

Order chaptering via KMC

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 This article is designated for administrators.

About

Adding chapters to your videos improves engagement and navigation. Viewers can effortlessly explore specific sections of the content that interest them the most. In addition, viewers can utilize the transcript's search functionality to pinpoint relevant keywords or phrases and instantly access the corresponding video chapter. The chapters are added as content metadata, just like creating chapters manually. Chapter cue points are added to the entry.

Powered by AI technology, our video service transforms traditional watching into a personalized and efficient learning experience. This feature is particularly useful for learning, training, sales, and marketing videos.



For a list of common terms related to creating caption and enrichment requests in Kaltura, see our article [REACH terminology](#).

Access the Captions & Enrich page

1. Log into your [KMC](#).
The **Entries** page displays.
2. Locate the desired media and click the the **three dots menu** to the right, then select **Captions & Enrich**.

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728 Entries

<input type="checkbox"/>	Thumbnail	Name	ID	Type	Created On	Duration	Plays	Status	
<input type="checkbox"/>		Keynote with ...	1_uxtgxe80		11/08/2024 16:49	57:48	0	Ready	...
<input type="checkbox"/>		Bill Gates on p...	1_7cl41139		11/08/2024 10:45	1:04:37	0	Ready	...
<input type="checkbox"/>		Wishes	1_5nwhkezi		11/07/2024 17:37	01:00	17	Ready	...
<input type="checkbox"/>		Mel Robbins_5...	1_90v3ukm2		11/07/2024 10:14	05:03	7	Ready	...
<input type="checkbox"/>		test	1_j4cek719		10/30/2024 10:43	N/A	0	Ready	...

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The **Captions & Enrich** page displays.

Captions & Enrich

Order Captions & Enrichment Services - 1 Selected Media

Service: Source Media Language:

Feature:

3. Complete the fields as follows:

- **Service** - Select 'Machine'.
- **Feature** - Select 'Chaptering'.
- **Source media language** - Select the source media language from the drop-down menu (this is the spoken language in the video). The options in the menu are dependent on your REACH plan.

Existing Requests

Order Captions & Enrichment Services

Service:

Machine

Source Media Language:

English

Feature:

Chaptering

Submit

4. Click **Order**.

A confirmation message displays: *Your request has been received. Your video will automatically be updated upon completion.*

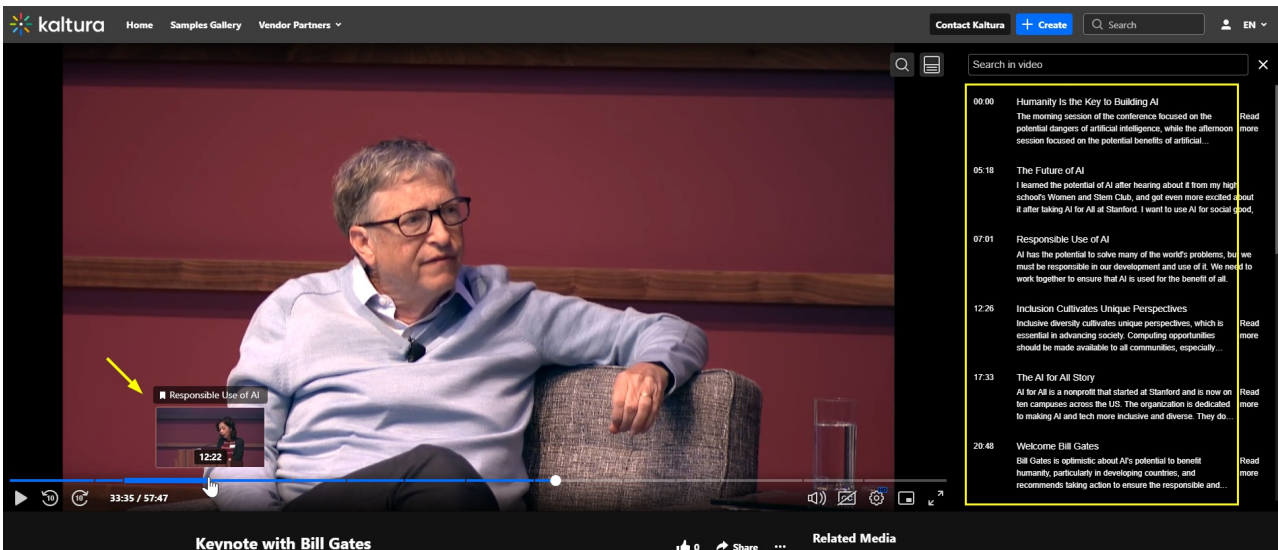
The chapters will be uploaded when completed.



Notifications must be enabled by the system administrator.

User experience

While the video plays, chapter titles appear as segments in the scrubber bar as well as a title below the thumbnail preview. Chapters display in the panel on the right.



The screenshot shows a video player interface for a video titled "Keynote with Bill Gates". The video is currently playing at 33:35 / 57:47. A yellow arrow points to a chapter title "Responsible Use of AI" in the scrubber bar. On the right side, a chapter list is displayed with the following entries:

- 00:00 Humanity Is the Key to Building AI
The morning session of the conference focused on the potential dangers of artificial intelligence, while the afternoon session focused on the potential benefits of artificial...
- 05:18 The Future of AI
I learned the potential of AI after hearing about it from my high school's Women and STEM Club, and got even more excited about it after taking AI for AI at Stanford. I want to use AI for social good.
- 07:01 Responsible Use of AI
AI has the potential to solve many of the world's problems, but we must be responsible in our development and use of it. We need to work together to ensure that AI is used for the benefit of all.
- 12:26 Inclusion Cultivates Unique Perspectives
Inclusive diversity cultivates unique perspectives, which is essential in advancing society. Computing opportunities should be made available to all communities, especially...
- 17:33 The AI for All Story
AI for All is a nonprofit that started at Stanford and is now on ten campuses across the US. The organization is dedicated to making AI and tech more inclusive and diverse. They do...
- 20:48 Welcome Bill Gates
Bill Gates is optimistic about AI's potential to benefit humanity, particularly in developing countries, and recommends taking action to ensure the responsible and...