

## Rating scales

Last Modified on 03/16/2026 6:51 pm IST

 This article is designated for moderators

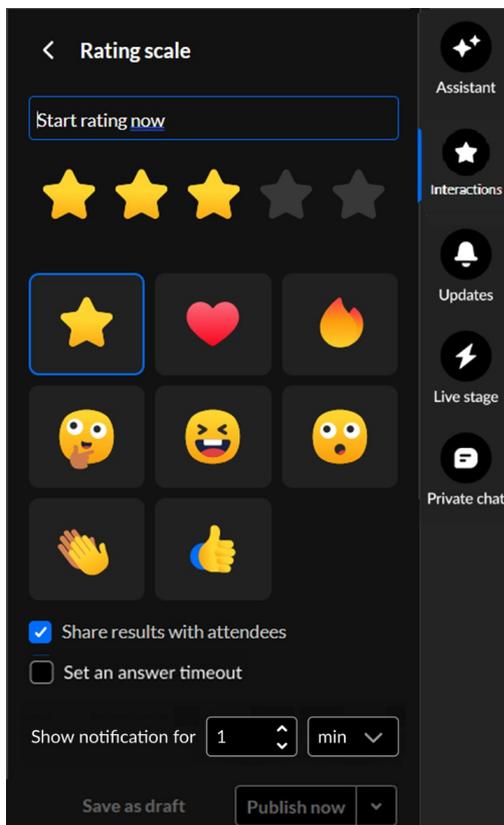
### About

Rating scale questions in Kaltura Events provide an easy way to measure audience opinions, satisfaction, and feedback during a live session. By allowing participants to rate a topic, experience, or statement on a defined scale, moderators can quickly gather structured insights from attendees. Rating scales are especially useful for evaluating content, understanding audience sentiment, and collecting feedback in real time.

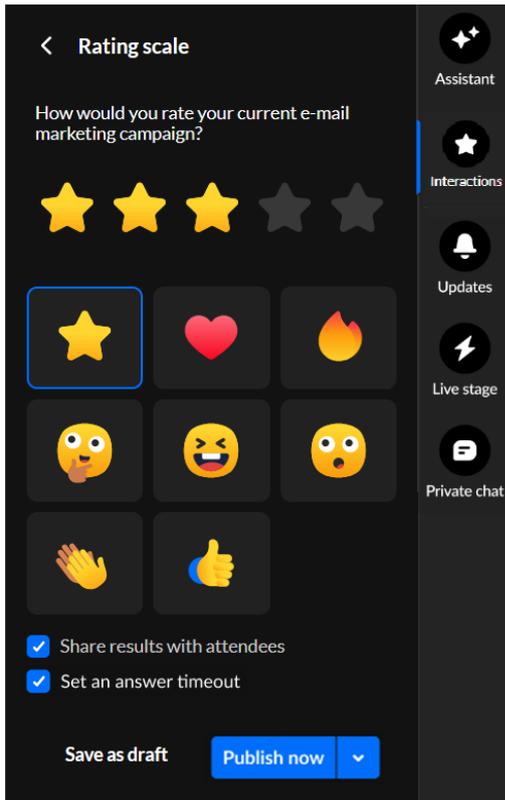
This article explains how to create and use rating scale questions within Kaltura Events to capture meaningful participant feedback.

### Create and publish a rating scale poll

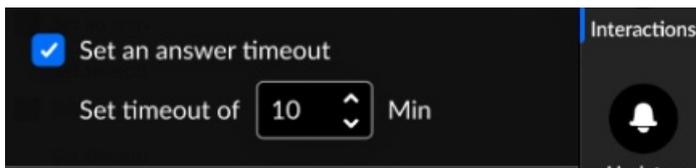
1. Click **Rating scale** to begin creating a rating scale.



2. Type your question/statement and choose your rating scale emoji.



3. Decide whether to share results with attendees.
4. You may set an answer timeout (a response window for users) that controls how long the poll stays active. If enabled, an additional configuration displays, "Set time out of". Use the up and down arrows to set the number of minutes the poll will be available for users to answer.



- Default response window is 5 minutes
- Minimum is 1 minute and maximum is 120 minutes

During this time, participants see a countdown indicator. When the timer runs out, the poll automatically concludes.

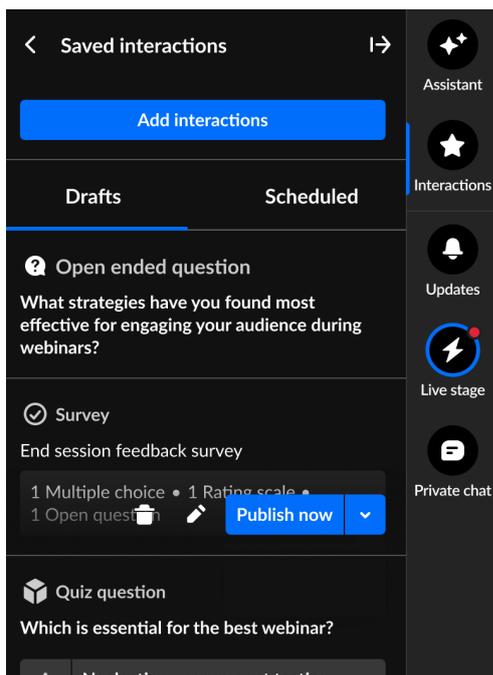
5. You may specify how long the rating scale notification will be visible to users. Use the up and down arrows to set the number of minutes or seconds the rating scale notification will be shown.



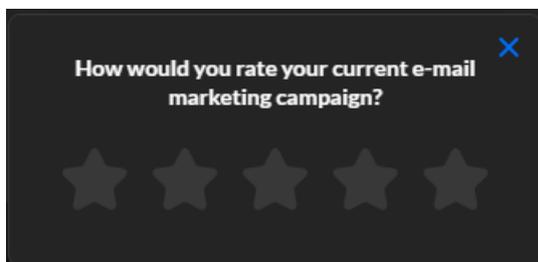
- When set to *seconds*, minimum is 5 seconds and maximum is 60 seconds
- When set to *minutes*, minimum is 1 minute and maximum is 10 minutes

6. Decide whether to save as draft, schedule, or publish now.

- **Save as a draft** - Click **Save as draft**. After you've saved an interaction as a draft, you may access it through the Drafts tab of **Saved interactions**. Hover over the draft and choose the appropriate option. Please note, interactions cannot be modified within 2 minutes of scheduled time.



- **Schedule** - See [Schedule interactions](#).
- **Publish now** - Click **Publish now**. The interaction is published to your attendees immediately, initially displaying as a small toast popup in the lower left corner of the screen (example shown below), then displaying in the Feed sub-tab of the Live stage tab.



Interested in exploring other interaction tools? Click [here!](#)