

Enable the player to use viewer preferences

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 This article is designated for administrators.

About

Select whether to use the user-set preferences from local storage, session storage, or based on the browser's language or default language, or other specified preferences.

When the **Apply user preferences** setting is enabled, the player first looks for saved preferences in local storage and applies them if found. If this setting is disabled, the player will ignore saved preferences and instead use the **uiconf definitions** or fallback defaults.

User preferences saved in local storage

Settings like starting playback muted are saved in the browser's local storage, so users get a consistent experience across sessions. For example, if the last video was muted, the next one will start muted too—even after a page refresh.

The following values are saved in local storage:

- Muted
- Volume
- Audio language track
- Text language track (i.e., captions)
- Captions text style (for example, font size and color)
- Audio flavor (the last selected audio track, including audio description (AD) tracks)

User preferences saved in session storage

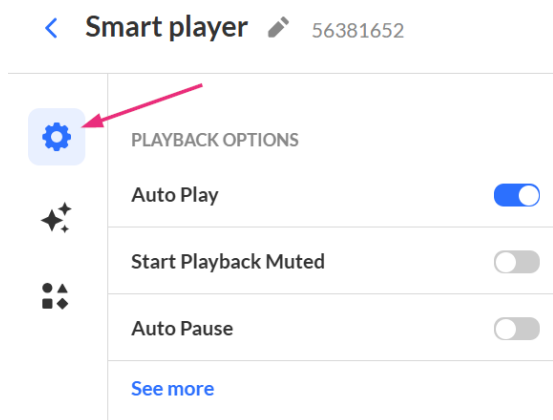
Session storage keeps settings only while the browser is open. Once the session ends, they reset. For example, if a user sets playback speed to 2x, it will return to the default (1x) on their next visit.

The following value is saved in session storage:

- speed control

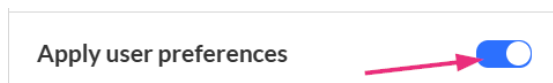
Set to apply user preferences

1. In the KMC, open your player, then go to the settings tab (look for the **gear icon**).



2. Scroll down to the **General** section and find **Apply user preferences**.

3. Click the toggle to enable the setting.



4. Click **Save** at the top right of the settings page.