

View sources used in Genie answers

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 This article is designated for all users.

About

Genie builds answers using your organization's verified videos and documents. Sources are included in text and flashcard responses, and in Agentic Avatar responses after a conversation ends.

Where to find sources

Under each answer, Genie displays a **Sources** section. This applies to:

- Flashcard responses
- Text responses
- Agentic Avatar responses (after the conversation ends)

The Sources section includes:

- Thumbnails for each video or document used
- The entry title, and if available, additional info (like season/episode or document type)
- A plus (+) icon if more sources were used than fit in the visible list

Sources are shown per response. In threaded conversations, each response includes its own Sources section.



Sources may not appear for every response, depending on the content and configuration.

Metadata vs Custom Metadata Schema Fields in Kaltura

Metadata refers to the predefined standard fields (Name, Description, Tags, Categories) available by default in Kaltura for tagging and managing content. Custom Metadata Schema fields are user-defined, organization-specific fields created in KMC that extend the standard metadata to capture additional descriptive information tailored to your organization's needs.

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SOURCES



How to Create a Custom Metadata Schema



How to Apply a Custom Metadata Schema



How to add moderation to REACH requests...

+1

NEXT STEPS



Ask me anything

Flashcard Text Fast answer



All-generated content may contain errors or omissions.

Supported source types

Genie supports the following source types:

- **Video entries** - Used with spoken dialogue or OCR (on-screen text)
- **Document entries** - Including PDFs, PowerPoint files (PPTX), and Word documents (DOCX)

Open a source

Click any source tile to open the original entry in a new tab. When available:

- Videos open at the relevant timestamp
- Documents open at the relevant slide or page
- OCR images shown in flashcards represent captured on-screen text



- Genie follows your organization's permissions, and users only see and can access content they're allowed to view.
- To learn how sources appear within responses, see [Understand Genie's answers](#).

