Lock your Kaltura Room and control participant entry in Brightspace

Last Modified on 03/17/2026 5:31 pm IST

This article is designated for moderators and hosts

About

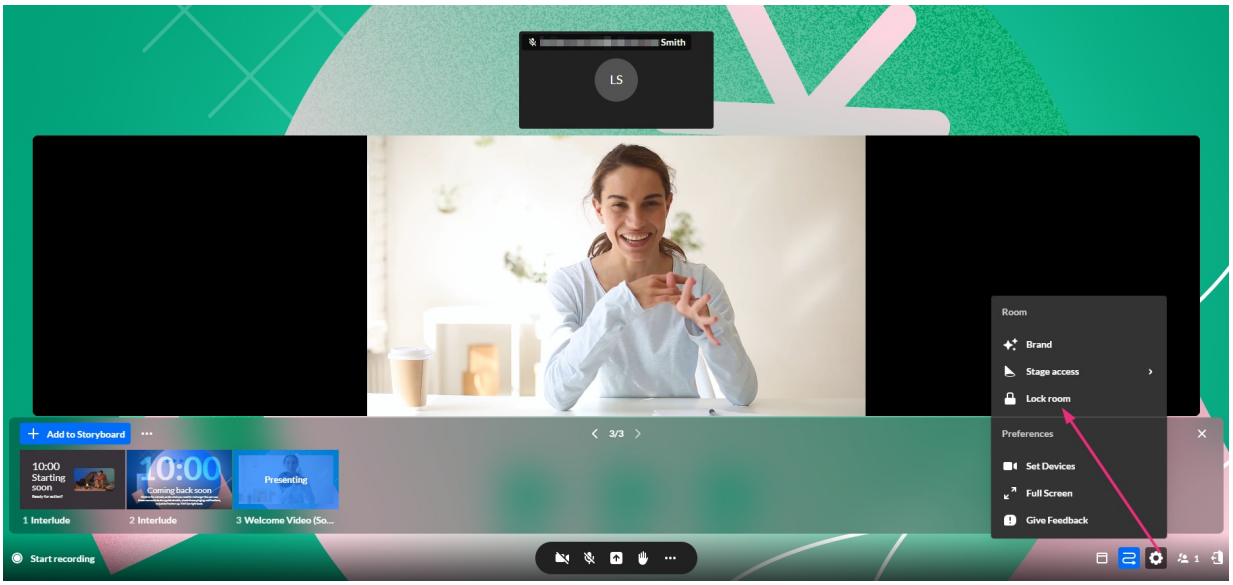
You can lock your Kaltura Room to prevent additional participants from entering the session.

When the room is locked, new participants are placed in a waiting room until a moderator admits them. Users with host permissions can still join the room.

This feature can be useful when preparing a session, controlling when participants enter, or limiting access during meetings with external guests.

Lock the room

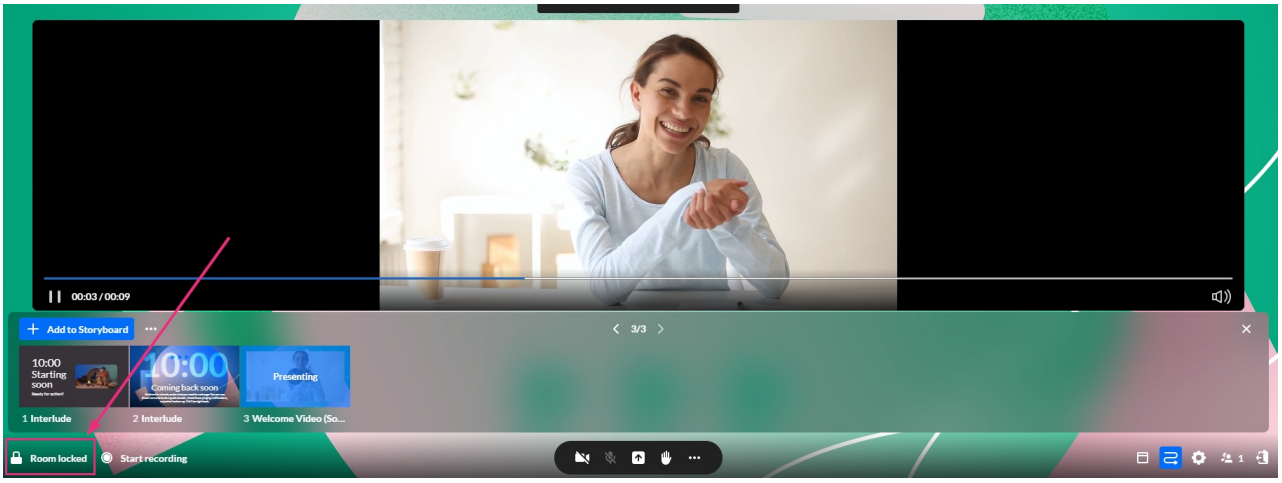
1. Click the **settings icon** at the lower right of the screen, and select **Lock room** from the menu.



   A confirmation message displays: *Participants will be redirected to the waiting room*.

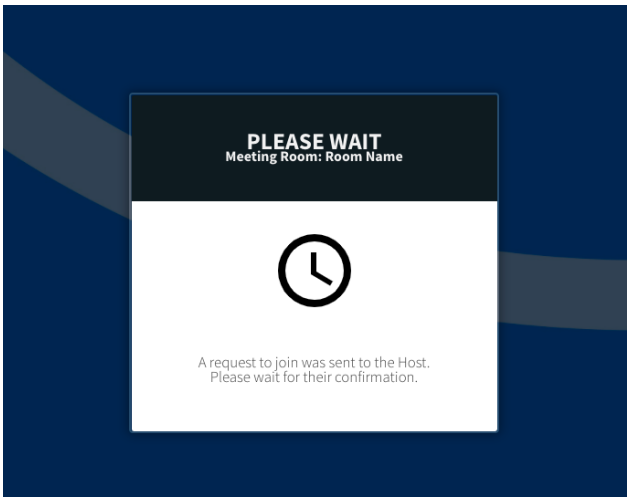
2. Click **Lock room**.
   The **Room locked** indicator appears at the bottom left of the screen.

Copyright © 2025 Kaltura Inc. All Rights Reserved. Designated trademarks and brands are the property of their respective owners. Use of this document constitutes acceptance of the Kaltura Terms of Use and Privacy Policy.



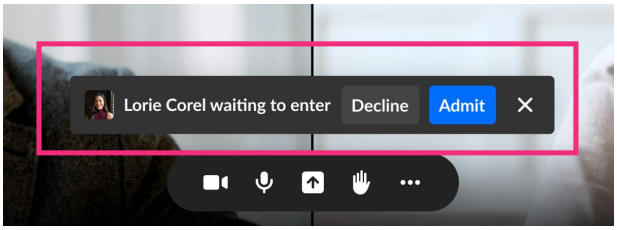
Admit participants

While the room is locked, anyone attempting to join the room is placed in a waiting room.



Moderators and hosts receive a notification for each person waiting to enter. From the notification, you can:

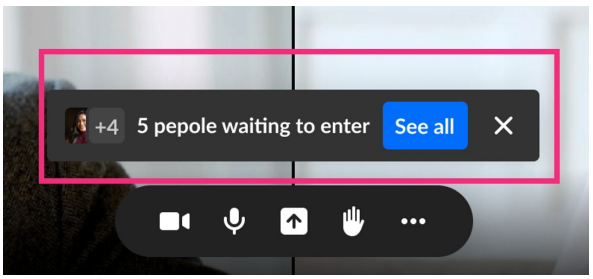
- **Admit** the participant
- **Decline** the request



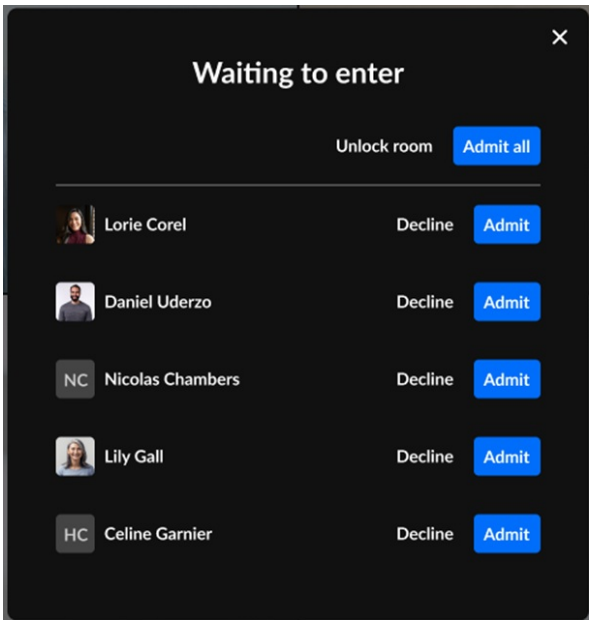
Admitted users enter the room automatically. Declined users are redirected to the page they used to enter the session.

Copyright © 2025 Kaltura Inc. All Rights Reserved. Designated trademarks and brands are the property of their respective owners. Use of this document constitutes acceptance of the Kaltura Terms of Use and Privacy Policy.

If multiple users request access, the notification updates to show the number of people waiting.



Click **See all** to view the full list of participants waiting to enter.



From this window you can:

- **Unlock room** - unlock the room and allow everyone to enter
- **Admit all** - admit all waiting participants while keeping the room locked
- **Admit** or **decline** individual participants.

Participants waiting to enter also appear in the **Participants tab** in the Chat & Collaboration (C&C) widget, where moderators can admit or decline requests.

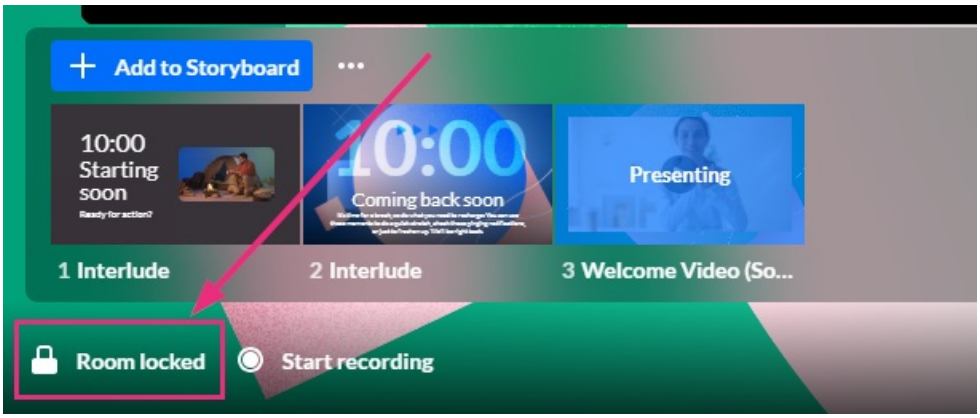
For more information about accessing the Participants list and managing users in your room, see Manage participants in your Kaltura Room.

Unlock the room

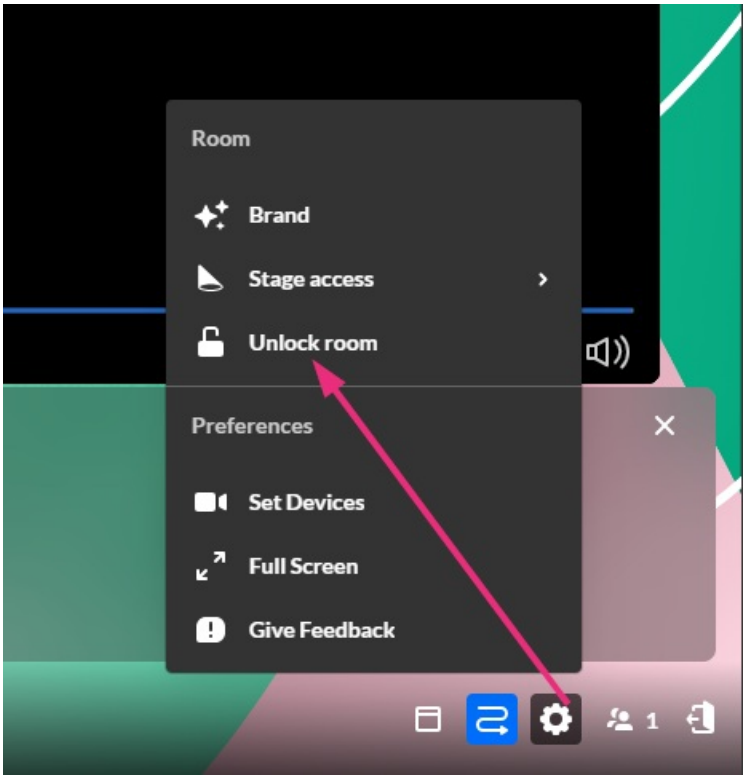
1. To allow participants to join normally again, click **Room locked** at the bottom left of

Copyright © 2025 Kaltura Inc. All Rights Reserved. Designated trademarks and brands are the property of their respective owners. Use of this document constitutes acceptance of the Kaltura Terms of Use and Privacy Policy.

the screen.



You can also click the **Settings icon** and select **Unlock room**.



A confirmation message displays: *Allow all participants to enter the room*.

2. Click **Unlock room** to confirm.

The room remains locked until you manually unlock it in this way.

Copyright © 2025 Kaltura Inc. All Rights Reserved. Designated trademarks and brands are the property of their respective owners. Use of this document constitutes acceptance of the Kaltura Terms of Use and Privacy Policy.