

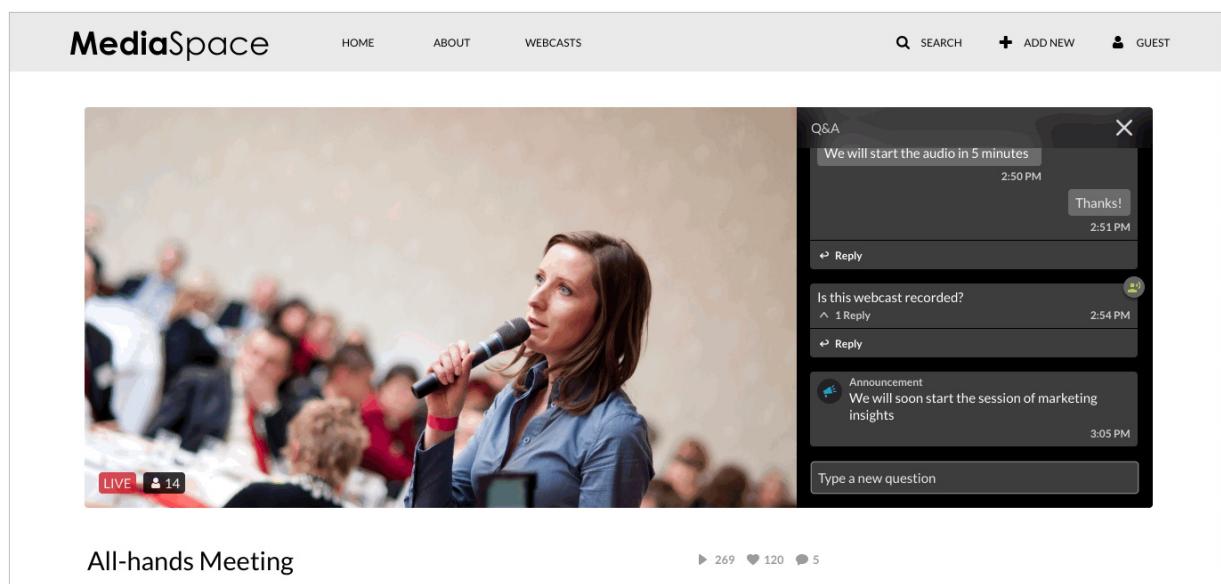
Enable live Q&A in the player

Last Modified on 01/18/2026 3:38 pm IST

 This article is designated for administrators.

About

You can enable a Q&A panel on your player so viewers can submit and view questions during live playback.



The screenshot shows a live video player for an 'All-hands Meeting'. On the left, a woman is speaking into a microphone. On the right, a Q&A panel is displayed with the following messages:

- We will start the audio in 5 minutes (2:50 PM)
- Thanks! (2:51 PM)
- Reply (2:51 PM)
- Is this webcast recorded? (2:54 PM)
 - 1 Reply (2:54 PM)
 - Reply (2:54 PM)
- Announcement: We will soon start the session of marketing insights (3:05 PM)

A 'Type a new question' input field is at the bottom of the panel. A 'LIVE' button and a '14' badge are visible in the bottom left corner of the video frame.

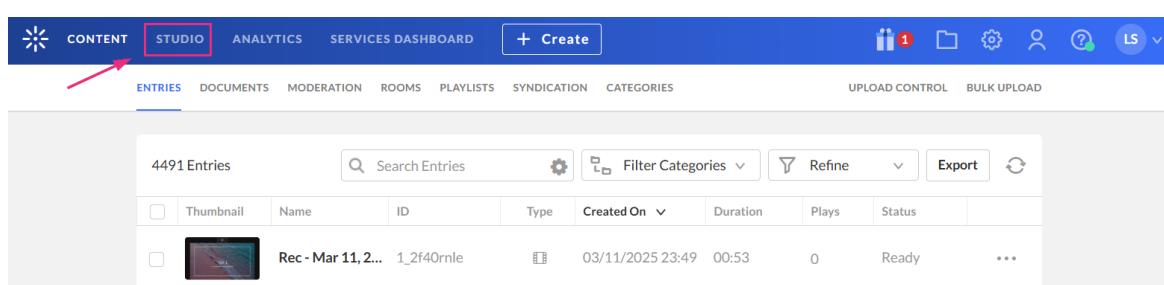
All-hands Meeting

▶ 269 ❤ 120 💬 5

VOD

Access the player settings

1. Log in to your KMC and click the **Studio** tab.



The screenshot shows the Player Studio page. The top navigation bar includes tabs for CONTENT (highlighted with a red arrow), STUDIO, ANALYTICS, and SERVICES DASHBOARD, along with a '+ Create' button and various user icons. Below the navigation is a search bar and filter options for entries. A table lists 4491 entries, with one row visible:

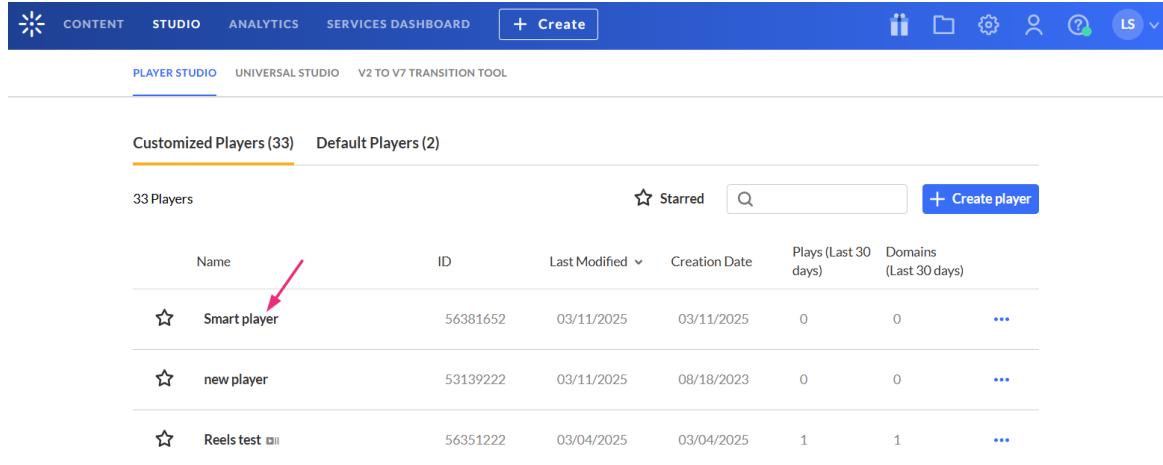
	Thumbnail	Name	ID	Type	Created On	Duration	Plays	Status	...
<input type="checkbox"/>		Rec - Mar 11, 2...	1_2f40rnle		03/11/2025 23:49	00:53	0	Ready	...

The [Player Studio](#) page displays.

2. Click the player you want to edit from the list (or use the search bar in the top right).



If you haven't created a player yet, check out our article [Create a player](#) for guidance.



CONTENT STUDIO ANALYTICS SERVICES DASHBOARD + Create

PLAYER STUDIO UNIVERSAL STUDIO V2 TO V7 TRANSITION TOOL

Customized Players (33) Default Players (2)

33 Players

Name	ID	Last Modified	Creation Date	Plays (Last 30 days)	Domains (Last 30 days)	...
Smart player	56381652	03/11/2025	03/11/2025	0	0	...
new player	53139222	03/11/2025	08/18/2023	0	0	...
Reels test	56351222	03/04/2025	03/04/2025	1	1	...

The [player settings](#) display.



Test 24360622

PLAYBACK OPTIONS

- Auto Play
- Start Playback Muted
- Auto Pause
- Fallback to Muted Autoplay
- Preload
- See more

ACCESSIBILITY & LANGUAGE

- Localization
- Captions default display
- Transcript
- Extended audio description
- Apply user preferences

NAVIGATION & DISCOVERY

- Navigation
- Related
- Summary & chapters

1360 x 765

Demo video

Set live Q&A

1. Scroll down to the **Engagement & Interactivity** section, find **Live Q&A** and click the toggle to open the settings.



Live Q&A



Side-panel position

Right

Left

Top

Bottom

Expand side-panel

Alongside

Over

Expand on First Play

2. Configure the following:

- **Position** - Choose the position of the live Q&A - Right, Left, Top, or Bottom.
- **Expand** - Choose whether to expand the live Q&A alongside the video or over the video.
- **Expand on First Play** - Choose whether to expand the live Q&A on the first play of the video.

3. Click **Save** at the top right of the settings page.

For the user guide, see [Live Q&A](#).