

Audience interaction tools for moderators in Kaltura Rooms in Canvas

Last Modified on 08/10/2025 11:44 am IDT

 This article is designated for moderators

About

This article explains how moderators can use Kaltura Room's interaction tools to engage attendees during live webcast sessions.

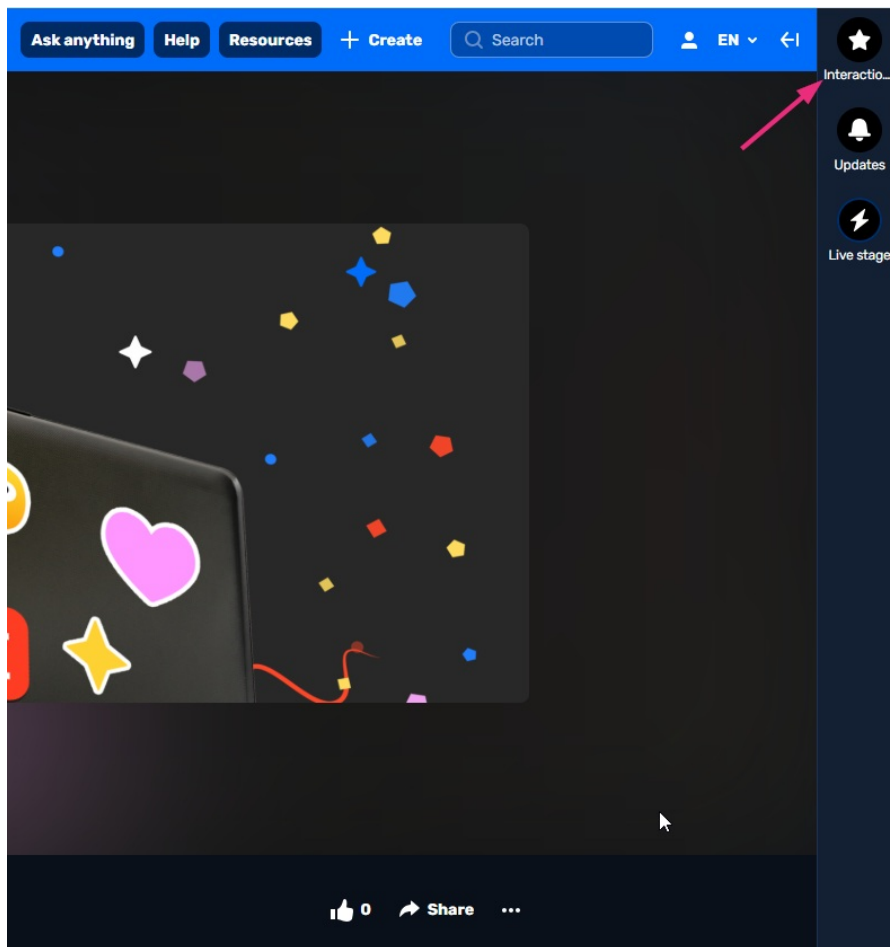
From the **Interactions tab** in the [Chat and collaboration widget](#), moderators can create and publish polls, quizzes, rating scales, surveys, word clouds, announcements, and more - all designed to keep audiences engaged and participating in real time.



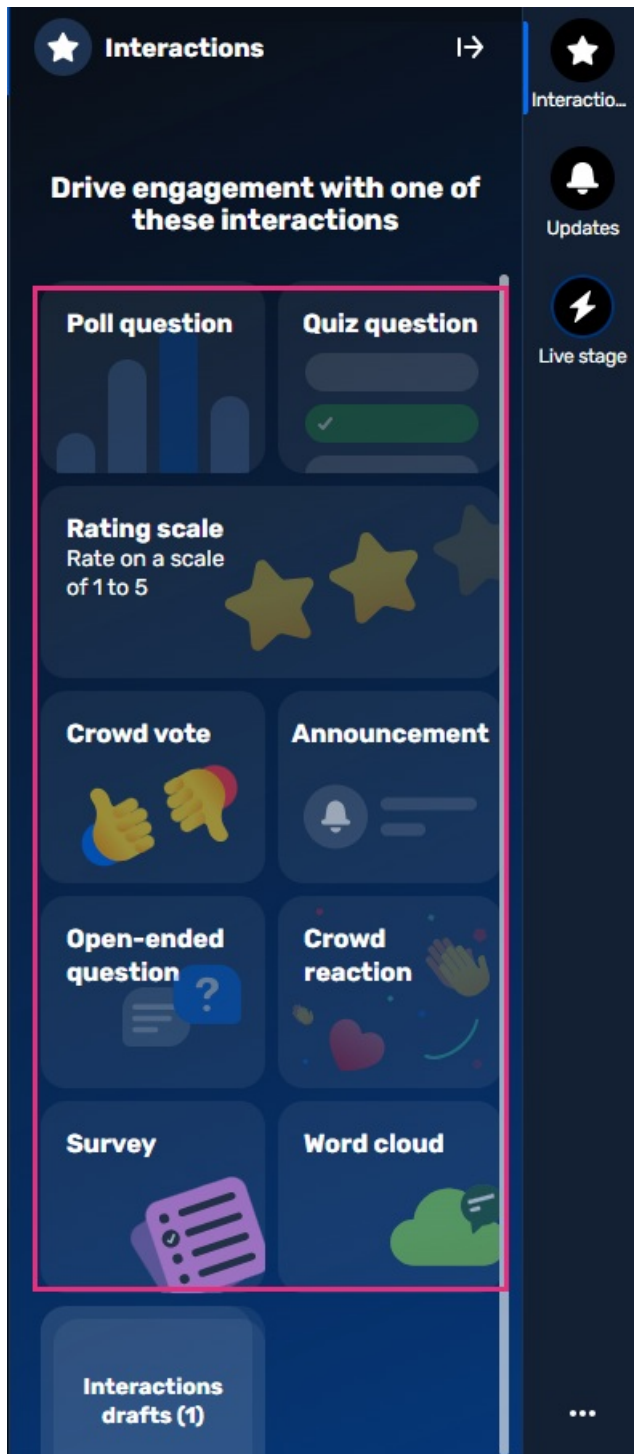
Moderators can manage the C&C widget per session via the media edit page (Chat tab), tailoring the experience to meet specific needs. Check out our article [Manage chat settings for Kaltura Room](#) for details.

Access the interactions

In your [Kaltura Room](#), at the upper-right of your screen, click the **Interactions** tab.



The list of **Interactions** displays in the engagement panel on the right.



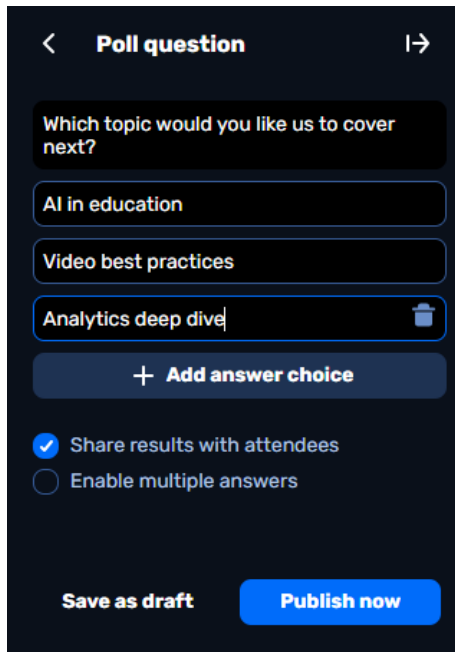
Select an interaction type to create and manage.

Choose an interaction

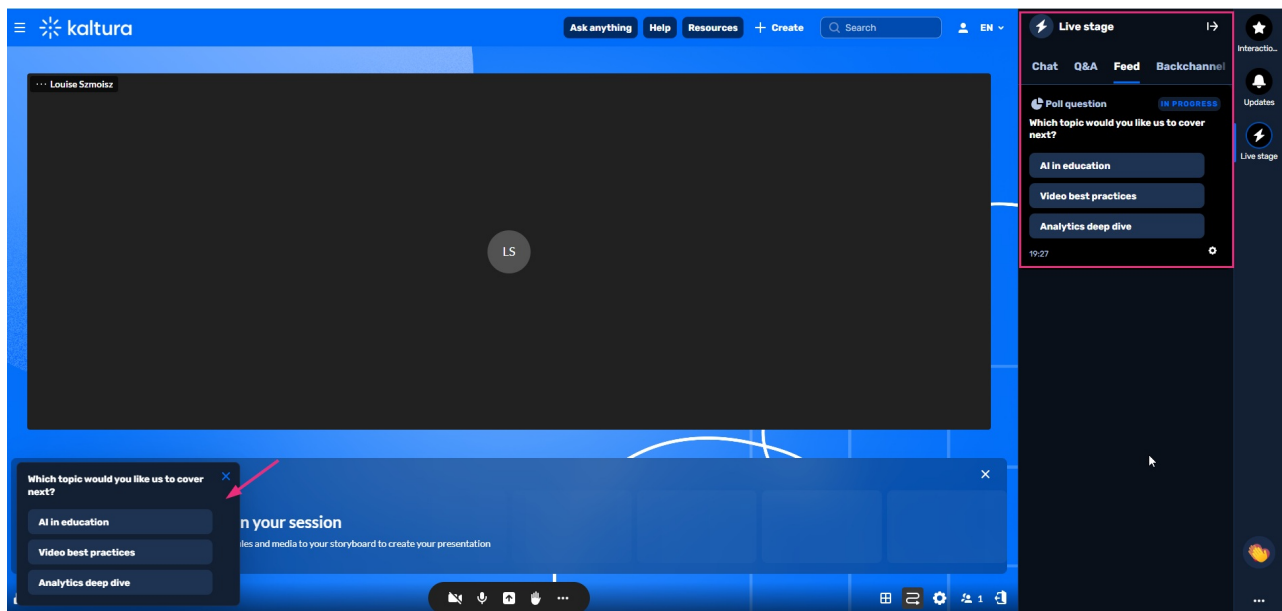
Poll

1. Click **Poll question**.
2. Type your question (up to 300 chars).
3. Enter up to five answer options. Click **+ Add answer choice** to add more options.

(To remove an answer, hover over it and click the **trashcan icon**.)



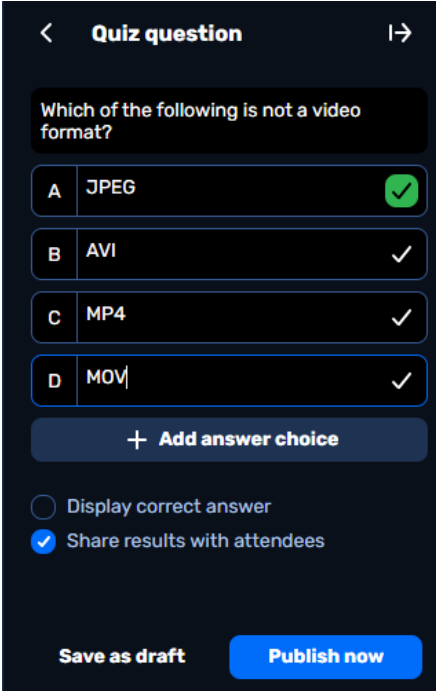
4. Choose whether to **display the correct answer** or **share results with attendees**.
5. Choose **Save as draft** or **Publish Now**.
 - **Publish now** immediately displays the interaction as a toast popup and adds it to the **Feed** sub-tab in the **Live Stage** tab (see image below).



Quiz

1. Click **Quiz question**.
2. Type your question (up to 300 chars) and answers (up to five total).

- Click **+ Add answer** to add more. (To remove an answer, hover over the answer and click the **trashcan icon**.)



Quiz question

Which of the following is not a video format?

- A JPEG ✓
- B AVI ✓
- C MP4 ✓
- D MOV ✓

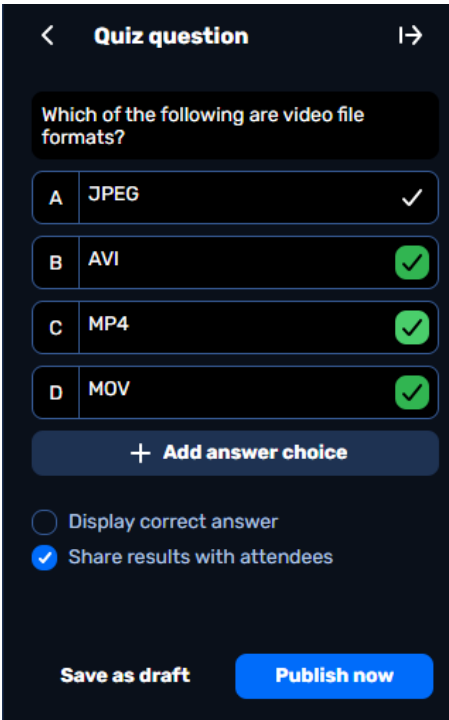
+ Add answer choice

☐ Display correct answer

☒ Share results with attendees

Save as draft Publish now

(Optional) Allow multiple correct answers by clicking the check mark next to each correct option. At least one must be correct.



Quiz question

Which of the following are video file formats?

- A JPEG ✓
- B AVI ✓
- C MP4 ✓
- D MOV ✓

+ Add answer choice

☐ Display correct answer

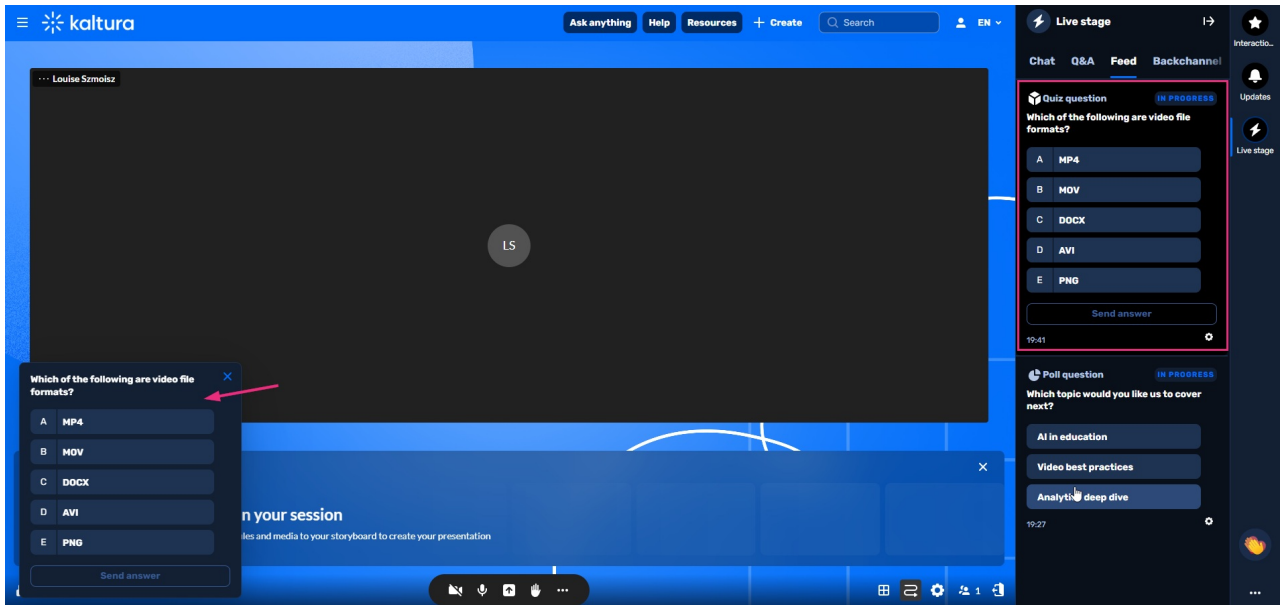
☒ Share results with attendees

Save as draft Publish now

- Choose whether to **display the correct answer** or **share results with attendees**.

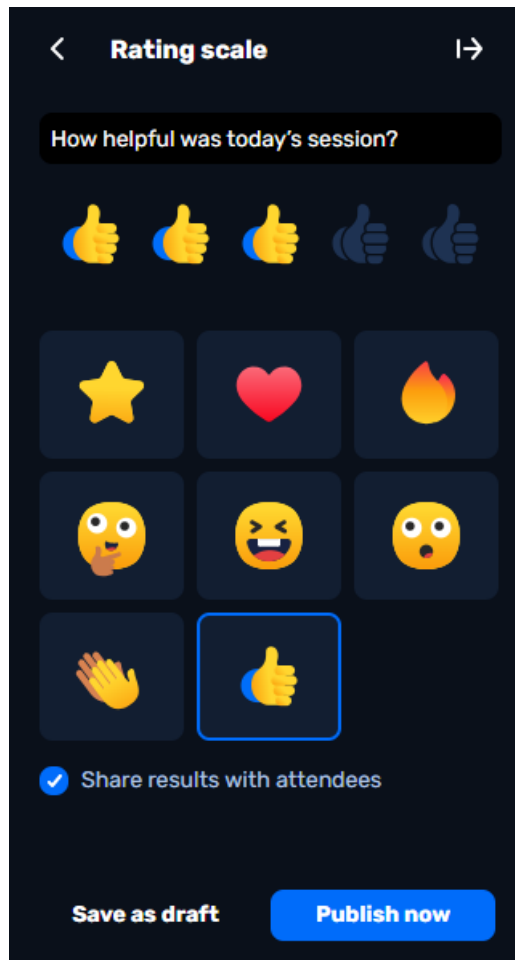
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Rating scale

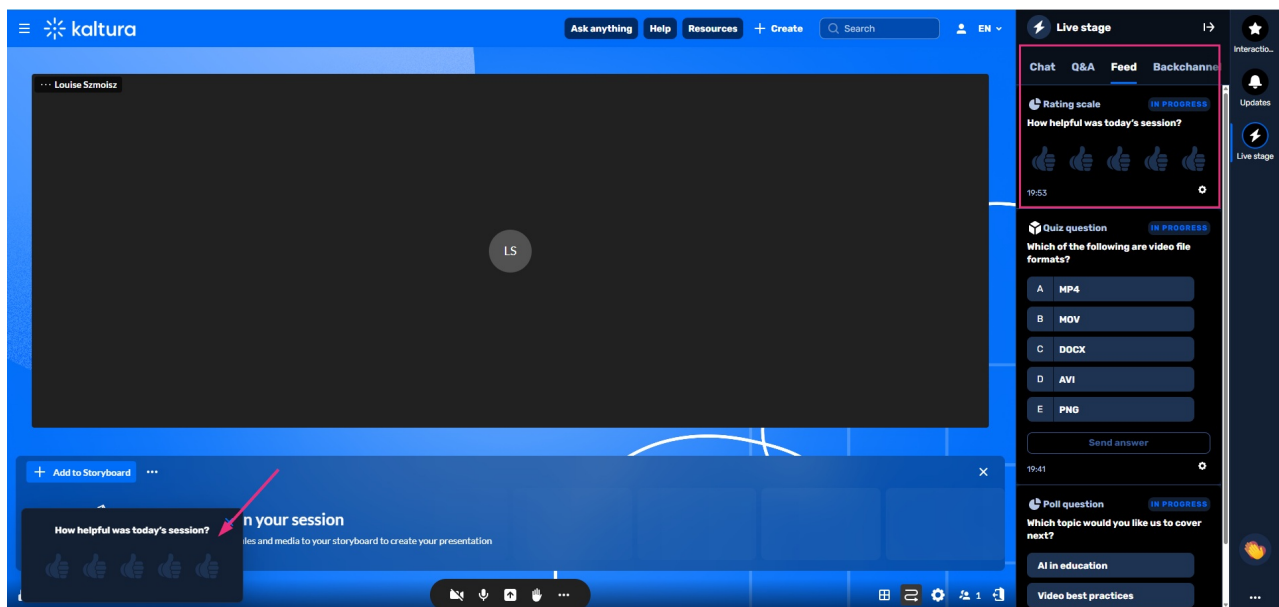
1. Click **Rating scale**.
2. Replace the default text with your question or statement.
3. Choose your rating scale emoji.



4. Decide whether to share results with attendees.

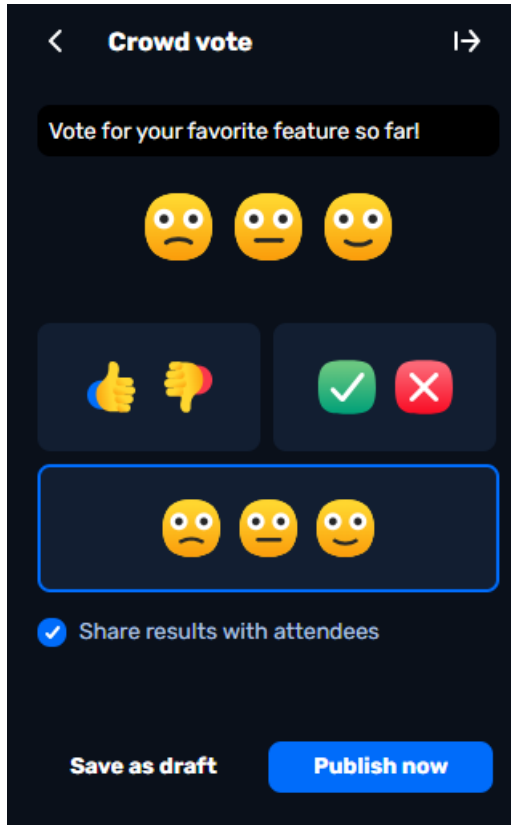
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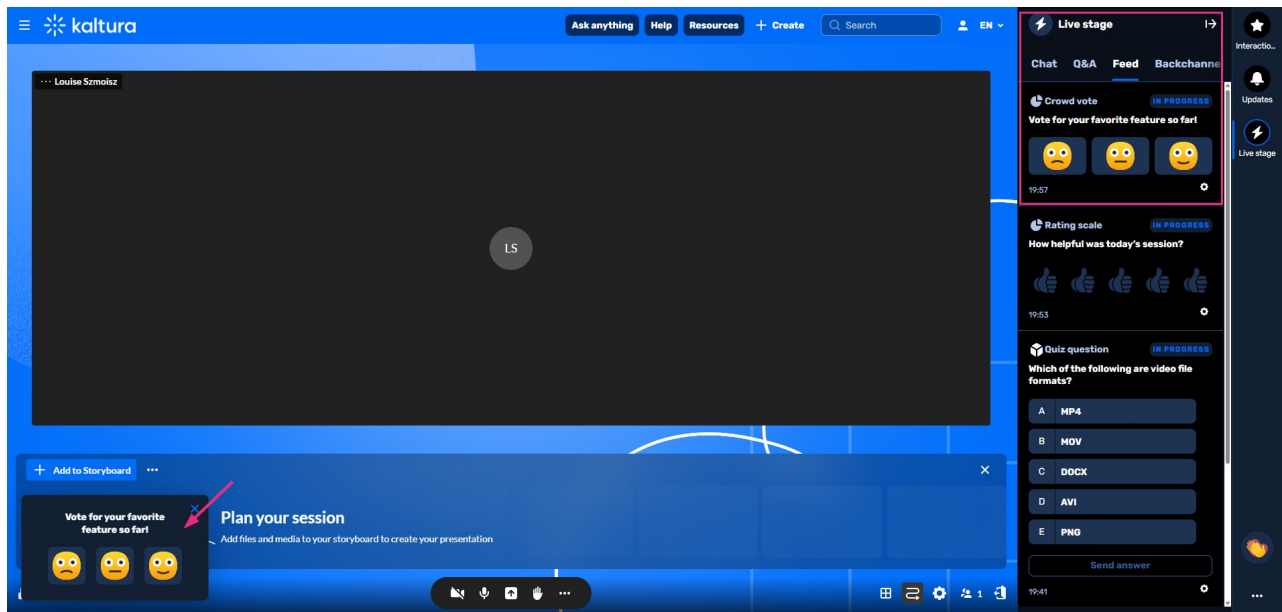


Crowd vote

1. Click **Crowd vote** to begin.
2. Replace the default text with your question or statement.
3. Choose your crowd vote emoji.

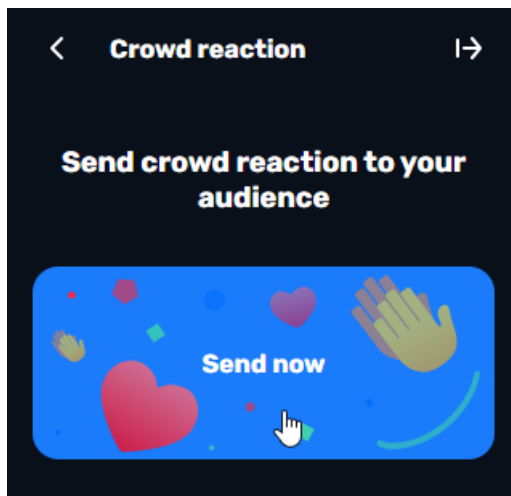


4. Decide whether to share results with attendees.
 5. Choose **Save as draft** or **Publish Now**.
- **Publish now** immediately displays the interaction as a toast popup and adds it to the **Feed** sub-tab in the **Live Stage** tab (see image below).



Crowd reaction

1. Click **Crowd reaction**.
2. Hover over the desired crowd reaction to highlight it, and a **Send now** button will appear.



3. Click to send the crowd reaction.

Survey

See our article [Create and manage surveys in Kaltura Rooms](#) for full instructions.

Word cloud

1. Click **Word cloud**.
2. Type your question in the **Question to audience** field (up to 80 char).

<
Word cloud
I→

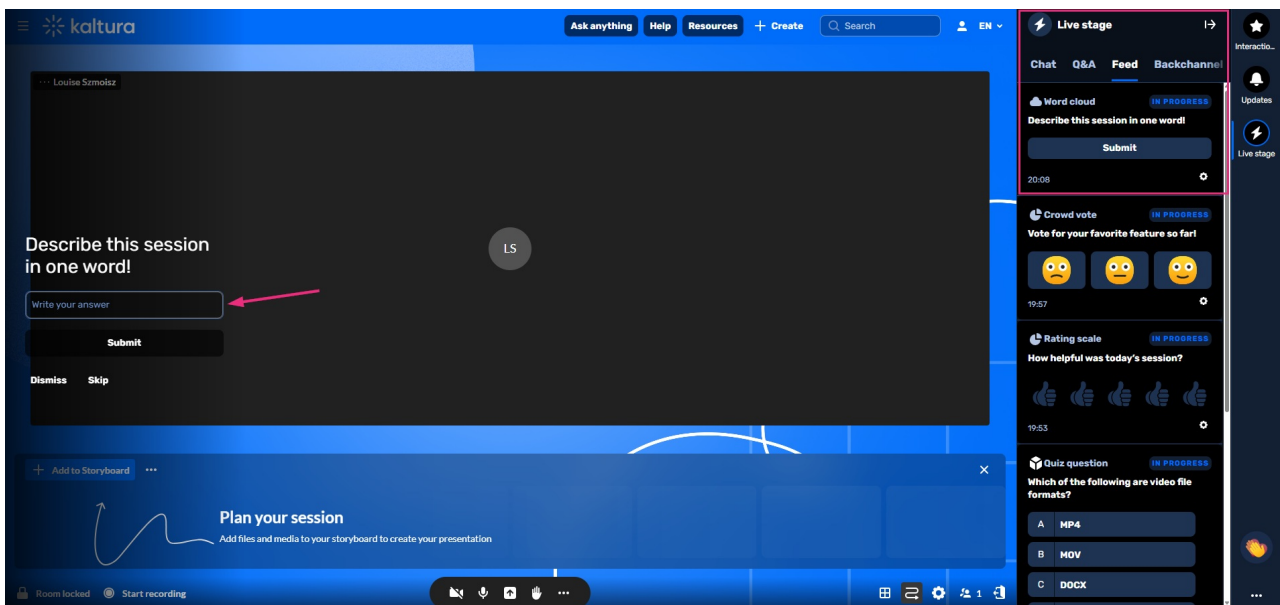
Question to audience
34/80

Describe this session in one word!

Save as draft
Publish now

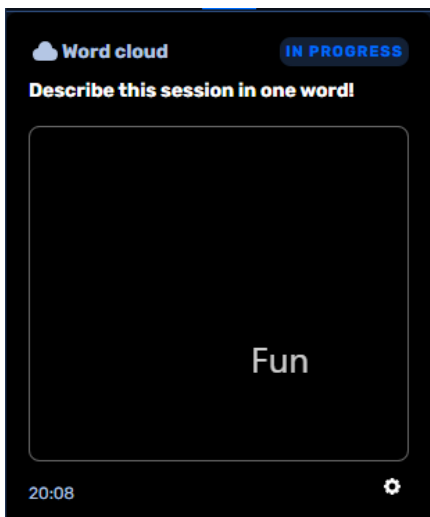
3. Choose **Save as draft** or **Publish Now**.

- **Publish now** immediately displays the interaction as a toast popup and adds it to the **Feed** sub-tab in the **Live Stage** tab (see image below).



The screenshot shows the Kaltura Live Stage interface. On the left, a large video player area displays a question: "Describe this session in one word!". Below the question is a text input field labeled "Write your answer" and a "Submit" button. A pink arrow points to the "Submit" button. On the right, the "Live stage" tab is active, showing a "Feed" sub-tab. The feed displays the word cloud question and the "Submit" button. Below the feed, there are other interactive elements: a "Crowd vote" section with three smiley face icons, a "Rating scale" section with five thumbs up icons, and a "Quiz question" section with three radio button options (A, B, C).

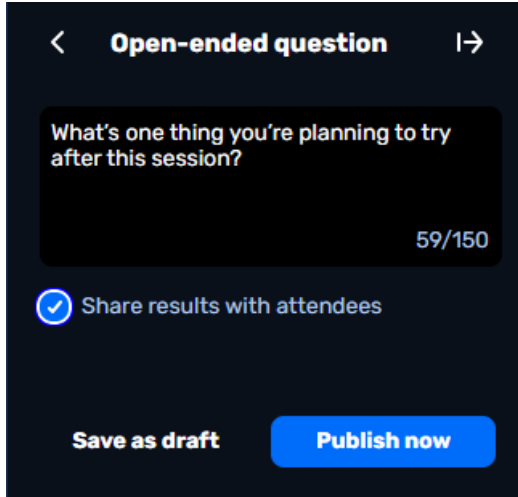
Once results are in, they are displayed to all in the **Feed** sub-tab of the **Live stage** tab.



The screenshot shows the Kaltura Live Stage interface with the word cloud results. The question "Describe this session in one word!" is displayed at the top. Below the question, the word "Fun" is shown in a large font, indicating it is the most frequent response. The status "IN PROGRESS" is shown in the top right corner. At the bottom left, the time "20:08" is displayed.

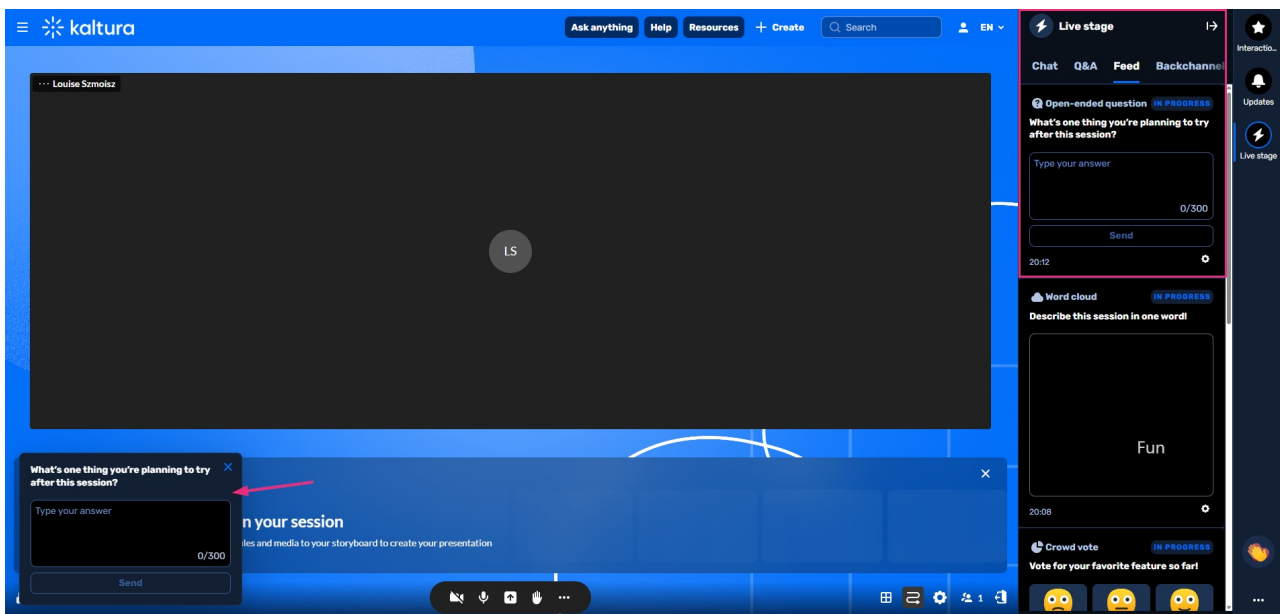
Open-ended question

1. Click **Open-ended question** to begin.
2. Type your question in the text field.
3. Decide whether to share results with attendees.



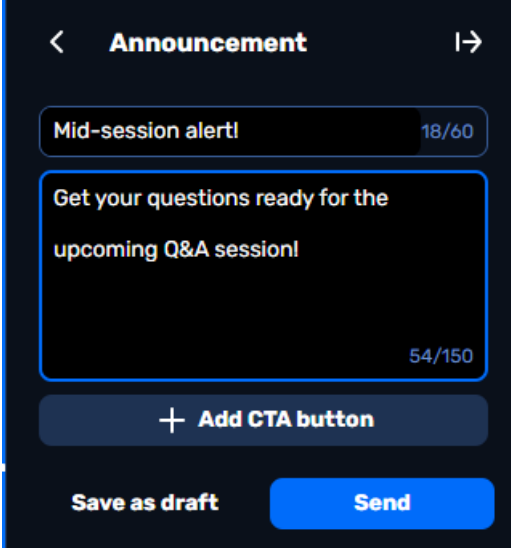
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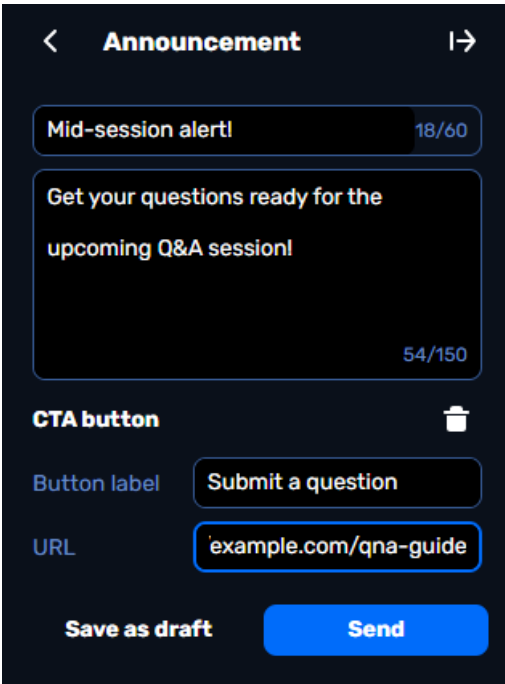
Announcement

1. Click **Announcement** to begin.
2. (Optional) Enter a **title** for your announcement.
3. Type your announcement text.

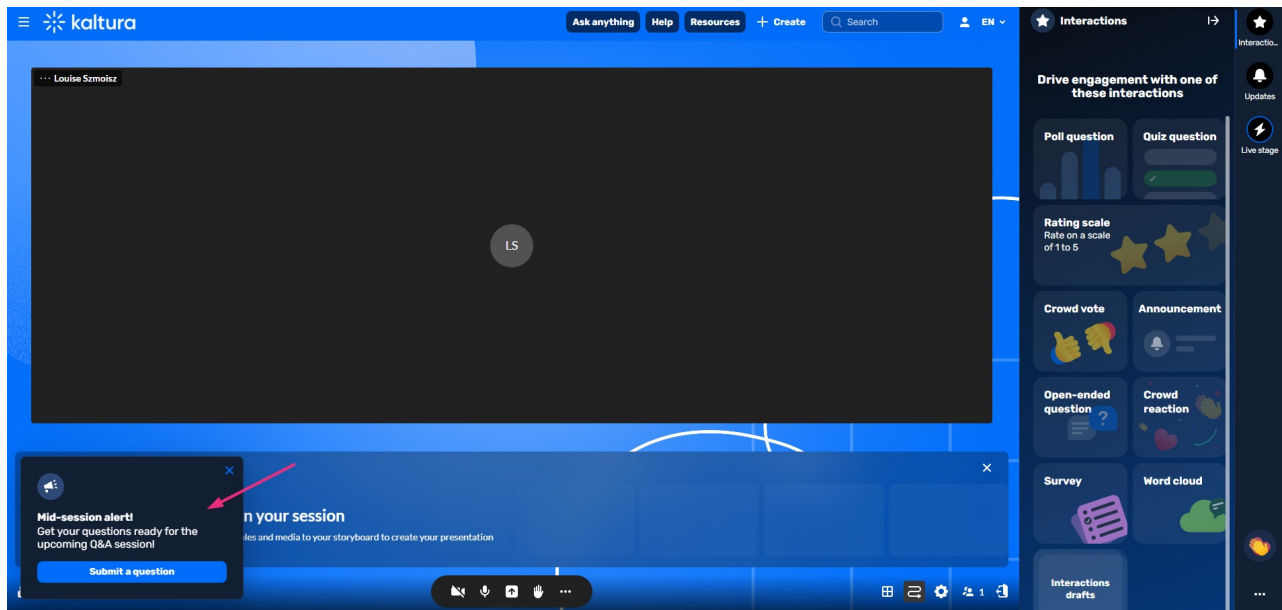


4. (Optional) Click **+ Add CTA button** to include a call-to-action button.

Additional options display.

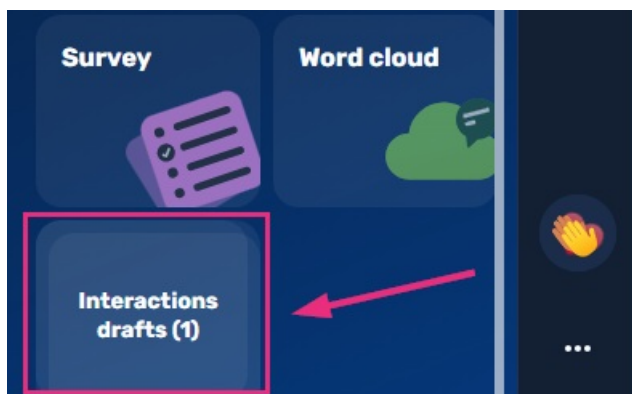


5. Enter a **label** for your CTA button and the URL users will be directed to when they click it. To remove the CTA, click the **trashcan icon**.
6. Choose **Save as draft** or **Publish Now**.
 - **Publish now** immediately displays the interaction as a toast popup and adds it to the **Feed** sub-tab in the **Live Stage** tab (see image below).



Access saved drafts

When you save an interaction as a draft, it appears at the bottom of the engagement panel in **Interactions drafts**. You can return to it anytime to edit or publish.



Hover over a draft to display:

- **Trash can icon** - delete the draft
- **Pencil icon** - edit the draft
- **Publish now** - click to make it live

