

Interactions tab - Schedule interactions

Last Modified on 09/16/2025 10:29 am IDT

 This article is designated for moderators

About

Moderators can set precise publish times for interactions, enabling hands-off session management and improved engagement timing. This automated scheduling capability enables more strategic, timely, and consistent interaction delivery while reducing administrative overhead. This article will walk you through the process of scheduling your interactions.

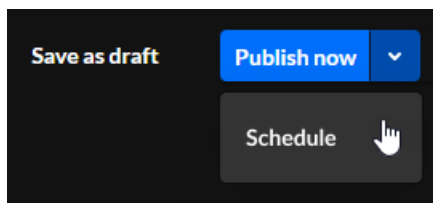


You can schedule interactions directly from the Poll question, Quiz question, Rating scale, Crowd vote, Word cloud, and Open-ended question creation screen, or from the Saved interactions screen. Surveys are scheduled only from the Saved interactions screen.

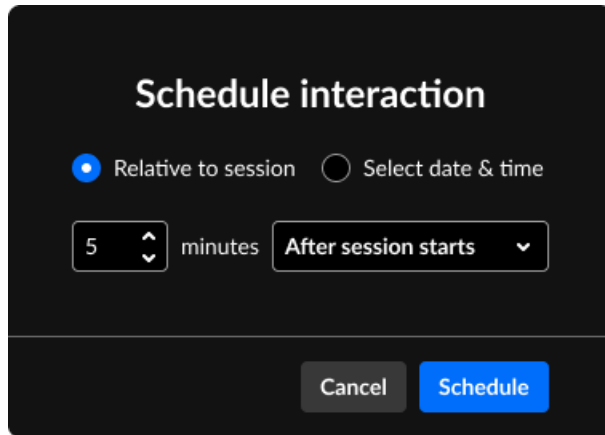
Schedule interactions

From the creation screen

1. Once finished creating a new poll question, quiz question, rating scale, crowd vote, word cloud, or open-ended question, click the arrow to the right of Publish now and select **Schedule**.



The Schedule interaction screen displays.



Schedule interaction

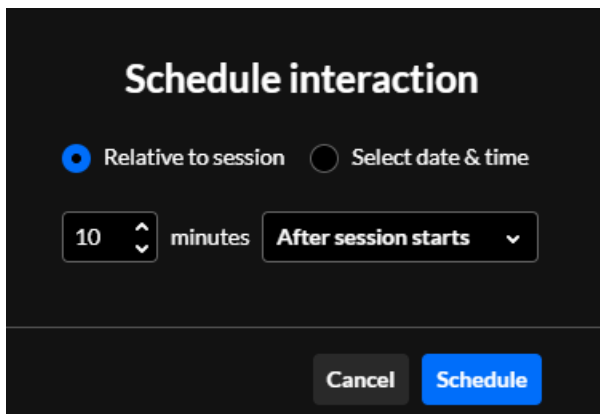
☒ Relative to session ☐ Select date & time

5 minutes After session starts ▼

Cancel Schedule

2. Choose whether to schedule the interaction relative to the session or at a specific date and time.

- If you want to schedule the interaction relative to the session, choose *Relative to session*. Use the up and down arrows to set the number of minutes and choose Before session starts or After session starts. Then click **Schedule**. For instance, if you want the interaction to launch 10 minutes after the session starts, set the number of minutes to 10 and choose "After session starts".



Schedule interaction

☒ Relative to session ☐ Select date & time



10 minutes After session starts ▼

Cancel Schedule

- If you want to schedule the interaction at a specific date and time, choose *Select date & time*. Set the date and time using the date and time pickers. Interactions can only be scheduled for future dates/times. Then click **Schedule**.

Schedule interaction

☐ Relative to session ☒ Select date & time

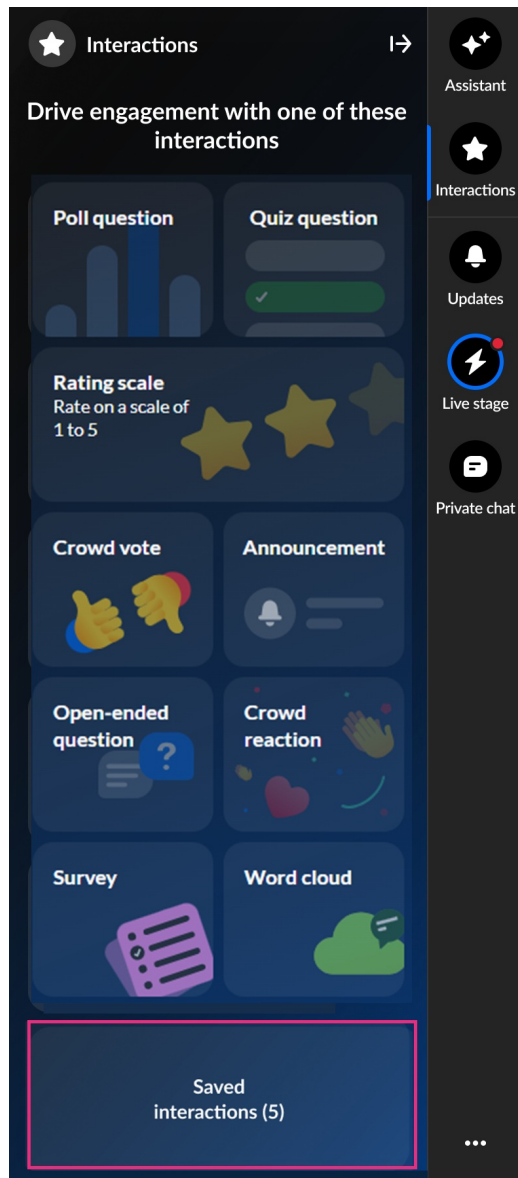
Date	Time
 08/25/2025	 09:51 pm

Interaction will be published on
Europe/Bucharest timezone

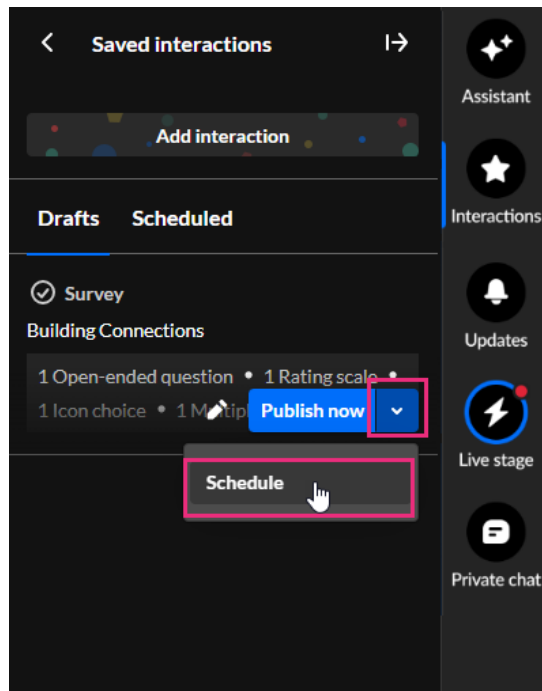
CancelSchedule

From the Saved interactions screen

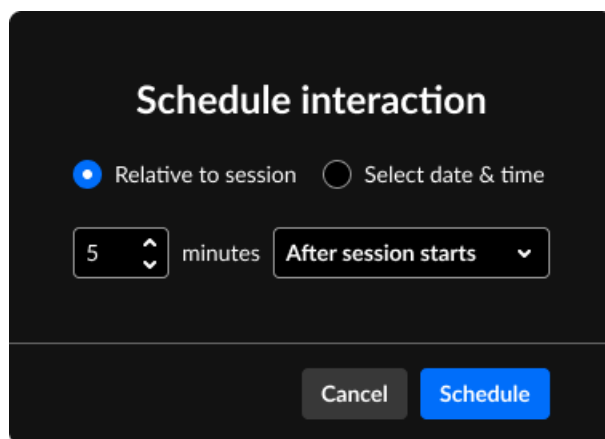
1. Once finished creating a new poll question, quiz question, rating scale, crowd vote, survey, word cloud, or open-ended question, navigate to the Saved interactions screen. Click the **Saved interactions** button on the Interactions tab.



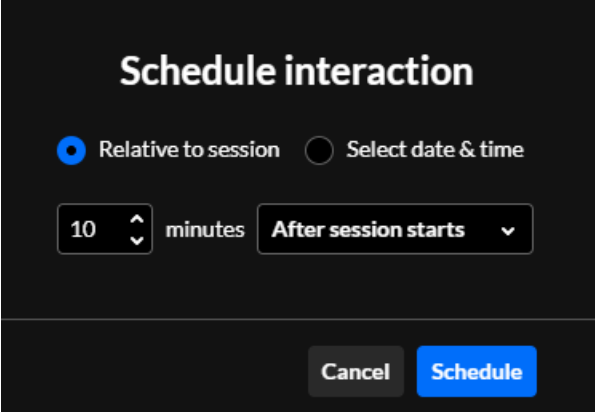
2. Hover over the desired survey, click the arrow to the right of Publish now, and select **Schedule**.



The Schedule interaction screen displays.



3. Choose whether to schedule the interaction relative to the session or at a specific date and time.
 - If you want to schedule the interaction relative to the session, choose *Relative to session*. Use the up and down arrows to set the number of minutes and choose Before session starts or After session starts. For instance, if you want the interaction to launch 10 minutes after the session starts, set the number of minutes to 10 and choose "After session starts".



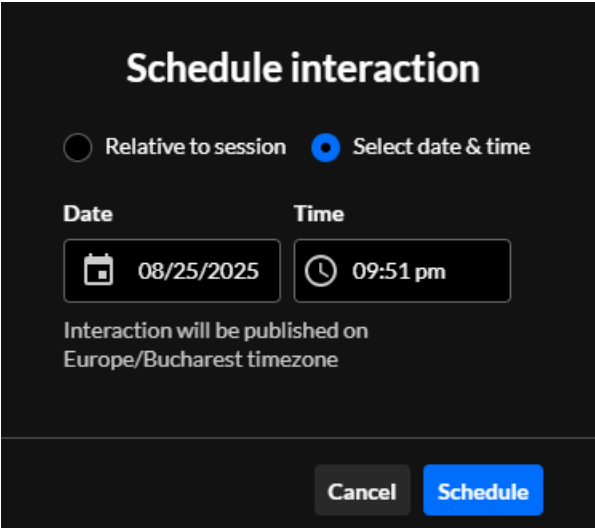
Schedule interaction

☒ Relative to session ☐ Select date & time

10 minutes After session starts

Cancel Schedule

- If you want to schedule the interaction at a specific date and time, choose *Select date & time*. Set the date and time using the date and time pickers. Interactions can only be scheduled for future dates/times.



Schedule interaction

☐ Relative to session ☒ Select date & time

Date **Time**

08/25/2025 09:51 pm

Interaction will be published on Europe/Bucharest timezone

Cancel Schedule

4. Click **Schedule**.