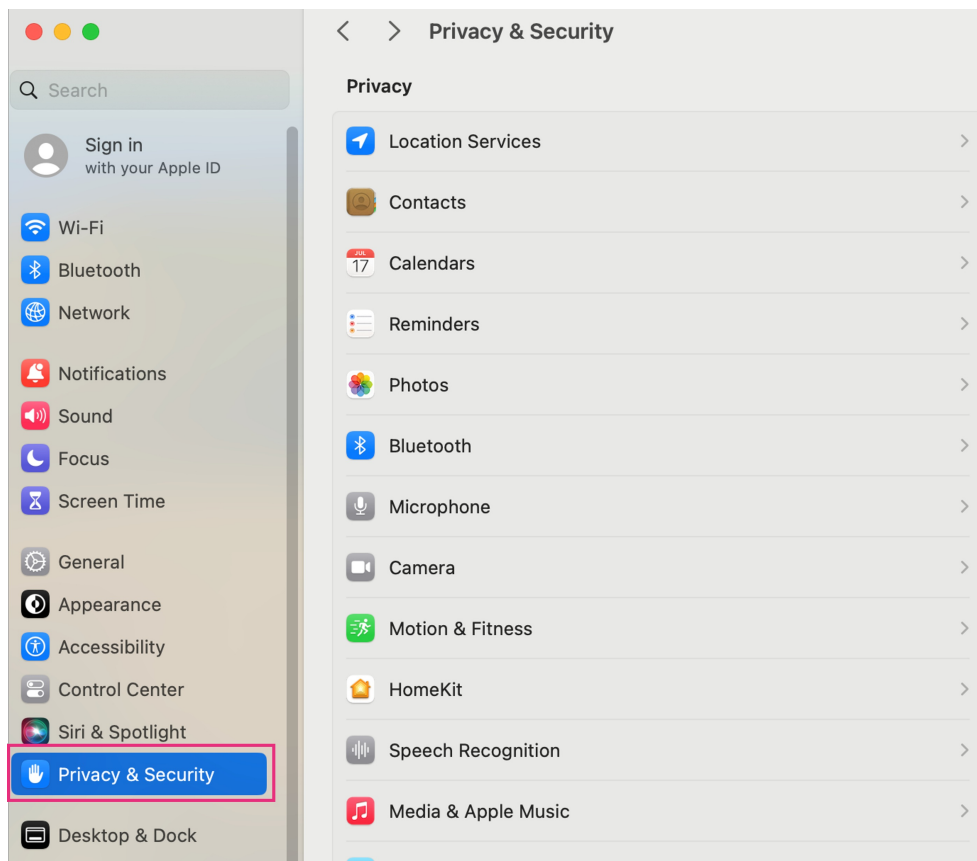
## Enable screen recording permissions

You need to give Capture permission to record your screen, as follows.

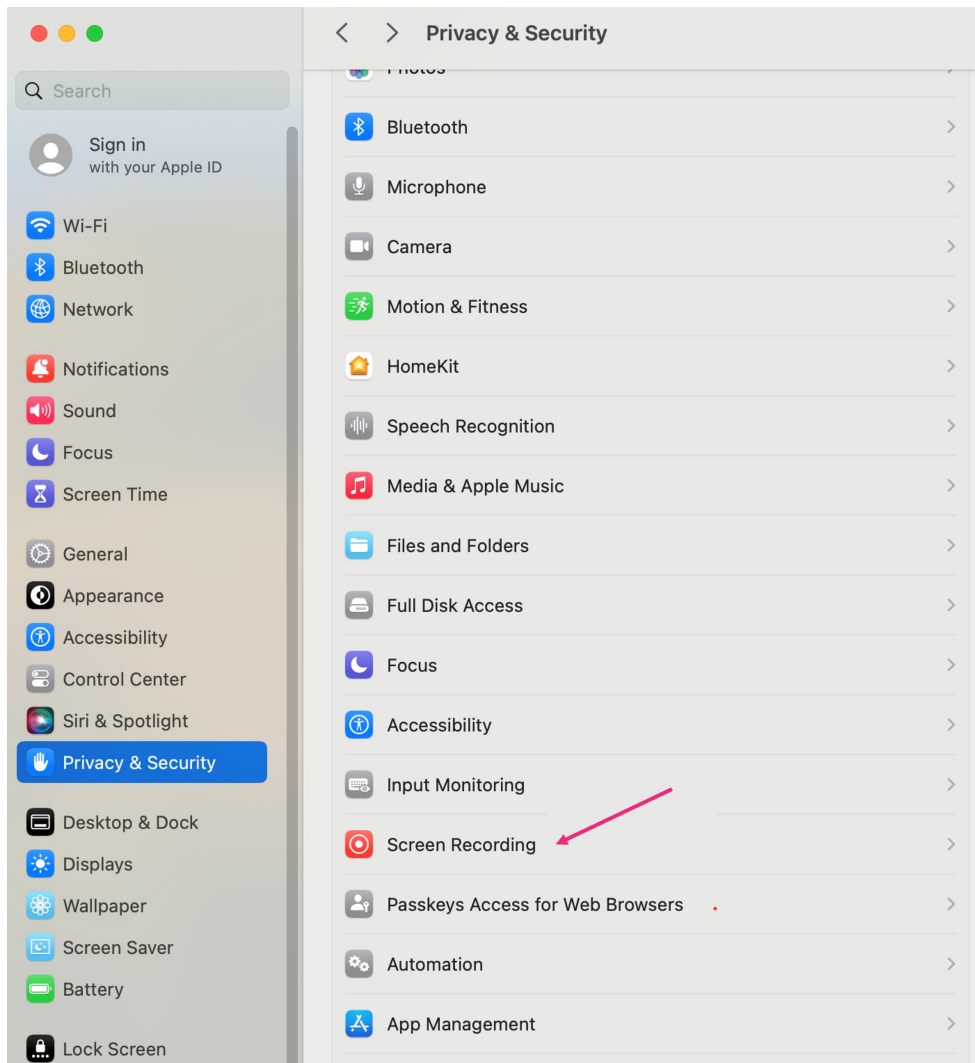
1. Under the **Apple menu**, click **System settings**.



2. In the panel on the far left, click **Privacy & Security**.

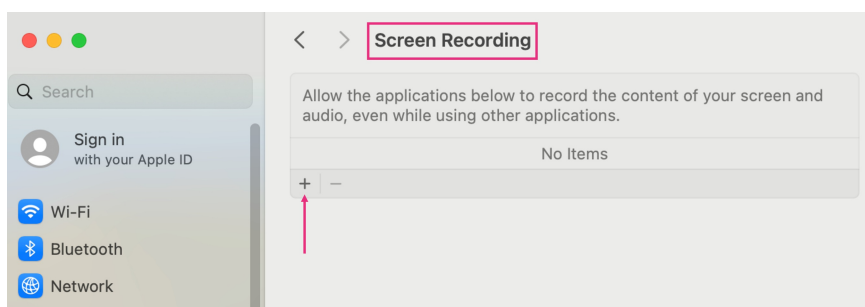


3. To the right, under **Privacy & Security**, select **Screen recording**.

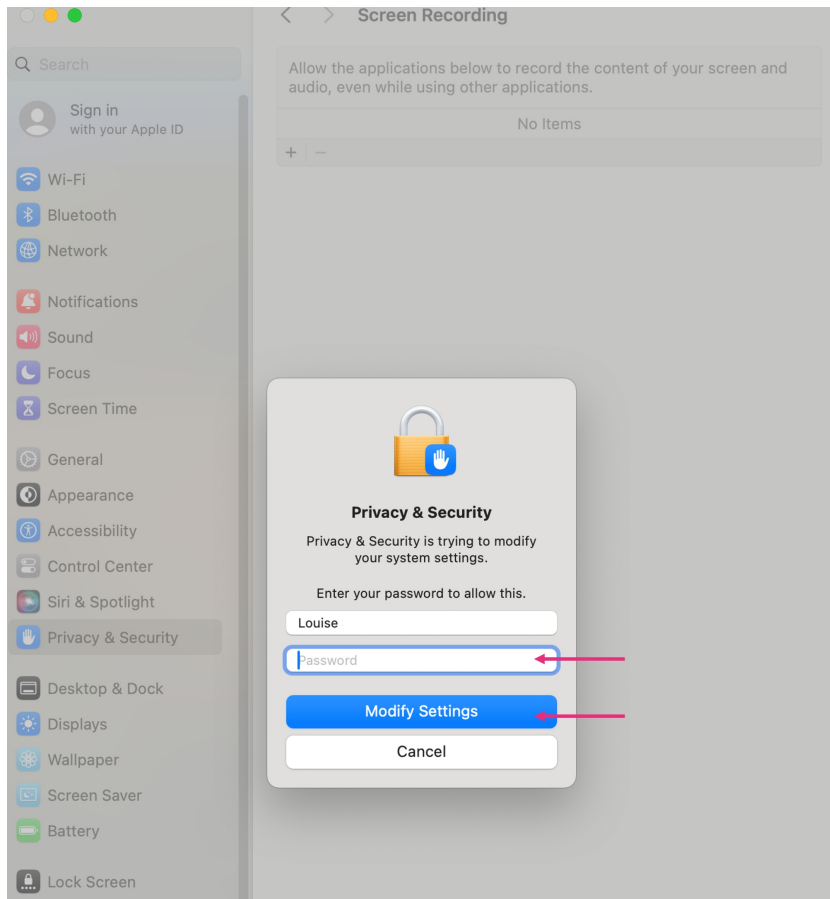


The Screen Recording tab displays.

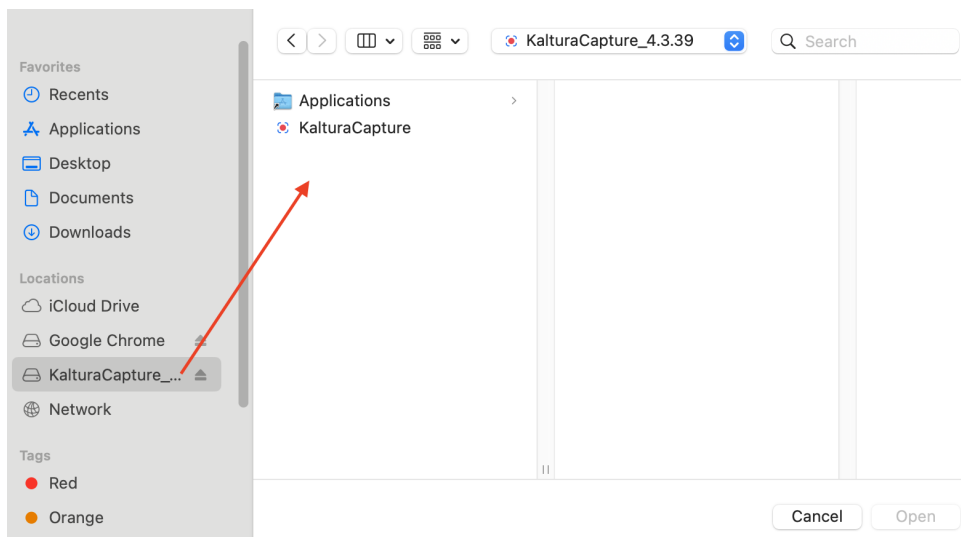
4. Under Screen Recording, click the + sign to add an app to the list of allowed applications.



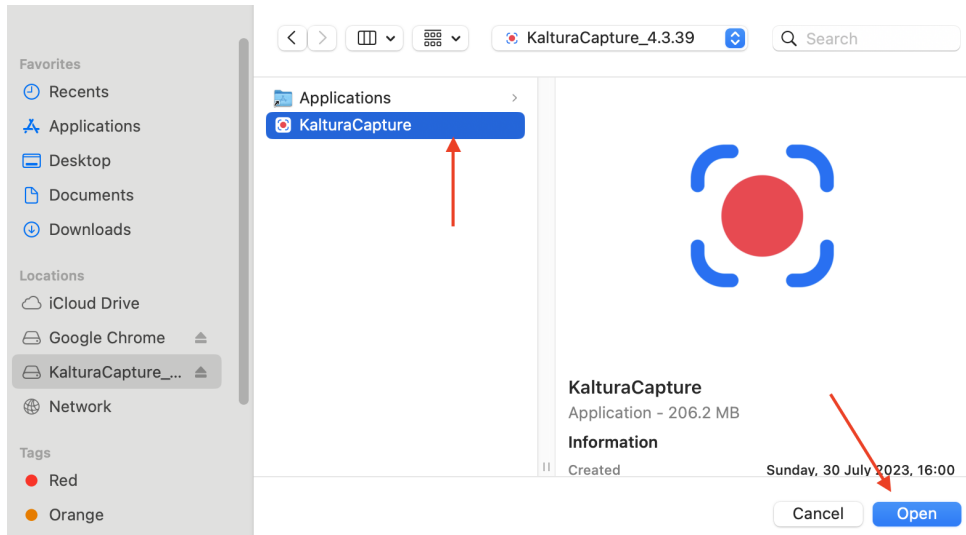
You might get a Privacy & Security message: *Privacy & Security is trying to modify your system settings.* In this case, enter your user name and password, then click **Modify Settings** to continue.



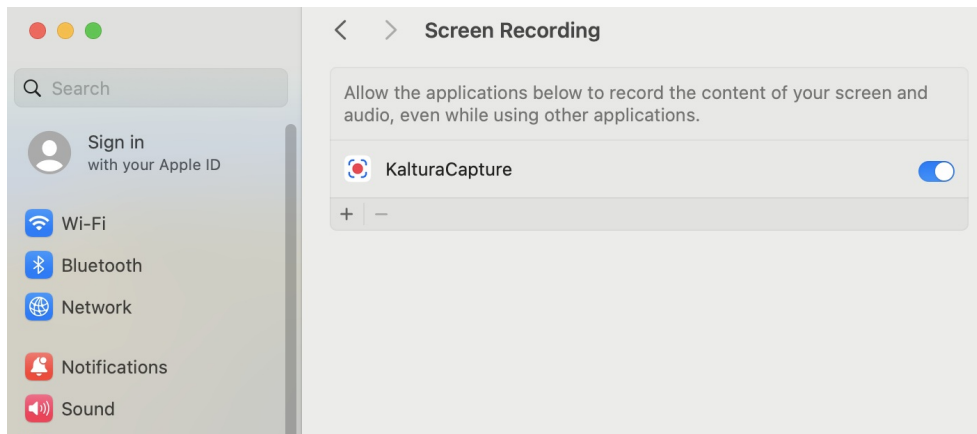
5. In the far left panel, click **KalturaCapture**, and the application will then appear on the right.



6. Click on the **KalturaCapture** app so it displays in a window on the right, then click **Open**.

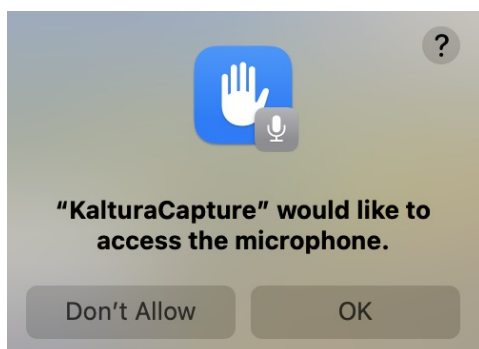


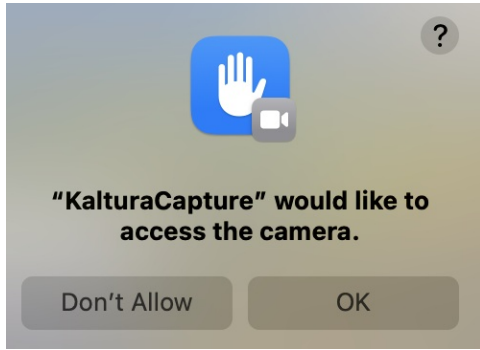
The app now appears in the list of allowed applications with permission to record your screen and audio content.



## Additional permissions

When launching Capture for the first time, pop-up messages will prompt you to allow the application access to your microphone and camera (as shown in images below):

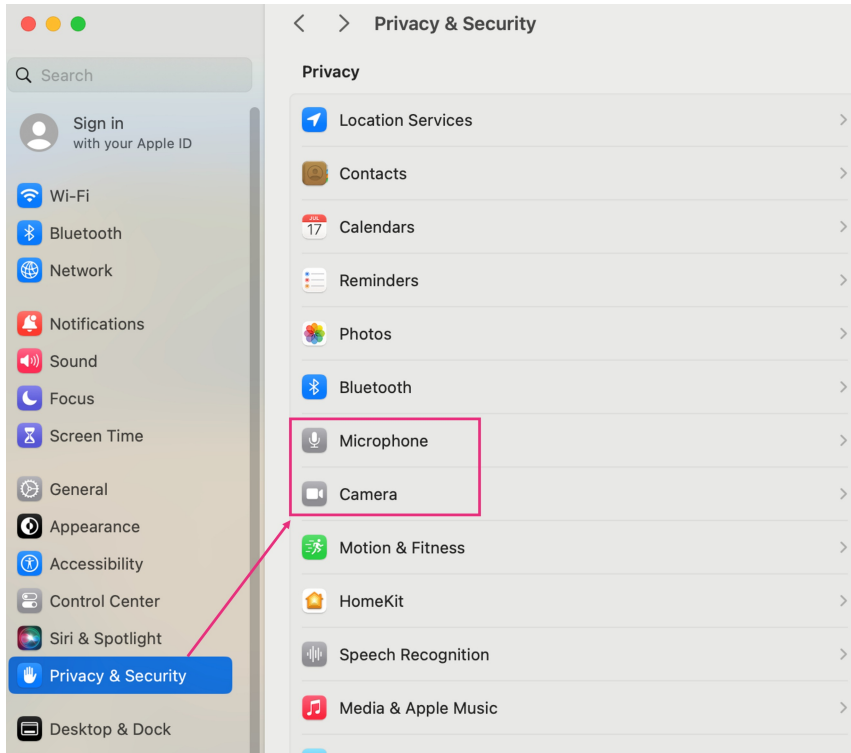




7. Click **OK**.

This will grant access to your devices.

If you still need to enable access manually, follow the steps [in the section above](#) to navigate to **Privacy & Security > microphone / camera** to add Capture to the allowed applications list.



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- **For IT administrators:** To avoid install issues, we recommend deploying Capture via software management tools like SCCM. See [Managed deployment of the Capture](#)

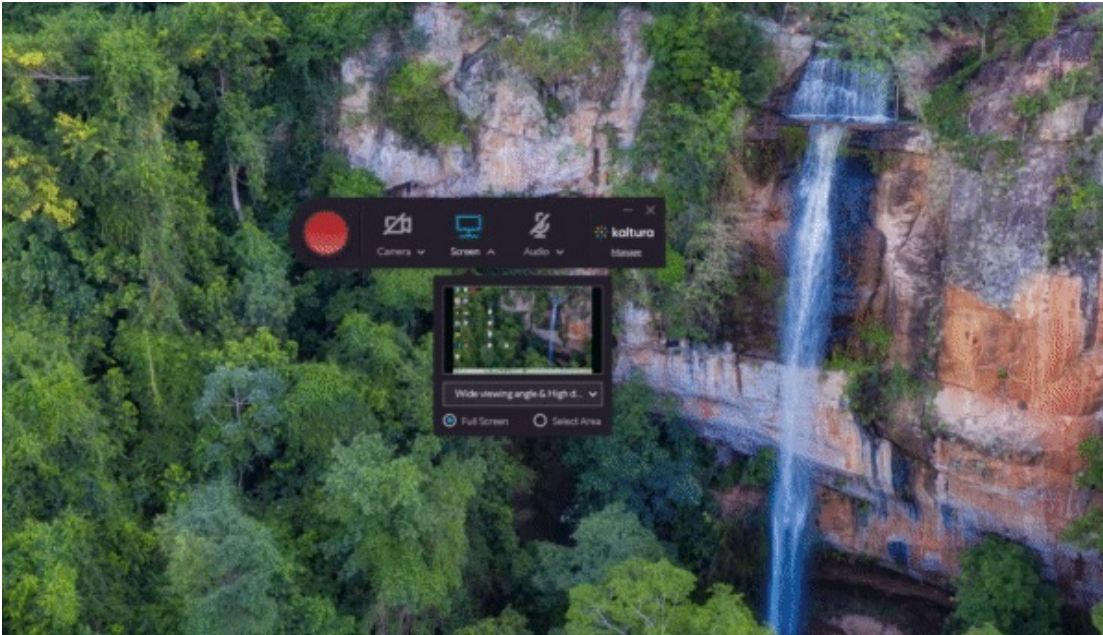
application.

## Record

To start recording, simply select **Kaltura Capture** from the **Add New** menu.

The application opens on your screen.

You can grab and move the position of the recording tool.



Click the red button to start your recording.

## Troubleshooting Capture

If you see error messages when trying to start or stop a recording, ensure that Capture has permission to access your camera and microphone. After adjusting permissions, restart your computer and try again.



For troubleshooting tips, visit our [Troubleshooting guide for Capture](#).