

# Chat and collaboration (C&C) for moderators in Kaltura Rooms

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 This article is designated for moderators and hosts

## About

The **Chat and Collaboration (C&C) widget** is an engagement panel that gives moderators and hosts a central place to connect with participants, manage session activity, and encourage interaction in Kaltura Rooms and live webcasts.

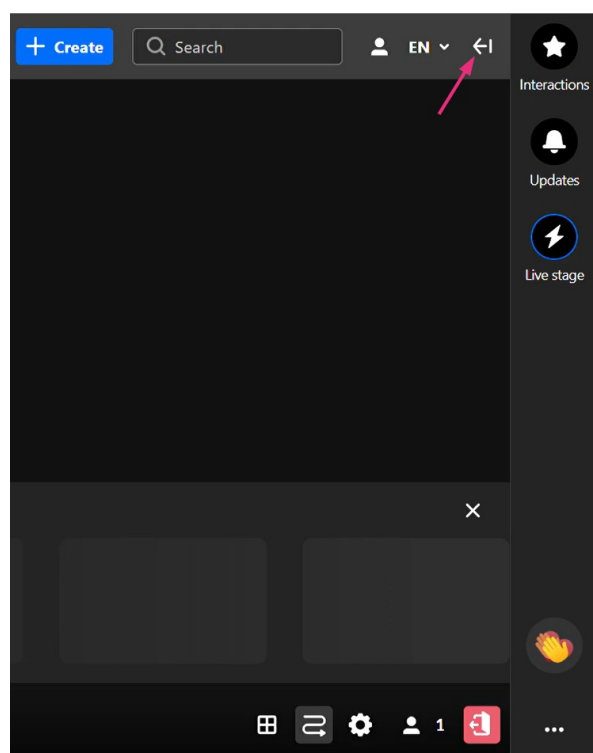
You can open and manage the engagement panel during a live session, and configure its default settings in advance via the media edit page.



Moderators can manage the C&C widget per session via the media edit page (Chat tab), tailoring the experience to meet specific needs. Check out our article *Configure chat settings for Kaltura Room* for details.

## Open the widget

Click the arrow icon in the upper right corner to open the engagement panel.

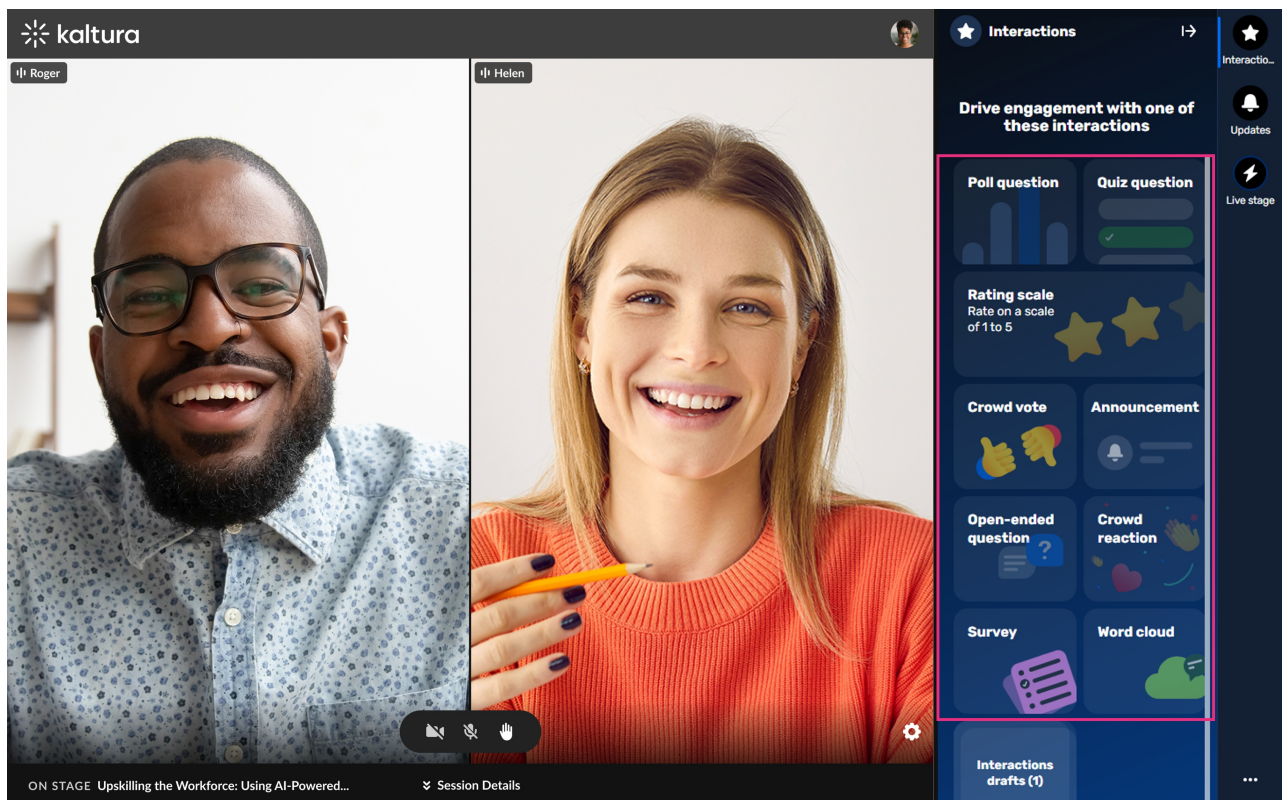


## What's in the widget?

The C&C widget includes several tabs, each designed to help you interact with attendees and manage the session more effectively:

### Interactions tab

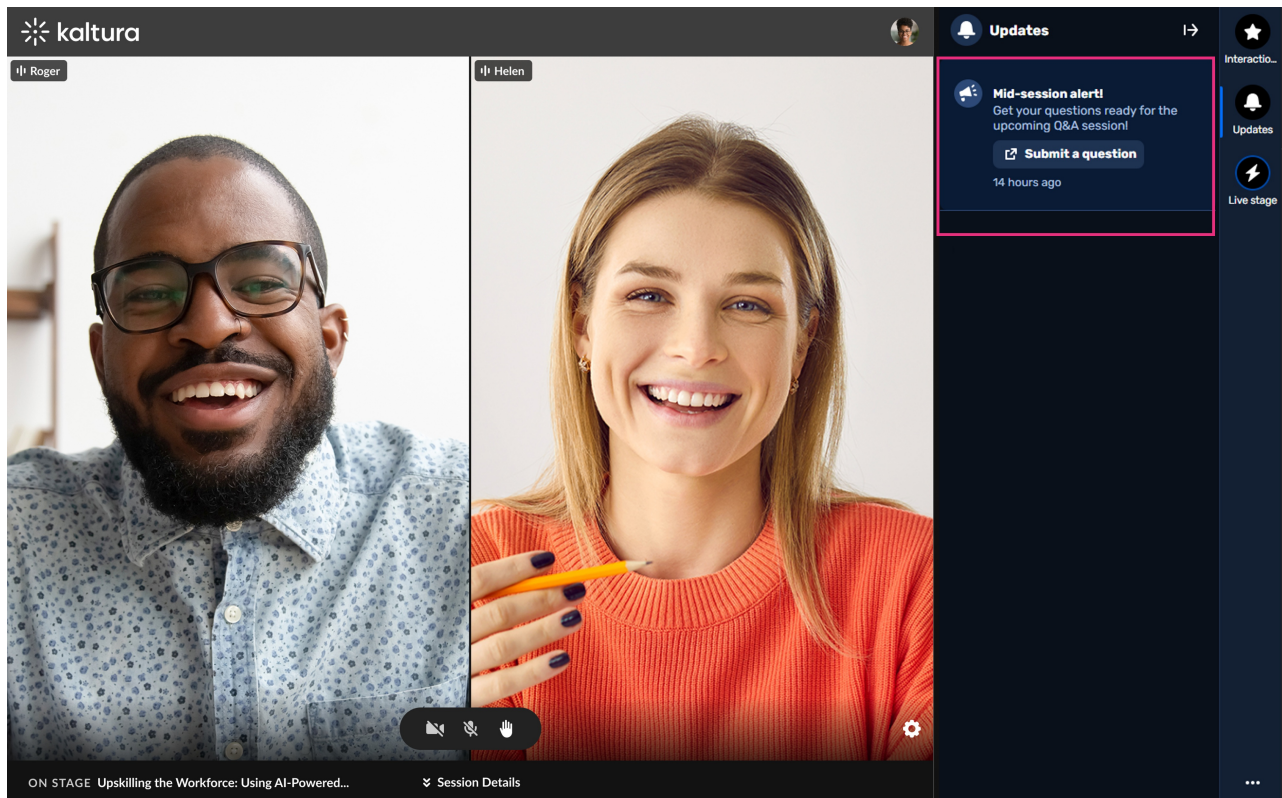
Launch polls, quizzes, word clouds, and other interactive tools to drive engagement.



See our article *Interaction tools for moderators* for more information.

### Updates tab

Send real-time announcements to all attendees. These appear in the **Updates** tab and briefly as popups during the session.

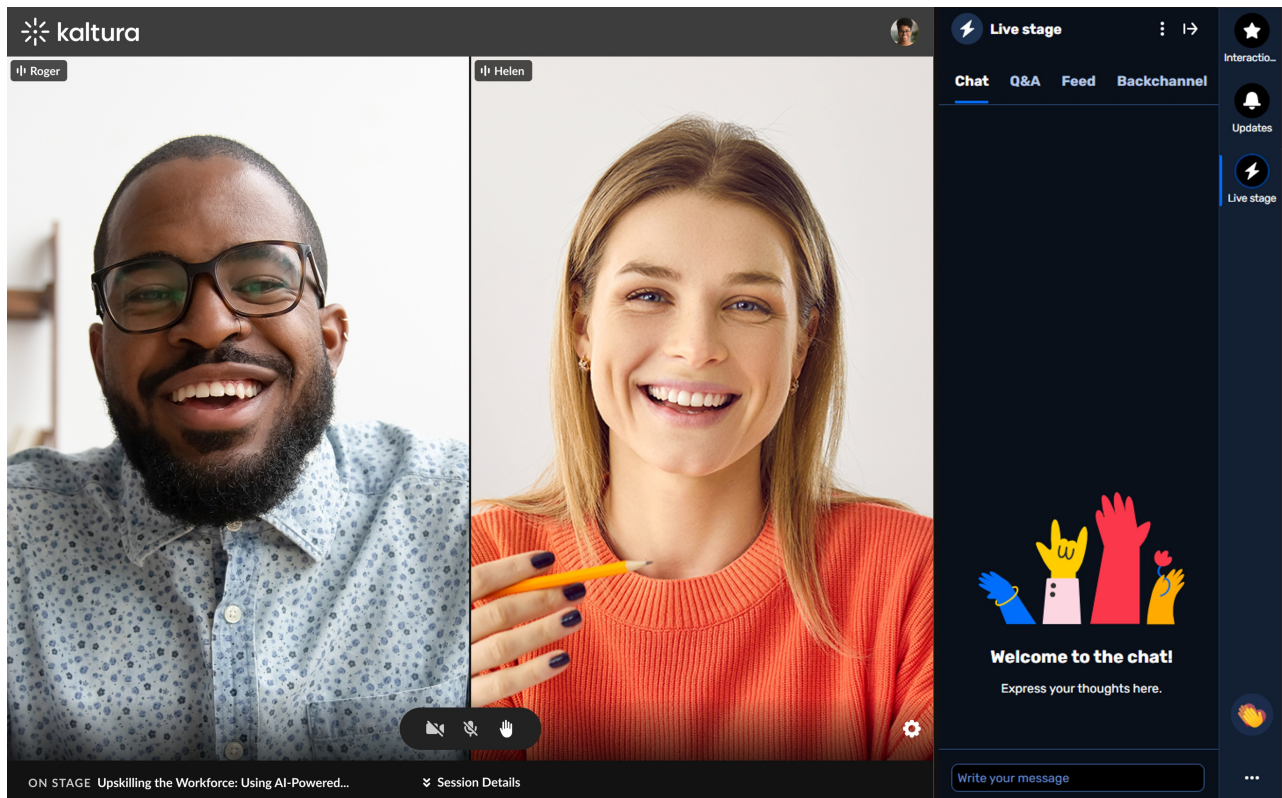


## Live Stage tab

Use this tab to manage session-level engagement. It includes sub-tabs for **Chat**, **Q&A**, **Feed**, **Backchannel**, and **Participants**.



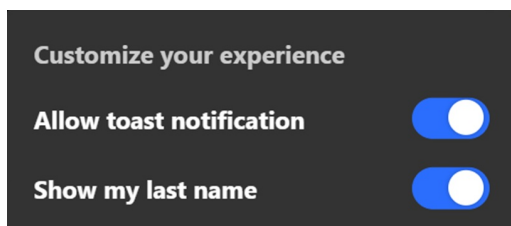
Chat is fully supported in [12 languages](#).



See our article *Live stage management tools* for more information.

## Settings

Each user can access their personal settings by clicking the three-dot menu at the bottom of the engagement panel.



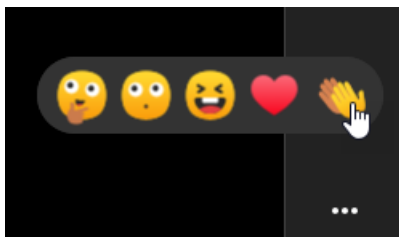
Toggle on the desired item to enable it.

- **Allow toast notification** - for updates like new polls or direct messages
- **Show my last name** - display full name in the session

## Reactions

Click on the **Reactions icon** (clapping hands emoji) and choose the emoji you want.





Your selected reaction displays briefly to everyone in the session.

