

# Introduction to Class Genie

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 This article is designated for all users.

## About

**Class Genie** is an intelligent, AI-driven knowledge tool designed to help users quickly find relevant, accurate information from their organization's verified content. By simply asking a question, Genie provides structured responses in an intuitive flashcard format, including key takeaways, video clips, and follow-up suggestions to enhance learning and productivity.

Users can ask natural-language questions and receive structured answers in two formats:

- **Flashcards** that include key takeaways, video clips, images, or document excerpts
- **Text answers** that provide detailed, scrollable responses with links, lists, and summaries

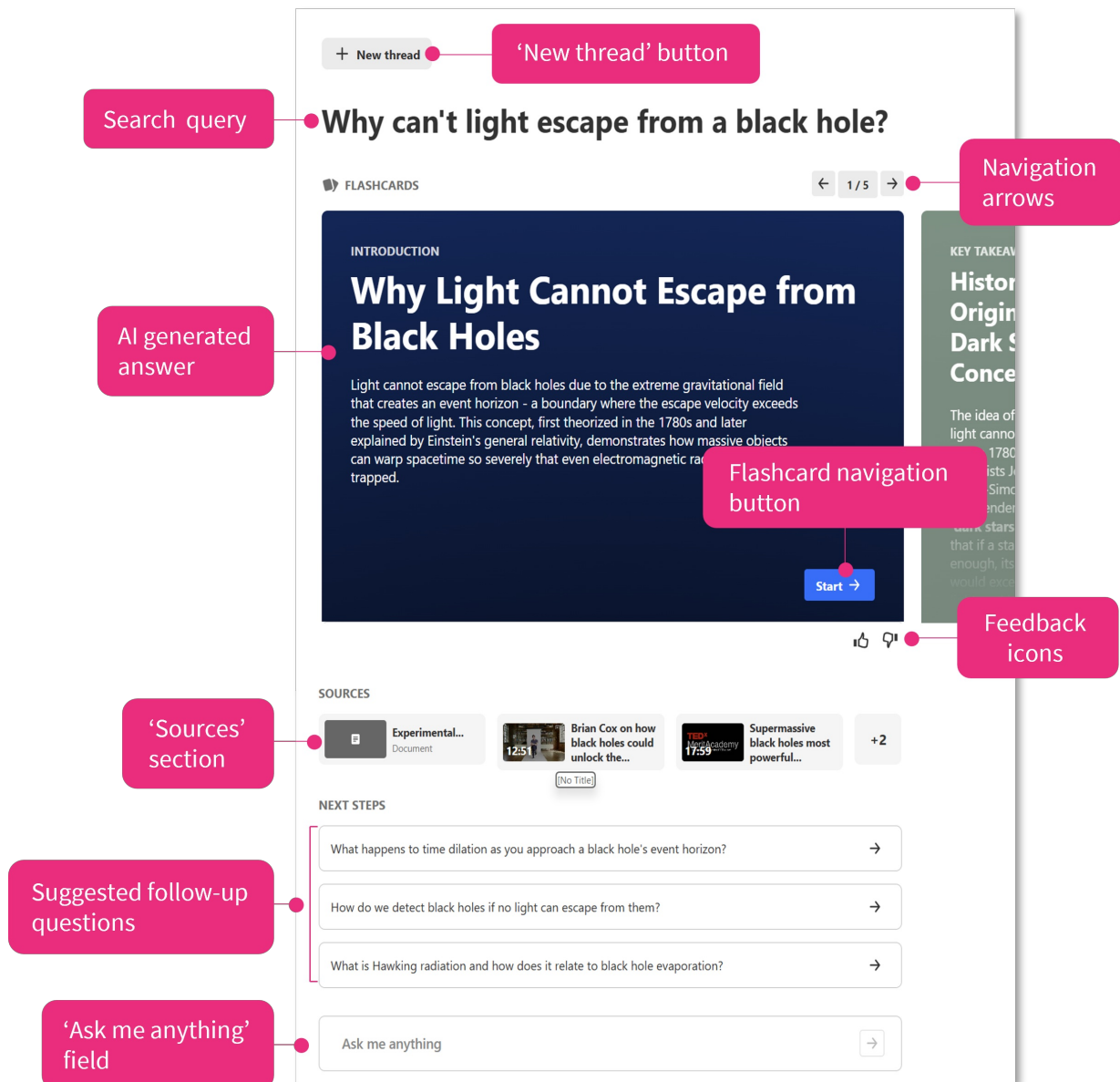
All responses are built from trusted sources like captioned videos, documents (PDF, DOCX, PPTX), and on-screen text (OCR). Genie respects user permissions, so each user only sees content they're allowed to access.

## Why use Genie?

- **Instant access to knowledge** – No more searching through endless documents; Genie delivers quick, structured responses in seconds.
- **Context-aware AI** – Answers are drawn only from trusted sources within your organization.
- **Interactive learning** – Engage with responses through video flashcards, related resources, and follow-up questions.
- **Enterprise security & compliance** – All data remains secure within your institution's systems.

Whether you are an end-user looking for quick answers or an admin managing Genie's setup and analytics, Class Genie helps streamline knowledge retrieval, making information more accessible and actionable.

## Key features



## Key features

- **'New Thread' button** – Click to start a new search from scratch.
- **Search query** – See your typed question displayed prominently at the top.
- **Navigation arrows** – Move between multiple flashcards if the answer spans more than one.
- **AI generated answer** – View responses as **flashcards** (as shown in the image above) with key takeaways and video clips (if available), or as structured **text** with summaries, steps, or tables, depending on your question.
- **Navigation button (flashcards)** – Click 'Start' to navigate to the next flashcard in the response set.
- **Thumbs up / down icons** – Rate Genie's response to improve accuracy.
- **'Sources' section** – See all the sources Genie used for building the answer.

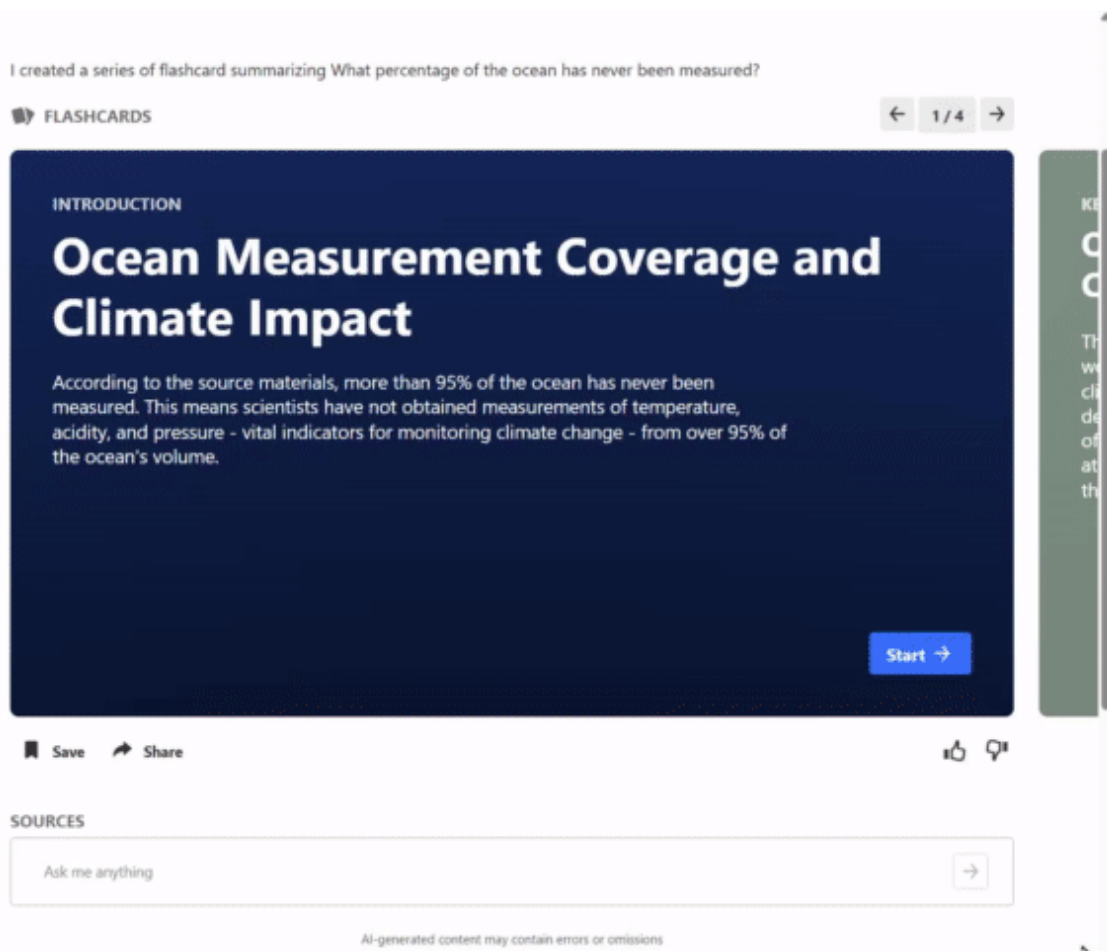
- **'Next Steps' section** – Get suggested follow-up questions.
- **'Ask Me Anything' field** – Refine your search or ask additional questions.

## How Genie works

Using Genie is simple. Just type a question into the **Ask anything** field, and Genie searches your institution's indexed content to generate a structured response. Results appear in either flashcard or text format, based on your question type.

Genie only pulls from content it has access to, including course materials hosted in your LMS, ensuring all responses are accurate, relevant, and aligned with your institution's knowledge base. It also respects user entitlements, so the same question may yield different results for different users based on their access permissions.

Its AI continuously improves based on user interactions and feedback, making responses smarter over time.



## Genie speaks your language

Genie automatically detects the language of your question and replies in the same language when possible. It draws from multilingual content, prioritizing your

institution's default language but using the most accurate sources available, even if they're in a different language.

## ¿Qué permisos se requieren para acceder a las colecciones de canales?

FLASHCARDS

← 1 / 5 →

INTRODUCTION

### Permisos para Acceder a las Colecciones de Canales

Los permisos para acceder a las colecciones de canales en Kaltura se configuran a nivel de página y pueden incluir roles aplicativos específicos, usuarios individuales, grupos, o acceso anónimo para invitados.

Start →

KEY TAKEAWAYS

#### Configurar Permisos para Acceder a las Colecciones de Canales

Los administradores pueden decidir cómo acceder a las colecciones de canales seleccionando roles aplicativos, desplegando grupos de usuarios, o páginas de acceso anónimo para invitados. La opción de acceso anónimo para invitados es la más segura.

SOURCES



How to Associate a Channel to a Channel...



How To Configure The Channel Collections...



How to setup users and permissions for...

+3

NEXT STEPS

¿Cómo se configuran los diferentes niveles de permisos para usuarios en un canal específico? →

¿Qué pasos debe seguir un administrador para habilitar el acceso de invitados a una colección de canales? →

¿Cuáles son las diferencias entre los roles de Channel contributor y Channel moderator? →

## Security and data privacy

Kaltura ensures that Genie operates within a secure, closed-circuit environment, meaning:

- **No external AI training** – Genie never learns from or shares your institution's data externally.
- **Role-based permissions** – Users only receive results from content they have access to.
- **Enterprise-grade security** – Genie complies with strict security standards, including ISO 27001, SOC 2 Type II, and GDPR.
- **Data encryption** – All interactions are protected through industry-leading encryption protocols.



Kaltura does not use customer data to train its AI models. To learn more, see [Kaltura's Artificial Intelligence Principles](#).

## How Genie is set up

Genie is configured at the organizational level and is set up by your Kaltura representative. Administrators work with Kaltura to define content access and permissions.

Once set up, end-users can access Genie directly through their LMS platform. Admins can monitor usage and review analytics to understand search trends and user engagement, helping to ensure Genie provides the most relevant responses.

See [Kaltura Genie - Admin guide](#) for more information.

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