

Activate or run an agent

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28. This article is designated for all users.

About

Once you've configured an agent with a desired trigger and actions, you can activate or run the agent. This article will guide you through the process of activating or running a Kaltura agent, depending on the type of trigger your chose for your workflow.

- Agents with automatic triggers (for example, when media is uploaded or when media enters a category) need to be activated. Once activated, they run automatically whenever the trigger condition is met.
- Agents with the **run on-demand** trigger must be started manually each time you want them to run.



Looking for more information about this feature? Feel free to contact your Kaltura representative.

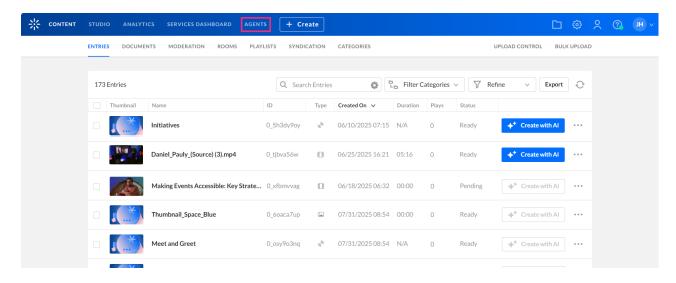
Before you start

- Your account must have Agents enabled
- If you want to use REACH-based actions (such as captions, moderation, audio description, summary & chapters and metadata enrichment), your account must have an active REACH profile and be configured with the relevant catalog item(s).

Access the Agents screen

In the KMC, select **Agents** from the top navigation bar.





The Al Agents screen displays. The agents you've created are listed below the **Create new agent** button.

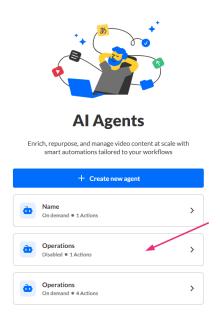


Activate an agent with an automatic trigger

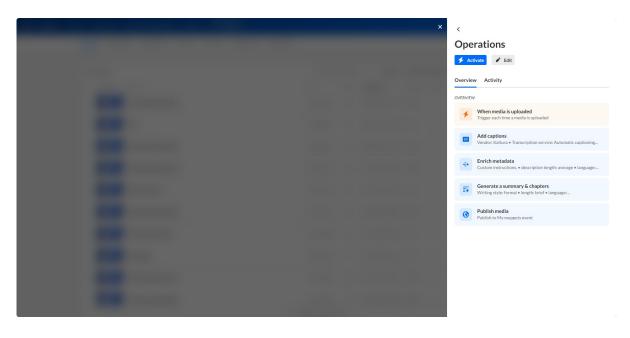
For agents with automatic triggers, such as when media is uploaded or when media enters a category:

1. Click on the agent you would like to activate.



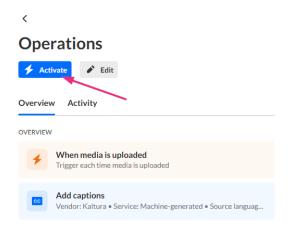


The agent page displays with the **Overview** tab open.



2. Click the **Activate** button at the top.





A confirmation dialog appears with details about when the agent will run and how to monitor it.



3. Click **Activate** to confirm.

Once activated:

- When media is uploaded, the agent runs automatically every time an entry finishes processing and reaches 'Ready' status.
- When media enters a category, the agent runs automatically every time an entry is added to the selected category.

After activation, the **Activate** button in the Overview tab updates to **Deactivate** (red), showing that the agent is currently active. You can click this button at any time to deactivate the agent.



Operations

Deactivate

Edit

Overview Activity

OVERVIEW

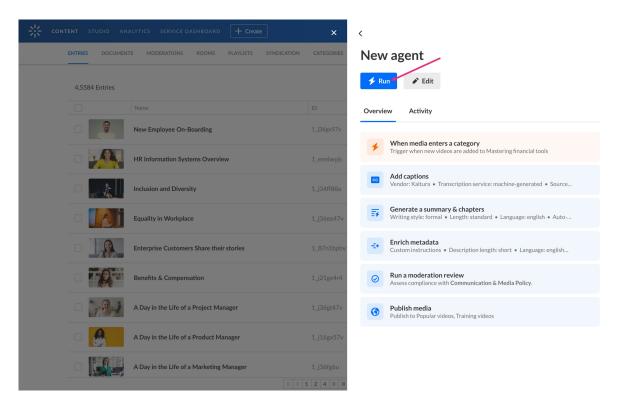
When media is uploaded
Trigger each time media is uploaded

Add captions
Vendor: Kaltura • Service: Machine-generated • Source languag...

Run an agent with an on-demand trigger

For agents with the run on-demand trigger:

- 1. Access the agents screen and click on the agent you would like to run. The agent page displays with the **Overview** tab open.
- 2. Click the **Run** button at the top.

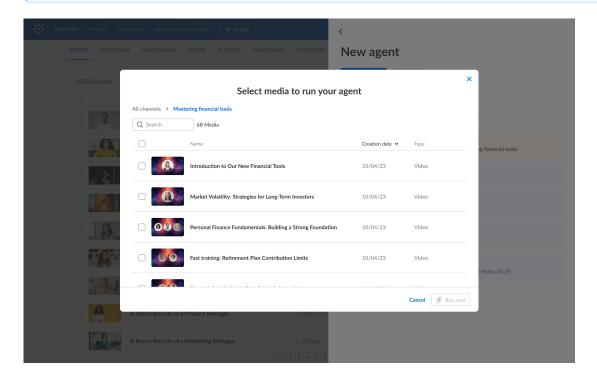


The media selection page displays showing entries you have permission to run the agent on.



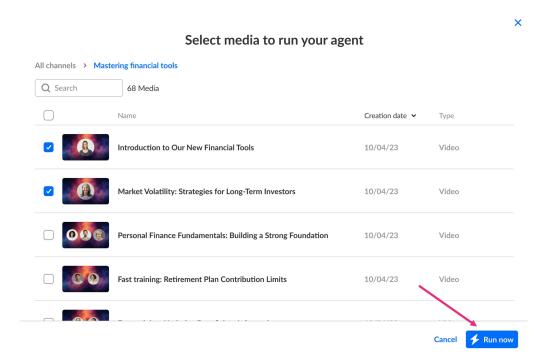


Only video and audio entries are supported.



You can use filters or the search bar to find entries.

- 3. Select one or more entries by checking the boxes.
- 4. Click **Run now** at the bottom right to start the agent (the **Run now** button becomes active once at least one entry is selected).



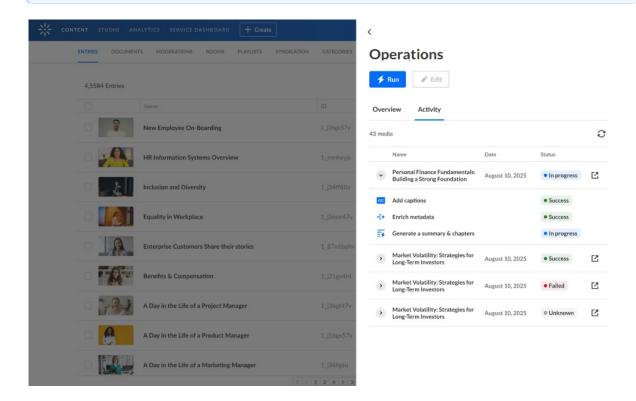
After running, you return to the **Activity** tab, where you can monitor the agent's



progress.



On-demand agents don't need to be activated or deactivated. The **Run** button always stays enabled, so you can run the agent again whenever you choose.





To learn about monitoring your agents, check out our article Monitor agent activity.



Kaltura does not use customer data to train its Al models. To learn more, see Kaltura's Artificial Intelligence Principles.