

Ask Class Genie a question

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 This article is designated for all users.

About

Class Genie is your AI-powered assistant for course questions. It pulls answers only from your course's Media Gallery and related materials, like lecture videos, slides, or documents. It does not use external AI sources, so you always get answers based on your school's trusted content.

By simply asking a question, you'll get clear takeaways, video clips, document excerpts, and suggested next questions - all designed to help you find what you need fast.



Can't access the Genie? Contact your admin to check permissions.

Ask a question

1. When you open the Media Gallery, the Genie page loads automatically.

Media Gallery

Ask Anything **Media**

+ Add to media gallery ⋮ Actions

🔮 Your Genie

Ask anything

Ask me anything



Flashcard



Text

Instant answer ▾



How many times is 'good night' mentioned?



What makes Venus such an inhospitable and dangerous planet?



What is the main topic discussed?



2. Type your question into the **Ask anything** field.
3. Next to the input field, you'll see preset buttons for **Flashcard** and **Text**. Click one of these to control the format of your answer. If you don't select a button, Genie chooses the format based on your question.

🔮 Your Genie

Ask anything

Why can't light escape from a black hole?



Flashcard

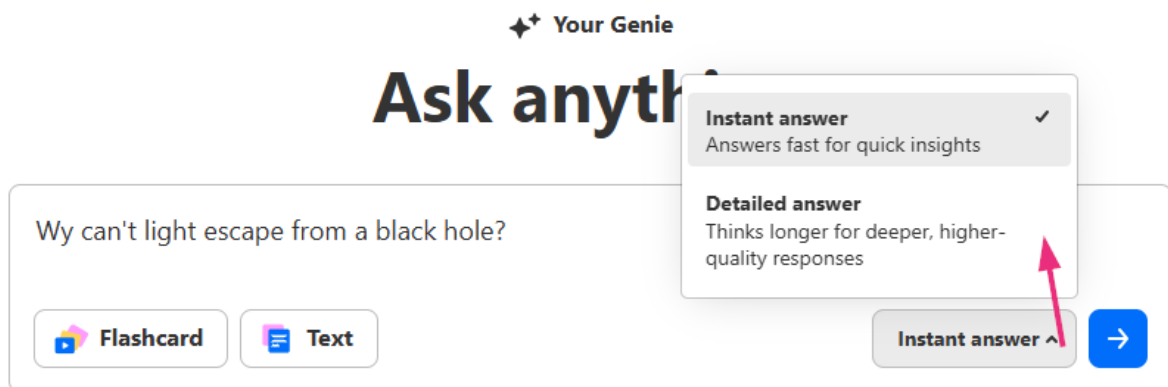


Text

Instant answer ▾



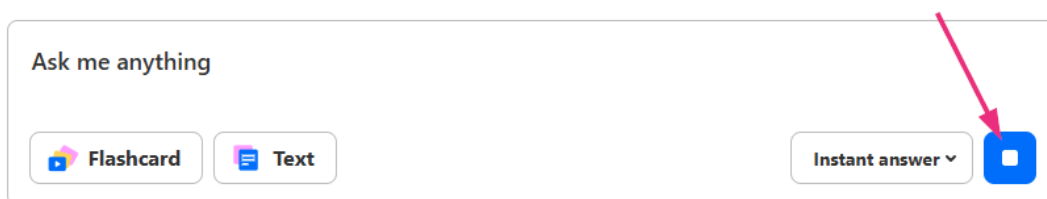
4. After typing in your question, choose **Instant answer** (for a quick response), or **Detailed answer** (for a deeper, higher-quality response). Then click the arrow button or press **enter** on your keyboard.



While Genie processes your request, the 'Analyzing content' screen displays.



To **cancel** while Genie is generating a response, click the **Stop button** (square icon). You'll stay in the same thread and can immediately ask a new question.



After a few seconds, your answer appears on the page. Depending on your question, Genie will return:

- **Flashcards** – Key takeaways, often with video clips, document excerpts, or images
- **Text answers** – A full written explanation with summaries, steps, or lists



Want to learn more? See *Understand Genie's answers*.

If Genie can't find an exact match, it will:

- Show a message: *Sorry, I couldn't find an answer to that*
- Suggest related questions you can try instead

+ New thread

What are some of the most important discoveries the Hubble Telescope has made?

Sorry, I couldn't find an answer to that.



SOURCES



AI in Astrophysics
- Joanna
Piotrowska...



NDT paper 1
Document



Experimental...
Document

+2

NEXT STEPS

What are some recent discoveries made by the James Webb Space Telescope?



How do space telescopes differ from ground-based telescopes in their capabilities?



What role does machine learning play in analyzing astronomical data?



How Genie decides the answer format

Genie provides answers in either flashcard or text format, depending on the type of question you ask.

- For step-by-step or “how-to” questions, and for factual, definition-based, or conceptual questions (e.g., “what is...”, “define...”, “explain...”, “how does...”, “list the...”), you’ll often get flashcards.
- For more open-ended or descriptive questions, Genie will return a text answer.

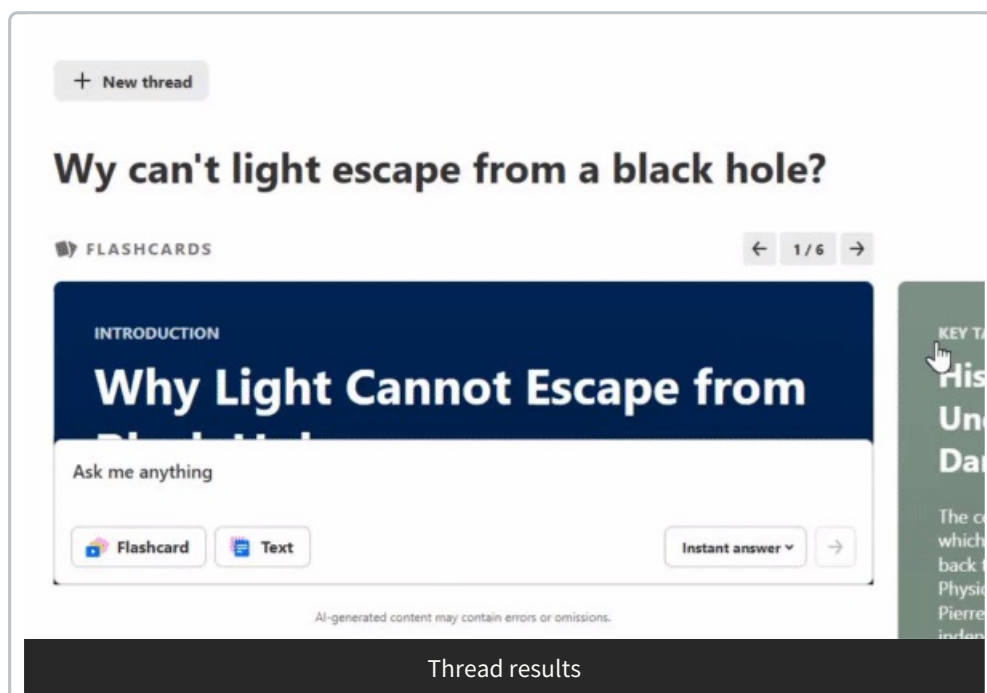
That said, it's not always consistent - Genie decides based on context.

You can also use the [answer format buttons](#) to choose **Flashcard** or **Text**, request a

specific format in your question (for example, “Show this as a table” or “Create flashcards”), or ask Genie to switch formats after the fact. To learn more, see *Understand Genie's answers*.

Ask a follow-up question

To continue the conversation, just type your follow-up question into the 'Ask me anything' field or click one of the suggested follow-up questions beneath the most recent answer. Genie will keep the thread going by using the previous response as context and generate a new answer directly below it.



Multilingual support

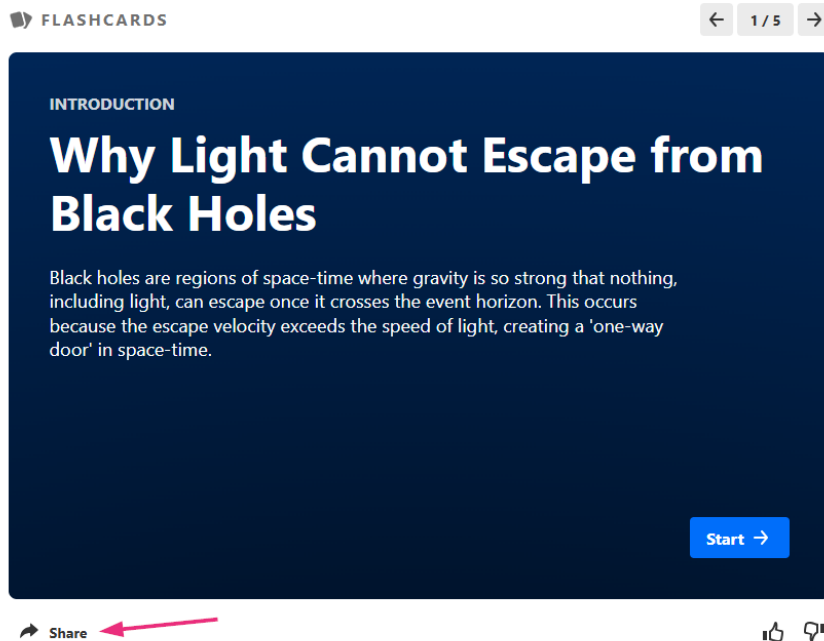
Genie can respond in the language you use to ask your question. It automatically detects the language and pulls from matching multilingual sources. If content isn't available in your preferred language, Genie will return the most accurate results it can find, even if they're in another language.

Share an answer

You can share any Genie answer, whether a flashcard or text response, with other users.

How to share

1. Click the **Share** button on a result.



A tooltip opens with a **Copy link** button.



2. Click to copy the link. A confirmation banner appears. The tooltip closes when you click outside it or click **Share** again.

What recipients see

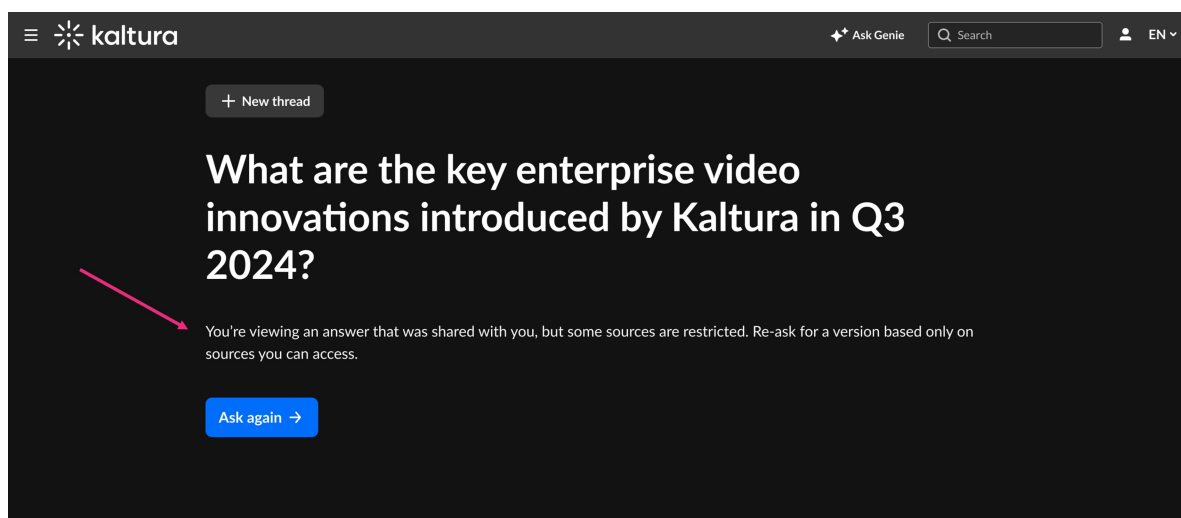
When someone opens your shared link, they'll see the same answer you shared on a dedicated page. This includes the answer itself, its sources, and options to ask follow-up questions. The only difference is that it appears on a dedicated page, without your original conversation thread

If the shared answer came from a follow-up in your thread, Genie rewrites the question so the answer makes sense on its own. For example, if your first question was "What is Content Lab all about?" and your follow-up was "Give me more info on quizzes," the shared version will appear as "Content Lab AI Quiz Generation Features and Workflow."

Access permissions

If the shared answer includes sources the viewer doesn't have access to, Genie will display a 'no access' message and suggest re-asking the same question with their

available sources.



If Genie can't retrieve the answer or the share ID doesn't exist, the Genie home page shows an error banner.

Follow-up questions from a shared link

When someone asks a follow-up from a shared answer, the page updates automatically and the conversation continues seamlessly from that point.

Start a new thread

Click the **New thread** button at the top left to begin a new search. This clears the conversation and opens a new 'Ask Anything' window.

