

Use interactions to engage your audience in Kaltura Rooms (Canvas)

Last Modified on 09/03/2025 5:41 pm IDT

 This article is designated for moderators

About

This article explains how moderators can use Kaltura Room’s interaction tools to engage attendees during live webcast sessions.

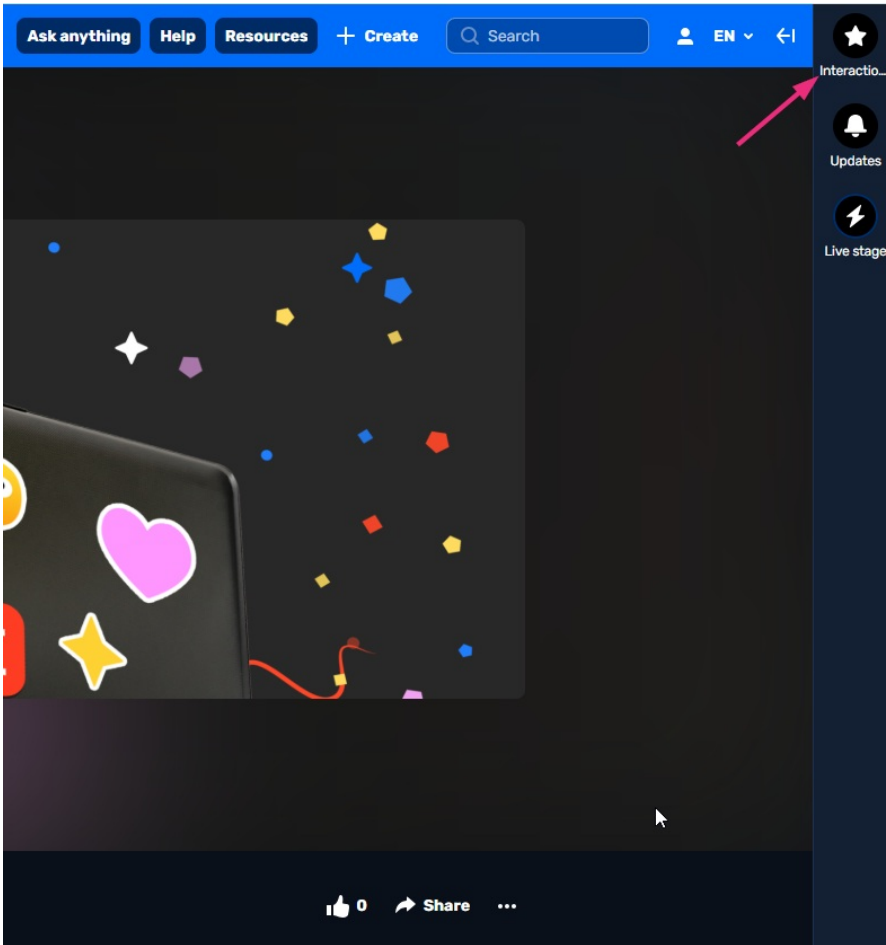
From the **Interactions tab** in the [Chat and collaboration widget](#), moderators can create and publish polls, quizzes, rating scales, surveys, word clouds, announcements, and more - all designed to keep audiences engaged and participating in real time.



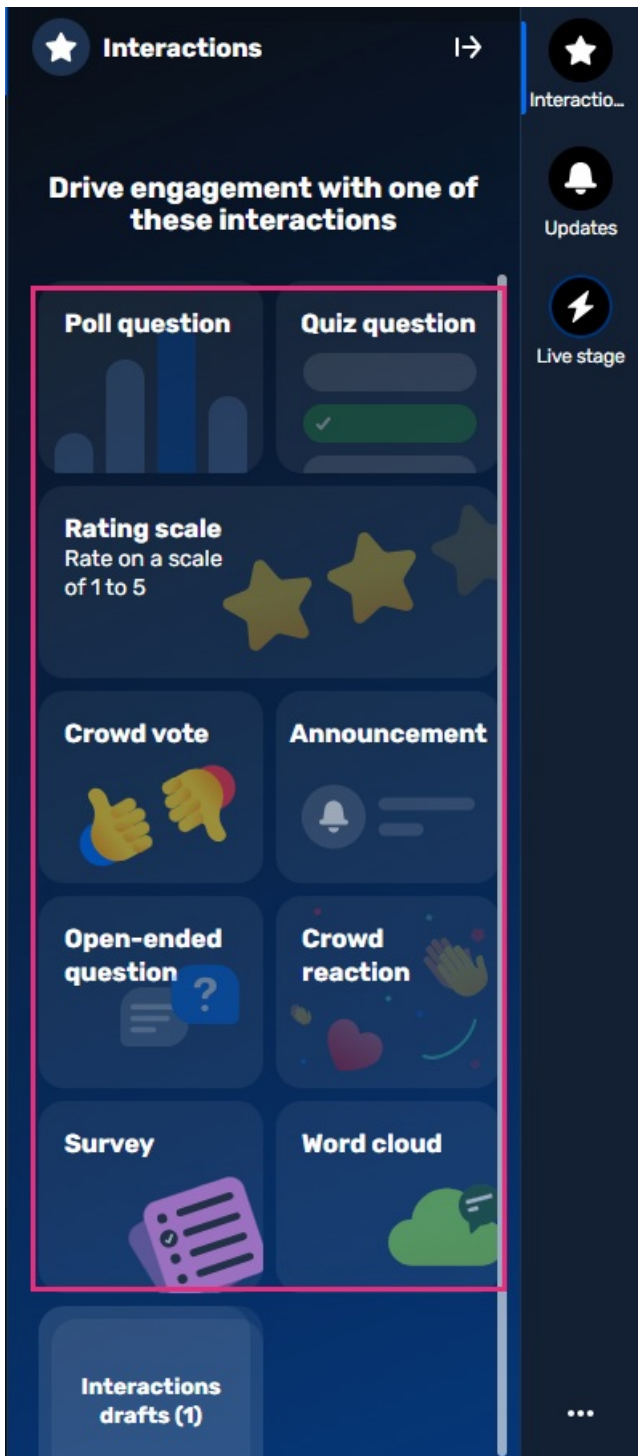
Moderators can manage the C&C widget per session via the media edit page (Chat tab), tailoring the experience to meet specific needs. Check out our article [Manage chat settings for Kaltura Room](#) for details.

Access the Interactions tab

In your [Kaltura Room](#), at the upper-right of your screen, click the **Interactions** tab.



The list of **Interactions** displays in the engagement panel on the right.



What's in the Interactions tab?

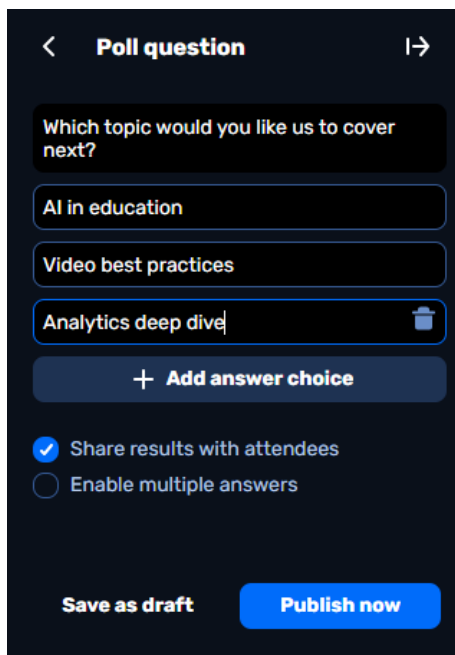
The Interactions tab has the following sub-tabs:

- [Poll question](#) - Ask a multiple-choice question and share the results instantly to get quick audience feedback.
- [Quiz question](#) - Test knowledge with a multiple-choice question and mark one or more correct answers.

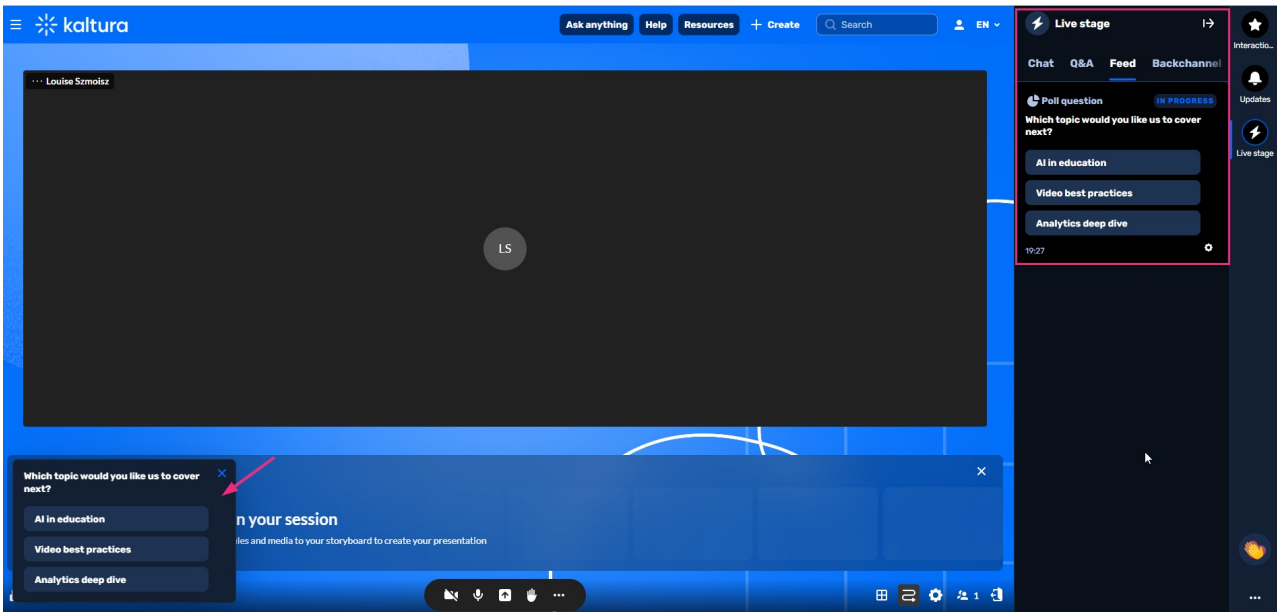
- **Rating scale** - Let attendees rate a statement or idea using a customizable emoji scale.
- **Crowd vote** - Capture quick “yes/no” or emoji-based votes on a topic or idea.
- **Announcement** - Share important updates or calls-to-action with the entire audience.
- **Open-ended question** - Invite attendees to share written responses for more detailed input.
- **Crowd reaction** - Manage roles and permissions
- **Survey** - Gather structured feedback with multiple questions.
- **Word cloud** - Collect short audience responses and display them as a live, visual word cloud.

Poll question

1. Click **Poll question**.
2. Type your question (up to 300 chars).
3. Enter up to five answer options. Click **+ Add answer choice** to add more options. (To remove an answer, hover over it and click the **trashcan icon**.)

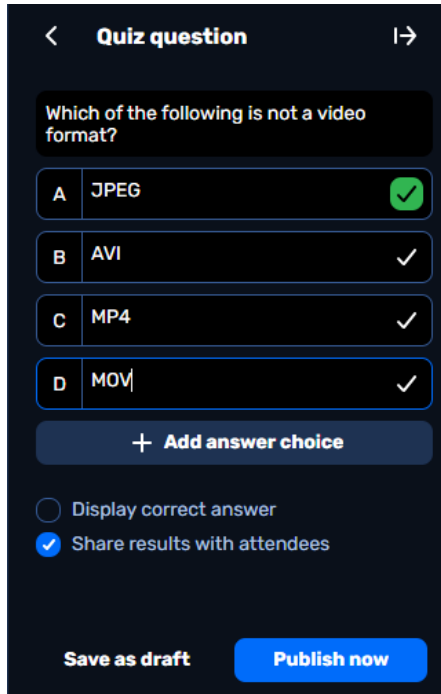


4. Choose whether to **display the correct answer** or **share results with attendees**.
 5. Choose **Save as draft** or **Publish Now**.
- **Publish now** immediately displays the interaction as a toast popup and adds it to the **Feed** sub-tab in the **Live Stage** tab (see image below).

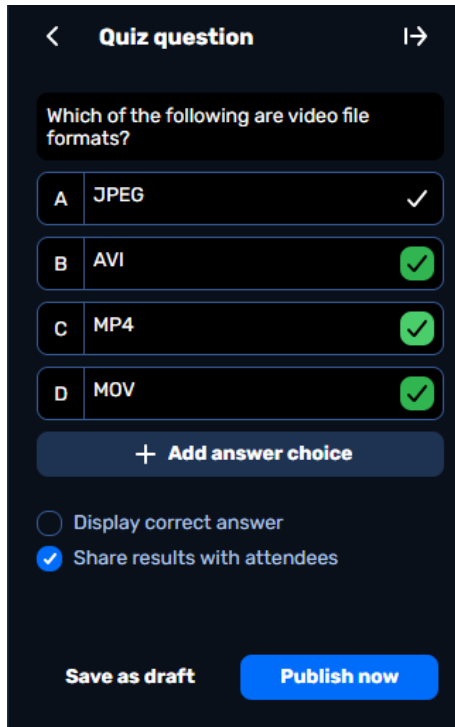


Quiz question

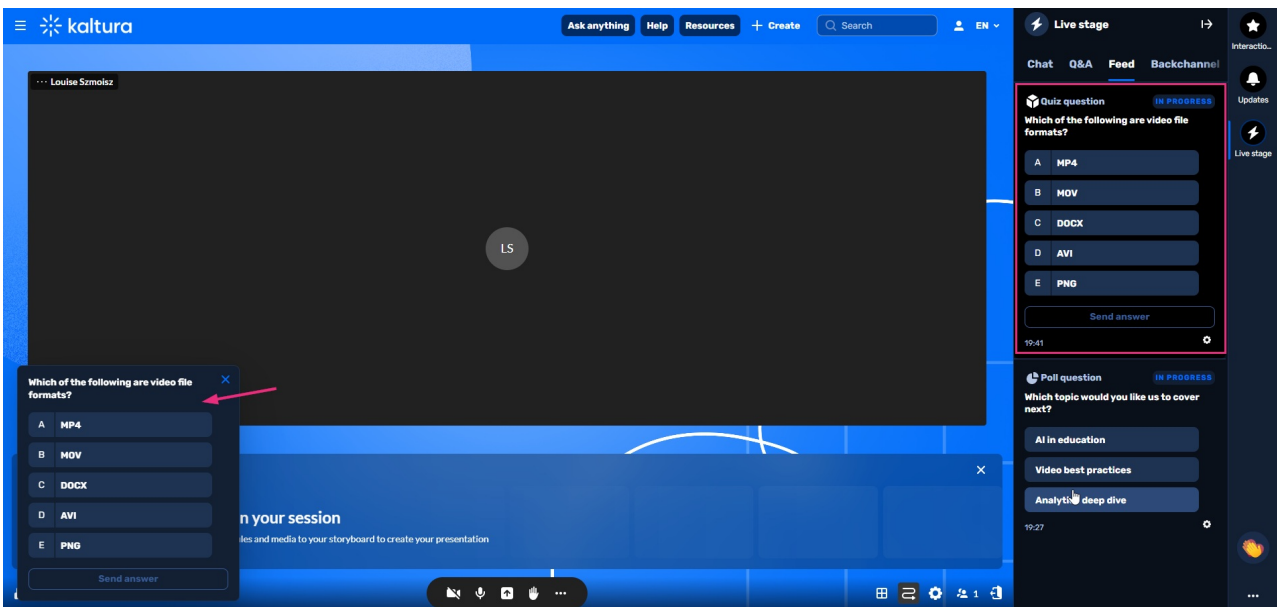
1. Click **Quiz question**.
2. Type your question (up to 300 chars) and answers (up to five total).
3. Click **+ Add answer** to add more. (To remove an answer, hover over the answer and click the **trashcan icon**.)



(Optional) Allow multiple correct answers by clicking the check mark next to each correct option. At least one must be correct.



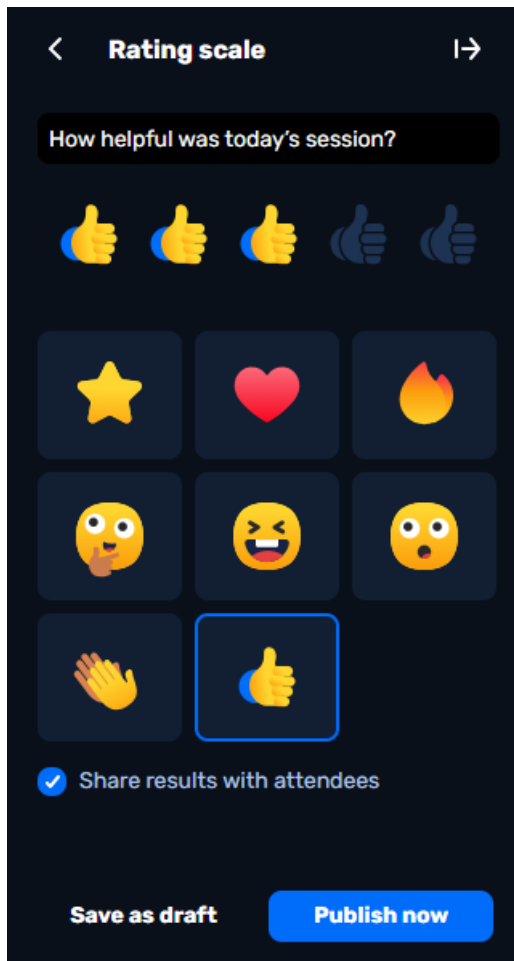
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Rating scale

1. Click **Rating scale**.
2. Replace the default text with your question or statement.

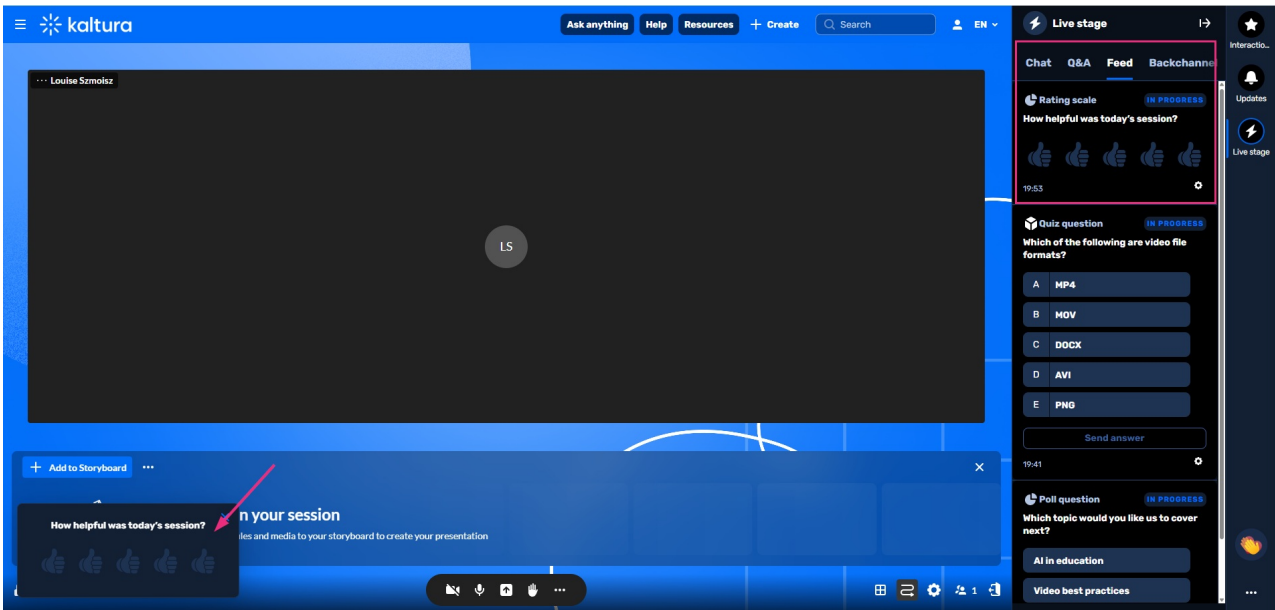
3. Choose your rating scale emoji.



4. Decide whether to share results with attendees.

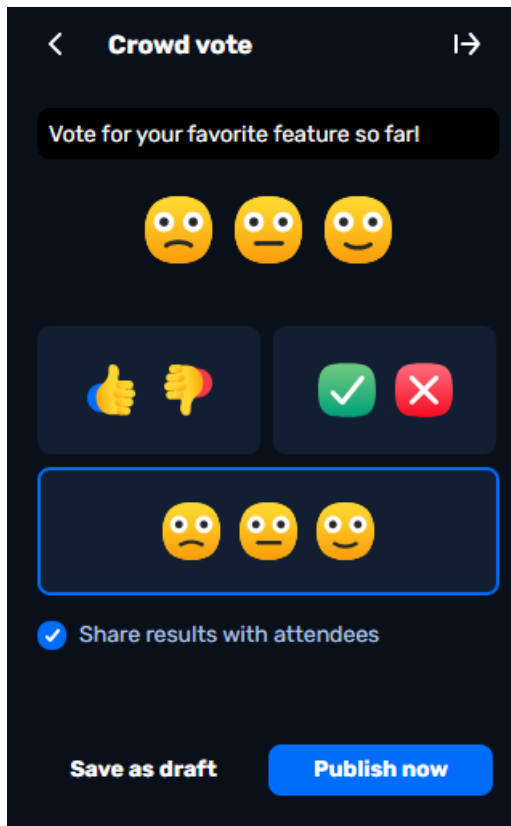
5. Choose **Save as draft** or **Publish Now**.

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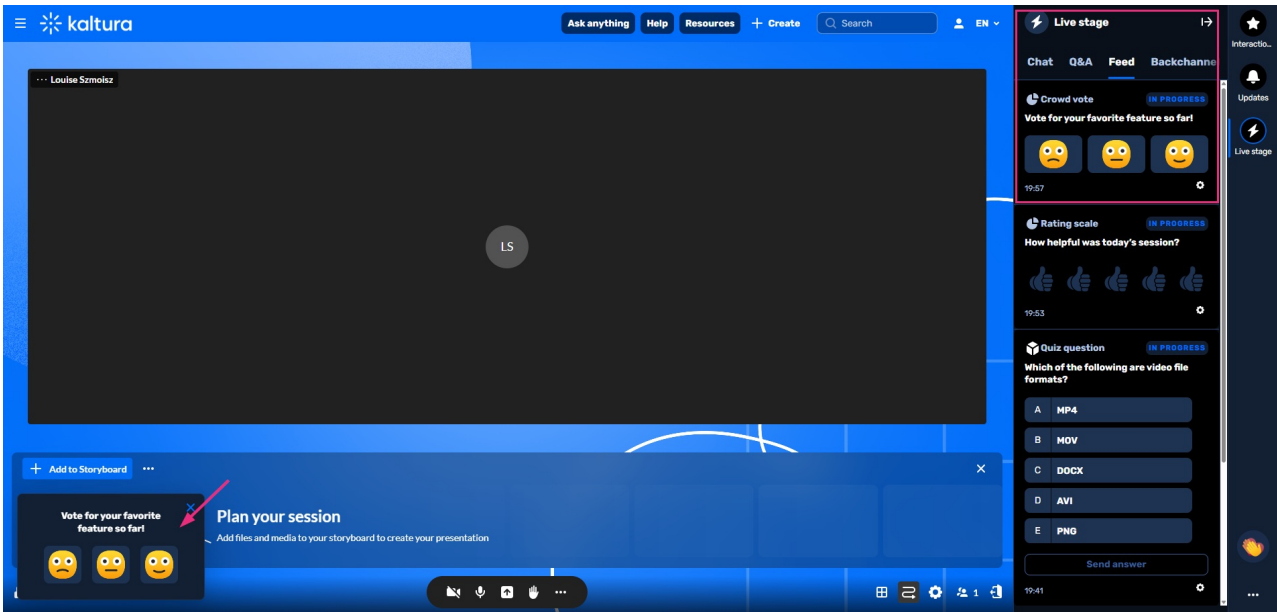
Crowd vote

1. Click **Crowd vote** to begin.
2. Replace the default text with your question or statement.
3. Choose your crowd vote emoji.



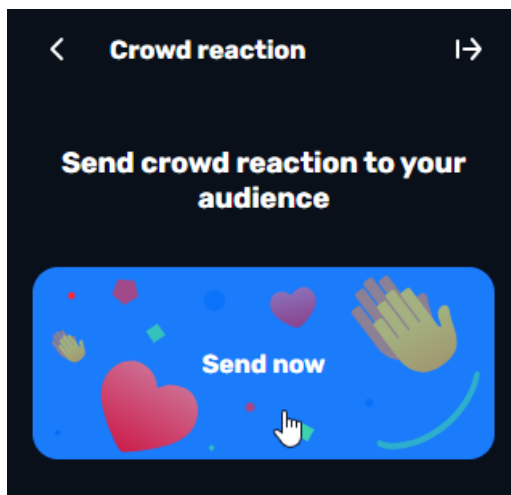
4. Decide whether to share results with attendees.
5. Choose **Save as draft** or **Publish Now**.

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Crowd reaction

1. Click **Crowd reaction**.
2. Hover over the desired crowd reaction to highlight it, and a **Send now** button will appear.



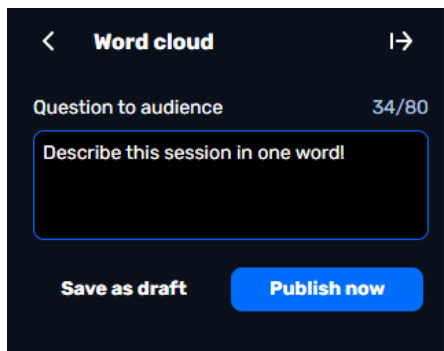
3. Click to send the crowd reaction.

Survey

See our article [Create and manage surveys in Kaltura Rooms](#) for full instructions.

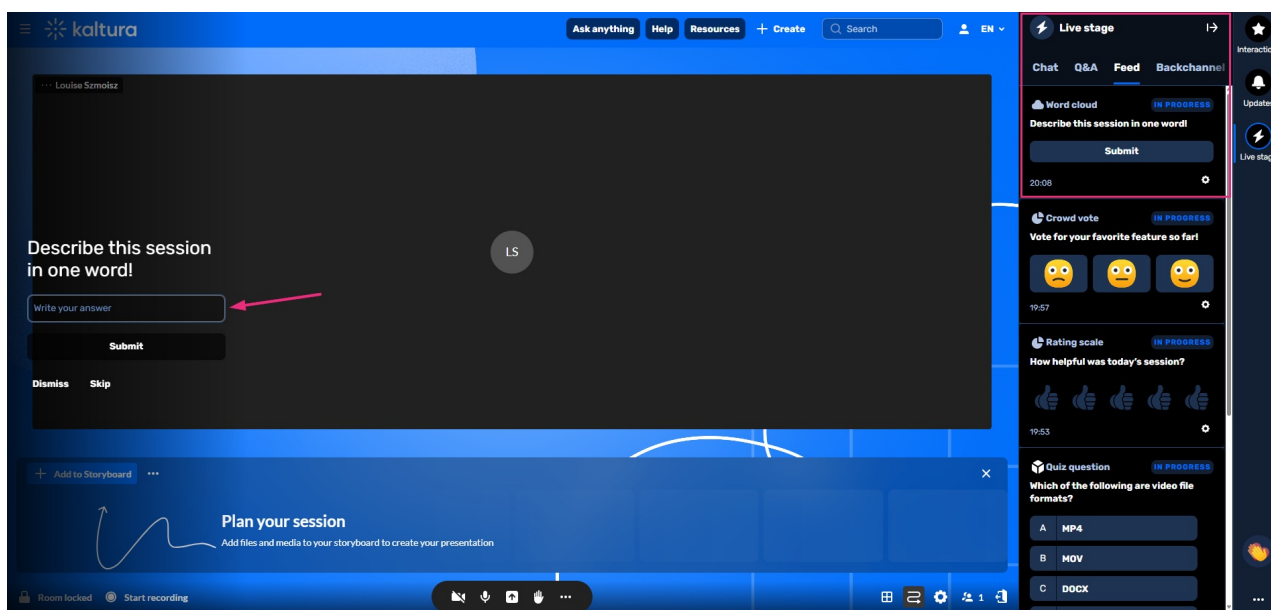
Word cloud

1. Click **Word cloud**.
2. Type your question in the **Question to audience** field (up to 80 char).

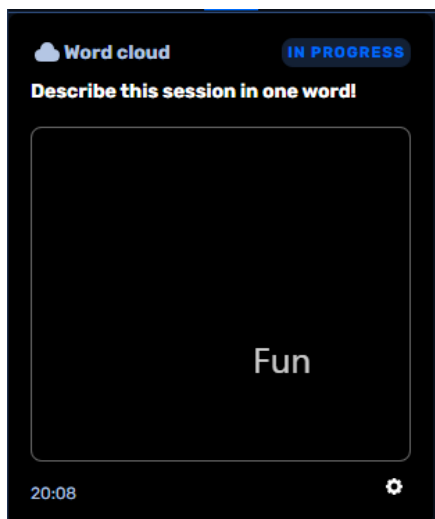


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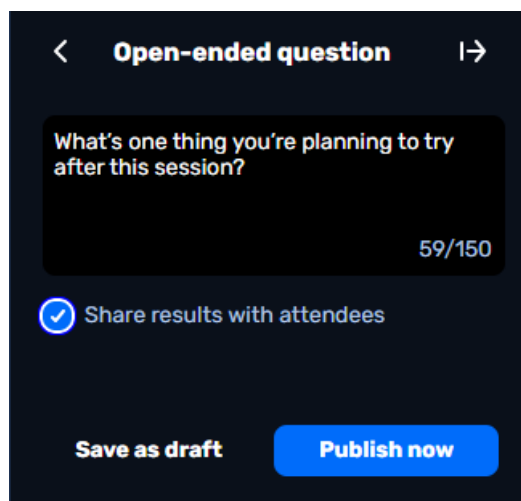


Once results are in, they are displayed to all in the **Feed** sub-tab of the **Live stage** tab.

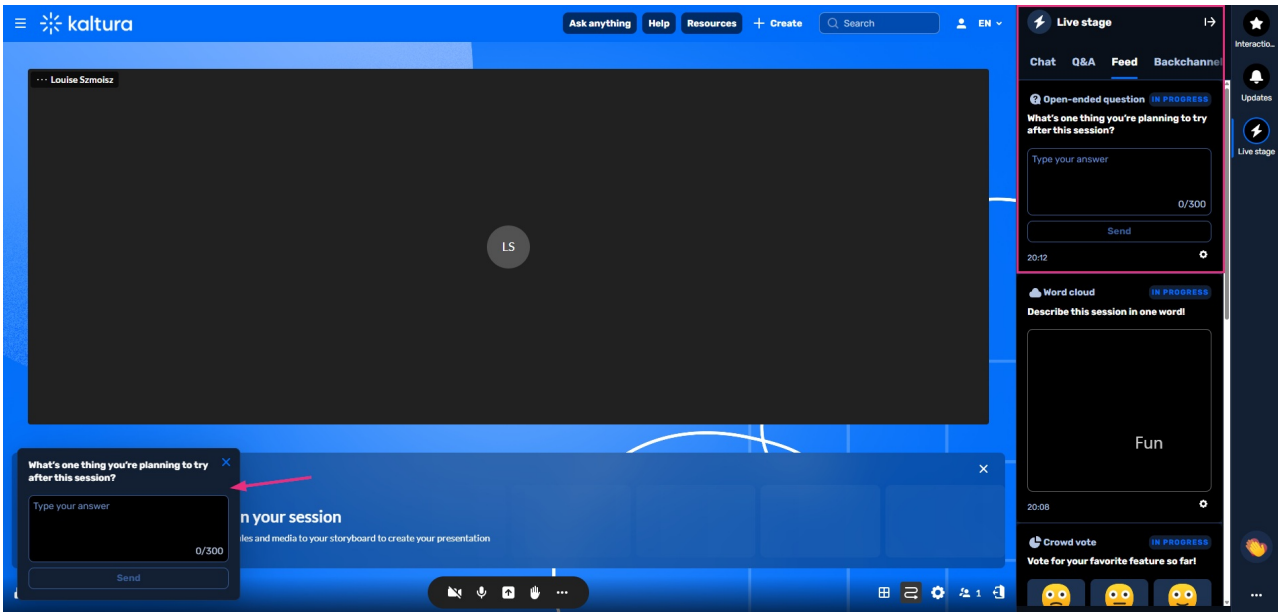


Open-ended question

1. Click **Open-ended question** to begin.
2. Type your question in the text field.
3. Decide whether to share results with attendees.

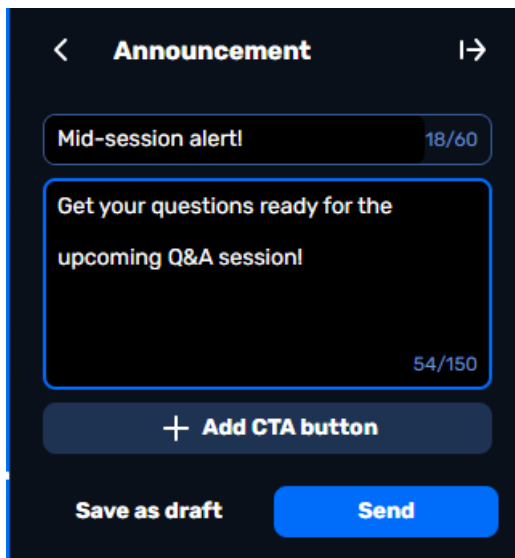


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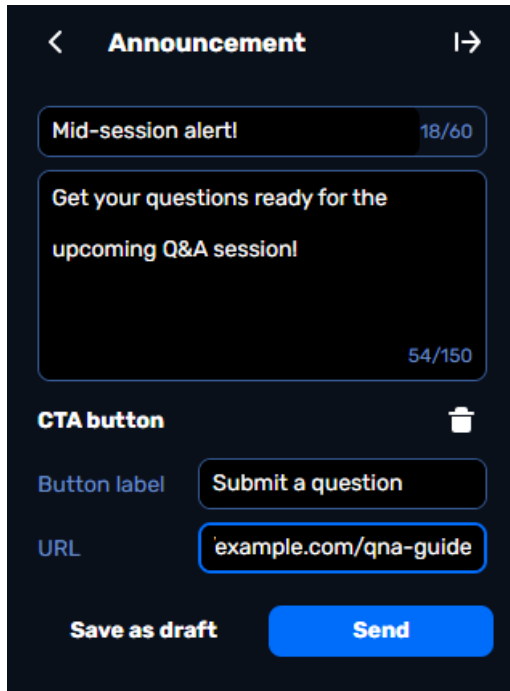
Announcement

1. Click **Announcement** to begin.
2. (Optional) Enter a **title** for your announcement.
3. Type your announcement text.

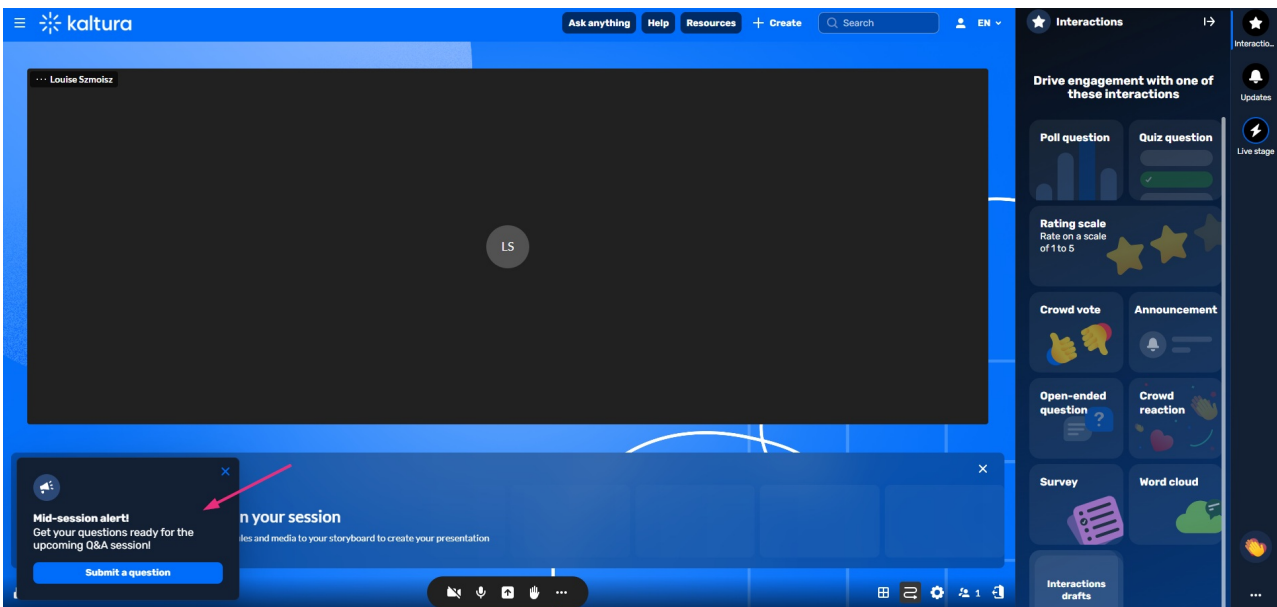


4. (Optional) Click + **Add CTA button** to include a call-to-action button.

Additional options display.

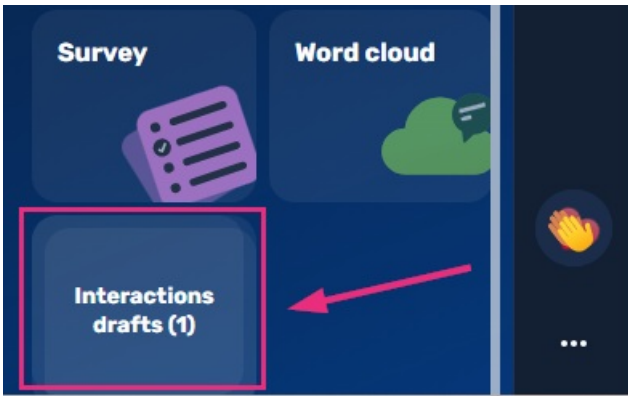


5. Enter a **label** for your CTA button and the URL users will be directed to when they click it. To remove the CTA, click the **trashcan icon**.
6. Choose **Save as draft** or **Publish Now**.
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Access saved drafts

When you save an interaction as a draft, it appears at the bottom of the engagement panel in **Interactions drafts**. You can return to it anytime to edit or publish.



Hover over a draft to display:

- **Trash can icon** - delete the draft
- **Pencil icon** - edit the draft
- **Publish now** - click to make it live

