

Install Capture for Windows in Canvas

Last Modified on 11/14/2025 3:04 pm IST

 This article is designated for all users.

About

This guide walks you through downloading and installing Kaltura's desktop recording app, Capture, on Windows.



Currently Capture is not supported on mobile or tablet. To learn more, see [Prerequisites and system requirements](#).



For instructions on installing Capture for Mac, visit our article *Install Capture for Mac*.

Where to find Capture

Capture isn't available in app stores or public download sites - you download it directly from your institution's LMS. Once your system administrator enables the app in the [Kalturacapture module](#), it appears in your site.

If you have trouble finding or downloading Capture, contact your institution's IT department or faculty support team.

Download Capture

Your user interface may look different depending on whether Kaltura's [Theming design system](#) is enabled. Instructions for both Theming and non-Theming sites are included below.

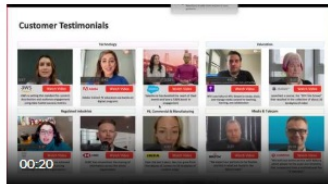
Sites without Theming

1. Access the **My Media** page in your LMS.
2. Go to the **+Add New** menu and select **Kaltura Capture**.

My Media


[My Analytics](#)


[Filters >](#)
[Search In: All Fields](#)
[Sort By: Creation Date - Descending](#)

[Add New](#)
[ACTIONS](#)


Video Recording - Wed Sep 03 2025 19:58:32 GMT-04:00 (Daylight Time)

Description!

Private

test

Owner • on September 04, 2025

0 0 0



Rec - May 9, 2025 9:20 AM - Kaltura Training Course

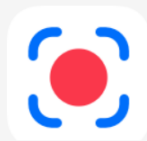
Published

Owner, Co-Publisher, Co-Editor • on May 09, 2025

0 0 0



You are redirected to a download page.



The Kaltura Capture Desktop Recorder

If you've already installed Kaltura Capture, it will launch automatically.

Using Kaltura Capture for the first time?

[Download for Windows](#) | [Download for Mac](#)

Learn more: See the [Kaltura Capture - User Manual](#) for additional information on supported systems and usage instructions.



If you see a pop-up like this, just ignore it and move on to step 3.

Get an app to open this 'kaltura-pc' link

Your PC doesn't have an app that can open this link. Try looking for a compatible app in the Microsoft Store.

[Browse Microsoft Store](#)

3. On the download page, click **Download for Windows**.

The Kaltura Capture Desktop Recorder

If you've already installed Kaltura Capture, it will launch automatically.

Using Kaltura Capture for the first time?

 [Download for Windows](#) | [Download for Mac](#)

A progress bar displays.

Downloads



KalturaCapture_4.3.18.msi

3.9 MB/s - 66.0 MB of 76.2 MB, 2 secs left



The graphic above demonstrates the Kaltura Capture version 4.3.18. However, you might have a different version.

When the download is completed, you will see a file called **KalturaCapture** in your downloads folder.

Downloads



KalturaCapture_4.3.18.msi

[Open file](#)


Sites with Theming

1. Access the **My Media** page in your LMS.
2. Go to the **+Create** menu and select **Capture**.

My Media


[My Calendar](#)
[My analytics](#)
[+ Create](#)

736 Results found



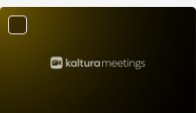
Rec- Sep 17, 2025 3:35 PM - Kaltura Events Chat and Collaboration N

Video • Co-Publisher, Co-Editor • 0 Plays • Private



New Embed

Meeting • Owner • Private



test embed

Meeting • Owner • Published

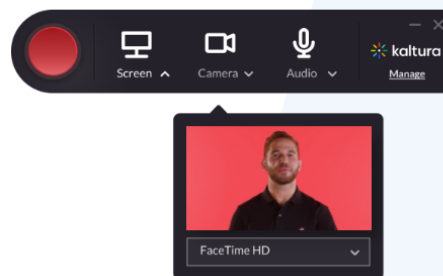
- Upload
- Meeting Room
- Express Capture
- OTHER CREATION TOOLS
- Video Quiz
- Draw Entry
- Capture**
- OneDrive
- Interactive Video
- COLLECTIONS
- Media Gallery
- Stitch Videos
- YouTube

You are redirected to a download page.



Just hit record

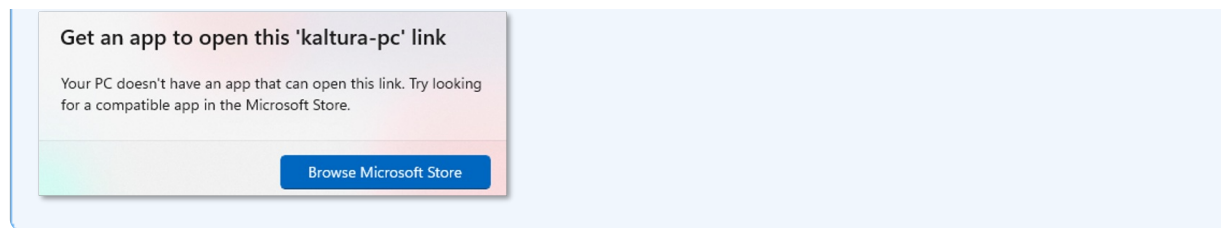
Kaltura Capture is the easiest way to create high quality videos right from your computer. Want to see Kaltura Capture in action?

[Download for Windows](#)
[Download for Mac](#)


If you've already installed Kaltura Capture, it will launch automatically.



If you see a pop-up like this, just ignore it and move onto the next step.



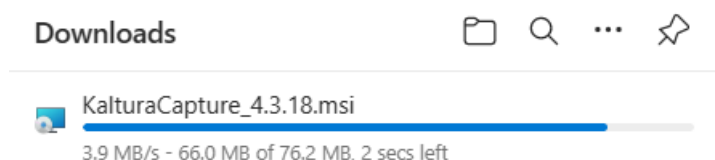
3. On the download page, click **Download for Windows**.

Just hit record

Kaltura Capture is the easiest way to create high quality videos right from your computer. Want to see Kaltura Capture in action?

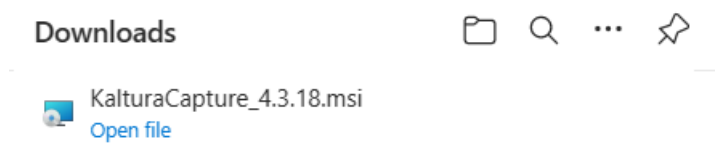


A progress bar displays.



The graphic above demonstrates the Kaltura Capture version 4.3.18. However, you might have a different version.

When the download is completed, you will see a file called KalturaCapture in your downloads folder.



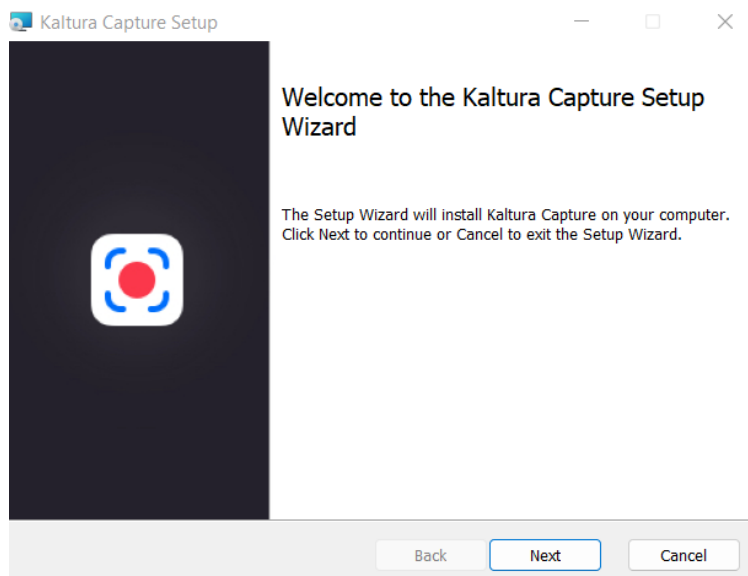
Having trouble downloading Capture?

If you're using a school-managed device, you may not have permission to install Capture. This is common in environments with strict IT policies.

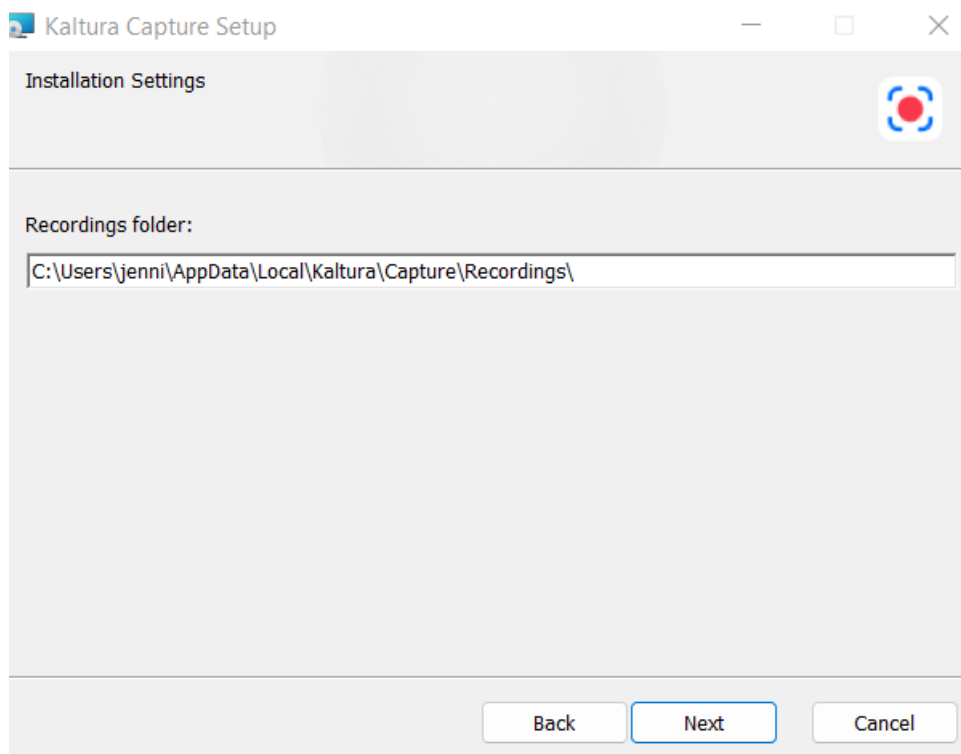
- **For users:** If the download is blocked or fails, contact your IT team.
- **For IT administrators:** To avoid install issues, we recommend deploying Capture via software management tools like SCCM. See [Managed deployment of the Capture](#)

Install

1. In your downloads folder, find the **KalturaCapture** file and click **Open File**.
The **Welcome to the Kaltura Capture Setup Wizard** screen displays.



2. Click **Next**.
The **Installation Settings** screen displays.



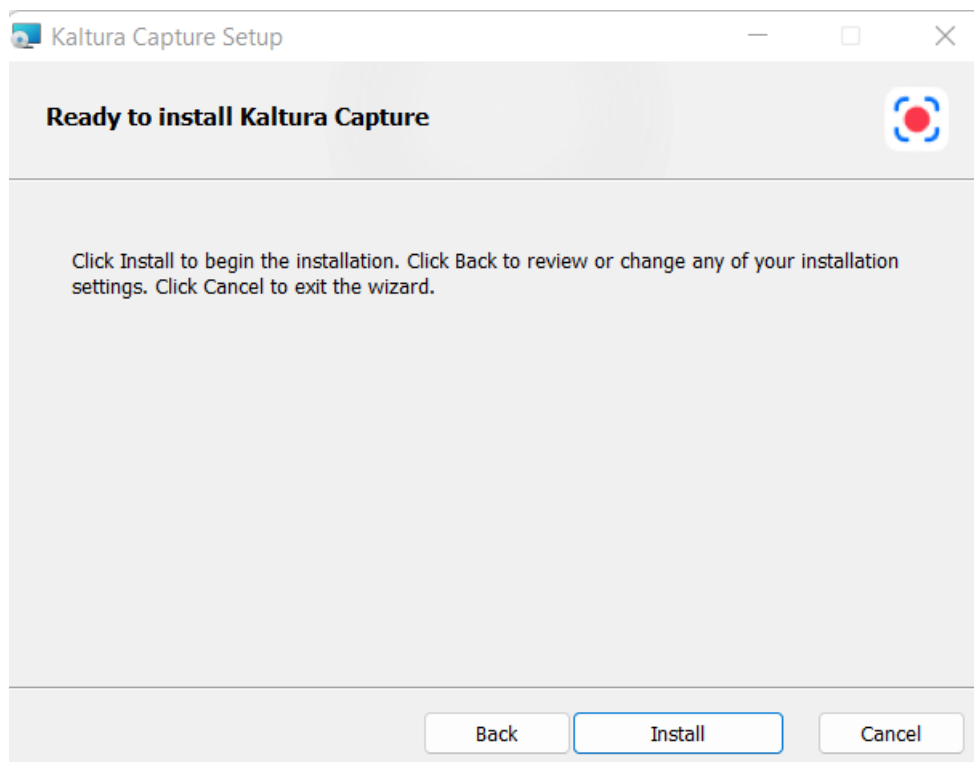


You can change the recordings folder to a more accessible location for easier access or deletion of files. To do this, remove the path information after your username in the Recordings Folder field and enter the new location, such as "desktop".



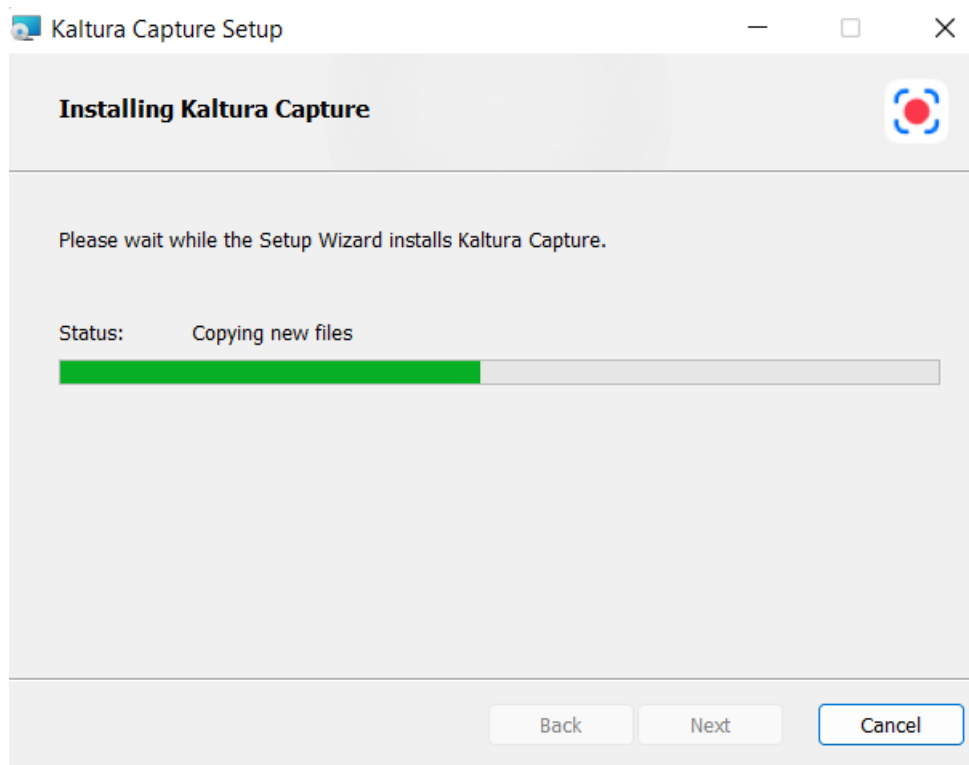
3. Click **Next**.

The **Ready to install Kaltura Capture** screen displays

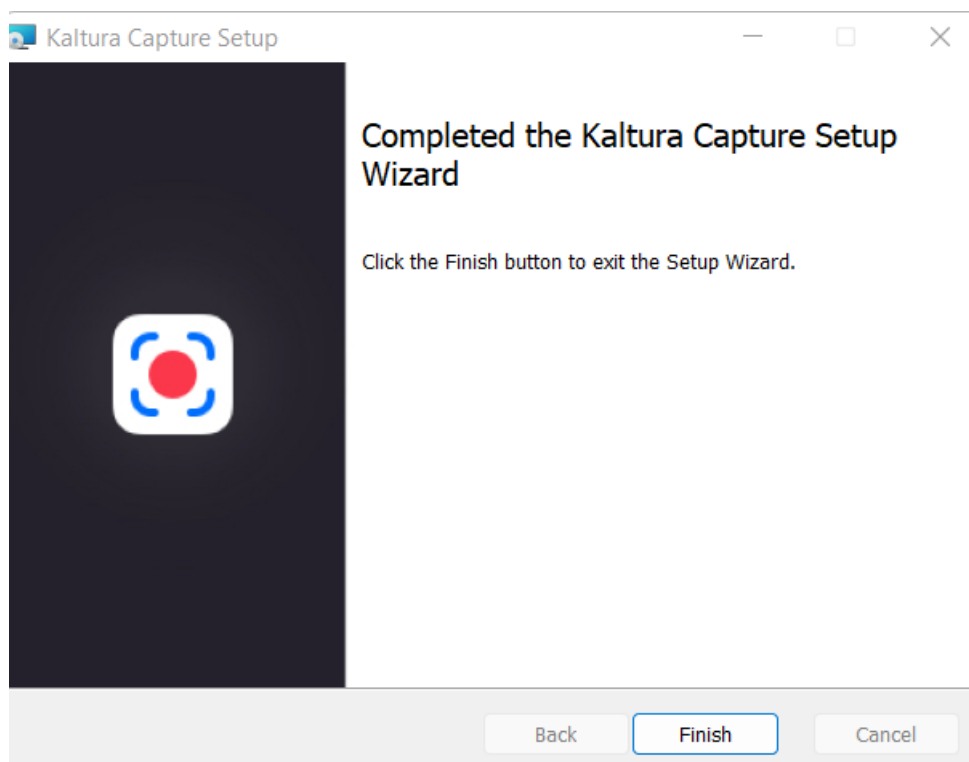


4. Click **Install** to begin the installation.

A progress bar displays.



When the installation is completed, you will see this screen.



5. Click **Finish**.

Having trouble installing Capture?

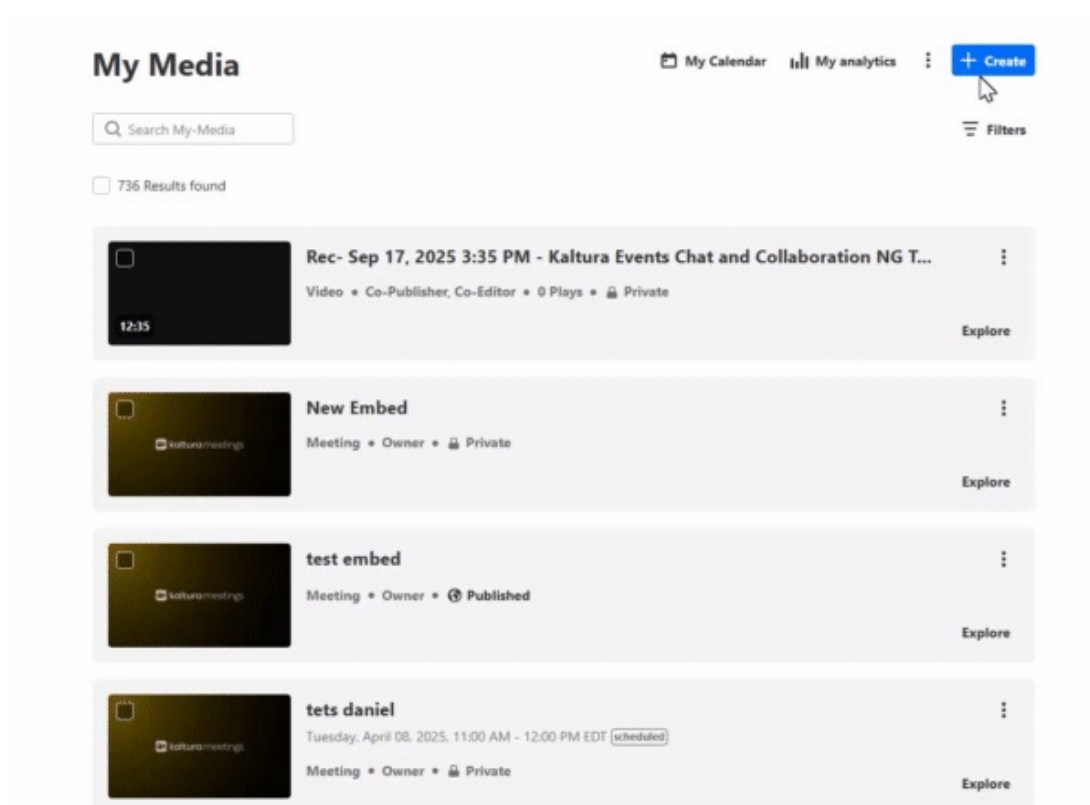
Capture isn't available in any app store or public download site. It can only be downloaded directly from your institution's site. If you have trouble finding or downloading Capture, contact your institution's support team.

If you're using a school-managed device, you may not have permission to install Capture. This is common in environments with strict IT policies.

- **For users:** If the download is blocked or fails, contact your IT team or try installing on a personal device.
- **For IT administrators:** To avoid install issues, we recommend deploying Capture via software management tools like SCCM. See [Managed deployment of the Capture application](#).

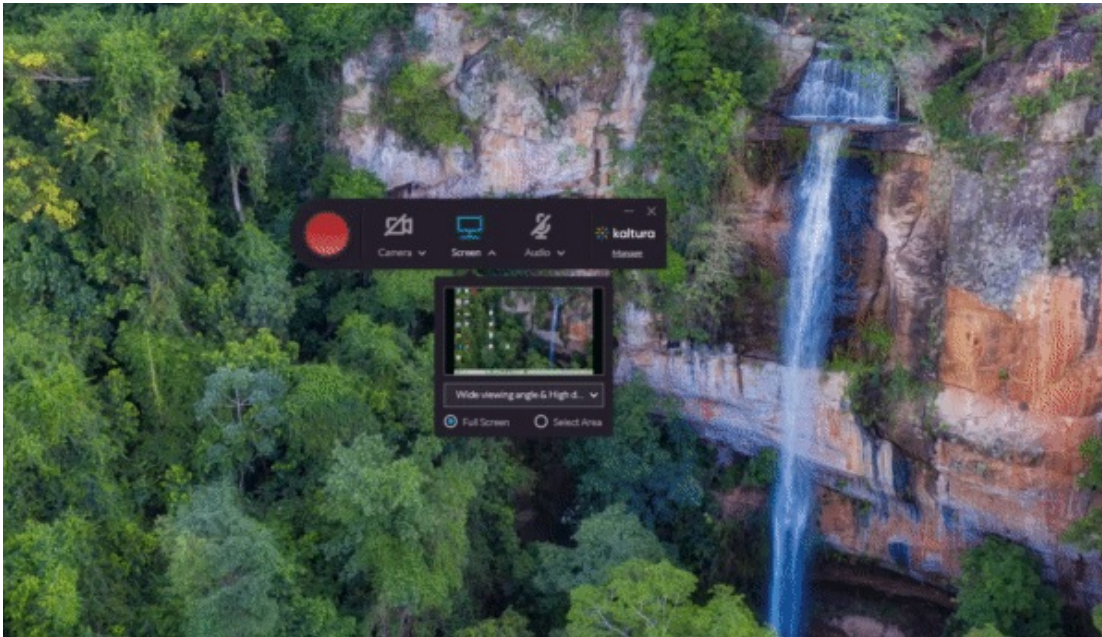
Record

To start recording, simply select Capture from the **+Create** menu (or **Add New** menu if you don't have Theming enabled).



The application opens on your screen.

You can grab and move the position of the recording tool.



Click the red button to start your recording.

Troubleshooting Capture

Error messages

If you see error messages when trying to start or stop a recording, ensure that Capture has permission to access your camera and microphone. After adjusting permissions, restart your computer and try again.

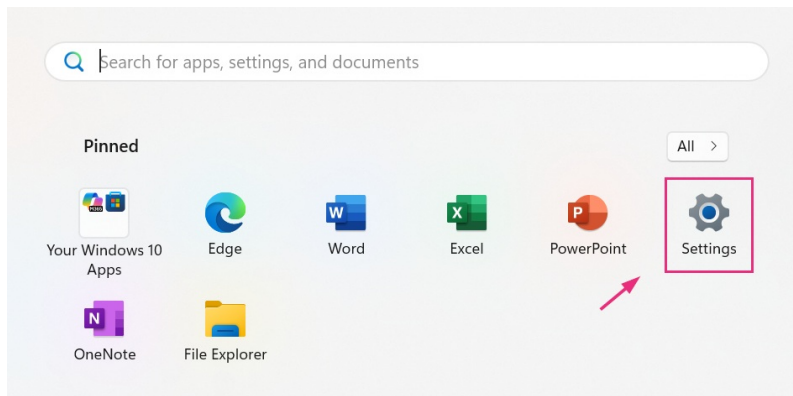


For troubleshooting tips, visit our [Troubleshooting guide for Capture](#).

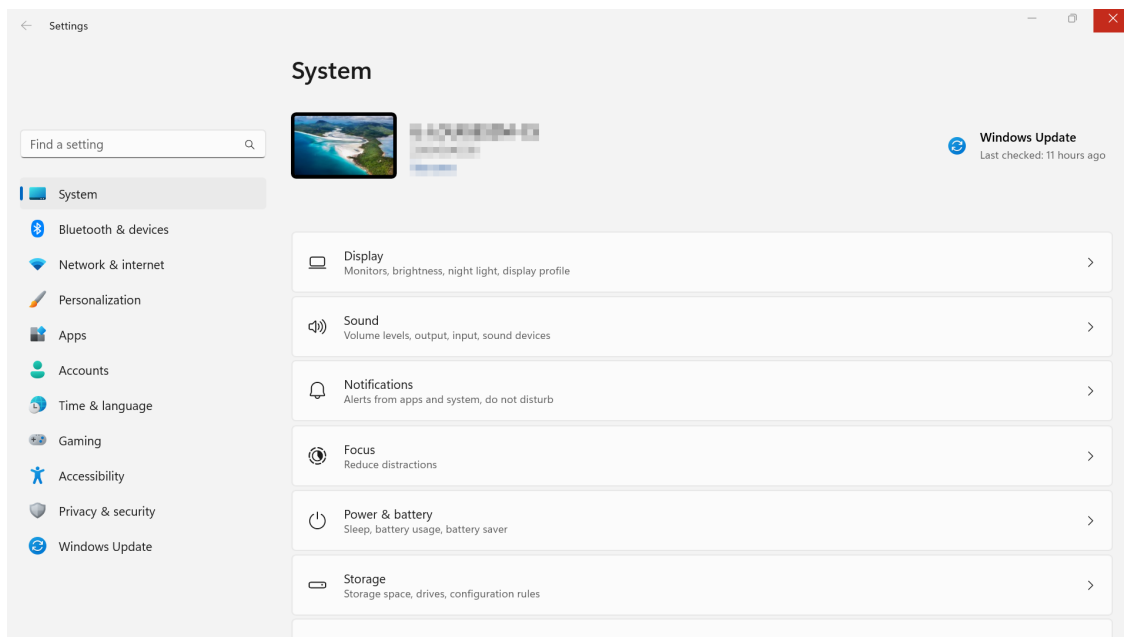
Enable permissions

Enable camera access

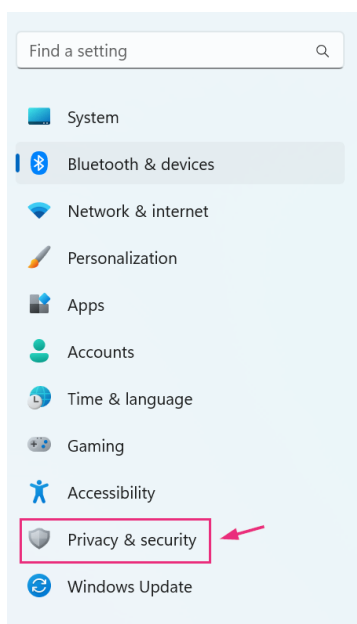
1. Open your Windows settings by clicking the Start menu and clicking the **Settings icon** (or press Windows + I on your keyboard), or by right-clicking the Start icon and selecting **Settings** from the menu.



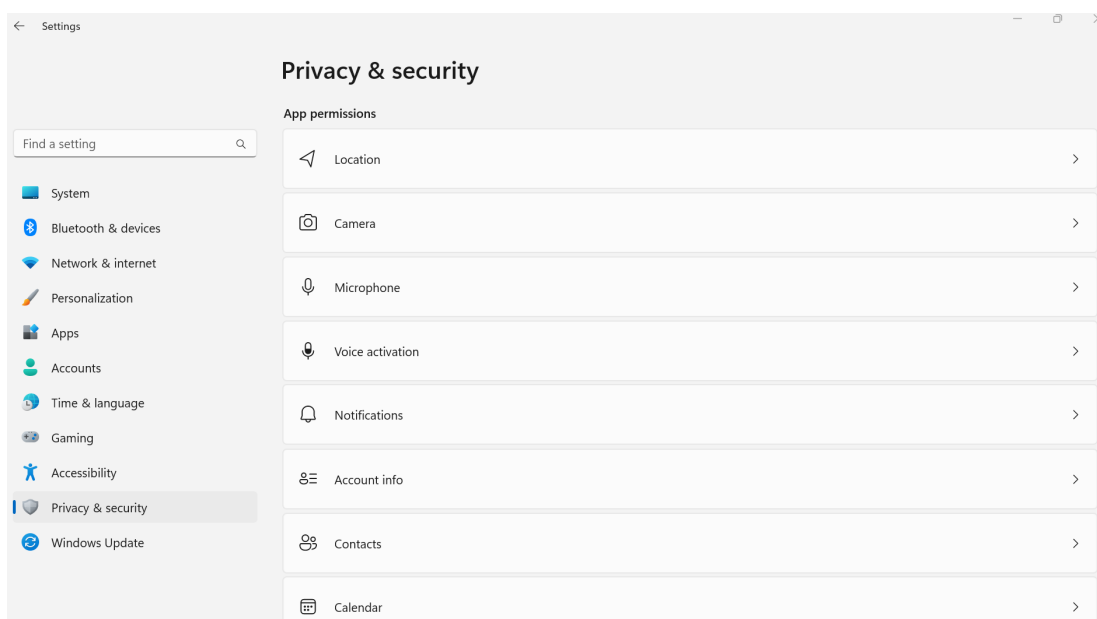
The System page displays by default.



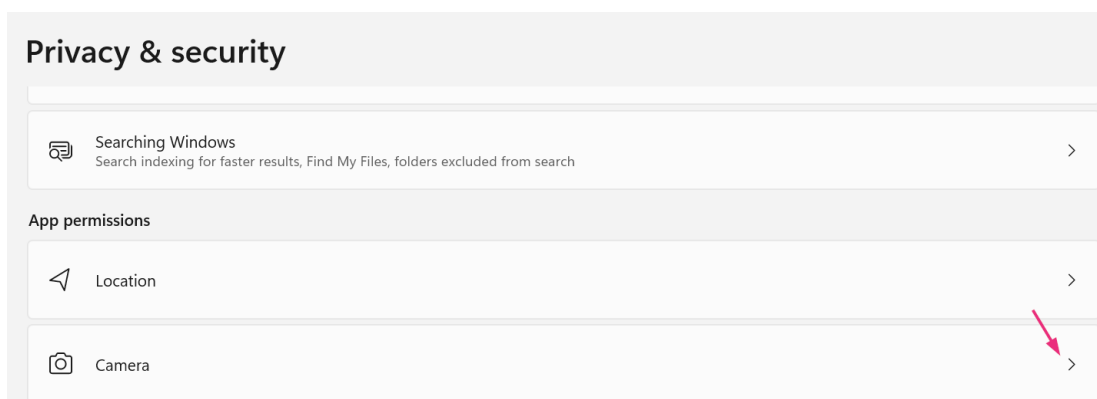
2. In the menu on the left, click **Privacy & security**.



The Privacy & security list displays.




3. Scroll down to **Camera** in the list and click it to open its settings.





The Camera settings display.


Privacy & security > Camera


The settings on this page do not prevent you from signing in with your camera using facial recognition (Windows Hello). Some desktop apps might not appear on this page or be affected by these settings. [Learn more about camera](#)



Camera access
 Anyone using this device can choose if their apps have camera access when this is on


On 



Let apps access your camera
 Choose which apps can access your camera


On  ^



Camera


Off 



Desktop App Web Viewer


Off 



Feedback Hub


Off 



Game Bar


On 



Microsoft Teams
 Last accessed 04/02/2025 | 16:44:42

On 


Settings
 Last accessed 05/02/2025 | 17:40:43


On 



Skype


On 


- In the Camera settings, scroll down to **Let apps access your camera** and confirm that **Kaltura Capture** is listed and enabled.


Privacy & security > Camera



Skype

On 



Windows Feature Experience Pack


On 



Xbox


On 


Let desktop apps access your camera
 Desktop apps that have previously accessed your camera are listed here

On 


Google Chrome
 Last accessed 05/02/2025 | 9:53:34


GyazoGIF
 Last accessed 19/10/2024 | 15:23:10

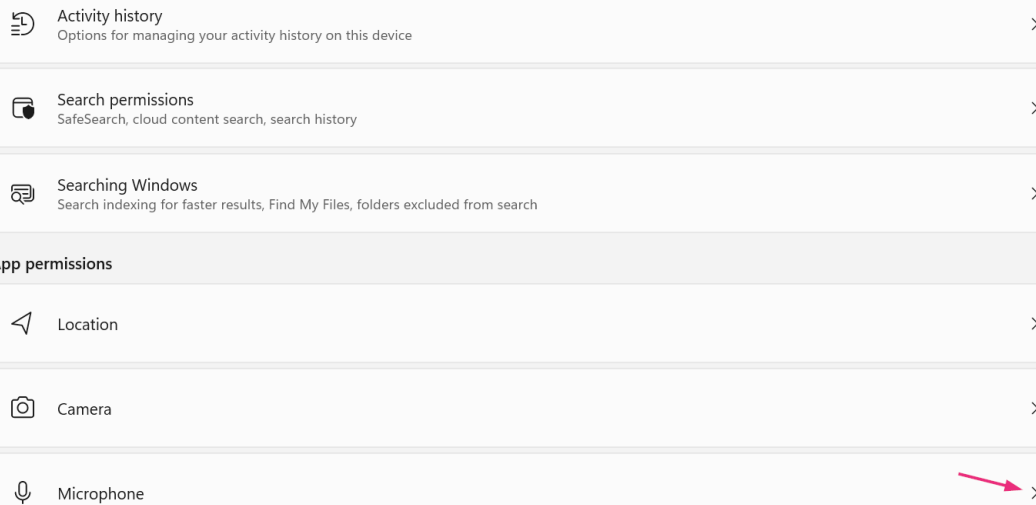

Kaltura Capture
 Last accessed 05/02/2025 | 17:50:17


Zoom Workplace
 Last accessed 26/12/2024 | 9:55:14

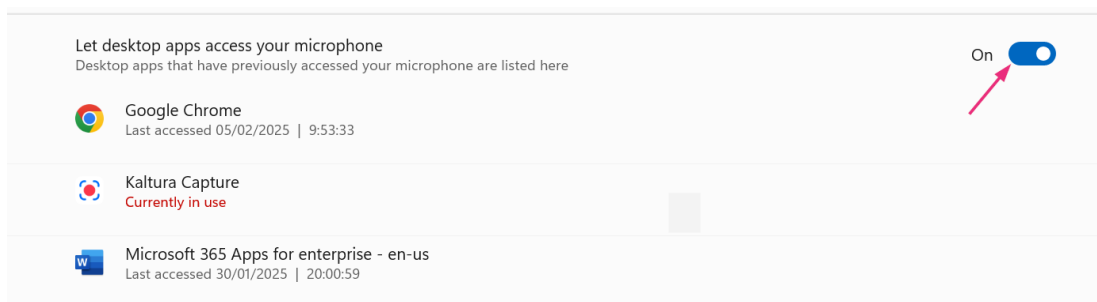
Enable microphone access

- Follow steps 1 - 2 above.
- In the Privacy & security list, click **Microphone**.

Privacy & security



3. Scroll down to **Let apps access your microphone** and confirm that Kaltura Capture is listed and enabled.



You may have to restart your computer for the changes to take effect.