View agentic workflow activity in Rich Media CMS

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This article is designated for all users.

About

You can monitor the progress and results of your agentic workflows from the **Activity** tab.

This article explains how to review workflow runs, view the status of individual actions, refresh the activity list, and export activity data.

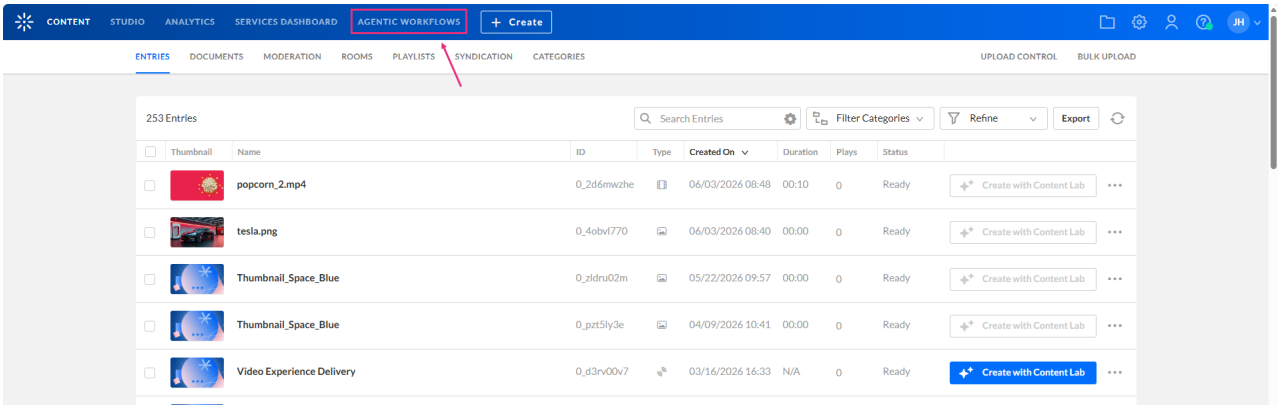
Looking for more information about this feature? Feel free to contact your Kaltura representative.

Before you start

- Your account must have **Agentic Workflows** enabled.
- If you want to use REACH-based actions (such as captions, translation, dubbing, moderation, audio description, chaptering and metadata enrichment), your account must have an active REACH profile and relevant catalog item(s) configured.

Access Agentic Workflows

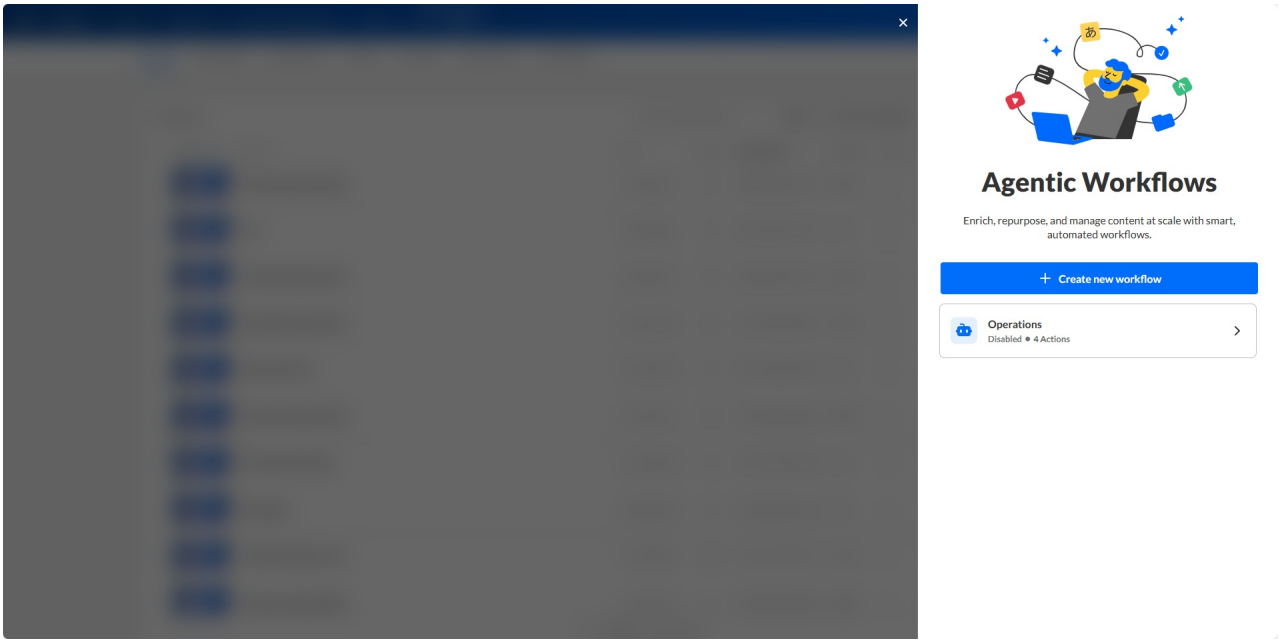
In the Rich Media CMS, click the **Agentic Workflows** button on the top navigation bar.



The Agentic Workflows screen displays.

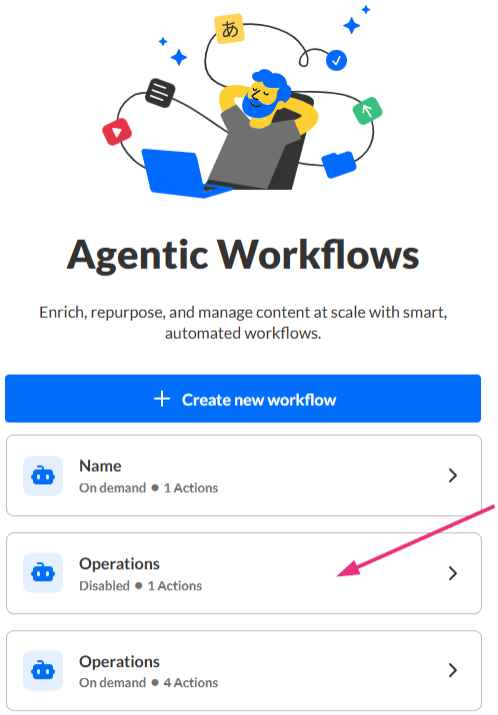
Your previously created workflows are listed below the **Create new workflow** button.

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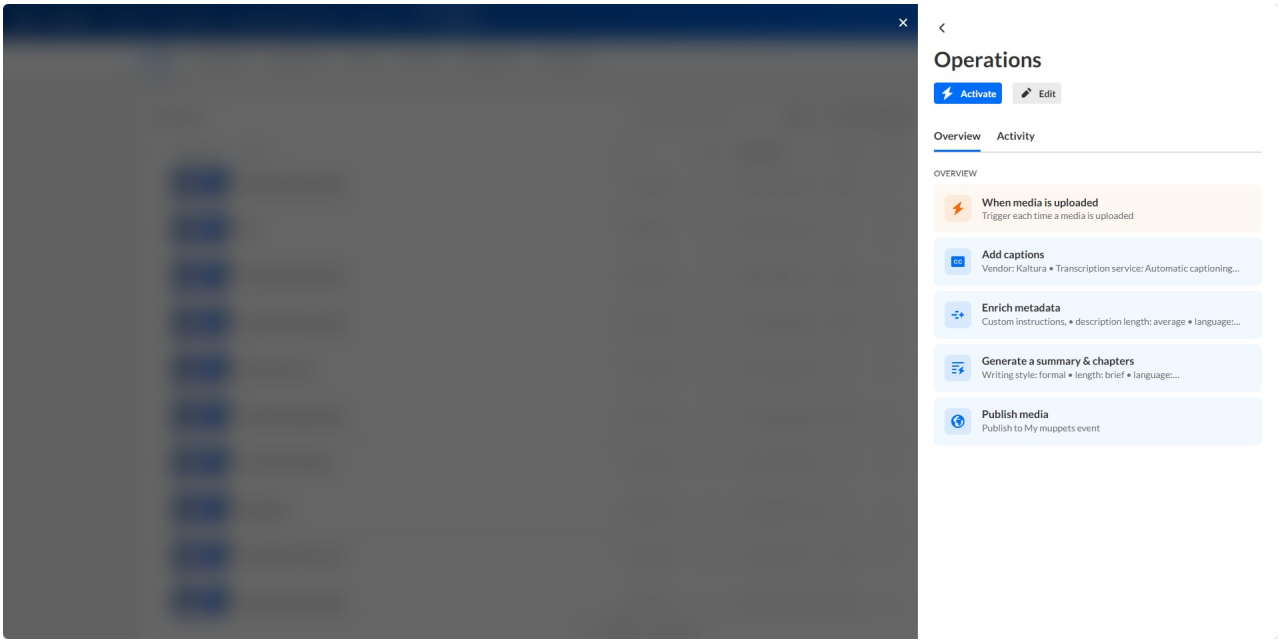
Monitor workflow activity

Click the workflow you want to monitor.



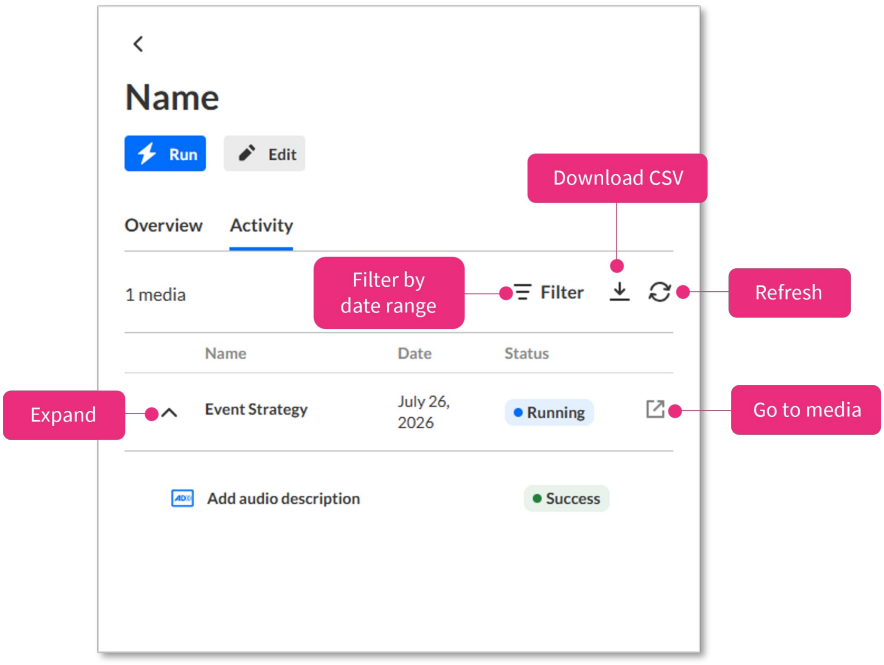
The workflow page displays with the **Overview** tab open.

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Click the **Activity** tab.

The Activity tab displays a list of workflow runs. Each row represents a processed media item.



The Activity tab shows information such as:

- Item name
- Date the workflow ran on that item
- Overall workflow status
- Link to the processed media (when applicable)

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You can also:

- Use the available **filters** to narrow the activity list by date range.
- Click the **Download** icon to export the activity list as a CSV file.
- Click the **Refresh** icon to update the activity list with the latest workflow status.
- Click the **arrow** next to a workflow run to **expand** it and view the status of each action. This helps you quickly identify which actions completed successfully and which require attention.
- Click the **Go to media** icon to open the processed media item.

Kaltura does not use customer data to train its AI models. To learn more, see Kaltura's Artificial Intelligence Principles.

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