Enable and configure live Q&A in the player

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This article is designated for administrators.

About

You can enable a Q&A panel on your player so viewers can submit and view questions during live playback.

VOD

Access the player settings

1. Log in to your Rich Media CMS and click the **Studio** tab.

   The Player Studio page displays.

2. Click the player you want to edit from the list (or use the search bar in the top right).

   If you haven't created a player yet, check out our article Create a player for guidance.

   The player settings display.

Set live Q&A

1. Scroll down to the **Engagement & Interactivity** section, find **Live Q&A** and click the toggle to open the settings.

2. Configure the following:

- **Side-panel position** - Choose the position of the live Q&A - Right, Left, Top, or Bottom.
- **Expand side-panel** - Choose whether to expand the live Q&A alongside the video or over the video.

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- **Expand on first play** - Choose whether to expand the live Q&A on the first play of the video.

3. Click **Save** at the top right of the settings page.

For the user guide, see Live Q&A plugin.

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