Enable live playback in the player

Content updated: 09/05/2025

> This article is designated for administrators.

About

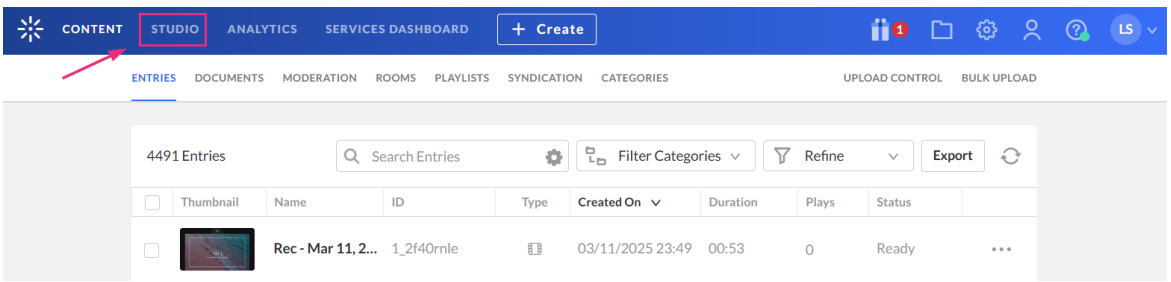
You can enable live streaming and customize pre-broadcast and post-broadcast slates on your player.



VOD

Access the player settings

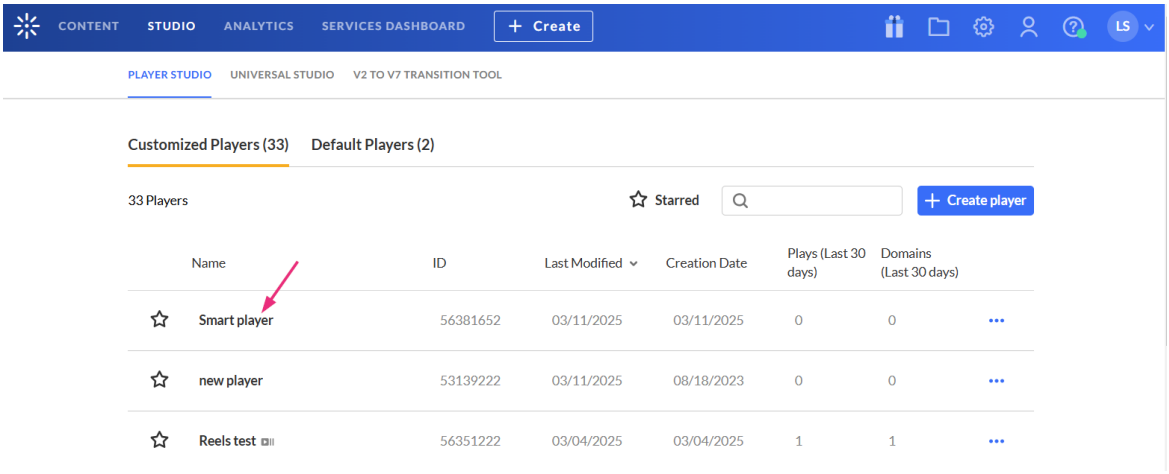
1. Log in to your Rich Media CMS and click the **Studio** tab.



   The Player Studio page displays.

2. Click the player you want to edit from the list (or use the search bar in the top right).

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If you haven't created a player yet, check out our article Create a player for guidance.

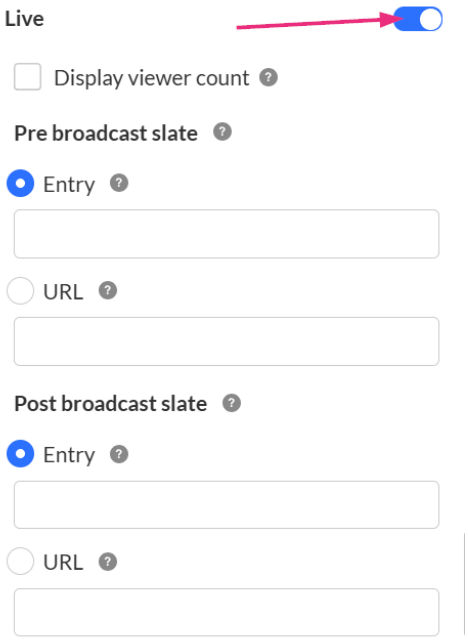
The player settings display.



Set the live plugin

1. Scroll down to the **Engagement & Interactivity** section, find **Live** and click the toggle to open the settings.

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2. Configure the following:

Display viewer count - Choose whether to display the number of viewers that are watching live directly on the player.

Pre broadcast slate - Add an image or video before a live broadcast has started.

- **Entry** - Insert a video or image entry ID. Entry will be broadcasted in a loop until the live stream starts. (By default, the entry thumbnail image is used as a background image for this slate.)
- **URL** - Image only. Insert an image URL that will be displayed until the live broadcast begins. A post slate image or video will play after the live broadcast ends. (By default, the entry thumbnail image is used as a background image for this slate.)

The pre-broadcast slate displays only when the player is loaded on a standalone page or via an external embed code. In Content Hubs and legacy Video Portal, the player **does not load** prior to the start of a broadcast; the event thumbnail and event details are displayed instead.

Post broadcast slate - Add an image or video after the live broadcast has ended.

- **Entry** - Insert a video or image entry ID. Entry will be broadcasted in a loop after the live stream ends.
- **URL** - Image only. Insert an image URL that will be displayed after the live broadcast has ended.

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3. Click **Save** at the top right of the settings page.

For the user guide, see Live.

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