

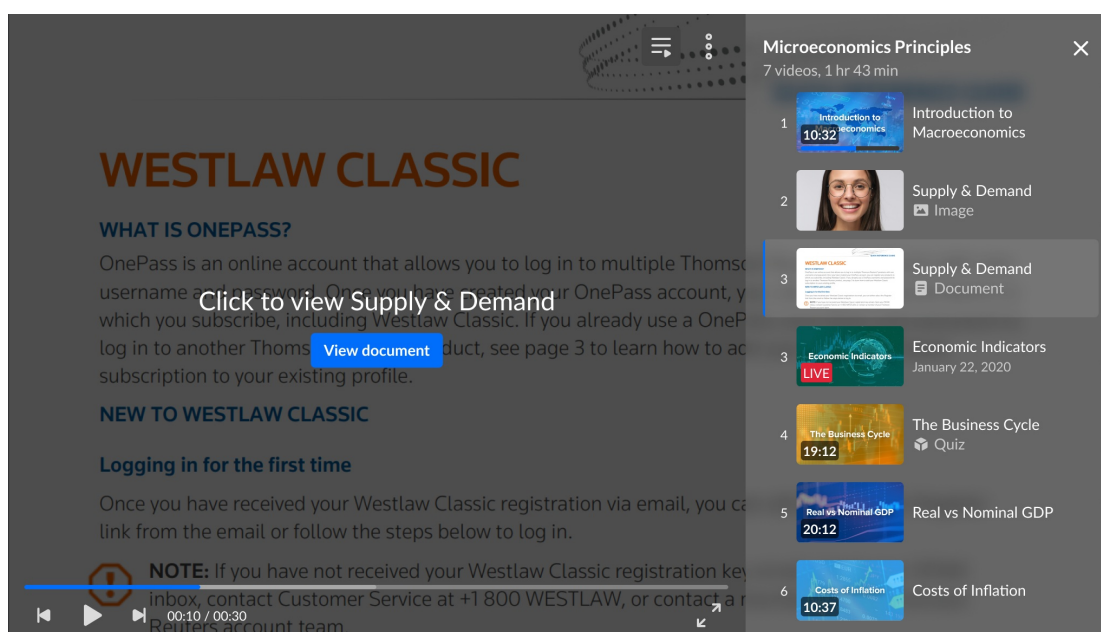
Enable document support on the player

Last Modified on 09/06/2025 12:07 pm IDT

 This article is designated for administrators.

About

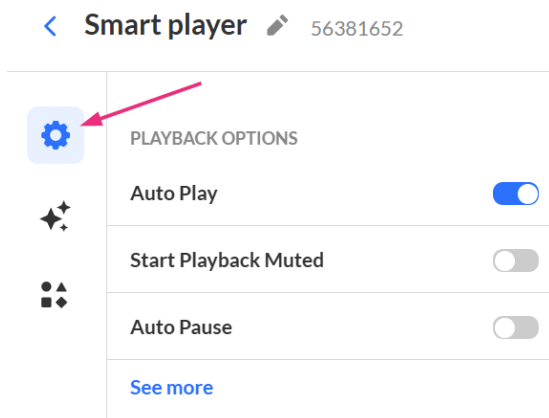
Enable this option to allow document entry support. When enabled, if a document has been loaded in a Kaltura player (for example, as part of a playlist), a slate will appear instructing the user how to view the document.



Set document support

VOD

1. In the KMC, open your player, then go to the settings tab (look for the **gear icon**).



2. Scroll down to the **Capabilities** section and find **Documents**.
3. Click the toggle to enable the setting.

Documents



☐ Allow download ?

4. Check the box to allow document download when a document is not available for viewing.
 5. Click **Save** at the top right of the settings page.
- For the user guide, see [Documents in player](#).
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