

# Zoom integration - Manage and view Zoom recordings in Kaltura

Last Modified on 05/20/2025 9:33 am IDT

#### Can This article is designated for administrators.

#### About

With Kaltura's Zoom integration, your Zoom recordings are automatically uploaded, organized, and accessible from your Kaltura account. Recordings appear in the Kaltura Management Console (KMC) and under My Media in your video portal for the matched user.

This article explains where to find your Zoom recordings in Kaltura, how to view recording metadata, and manage entries—including deleting recordings and understanding transcoding behavior.

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If the **Zoom transcript** option is enabled, REACH captions and transcripts will <u>not</u> be generated as Zoom files are ingested directly. To use REACH captions instead, disable the Zoom transcript option in your integration settings.

### Find your Zoom recordings

- 1. Under the **Content** menu, select **Categories**.
- 2. Locate the Zoom category name that was assigned to your account.

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ENTRIES DOCUMENTS MODERA	TION ROOMS PLAYLISTS	SYNDICATION CATEGO	UPLOAD CO	ONTROL BULK UPLOAD	DROP FOLDERS
Add 220 Category Categories	Q Search	E F	ilter Categories 🗸 🛛 🏹	Refine ∨ E	xport 📀
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Training channel	336930422	06/03/2024 14:45	0	4	000
@zoomCategory@	336625592	03/03/2024 11:44	0	0	
@zoomWebinarCate	336625602	03/03/2024 11:44	0	0	•••

To make recordings easier to manage, you can assign all Zoom recordings to a

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## 🔆 kaltura

dedicated category. This also allows you to filter and search more easily. For more information, check out our article Search and Filter Media.

#### View recording metadata

1. In the entry details page, select the **Users** tab. You'll see the following information:

- Creator Zoom host or default Kaltura user ID
- Owner Zoom host or default Kaltura user ID
- Co-editors / Co-publishers (optional) any alternate Zoom hosts.

States		Users				
A. C.		Creator	Louise.smith@kaltura.com			
		Administrative Owner	Louise.smith@kaltura.com Change Owner			
ổ Share & Embed	🖺 Editor					
		Co-Editors				
Metadata						
Thumbnails		Co-Publishers				
Access Control		<b>Co-Viewers</b>				
Scheduling						
Flavors						
Distribution						
Captions						
Related Files						
Clips						
Users						

- 2. Select the **Metadata** tab to view the Category information:
- Category (optional) top-level category as defined in the Zoom application

Shaley	Metadata	
As Contract	Name	Zoom_6160078978
A A A A A A A A A A A A A A A A A A A	Description	
📽 Share & Embed 🛛 🖺 Editor		
Metadata	Tags	
Thumbnails	Categories	Training channel ×
Access Control		Browse Categories
Scheduling	Reference ID	
Flavors		

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• **Description** - Includes the Zoom recording ID and meeting time (displayed in Zoom's event time format, e.g., UTC/GMT with a "Z" suffix)

Description

Zoom Recording ID: 239087088 Meeting Time: 2019-07-03T10:32:522

## **Delete recordings**

You can delete individual or multiple Zoom recordings directly from the Zoom category.

#### Delete a single entry

- 1. Locate the Zoom category name that was assigned to your account.
- 2. Find the entry you want to delete and and click the **three-dot menu** on the right.
- 3. Select Delete.

Edit
View Entries
Move Category
Add Service Rule
View Analytics
Delete

#### Delete multiple entries

- 1. Select the checkboxes next to the recordings.
- 2. Click the **trash can icon** at the top of the page.



### Zoom transcoding

Kaltura automatically applies a transcoding profile to Zoom recordings to support playback on different devices. Here's how it works:

- Each new Zoom recording receives a transcoding profile that generates a Full HD flavor (marked as the source) and an SD flavor for smaller screens.
- The original source flavor is not retained, unless one of the following is true:



- Fewer than two non-source flavors are created
- The source flavor is not part of MBR (multi-bitrate) playback
- The highest bitrate flavor does not match the original source