

## Genie

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## + Click here to see the list of release notes

Genie release notes - November 23, 2025

Date released: November 23, 2025

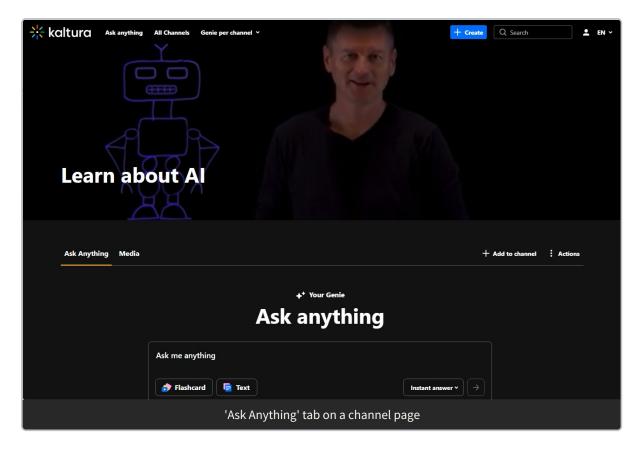
What's new?

## New Genie tab on channel and gallery pages

Genie now appears more prominently across galleries and channels in Video Portal, Events, and LMS Video. Gallery and channel owners can enable the new Genie tab, giving users quick access to Genie directly from these pages.

This enhancement is available through the Genieai module and works with both the latest and previous versions of Video Portal and LMS Video, whether Theming is enabled or not.





For more information, see our articles:

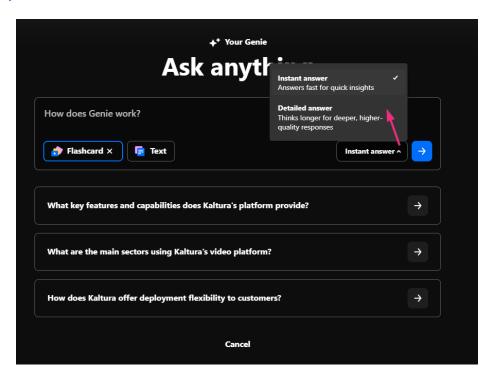
- Add Genie to specific channels
- Add Genie to specific galleries
- Add Genie to a specific media gallery

#### 'Instant answer' or 'Detailed answer' modes

Users can now choose how they want Genie to respond based on their time and needs:

- Instant answer Fast responses
- Detailed answer Richer, more in-depth responses





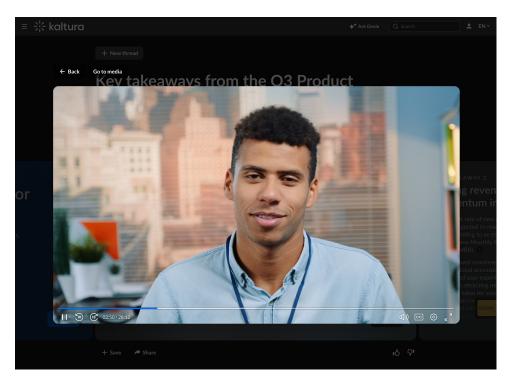
For more information, see our articles:

- Ask Work Genie a question
- Ask Class Genie a question

## Open full videos directly from Genie results

Users can now open the full source video directly from Genie's flashcard results. This enhancement provides a smoother experience by allowing users to expand from short clips or snapshot references to the complete video without leaving the Genie interface.





For more information, see our articles:

- Understand Work Genie's answers
- Understand Class Genie's answers

#### Genie release notes - November 9, 2025

Date released: November 9, 2025

#### What's new?

#### Genie search tool - Metadata is here!

With the new search tool, Genie now understands both content and metadata to deliver richer, more relevant insights.

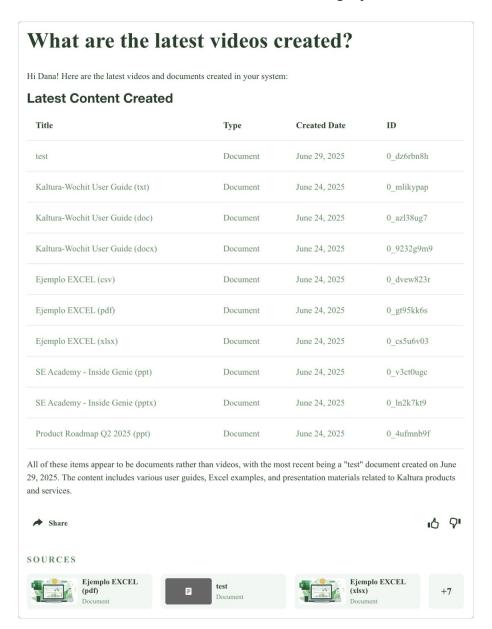
The new search tool is automatically integrated into Genie's capabilities, deepening its understanding of your organization's content, allowing it to interpret context more effectively and respond to a wider variety of questions with greater accuracy.

#### **Examples of questions Genie can now better answer**

- What are the latest videos created?
- Have there been any new videos in the past two weeks?
- Can you summarize the information in the videos uploaded yesterday?
- How many live events did we stream last year?



• Which videos are in the "All Hands" category?



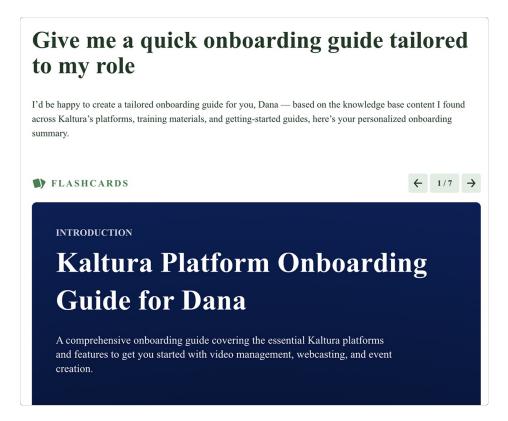
#### User-based personalization

For logged-in users, Genie will now be context-aware, leveraging user profile information such as name, title, company, bio, and more, depending on the customer configuration, to deliver more personalized and relevant results.

For example, Genie will be better at answering when a user asks -

- Give me a quick onboarding guide tailored to my role
- What is the most relevant content for my company?





#### Learn more in our Knowledge Center articles

- Introduction to Work Genie
- Understand Work Genie's answers
- Work Genie Admin guide

## Genie release notes - September 2025

**Date released: September 2025** 

#### What's new?

#### Improved sharing functionality

 The sharing functionality is back - and better than ever! When users share Genie's response, it now includes the **exact answer**, even from within a threaded conversation.

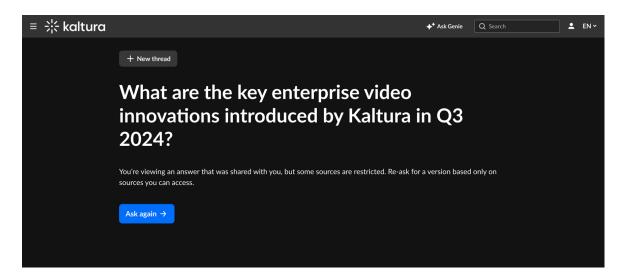




 Genie automatically rewrites the context of a follow-up question, so that the shared answer makes sense on its own. This ensures shared answers always make sense, even outside the original conversation.

#### Example:

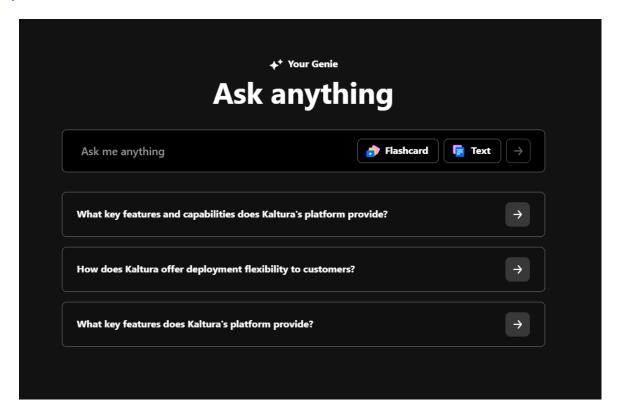
- First question: "What is Content Lab all about?"
- Follow-up: "Give me more info on quizzes."
- Genie rewrites it as: "Content Lab Al Quiz Generation Features and Workflow" to provide full context.
- When recipients of the shared link don't have access to one or more cited sources in the response, Genie will mention this restriction and offer to re-answer the same question using sources available to them.



#### Choose your answer format

New preset buttons let you choose answer formats without typing instructions. Want a table instead of flashcards? A quick summary instead of a full breakdown? Just click your preferred format and ask your question — Genie will know how to respond.





## Glossary & custom prompt (new capability)

We've heard your feedback: Genie needs to be aware of your special terms and use cases that are unique to your organization.

To address this, we're introducing Glossary and Custom Prompt configuration.



If you'd like this enabled in your production environment, please contact your Kaltura representative.

Our customers can provide us with:

- General instructions to insert in the custom prompt this can include overall style, tone and target audience specifications.
- A list of glossary items:
  - Terms internal organizational jargon, terminology, acronyms, etc. No need to include common knowledge terms.
  - Short descriptions a short description of each term to guide and enrich Genie's understanding

Genie will use this information to tailor responses with **customer-specific context**.

This gives organizations full control to make Genie smarter, more accurate, and



aligned with your internal language and workflows.

#### Learn more in our Knowledge Center articles:

- Introduction to Work Genie
- Ask Work Genie a question
- Understand Work Genie's answers

## Genie release notes - August 2025

**Date released: August 2025** 

#### What's new?

Genie got smarter: Next-level question analysis

Genie will deliver faster, more intelligent responses with enhanced question analysis for greater accuracy. Behind the scenes, Genie now better understands the nuance and intent of your questions, leading to more relevant and precise answers.

#### New formats added: Tables and full-text responses

Beyond flashcards, Genie can now provide full-text answers when appropriate. These responses can include titles, bullet points, paragraphs, and even tables! Genie will automatically select the optimal response format based on what works best for each question.



## Can you make a table comparing Amazon and Alibaba?

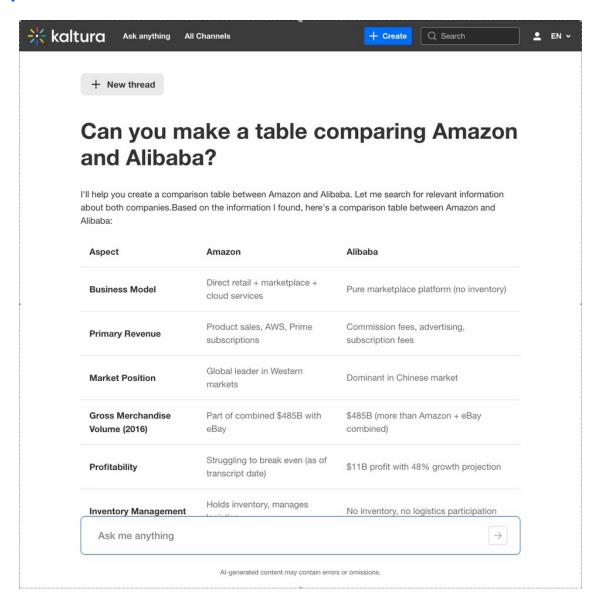
I'll help you create a comparison table between Amazon and Alibaba. Let me search for relevant information about both companies. Based on the information I found, here's a comparison table between Amazon and Alibaba: Aspect Amazon Alibaba Direct retail + marketplace + Pure marketplace platform (no Business Model cloud services inventory) Product sales, AWS, Prime Commission fees, advertising, Primary Revenue subscriptions Global presence, strong in Market Focus Dominant in China, expanding globally US/Europe No inventory, facilitates transactions Inventory Management logistics Gross Merchandise Part of combined \$485B with \$485B (more than Amazon + eBay Volume (2016) eBay combined) Struggling to break even (as of Profitability \$11B profit with 48% growth projection data period) Taobao (C2C), Tmall (B2C), **Key Platforms** Amazon.com, AWS, Prime Payment System Amazon Pay Alipay (PayPal equivalent) Ask me anything

Al-generated content may contain errors or omissions

### Genie got conversational: Threaded experience

You can now ask Genie follow-up questions, and it will build on previous answers within the same thread. This conversational approach enables more iterative dialogue and improves the relevance and accuracy of responses.





## Genie speaks your language: Multi-lingual support

Moving beyond English-only responses, Genie will now automatically detect and respond in the language you're asking your question in. The system can draw from multilingual content sources, defaulting to your preferred language but using the most accurate available content regardless of language.



# ¿Qué permisos se requieren para acceder a las colecciones de canales?



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System interface language switching (UI elements, buttons, error messages) via dropdown is coming soon!

Learn more in our Knowledge Center article Introduction to Genie.

## Genie release notes - July 2025

Date Released: July 2025

What's new?

OCR support



Genie now leverages <u>OCR</u> (Optical Character Recognition) technology to extract text from videos, expanding the range of content Genie can recognize and analyze, while enhancing its knowledge on existing content.

#### When to use it:

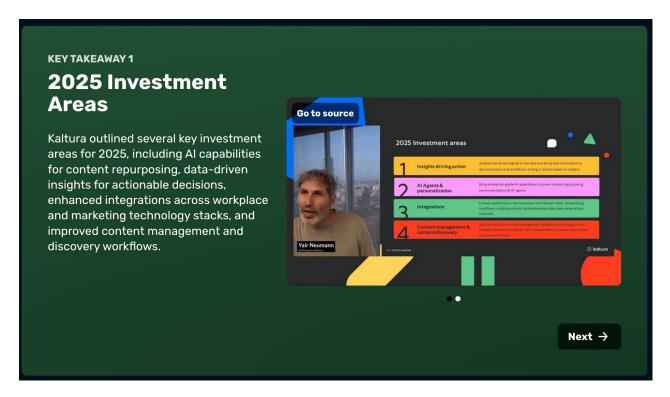
OCR is particularly helpful for videos featuring speakers with presentation slides, classroom recordings showing whiteboards, or any videos with visible on-screen text.

#### How it works:

- 1. OCR must be enabled in the Genie configuration for specific Genie IDs.
- 2. Videos must have OCR metadata, which is generated by ordering a REACH task.
- 3. Once processed, the OCR data is automatically added to Genie's database.

#### What it looks like:

Information from OCR text is integrated in the flashcard summary. If a specific OCR output is relevant, a thumbnail image will be shown with a link to the source entry, which will also appear in the sources list.



See Kaltura Genie - Admin guide for more information.

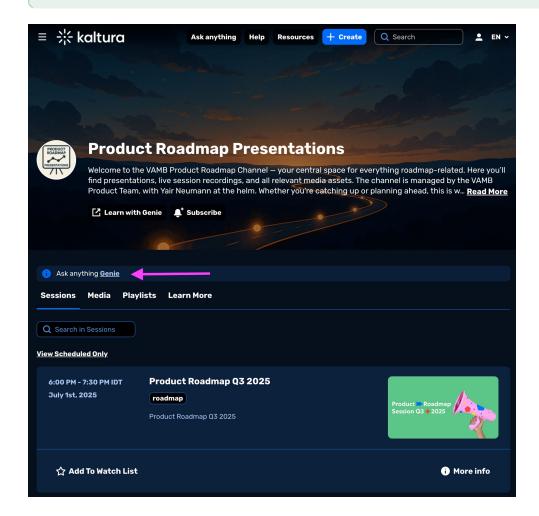
#### Channel-specific Genie

Admins can now enable Genie at the **channel level** for more contextual answers.



- Choose to enable it for all channels or specific ones.
- A banner on the channel page will link to the channel-specific Genie experience.
- Suggested questions are tailored to match the channel's content

The channel-specific Genie is available in both the legacy and new Video Portal versions.



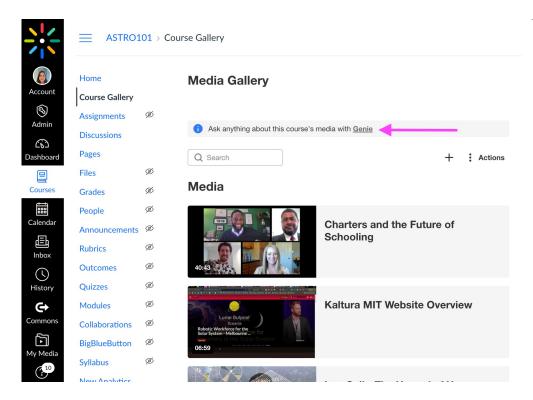
See Kaltura Genie - Admin guide for more information.

#### Class Genie

Similar to channel-based Genie, Class Genie can now be configured per course.

- Admins can choose to enable it for all courses or specific ones in an LMS Video instance.
- Context can include just the Media Gallery or also subcategories for embedded course content.





See Class Genie - Admin guide for more information.

#### Genie on public Video Portal environments

Genie is now available to unauthenticated users in public Video Portal instances. You can enable it via the Configuration Management page in the Genie module. (This option is only available on public Video Portal environments.)



See Kaltura Genie - Admin guide for more information.