Kaltura Genies

Last Modified on 07/12/2026 2:18 pm IDT

Click here to see the list of release notes

Kaltura Genies release notes - June 14, 2026

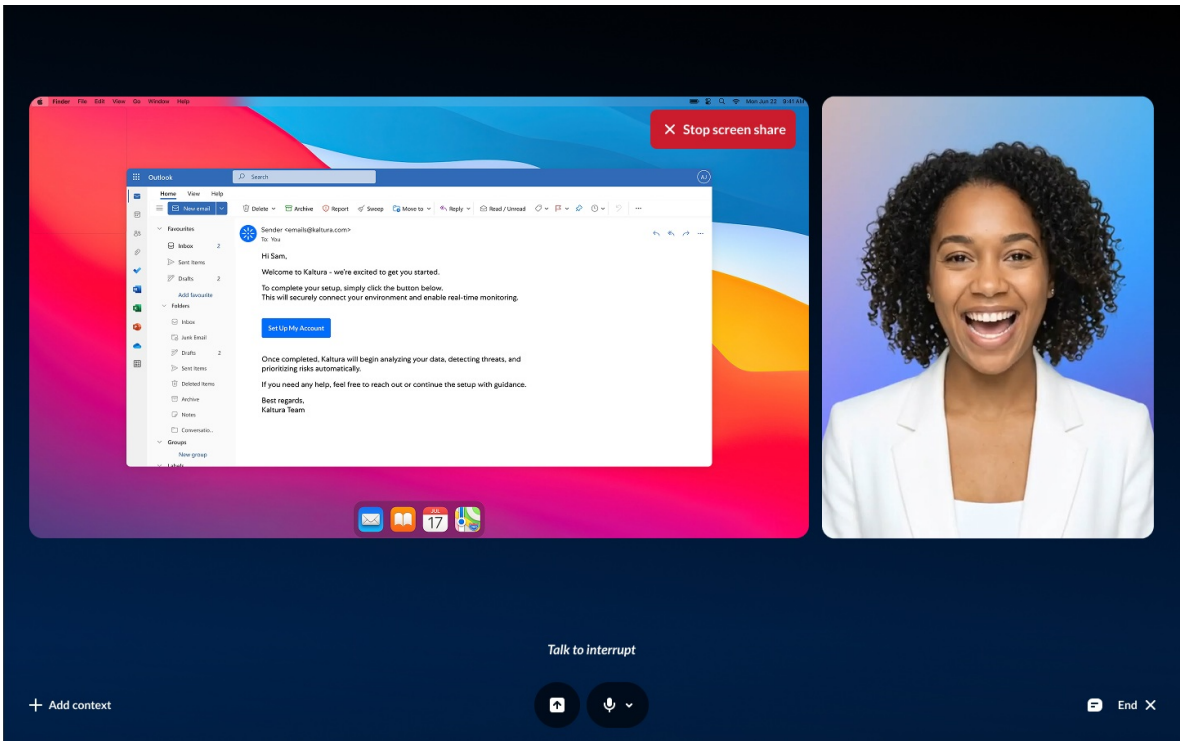
Date released: June 14, 2026

What's new

Share screen during avatar conversations

When enabled, users can now share their screen during their conversation with an avatar.

Once the avatar sees the user's screen, it can provide more relevant guidance, explanations, and assistance based on the context being shared.



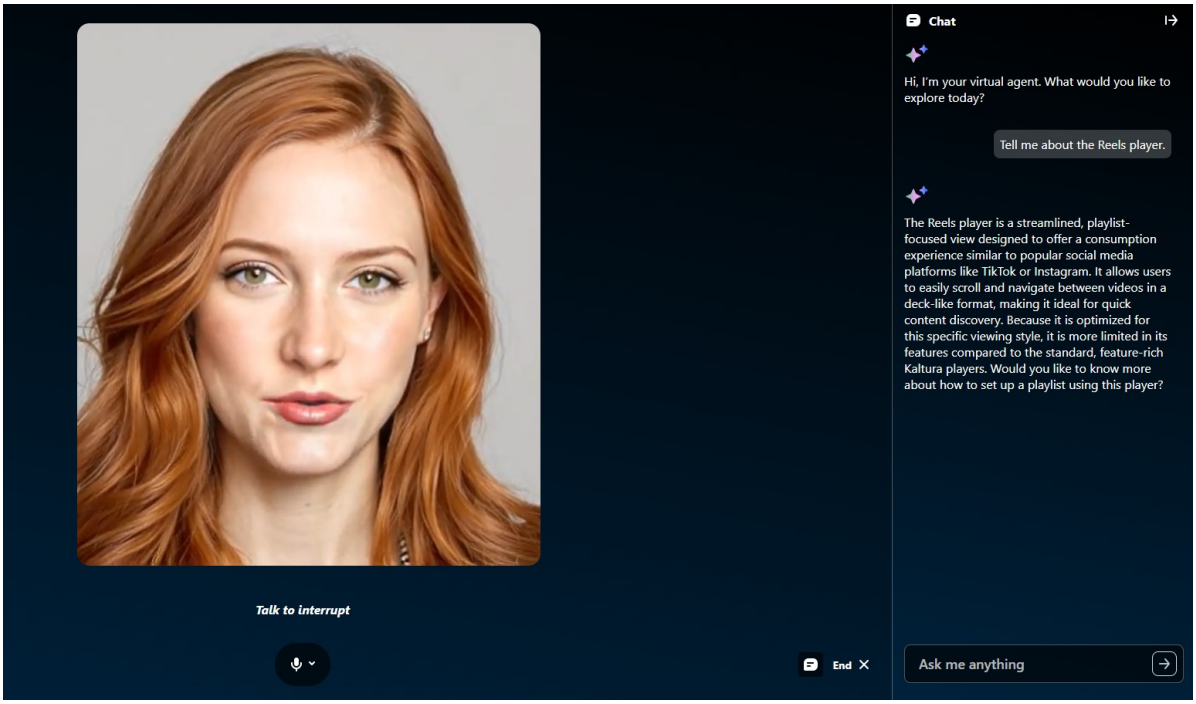
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Open chat panel during avatar conversations

Users can open a chat panel during an avatar conversation to view the transcript of that conversation in a familiar messaging-style interface.

The panel supports both voice and text interactions within the same conversation. Users can read the avatar's spoken responses and send text messages directly to the avatar, making it easy to switch between speaking and typing as needed.

This creates a more flexible and accessible experience while maintaining a single, continuous conversation thread.



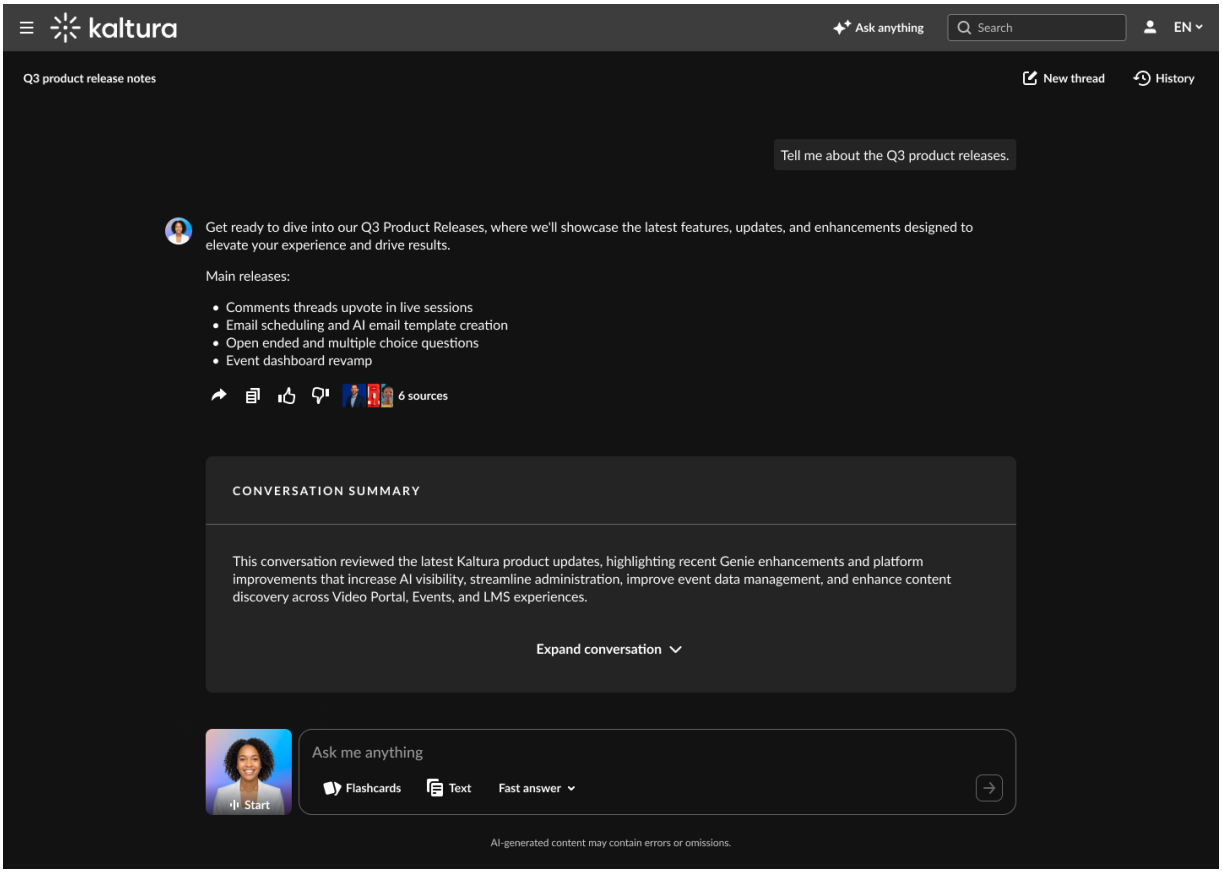
View conversation summary

When a user ends a conversation with an Agentic Avatar, a conversation summary is automatically added to the conversation thread.

This summary highlights the key topics, insights, and actions discussed during the session, making it easy for users to quickly review the conversation.

Users can also expand the summary to access the full conversation transcript and review all interaction details. They can revisit previous conversations, track outputs, and continue the conversation with complete context.

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For more information, see Ask an Agentic Avatar questions about your content.

Kaltura Genies release notes - April 30, 2026

Date released: April 30, 2026

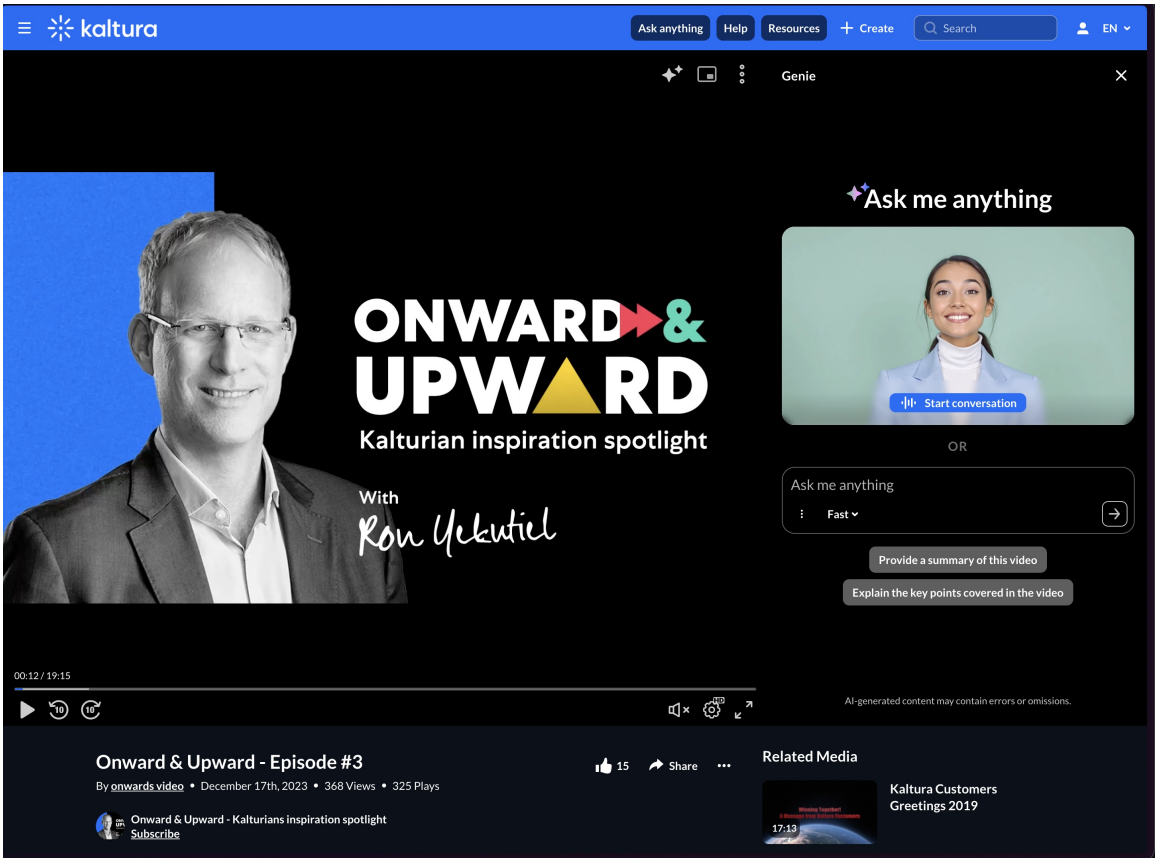
What's new

Single-video Agentic Avatars

Until now, single-video Genie allowed users to ask text-based questions and get text-based responses about a specific video. As part of our move to conversational agents that include both text-based and avatar conversations, users can now also have Agentic Avatar conversations about a specific video.

This applies across all contexts - global, channel, and gallery - within Content Hubs, LMS Extensions and Events.

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For more information, see Ask an Agentic Avatar questions about a single video.

Kaltura Genies release notes - April 19, 2026

Date released: April 19, 2026

What's new

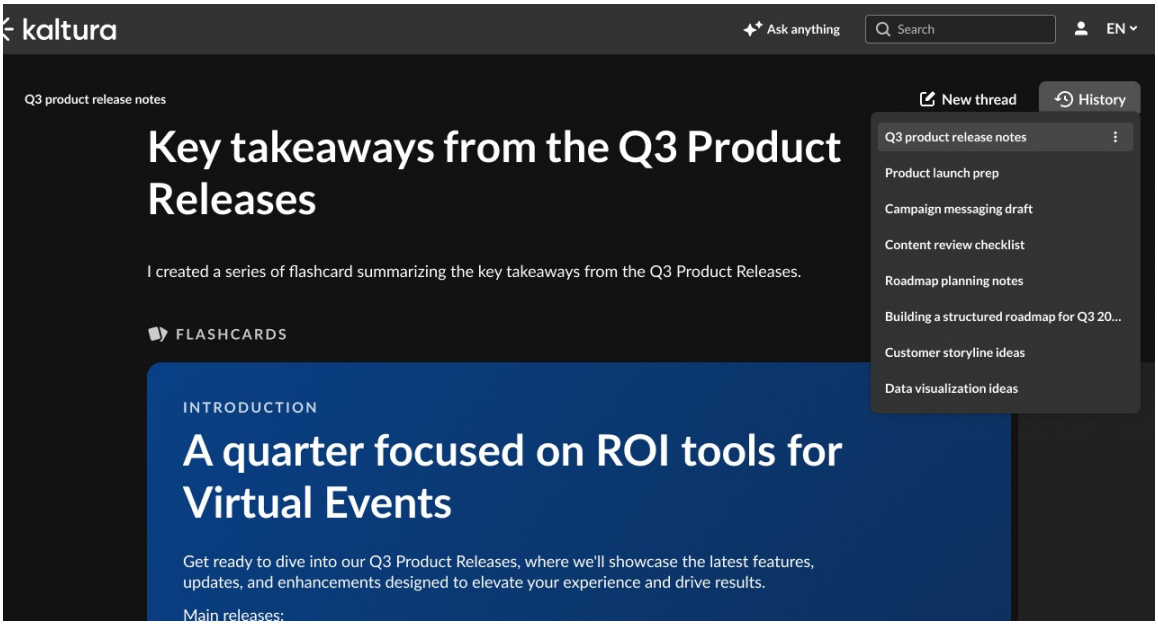
Continue conversations with full history

Authenticated users can now return to previous conversation threads with Agentic Avatars and Genie (text-based), and continue them seamlessly.

Our conversational agents retain context within each thread, so follow-up questions build on earlier interactions and users can pick up where they left off.

This applies across all contexts - global, channel, gallery and single video - within Content Hubs, LMS Extensions and Events.

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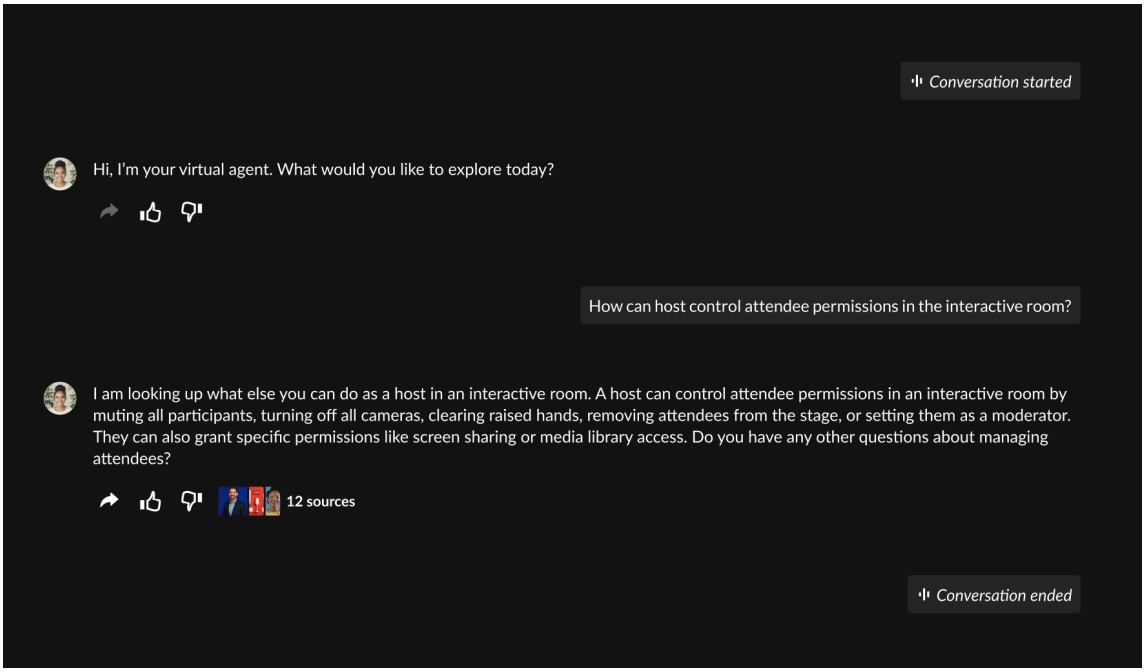


For more information, see View and manage your Genie conversation history.

Agentic Avatars cite sources and understand user context

When a conversation with the Agentic Avatar ends, it appears in the thread, along with the sources for each response. Users can review past interactions, share responses, and provide feedback directly within the conversation.

The Agentic Avatar can also use available user context (such as name and role) to provide more personalized responses.

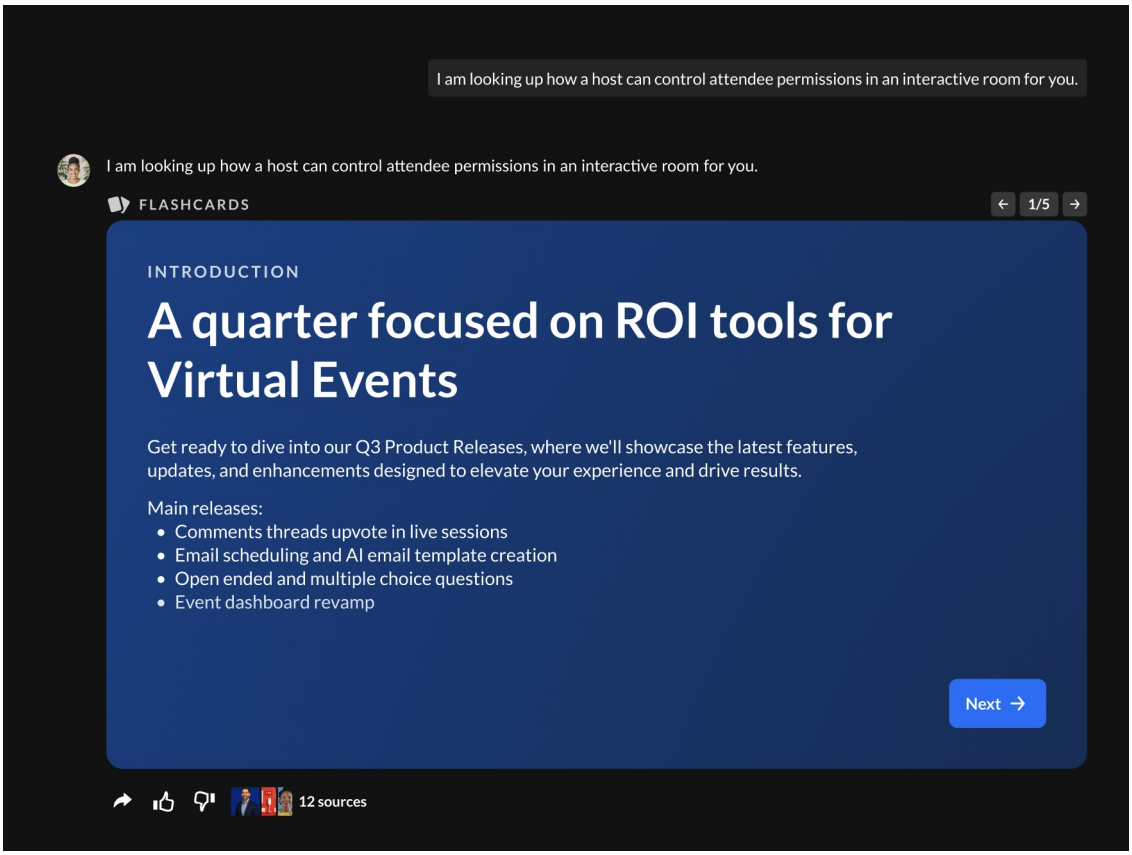


For more information, see Understand Genie's answers.

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New thread design

We’ve updated the thread design to deliver a more consistent, streamlined experience that feels natural and conversational, like a messaging interface.



For more information about Genie, visit Introduction to Kaltura Genies.

Kaltura Genies release notes - February 22, 2026

Date released: February 22, 2026

What's new

Agentic Avatars powered by Genie

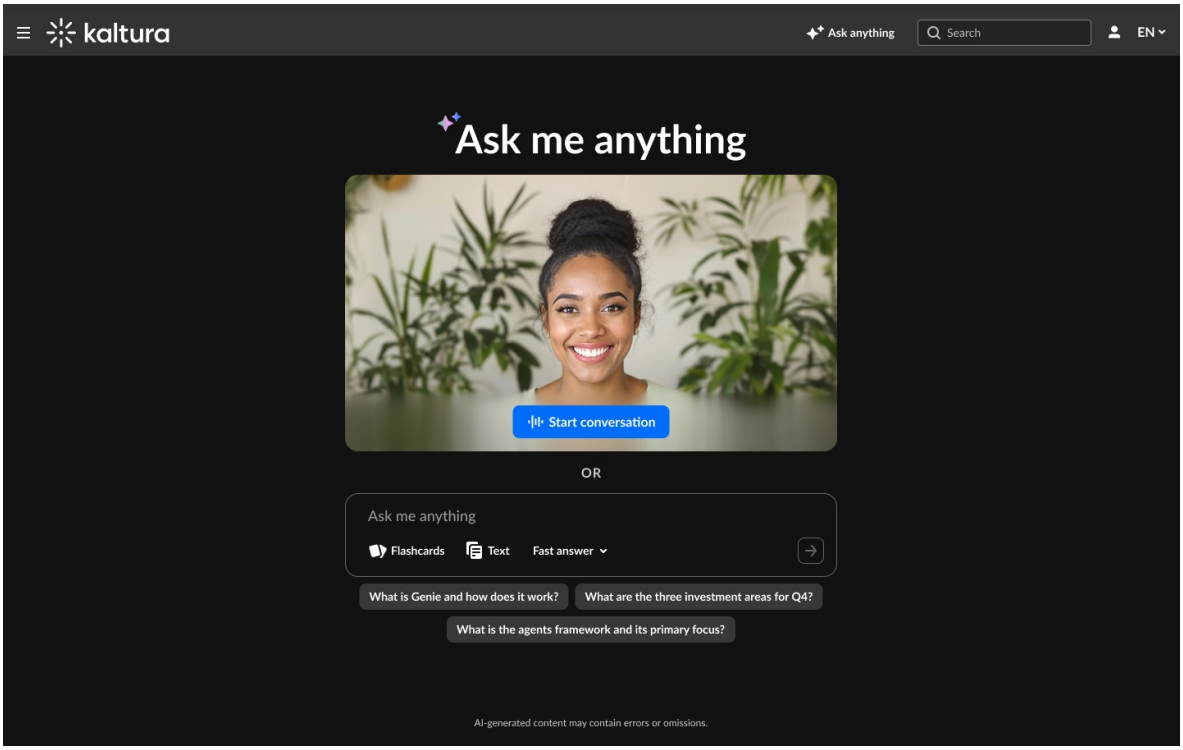
Genie, the context-aware brain that is based on the organization’s knowledge is now being merged into our Agentic Avatars. Users can start an “Ask me anything” conversation with an agent in legacy Video Portal, LMS Video, and Kaltura Event sites, and Genie-powered Agentic Avatars can now be embedded in external websites.

Agentic Avatars are available as part of your Genie configuration. **To enable this**

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feature, contact your Kaltura representative.

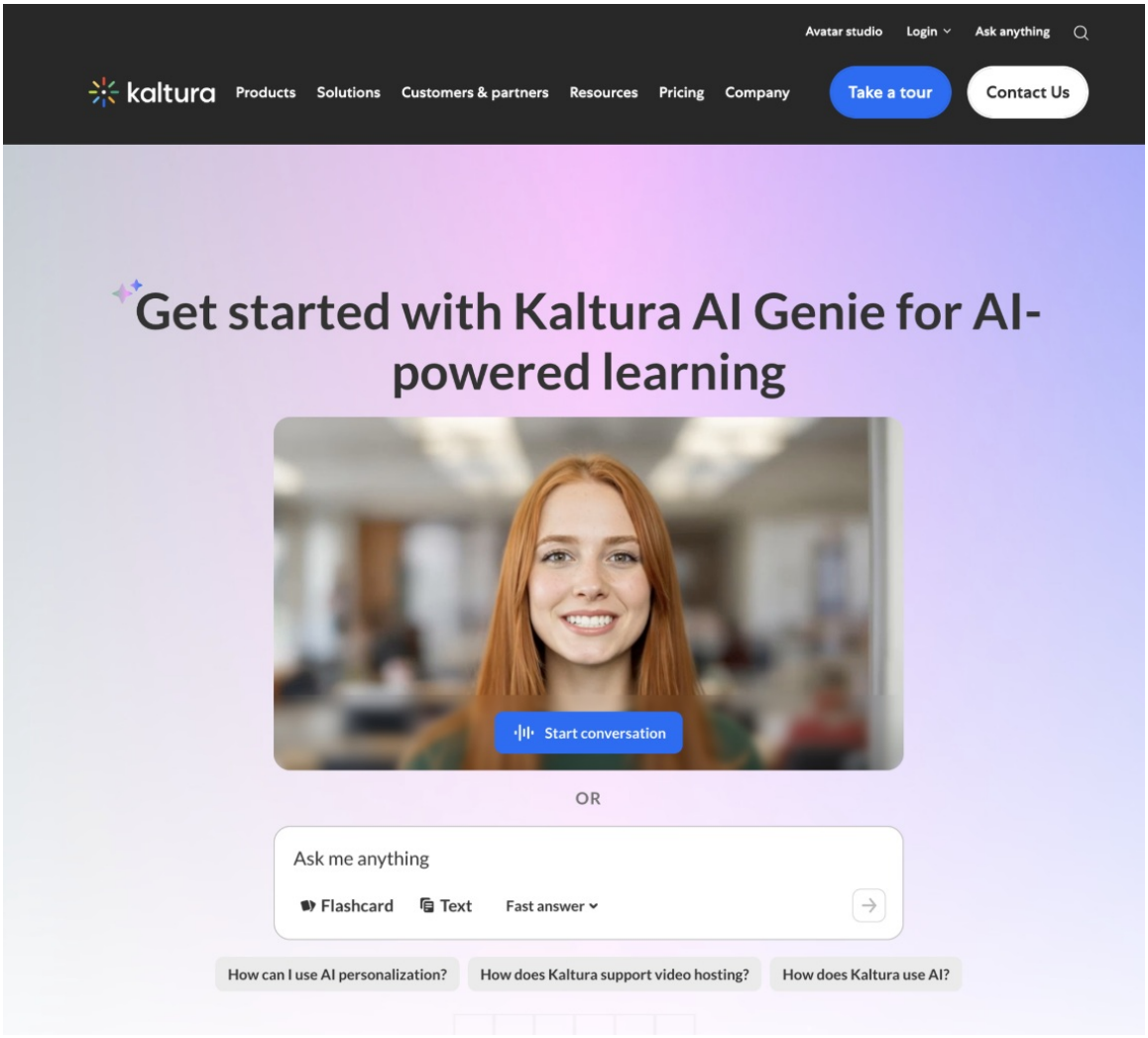
Once enabled, users can start live avatar conversations using the same trusted content as text-based Genie.



Custom conversation page in external websites

In the embedded experience for external websites, you can now customize the 'conversation with agent' page, changing the background image, title, and up to three presets where the user left off within each context.

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Check out a live example on our website.

To learn more, contact your **Kaltura Representative**.

For more information about Genie, visit Introduction to Genie.

Kaltura Genies release notes - December 7, 2025

Date released: December 7, 2025

What's new

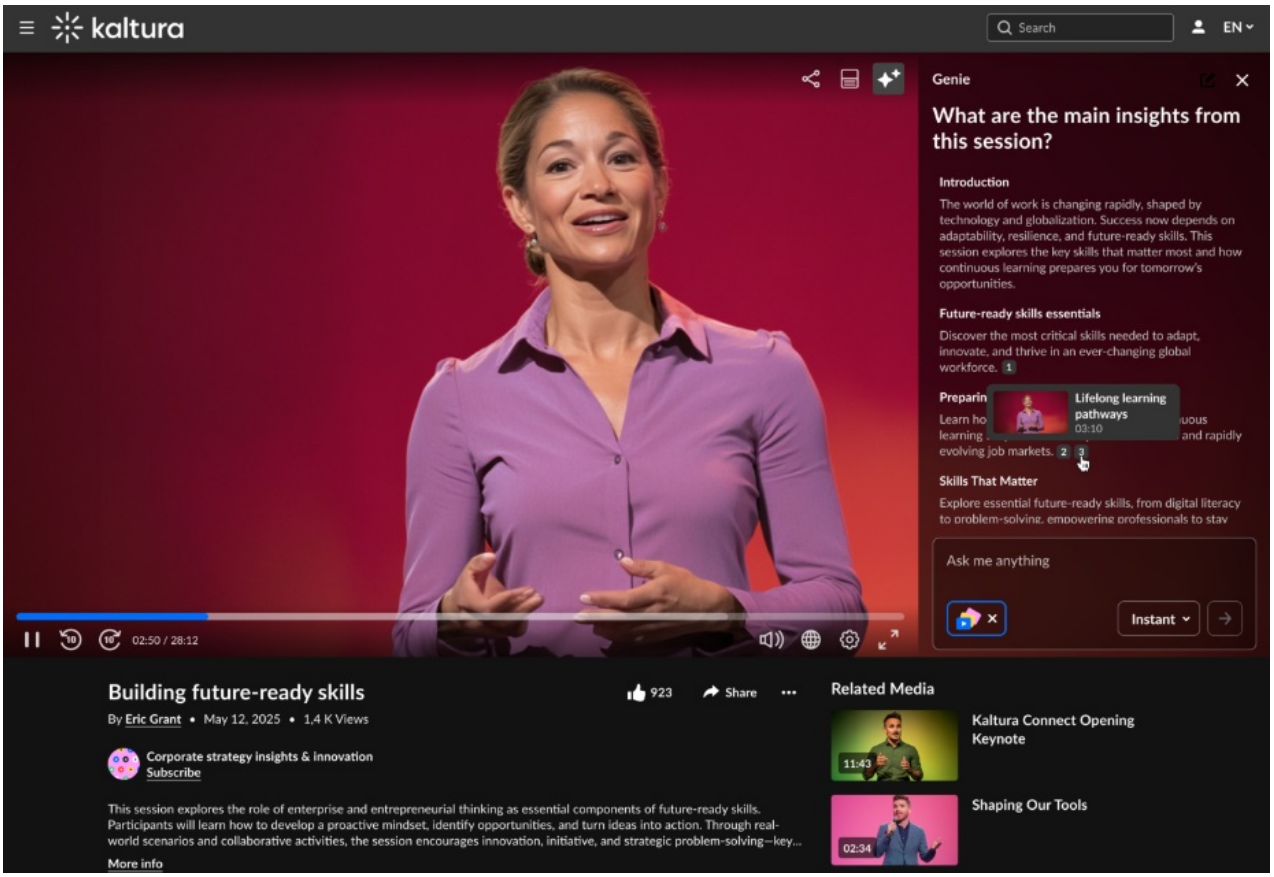
Single-video Genie

Genie will now be available right where users spend most of their time - watching videos!

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When a user with Genie access watches a video, a new Genie panel will appear, allowing them to ask Genie questions based on that specific video.

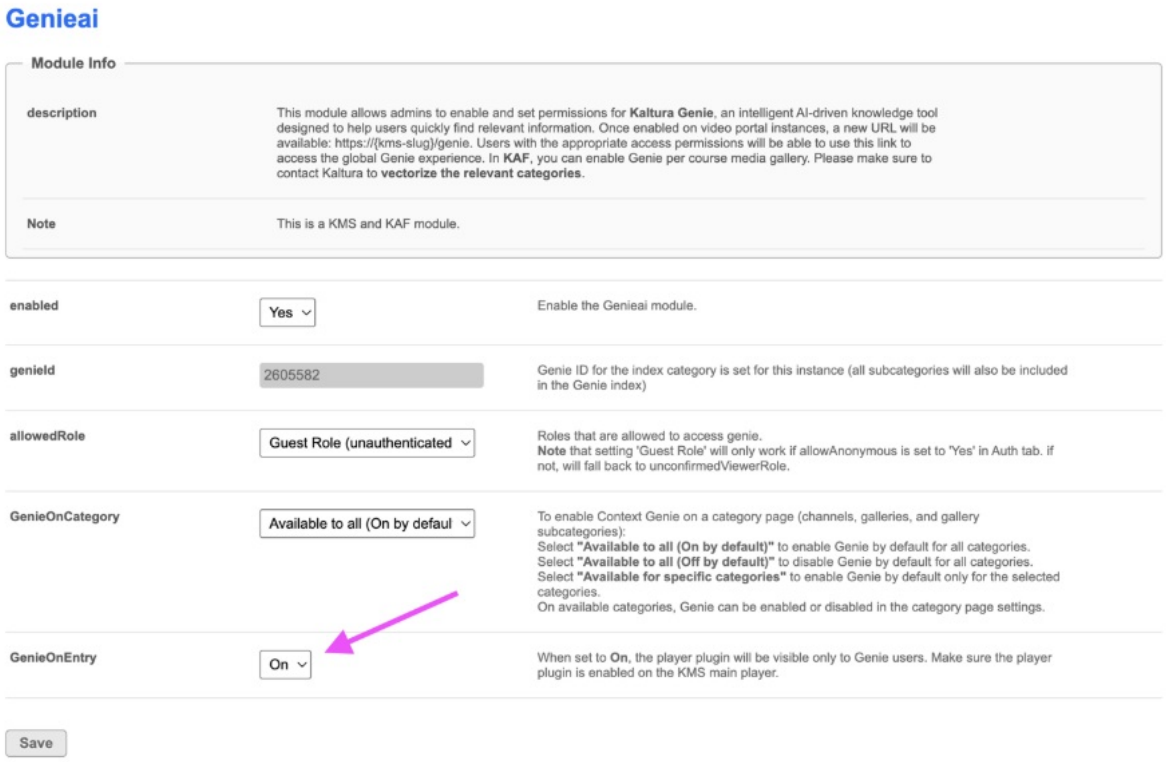
Genie can respond in text or flashcard format, depending on the user's request and needs. The flashcard experience will include a text summary with clickable links that jump directly to the relevant time in the video.



How to configure it:

1. Go to the Genieai module in the Configuration Management console and set **Genie on entry** to 'On' (this is the default).
2. Add the Genie plugin to the main legacy Video Portal player.

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For more information, see Ask Genie questions about your video.

Kaltura Genies release notes - November 23, 2025

Date released: November 23, 2025

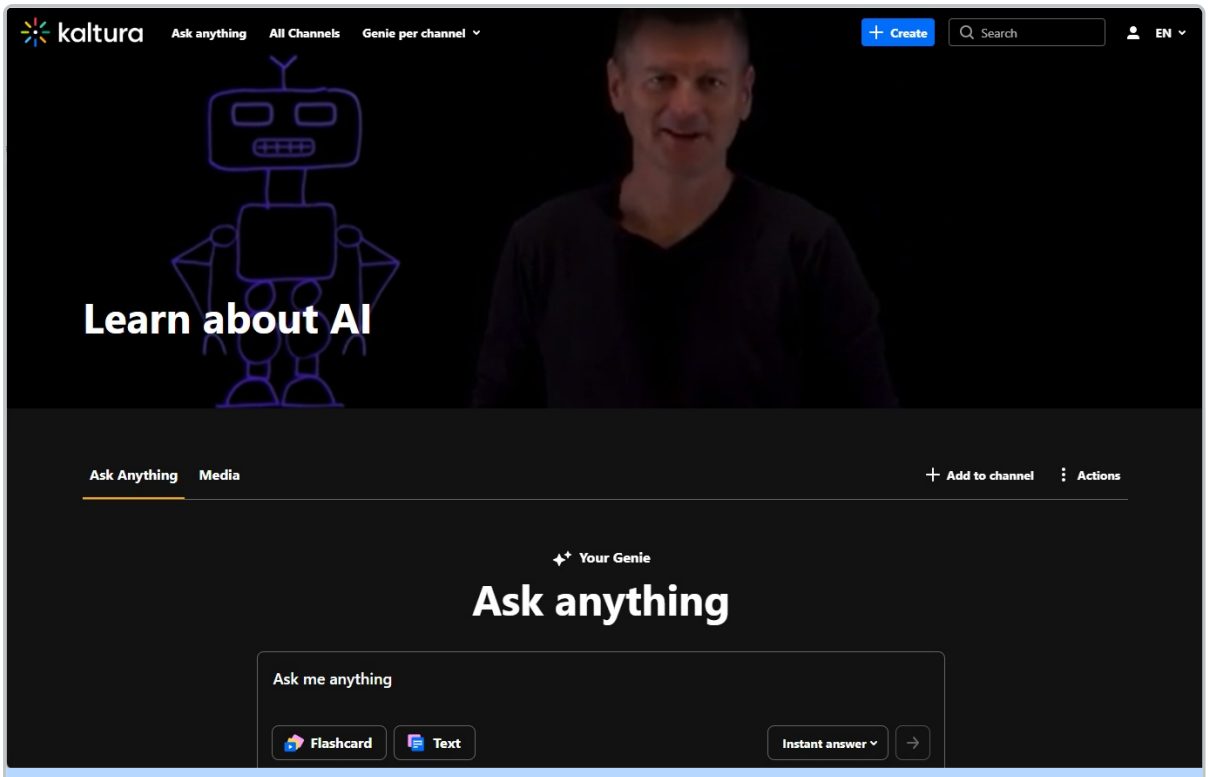
What's new?

New Genie tab on channel and gallery pages

Genie now appears more prominently across galleries and channels in legacy Video Portal, Events, and LMS Video. Gallery and channel owners can enable the new Genie tab, giving users quick access to Genie directly from these pages.

This enhancement is available through the Genieai module and works with both the latest and previous versions of legacy Video Portal and LMS Video, whether Theming is enabled or not.

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'Ask Anything' tab on a channel page

For more information, see our articles:

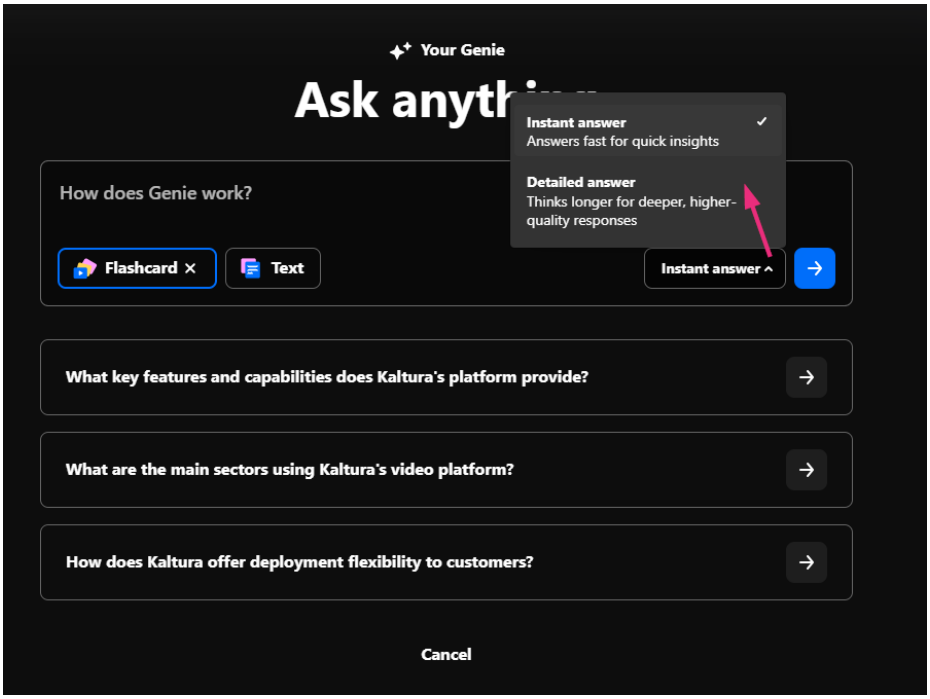
- Add Genie to specific channels
- Add Genie to specific galleries
- Add Genie to a specific media gallery

'Instant answer' or 'Detailed answer' modes

Users can now choose how they want Genie to respond based on their time and needs:

- **Instant answer** – Fast responses
- **Detailed answer** – Richer, more in-depth responses

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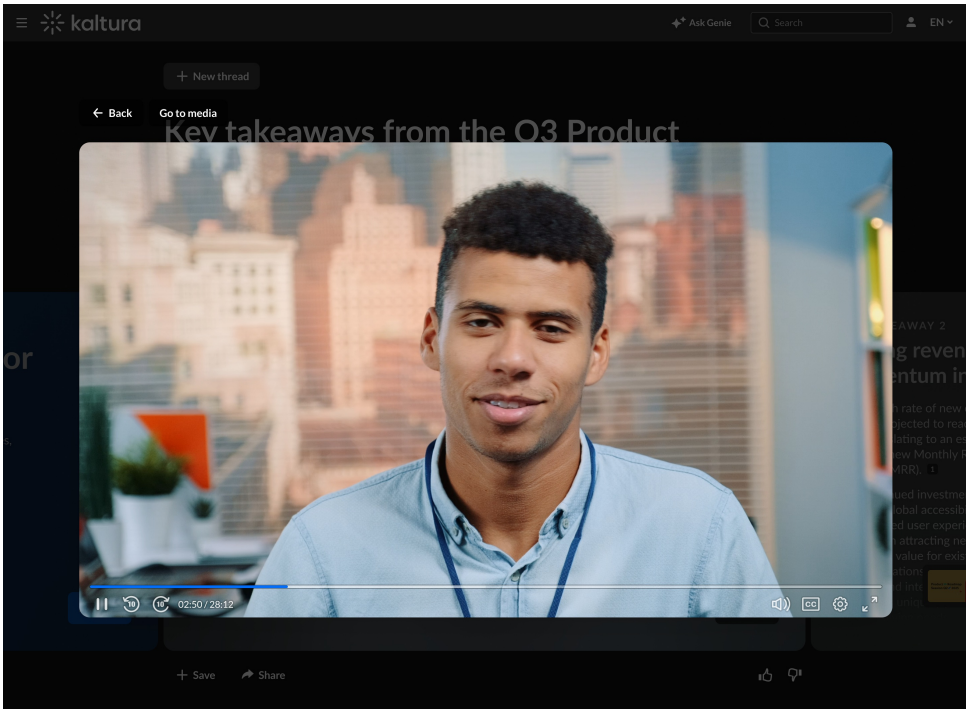
For more information, see our articles:

- Ask Work Genie a question
- Ask Class Genie a question

Open full videos directly from Genie results

Users can now open the full source video directly from Genie’s flashcard results. This enhancement provides a smoother experience by allowing users to expand from short clips or snapshot references to the complete video without leaving the Genie interface.

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For more information, see our articles:

- Understand Work Genie's answers
- Understand Class Genie's answers

Kaltura Genies release notes - November 9, 2025

Date released: November 9, 2025

What's new?

Genie search tool – Metadata is here!

With the new search tool, Genie now understands both content and metadata to deliver richer, more relevant insights.

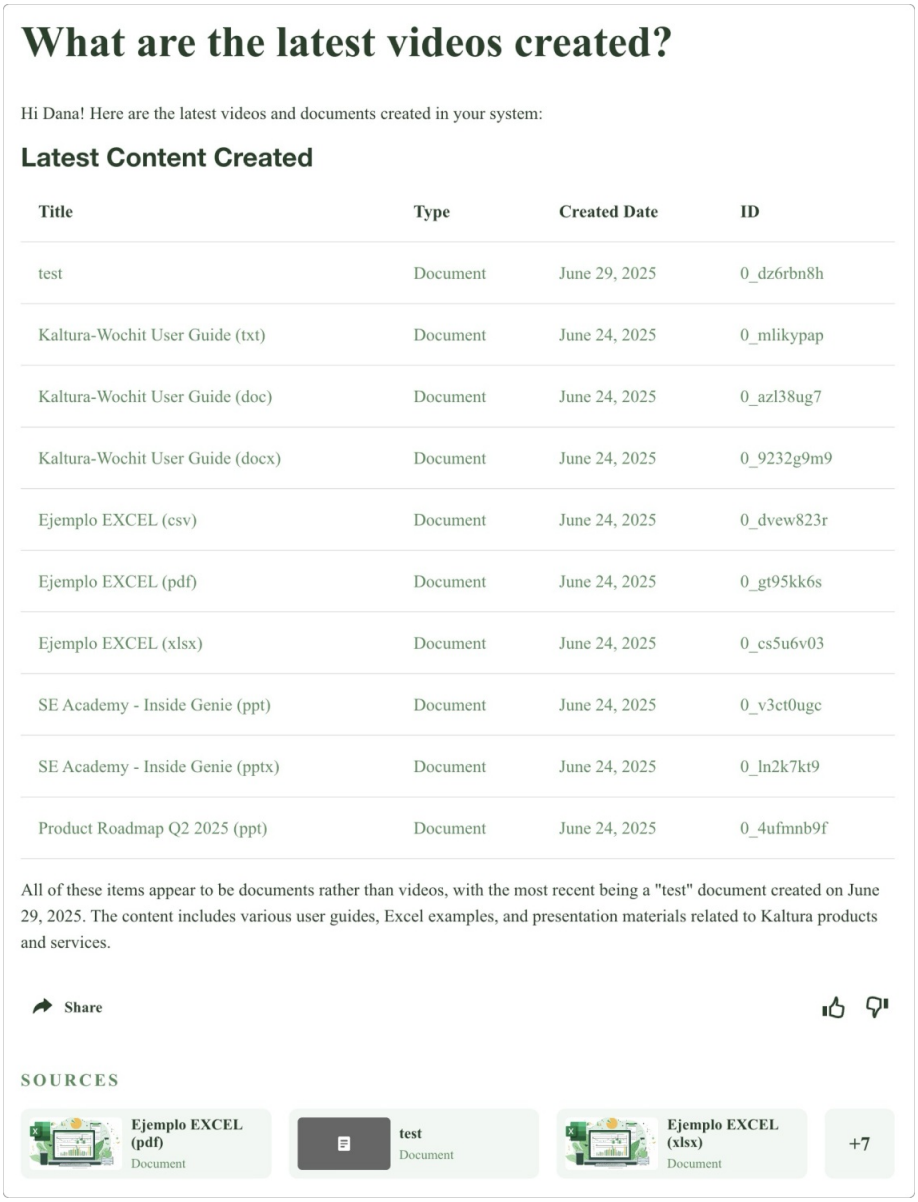
The new search tool is automatically integrated into Genie’s capabilities, deepening its understanding of your organization’s content, allowing it to interpret context more effectively and respond to a wider variety of questions with greater accuracy.

Examples of questions Genie can now better answer

- What are the latest videos created?
- Have there been any new videos in the past two weeks?
- Can you summarize the information in the videos uploaded yesterday?
- How many live events did we stream last year?

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- Which videos are in the “All Hands” category?



What are the latest videos created?

Hi Dana! Here are the latest videos and documents created in your system:

Latest Content Created

Title	Type	Created Date	ID
test	Document	June 29, 2025	0_dz6rbn8h
Kaltura-Wochit User Guide (txt)	Document	June 24, 2025	0_mlikypap
Kaltura-Wochit User Guide (doc)	Document	June 24, 2025	0_azl38ug7
Kaltura-Wochit User Guide (docx)	Document	June 24, 2025	0_9232g9m9
Ejemplo EXCEL (csv)	Document	June 24, 2025	0_dvew823r
Ejemplo EXCEL (pdf)	Document	June 24, 2025	0_gt95kk6s
Ejemplo EXCEL (xlsx)	Document	June 24, 2025	0_cs5u6v03
SE Academy - Inside Genie (ppt)	Document	June 24, 2025	0_v3ct0ugc
SE Academy - Inside Genie (pptx)	Document	June 24, 2025	0_ln2k7kt9
Product Roadmap Q2 2025 (ppt)	Document	June 24, 2025	0_4ufmnb9f

All of these items appear to be documents rather than videos, with the most recent being a "test" document created on June 29, 2025. The content includes various user guides, Excel examples, and presentation materials related to Kaltura products and services.

Share

SOURCES

Ejemplo EXCEL (pdf) Document

test Document

Ejemplo EXCEL (xlsx) Document

+7

User-based personalization

For logged-in users, Genie will now be context-aware, leveraging user profile information such as name, title, company, bio, and more, depending on the customer configuration, to deliver more personalized and relevant results.

For example, Genie will be better at answering when a user asks -

- Give me a quick onboarding guide tailored to my role
- What is the most relevant content for my company?

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Learn more in our Knowledge Center articles

- Introduction to Work Genie
- Understand Work Genie's answers
- Work Genie - Admin guide

Kaltura Genies release notes - September 2025

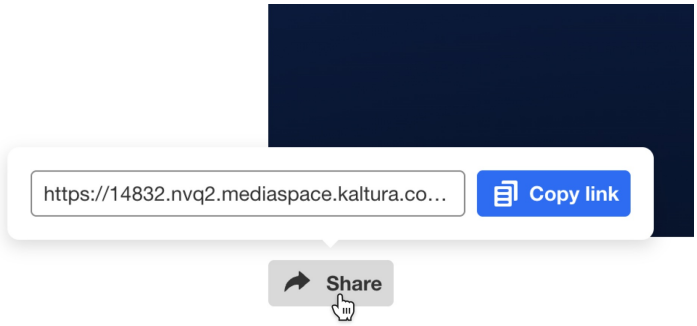
Date released: September 2025

What's new?

Improved sharing functionality

- The sharing functionality is back - and better than ever! When users share Genie's response, it now includes the **exact answer**, even from within a threaded conversation.

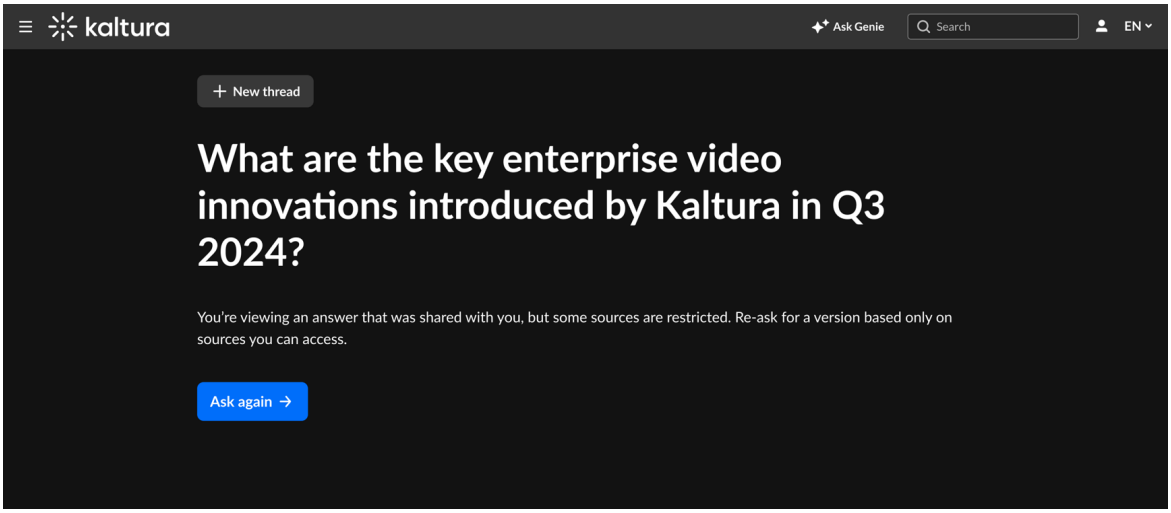
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- Genie automatically **rewrites the context** of a follow-up question, so that the shared answer makes sense on its own. This ensures shared answers always make sense, even outside the original conversation.

  Example:

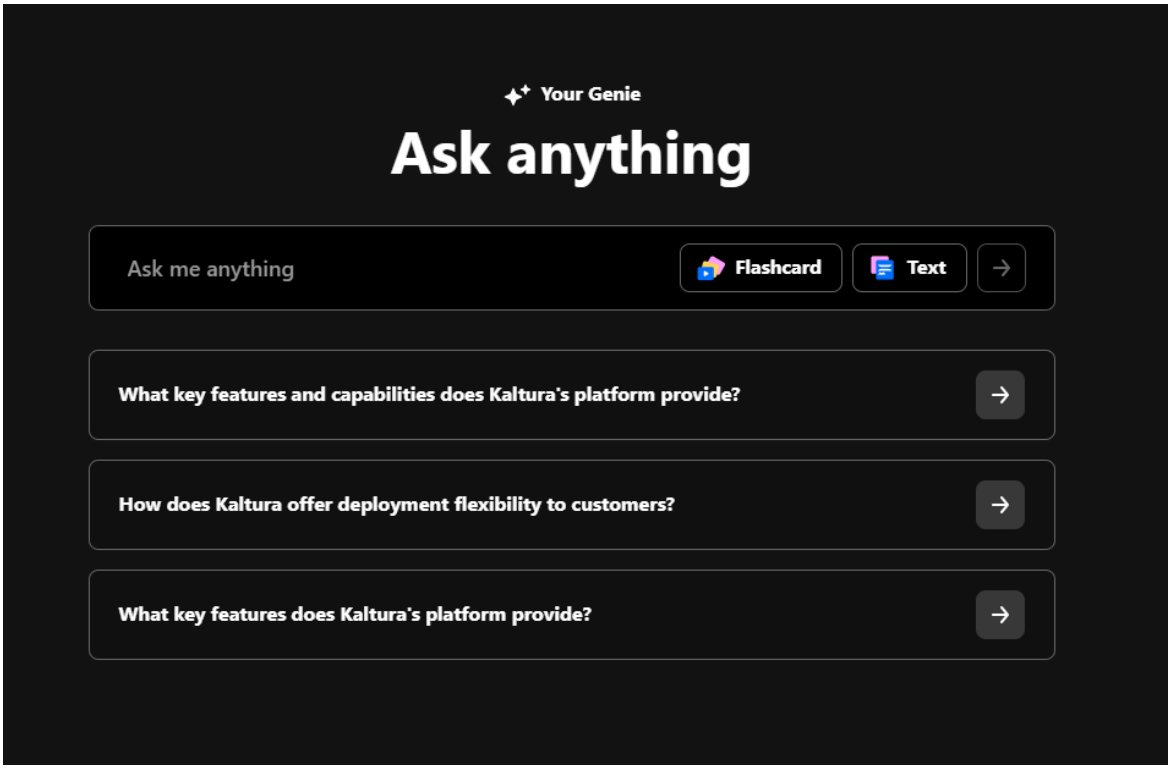
  - **First question**: “What is Content Lab all about?”
  - **Follow-up**: “Give me more info on quizzes.”
  - **Genie rewrites it as**: “Content Lab AI Quiz Generation Features and Workflow” to provide full context.
- When recipients of the shared link don’t have access to one or more cited sources in the response, Genie will mention this restriction and offer to **re-answer the same question** using sources available to them.



Choose your answer format

New preset buttons let you choose answer formats without typing instructions. Want a table instead of flashcards? A quick summary instead of a full breakdown? Just click your preferred format and ask your question — Genie will know how to respond.

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Glossary & custom prompt (new capability)

We've heard your feedback: Genie needs to be aware of your special terms and use cases that are unique to your organization.

To address this, we're introducing **Glossary and Custom Prompt configuration**.

> If you'd like this enabled in your production environment, please contact your Kaltura representative.

Our customers can provide us with:

- General instructions to insert in the custom prompt - this can include overall style, tone and target audience specifications.
- A list of glossary items:
  - **Terms** - internal organizational jargon, terminology, acronyms, etc. No need to include common knowledge terms.
  - **Short descriptions** - a short description of each term to guide and enrich Genie's understanding

Genie will use this information to tailor responses with **customer-specific context**.

This gives organizations full control to make Genie smarter, more accurate, and

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aligned with your internal language and workflows.

Learn more in our Knowledge Center articles:

- Introduction to Work Genie
- Ask Work Genie a question
- Understand Work Genie's answers

Kaltura Genies release notes - August 2025

Date released: August 2025

What's new?

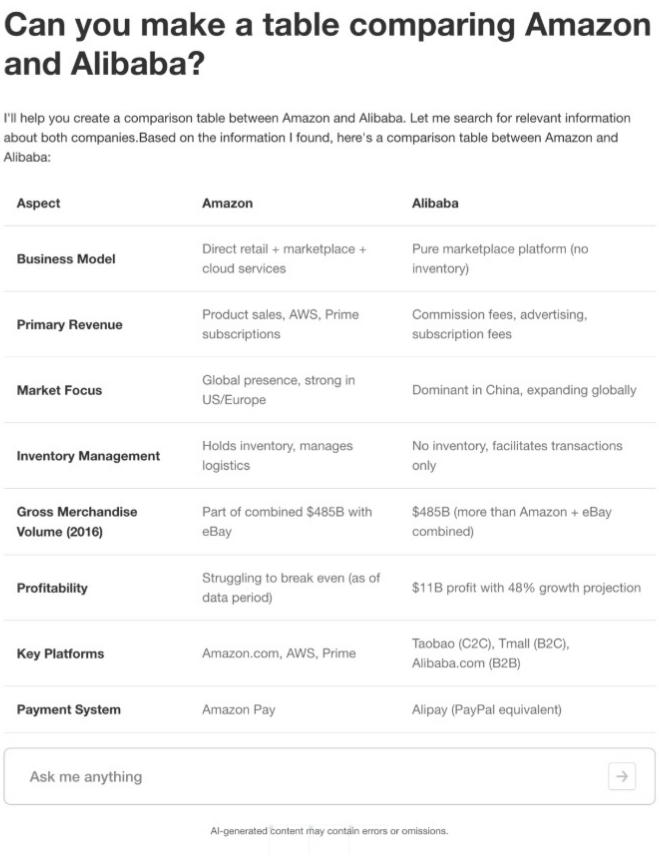
Genie got smarter: Next-level question analysis

Genie will deliver faster, more intelligent responses with enhanced question analysis for greater accuracy. Behind the scenes, Genie now better understands the nuance and intent of your questions, leading to more relevant and precise answers.

New formats added: Tables and full-text responses

Beyond flashcards, Genie can now provide full-text answers when appropriate. These responses can include titles, bullet points, paragraphs, and even tables! Genie will automatically select the optimal response format based on what works best for each question.

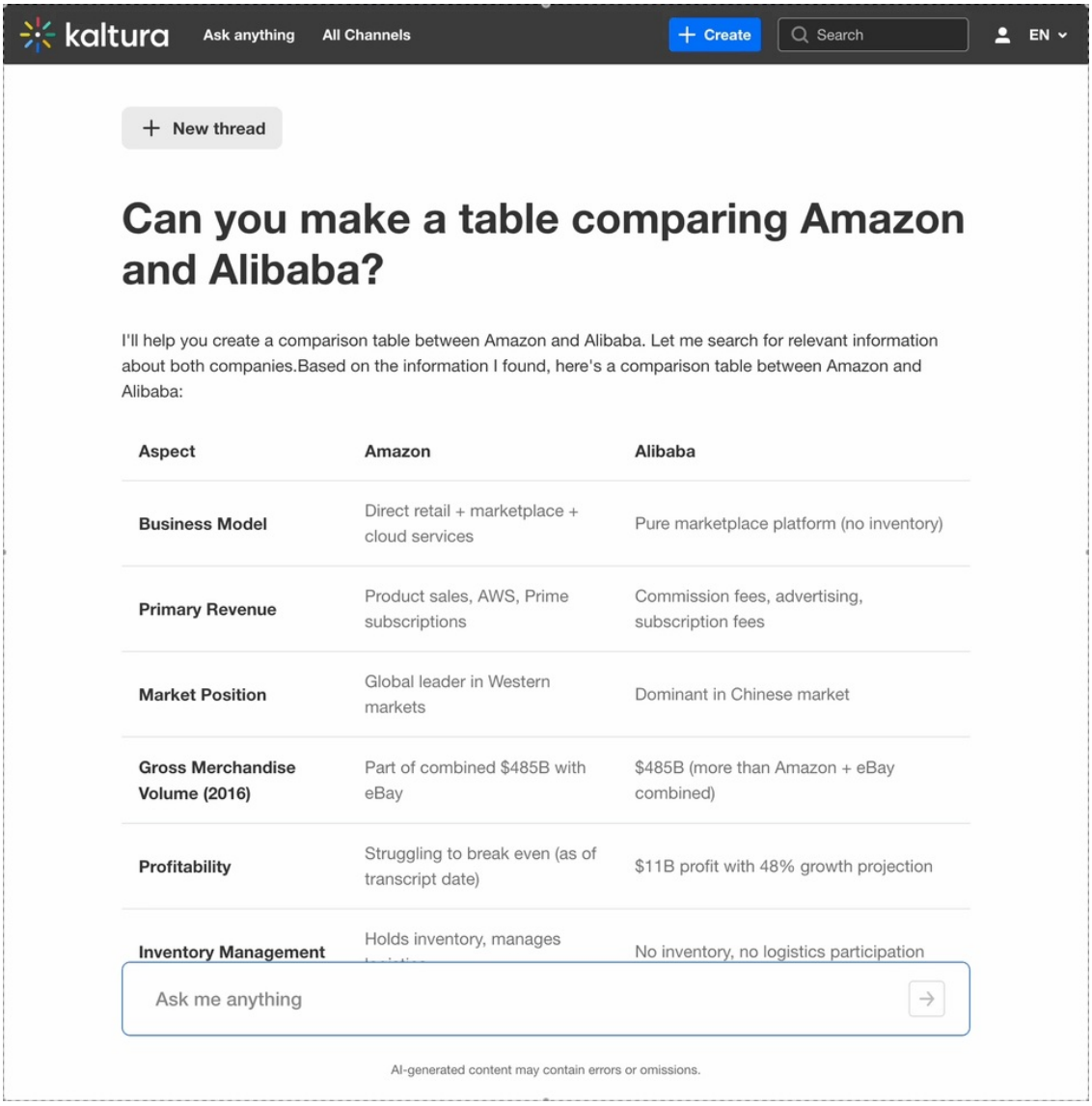
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Genie got conversational: Threaded experience

You can now ask Genie follow-up questions, and it will build on previous answers within the same thread. This conversational approach enables more iterative dialogue and improves the relevance and accuracy of responses.

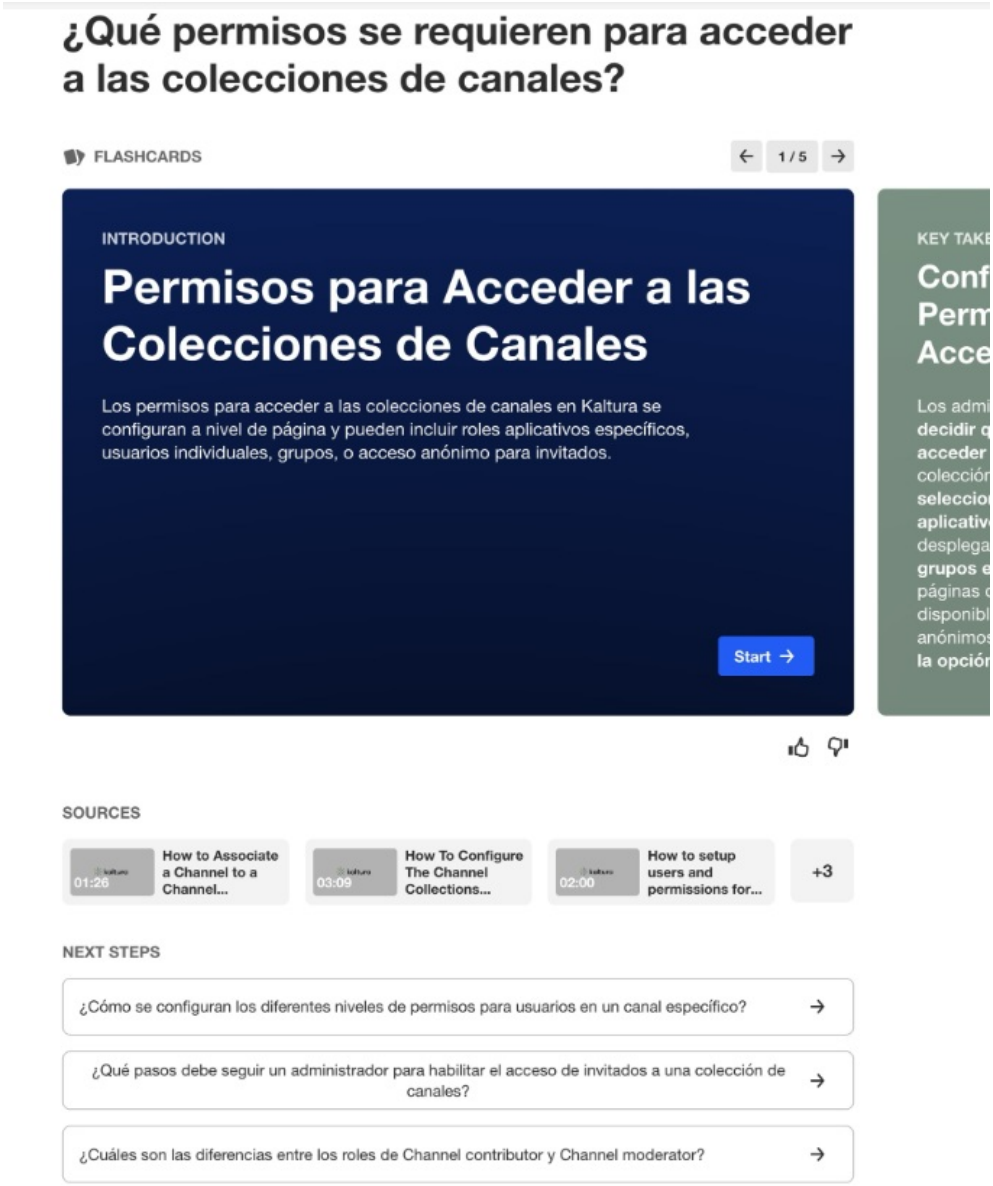
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Genie speaks your language: Multi-lingual support

Moving beyond English-only responses, Genie will now automatically detect and respond in the language you're asking your question in. The system can draw from multilingual content sources, defaulting to your preferred language but using the most accurate available content regardless of language.

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System interface language switching (UI elements, buttons, error messages) via dropdown is coming soon!

Learn more in our Knowledge Center article Introduction to Genie.

Kaltura Genies release notes - July 2025

Date Released: July 2025

What's new?

OCR support

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Genie now leverages OCR (Optical Character Recognition) technology to extract text from videos, expanding the range of content Genie can recognize and analyze, while enhancing its knowledge on existing content.

When to use it:

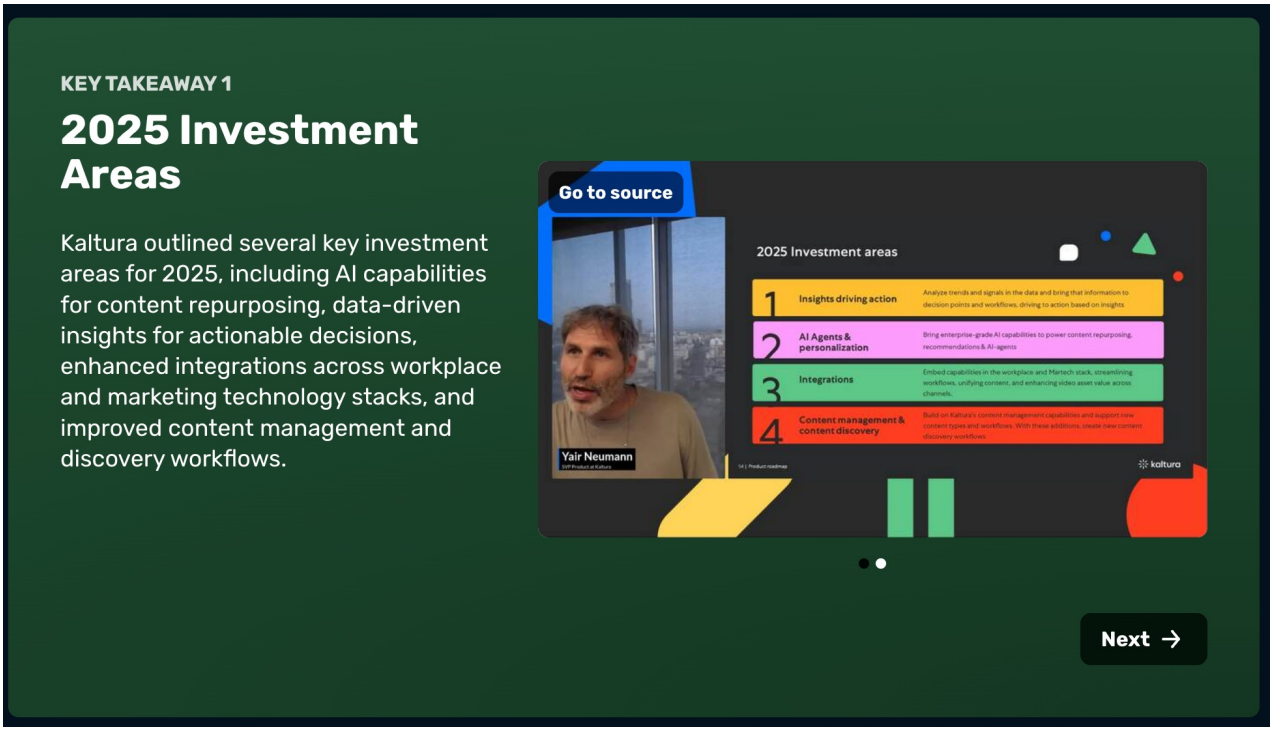
OCR is particularly helpful for videos featuring speakers with presentation slides, classroom recordings showing whiteboards, or any videos with visible on-screen text.

How it works:

1. OCR must be enabled in the Genie configuration for specific Genie IDs.
2. Videos must have OCR metadata, which is generated by ordering a REACH task.
3. Once processed, the OCR data is automatically added to Genie's database.

What it looks like:

Information from OCR text is integrated in the flashcard summary. If a specific OCR output is relevant, a thumbnail image will be shown with a link to the source entry, which will also appear in the sources list.



See Kaltura Genie - Admin guide for more information.

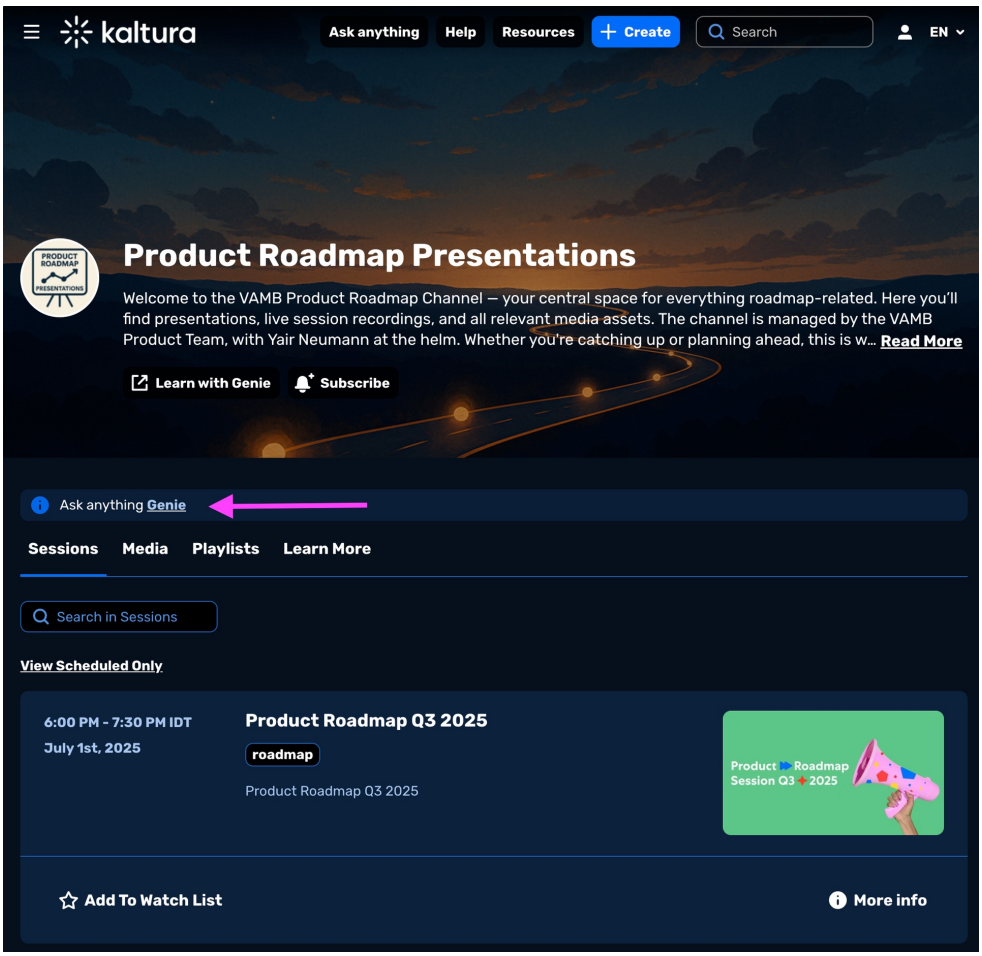
Channel-specific Genie

Admins can now enable Genie at the **channel level** for more contextual answers.

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- Choose to enable it for all channels or specific ones.
- A banner on the channel page will link to the channel-specific Genie experience.
- Suggested questions are tailored to match the channel's content

>
> The channel-specific Genie is available in both the legacy and new legacy Video Portal versions.



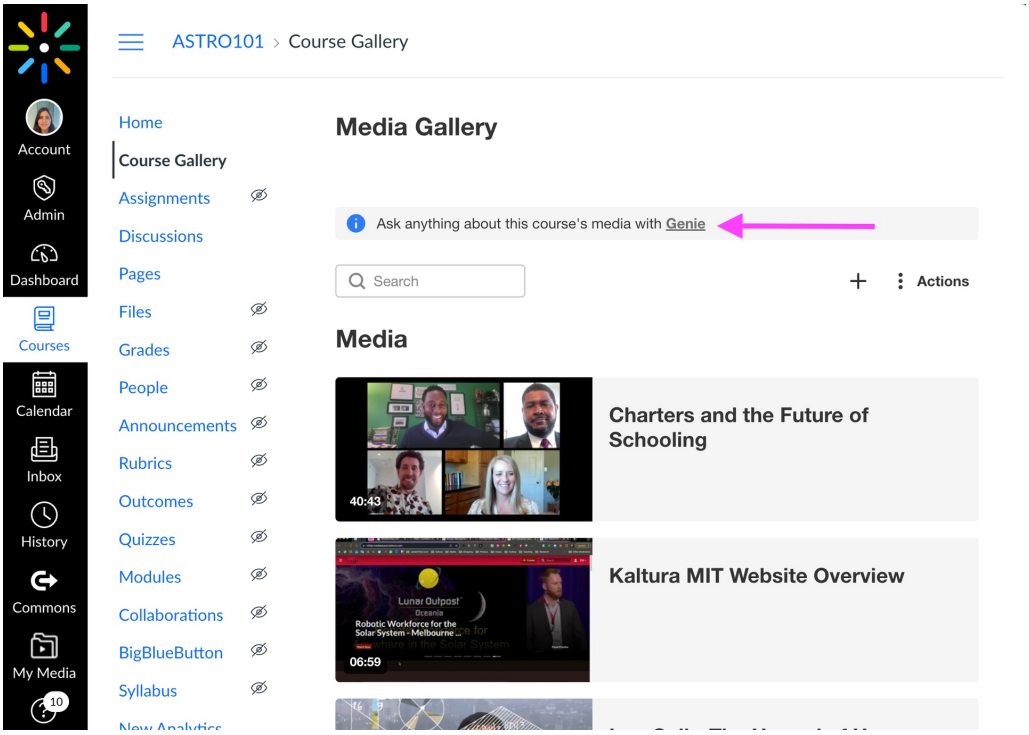
See Kaltura Genie - Admin guide for more information.

Class Genie

Similar to channel-based Genie, Class Genie can now be configured per course.

- Admins can choose to enable it for all courses or specific ones in an LMS Video instance.
- Context can include just the Media Gallery or also subcategories for embedded course content.

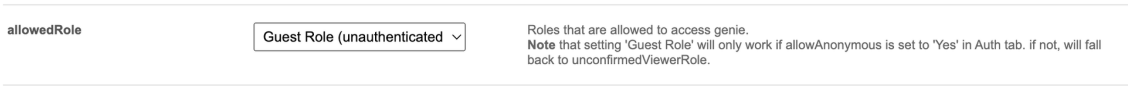
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See Class Genie - Admin guide for more information.

Genie on public legacy Video Portal environments

Genie is now available to unauthenticated users in public legacy Video Portal instances. You can enable it via the Configuration Management page in the Genie module. (This option is only available on public legacy Video Portal environments.)



See Kaltura Genie - Admin guide for more information.

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