

Open ended questions

Last Modified on 03/16/2026 6:52 pm IST

 This article is designated for moderators

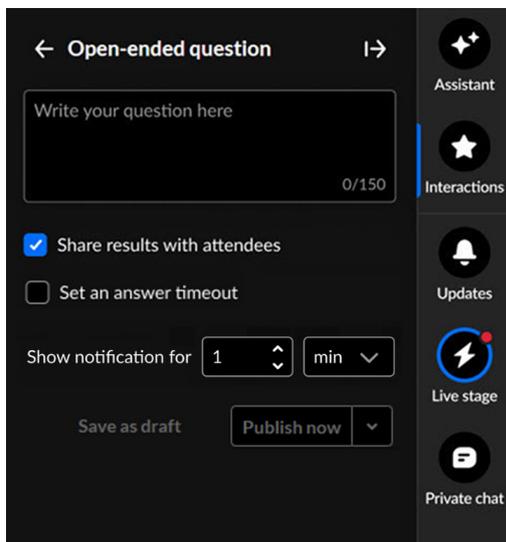
About

Open-ended questions in Kaltura Events allow participants to provide written responses in their own words, offering deeper insights and more detailed feedback than fixed-choice questions. This format encourages participants to share ideas, opinions, and experiences freely, making it especially useful for discussions, reflections, or gathering qualitative input during an event. Moderators can review these responses to better understand audience perspectives and identify key themes.

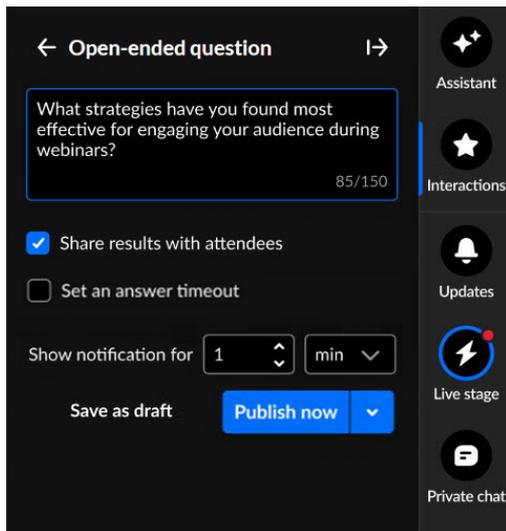
This article explains how to create and use open-ended questions within Kaltura Events to capture meaningful participant feedback.

Create and publish an open-ended question

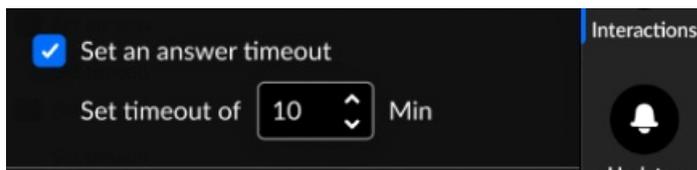
1. Click **Open-ended question** to begin creating an open-ended question.



2. Type your question in the "Write your question here" field.



3. Decide whether to share results with attendees.
4. You may set an answer timeout (a response window for users) that controls how long the question stays active. If enabled, an additional configuration displays, "Set time out of". Use the up and down arrows to set the number of minutes the question will be available for users to answer.



- Default response window is 5 minutes
- Minimum is 1 minute and maximum is 120 minutes

During this time, participants see a countdown indicator. When the timer runs out, the question automatically concludes.

5. You may specify how long the open-ended question notification will be visible to users. Use the up and down arrows to set the number of minutes or seconds the open-ended question notification will be shown.

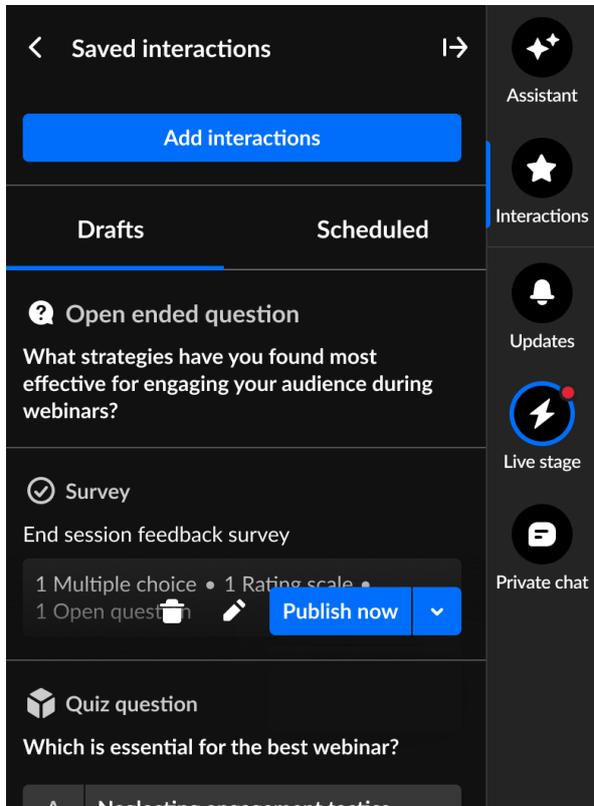


- When set to *seconds*, minimum is 5 seconds and maximum is 60 seconds
- When set to *minutes*, minimum is 1 minute and maximum is 10 minutes

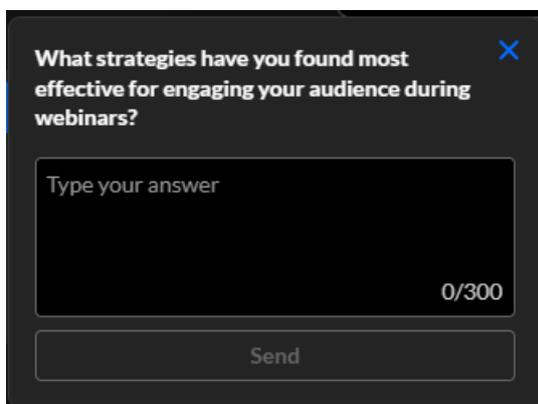
6. Decide whether to save as a draft, schedule, or publish now.

- **Save as a draft** - Click **Save as draft**. After you've saved an interaction as a draft,

you may access it through the Drafts tab of **Saved interactions**. Hover over the draft and choose the appropriate option. Please note, interactions cannot be modified within 2 minutes of scheduled time.



- **Schedule** - See [Schedule interactions](#).
- **Publish now** - Click **Publish now**. The interaction is published to your attendees immediately, initially displaying as a small toast popup in the lower left corner of the screen (example shown below), then displaying in the Feed sub-tab of the Live stage tab.



Interested in exploring other interaction tools? Click [here!](#)

