Unconfirmed viewer role in Video Portal and KAF
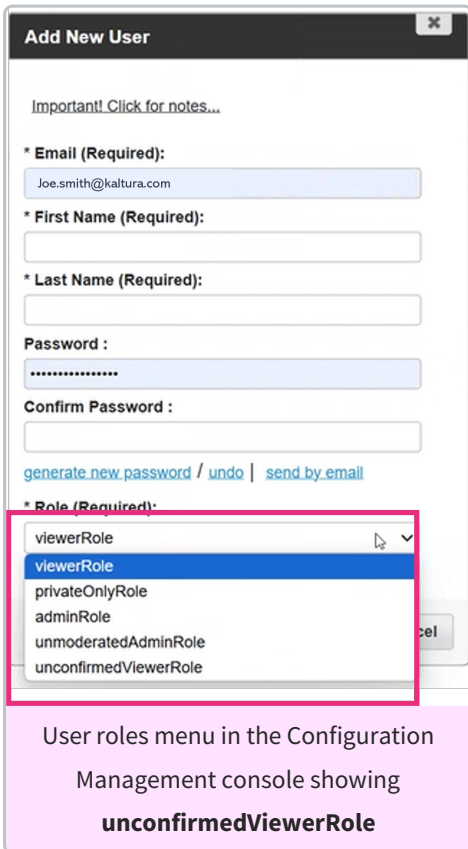
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This article is designated for administrators.

About

The **unconfirmedViewerRole** is a restricted access role in Kaltura's Video Portal and KAF. It is similar to the Viewer role but with additional limitations. Users with this role can view content but cannot edit, interact with, or manage content, users, or site settings.

This article outlines the specific actions that users with the **unconfirmedViewerRole** cannot perform.

User roles menu in the Configuration Management console showing **unconfirmedViewerRole**

Limitations of the Unconfirmed viewer role

Channel / Gallery interactions

Users with 'unconfirmedViewerRole' cannot:

- create, delete, or edit channels or galleries

- edit channel collections
- edit channel or gallery settings for example, Theming
- remove entries from galleries
- view restricted channels and galleries
- add, delete, or edit gallery / channel members
- set channel thumbnails
- subscribe or unsubscribe to channels

Content interactions

Users with 'unconfirmedViewerRole' cannot:

- upload media, create media, or add captions.
- edit entries
- edit, create, delete, or save playlists.
- be a media collaborator
- comment, like, or unlike media
- publish media
- download media if anonymous access is restricted
- search for users or groups
- access entry CTAs, for example, get surveys, get watched media

Personal features

Users with 'unconfirmedViewerRole' cannot:

- view or edit the user profile
- view My Channels
- use Watch List features
- use My History features

Moderation and reporting

Users with 'unconfirmedViewerRole' cannot:

- moderate pending entries
- moderate entries using the player's moderation feature
- view user reports
- get async job statuses

Integrations and advanced Features

Users with 'unconfirmedViewerRole' cannot:

- interact with the Kaltura API if anonymous access is restricted.
- use Eloqua-related features
- launch Newrow rooms
- use Outlook integration
- get watchers' counts in Kwebcast

Event and chat features

Users with 'unconfirmedViewerRole' cannot:

- be a moderator in Chat and Collaboration, view chat transcripts, or participate in group chats
- edit event chats
- update registration information or unregister
- view leaderboards

Other limitations

Users with 'unconfirmedViewerRole' cannot:

- order REACH features
- get certificates, such as CPE