

Chatandcollaboration module

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 This article is designated for administrators.

About

The **Chatandcollaboration module** adds engagement tools, such as comments, chat, collaboration, and other interactive features, through a sidebar on the right-hand side of your application.

Supported features vary by entry type. **Comments** are available on supported media pages, while **Chat & Collaboration** features are available for **Kaltura Rooms** and webcasts.



- The [Theming module](#) must be enabled with the 'mediapage' feature set to 'Yes'.
- For webcasts, the [Kwebcast module](#) must be enabled.
- For Kaltura Rooms, enable:
 - [Newrow module](#)
 - [Meetingentry module](#) plus advanced room templates

Please contact your Kaltura representative to enable the necessary options.

Configure

1. Go to your Configuration Management console and click on the **Chatandcollaboration** module. You can also navigate to it directly using a link: https://{your_site_URL}/admin/config/tab/chatandcollaboration.

Audiotracks	
Authbroker	
Captions	—
Channelplaylists	th
Chapters	—
Chatandcollaboration	lat
Comments	—
Contentpolicy	
Esupload	
Customdata	

The Chatandcollaboration page displays.

Ensure the module description clearly states that it is a **Video Portal** module.

MANAGE CONFIGURATION | MANAGE USERS | MANAGE GROUPS | KNOWLEDGE BASE | CLEAR THE CACHE | GO TO SITE

Configuration Management

Server Tools

- Backup Configuration
- Player replacement tool

Global

Application

- AddNew
- Auth
- Categories
- Channels
- Client
- Debug
- EmailService
- EmailTemplates
- Gallery
- Header
- Icalendar
- Languages
- Login
- MediaCollaboration
- Metadata
- Moderation
- My-media
- Navigation
- Player
- PlaylistPage
- Recaptcha
- Search
- Security
- SharedRepositories
- UserSelect
- Widgets
- TimeAndDate

Modules

Chatandcollaboration

Module Info

Description

This Video portal module will enable the engagement tools (chat, collaboration, and other interactions tools) in your application using a sidebar on the right of the page. The feature is currently limited to room and livecast entries only, and depends on the **theming based** media page. For livecast support, **livecast module** must be enabled. For room support, both the **newrow module** and the **meetingEntry module** should be enabled, and advanced KME room templates enabled. Please ask a Kaltura representative to enable either of the options for you.

enabled	<input type="button" value="Yes"/>	Enable the Chatandcollaboration module
moduleMode	<input type="button" value="See description text"/>	Module is running in video-portal mode, with the following features enabled: <ul style="list-style-type: none"> • Show on Kaltura rooms
Comments	<input type="button" value="Available - Off by default"/>	Enable comments on the application. Choose the "Off by default" option to allow each media owner to enable the comments at their own time. Note that this field requires the theming features "mediapage" and "mediaedit".
customTranslation	<input type="button" value="Upload Custom Translation"/> <input type="button" value="Remove"/>	Upload a list of all custom translations for the C&G. The file format is JSON, divided to different languages by their short name (e.g. "en" for English, "fr" for French, etc.). For each language, include the key value with its custom translation. This action will override all the existing translations!

DefaultUserSettings

Configure the default user settings for chat features. These settings determine the initial preferences for end users.

ShowFullName	<input type="button" value="Yes"/>	Set the default option for end users to show or hide their last name. Select "Yes" to display the last name by default, or "No" to hide it.
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DefaultEntryModeration	<input type="button" value="On"/>	Select "On" to enable Q&A threads on entry pages, "Off" to disable them, or "According to schedule" to enable Q&A based on the media schedule.
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2. Configure the following:

Enabled - Set to 'Yes' to enable the module.

moduleMode - Displays the currently enabled Chat and Collaboration features. This field is informational only and is automatically updated based on your configuration.

Comments - Enable comments on the application. Select one of the following options:

- **Available - On by default** - Comments are enabled by default for supported media items. Media owners can disable comments for individual media items.
- **Available - Off by default** - Comments are disabled by default for supported media items. Media owners can enable comments for individual media items.
- **Disabled** - Comments are unavailable throughout the application.

The Comments feature requires the **Theming module** to be enabled, with the 'mediapage' and 'mediaedit' features set to 'Yes'.

CustomTranslation (optional) - You have the option to upload a list of all custom

translations for the C&C (Chat and collaboration). The file format is JSON, divided to different languages by their short name (for example, "en" for English, "fr" for French). For each language, include the key value with its custom translation.



This action overrides all the existing translations.

- Click **Upload Custom Translation** to upload a JSON file from your computer.
- Click **Remove** to remove the file.

DefaultUserSettings - Configure the default user settings for chat features. These settings determine the initial preferences for end users.

- **Show Full Name** - Set the default option for end users to show or hide their last name. Select 'Yes' to display the last name by default, or 'No' to hide it.

DefaultEntryModeration - Select 'On' to enable Q&A threads on entry pages, 'Off' to disable them, or 'According to schedule' to enable Q&A based on the media schedule.

EntryGroupChat - The field enables the group chat for all entries on the instance. You can decide either to disable the group chat or enable it with one of two possible views, the comments thread, and the group chat view. Select from the following options:

- Disabled
- Comments
- Group Chat
- According to schedule

ToastTimeout - The value in milliseconds that the toasts will be shown on screen before they are automatically removed. The default is 20000 milliseconds (20 seconds) but you can change it.

ExcludePath - This field enables you to exclude the C&C from specific paths on your KMS. You can exclude specific path, entries, media and channels.

Click **+Add "ExcludePath"** to add additional URLs.

An additional field displays.

ExcludePath

This field enables you to exclude the CnC from specific paths on your KMS. You can exclude specific path, entries, media and channels.

DELETE

Path

To exclude a specific page or pages insert the full url or part of it (with or without the domain name). To exclude specific entry or category insert its Id.

+ Add "ExcludePath"

- To exclude a specific page or pages insert the full url or part of it (with or without the domain name). To exclude specific entry or category insert its Id.

OpenByDefault - Set to 'Yes' to launch the C&C in an 'open' state by default to all users. The tool will be opened on the first element in the list automatically. Users will still be able to close the tool manually.

liveStageSvgIcon - Click **Upload icon file** to upload a custom SVG icon file to replace the "Live chat" icon. Click **Remove** to remove the file.

3. Click **Save**.
