

Moderate channel content - Theming

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 This article is designated for all users.

About

You can review and approve or reject media before it becomes visible in your channel from the **Content moderation** tab.

This tab is available when content moderation is enabled and shows media that's pending approval.



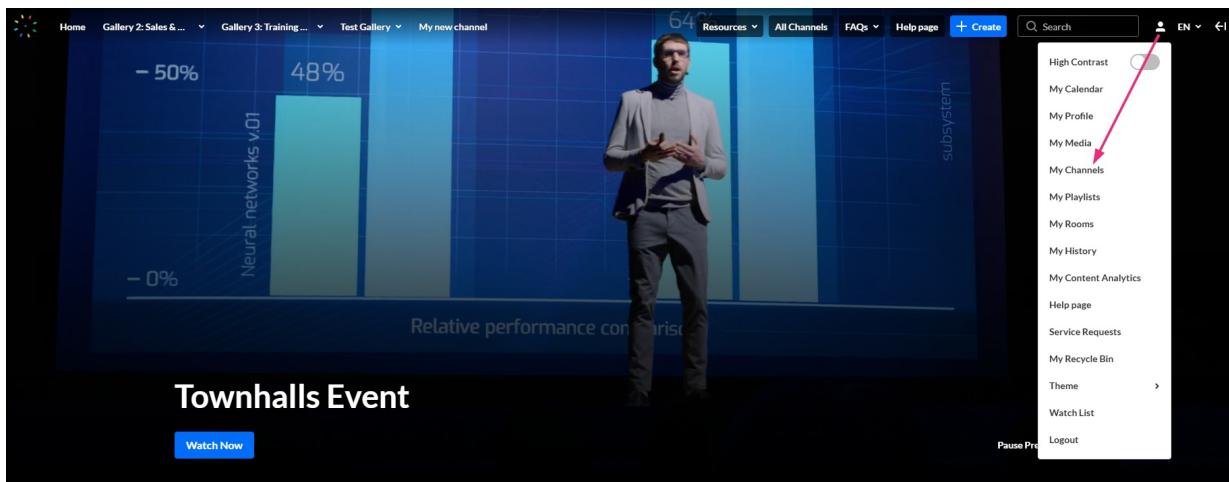
- The instructions below are for Theming users. If you don't have **Theming** enabled, please refer to our article [Channel moderation](#).
- The [channelThemingUI module](#) and the [channelModeration module](#) must be enabled.



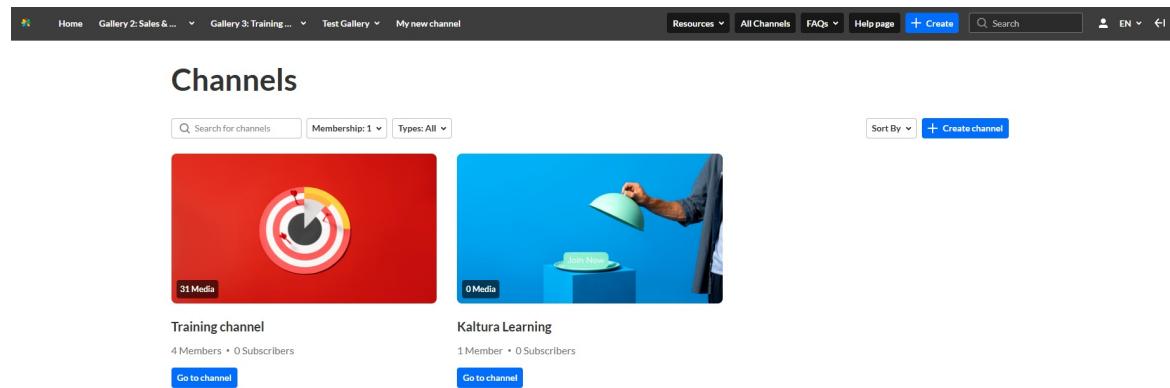
To learn more about channel permissions, check out our article [Understanding channel roles and permissions](#).

Access content moderation from a gallery notification (moderators & owners)

1. Go to the desired channel page. You can do this by selecting **My Channels** from the user menu.



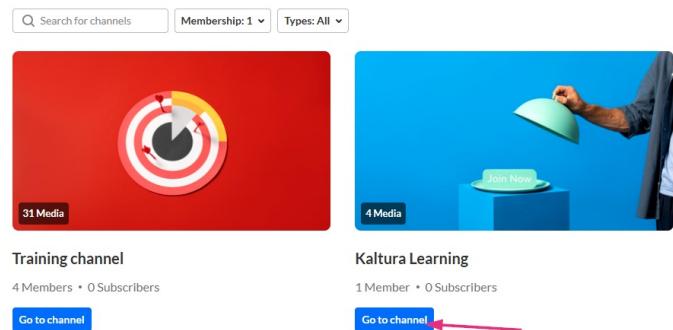
The **My Channels** page displays.



The screenshot shows the 'Channels' section of the Kaltura interface. At the top, there are navigation links: Home, Gallery 2: Sales & ... (dropdown), Gallery 3: Training ... (dropdown), Test Gallery (dropdown), and My new channel. On the right, there are links for Resources (dropdown), All Channels, FAQs (dropdown), Help page, a 'Create' button with a plus sign, a search bar, and a user profile with 'EN' and a 'Logout' icon. Below the navigation, the 'Channels' heading is displayed. There are two channel cards: 'Training channel' (red background, 31 Media, 4 Members, 0 Subscribers, 'Go to channel' button) and 'Kaltura Learning' (blue background, 0 Media, 1 Member, 0 Subscribers, 'Go to channel' button). A 'Sort By' dropdown and a 'Create channel' button are also visible.

2. Under the desired channel, click **Go to channel**.

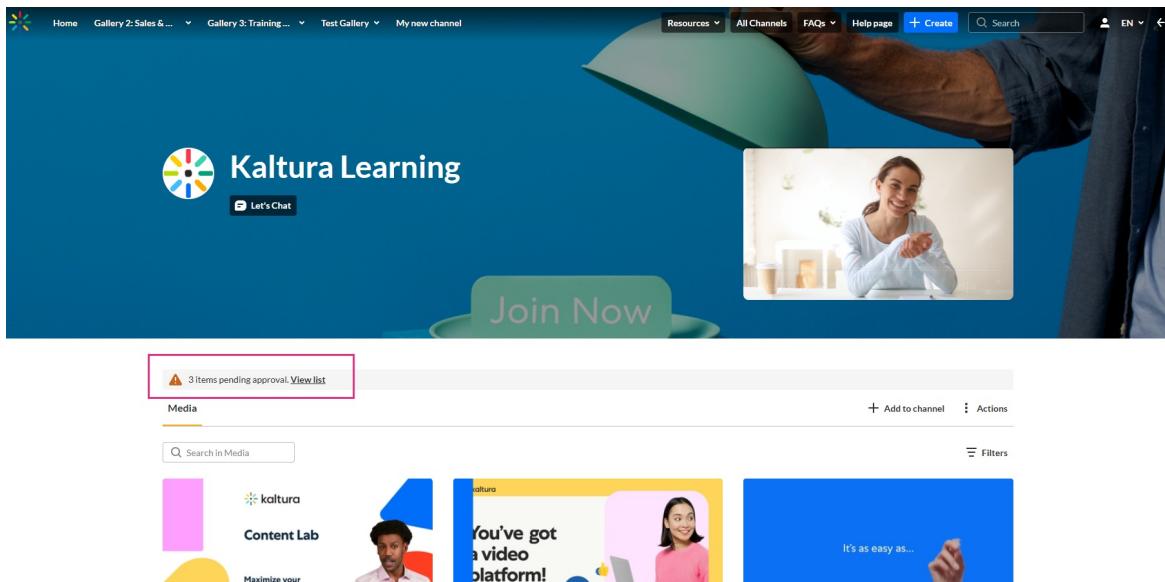
Channels



The screenshot shows the 'Channels' section of the Kaltura interface. The 'Kaltura Learning' channel is selected, indicated by a red arrow pointing to its 'Go to channel' button. The 'Training channel' is also visible with its details: 31 Media, 4 Members, 0 Subscribers, and a 'Go to channel' button. The 'Kaltura Learning' channel has 0 Media, 1 Member, 0 Subscribers, and a 'Go to channel' button. A 'Sort By' dropdown and a 'Create channel' button are also visible.

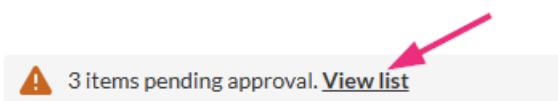
The channel page displays.

If there is pending media, a notification displays under the channel header: *[x] items pending approval. View list.*



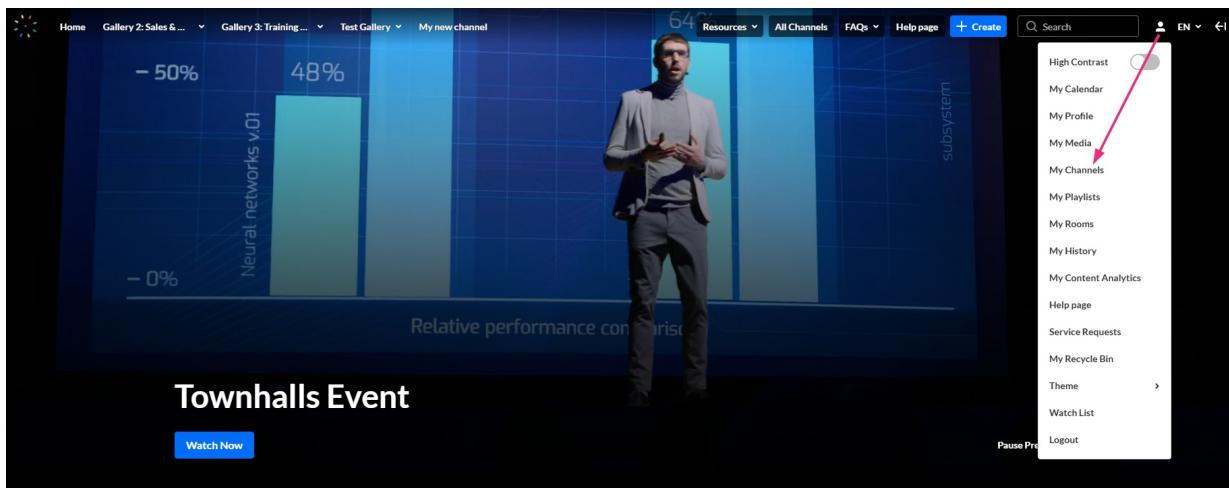
The screenshot shows the Kaltura Learning channel page. At the top, there's a navigation bar with links like 'Home', 'Gallery 2: Sales & ...', 'Gallery 3: Training ...', 'Test Gallery', and 'My new channel'. On the right, there are buttons for 'Resources', 'All Channels', 'FAQs', 'Help page', and '+ Create'. A search bar and a user profile icon are also present. The main content area features a large image of a person pointing, with a 'Kaltura Learning' logo and a 'Let's Chat' button. A green button labeled 'Join Now' is prominently displayed. Below this, a red box highlights a notification: '⚠ 3 items pending approval. [View list](#)'. The media library below shows several video thumbnails, including one for 'Content Lab' and another for a video platform.

3. Click the link to navigate to moderation page.



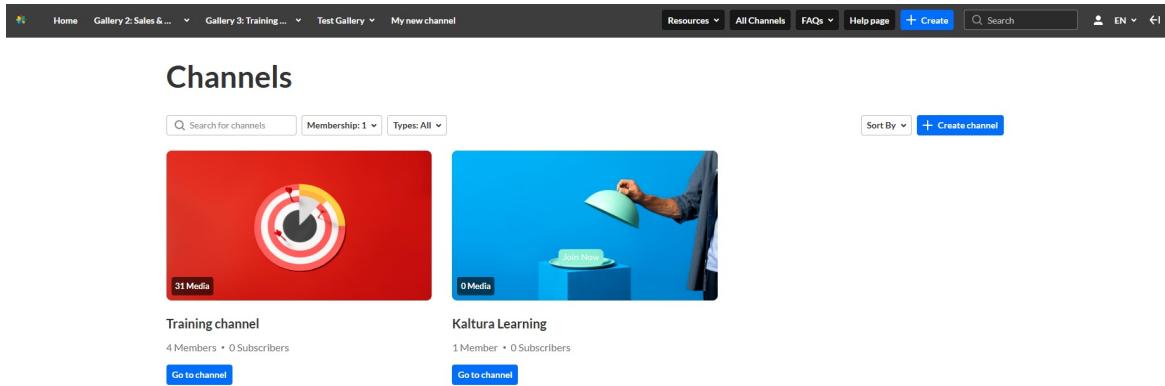
Access content moderation from the Content Moderation tab (owners only)

1. Go to the desired channel page. You can do this by selecting **My Channels** from the user menu.



The screenshot shows the Kaltura Channels page. The user menu is open on the right, with 'My Channels' highlighted by a red arrow. The main content area features a bar chart with data: 'Neural networks v.01' at 48% and another bar at 50%. Below the chart, a video thumbnail for 'Townhalls Event' is shown with a 'Watch Now' button. The top navigation bar includes links for 'Home', 'Gallery 2: Sales & ...', 'Gallery 3: Training ...', 'Test Gallery', and 'My new channel'. On the right, there are buttons for 'Resources', 'All Channels', 'FAQs', 'Help page', and '+ Create'. A search bar and a user profile icon are also present.

The **Channels** page displays.

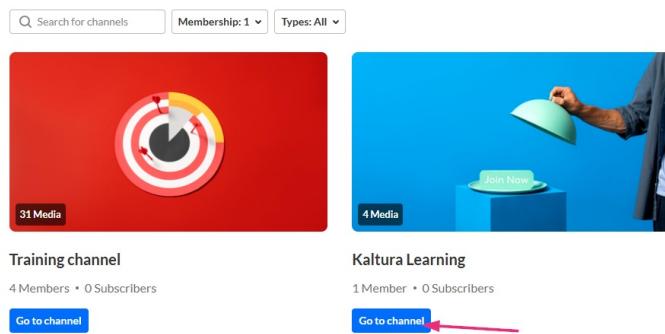


The screenshot shows the Kaltura Channels page. At the top, there are navigation links: Home, Gallery 2: Sales & ... (dropdown), Gallery 3: Training ... (dropdown), Test Gallery (dropdown), and My new channel. On the right, there are links for Resources, All Channels, FAQs, Help page, and a search bar. A 'Create' button is also present. Below the navigation, the page title is 'Channels'. There are two channel cards:

- Training channel**: Has 31 Media. It shows a red background with a target icon. Below the card: 'Training channel', '4 Members • 0 Subscribers', and a 'Go to channel' button.
- Kaltura Learning**: Has 0 Media. It shows a person holding a green lamp over a blue box with a 'Join Now' button. Below the card: 'Kaltura Learning', '1 Member • 0 Subscribers', and a 'Go to channel' button.

2. Under the desired channel, click **Go to channel**.

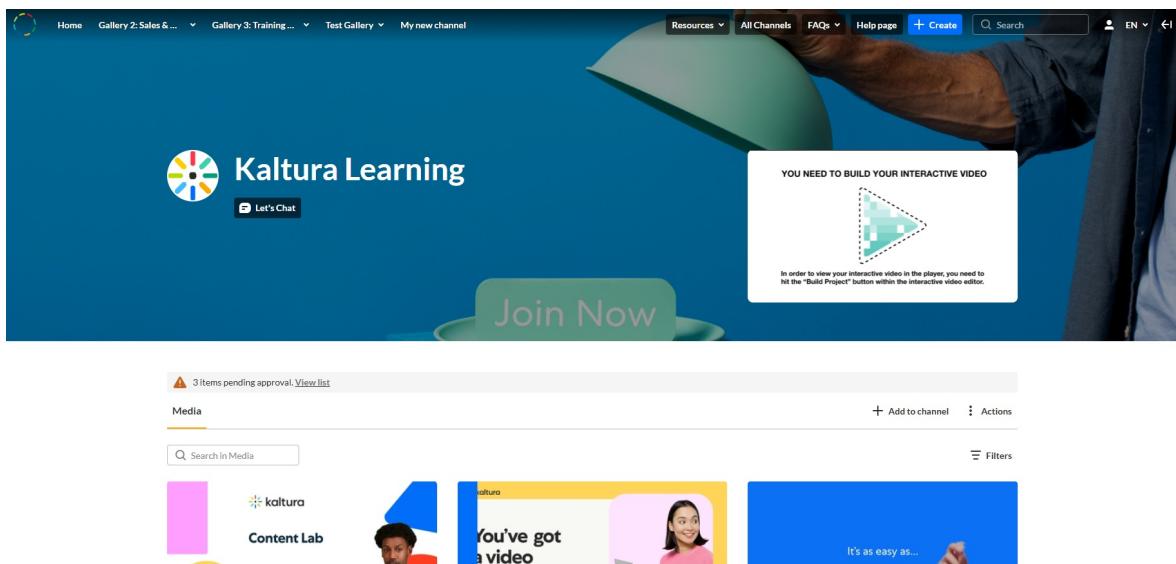
Channels



The screenshot shows the Kaltura Channels page with a red arrow pointing to the 'Go to channel' button for the 'Kaltura Learning' channel. The 'Kaltura Learning' channel card is highlighted with a blue box. The card details are:

- Kaltura Learning**: Has 4 Media.
- Below the card: 'Kaltura Learning', '1 Member • 0 Subscribers', and a 'Go to channel' button.

The channel page opens.



The screenshot shows the Kaltura Learning channel page. At the top, there is a header with the channel name 'Kaltura Learning', a 'Let's Chat' button, and a 'Join Now' button. A message box says 'YOU NEED TO BUILD YOUR INTERACTIVE VIDEO' with a play button icon. Below the header, there is a notification bar: '⚠ 3 Items pending approval. [View list](#)'. The main content area is titled 'Media' and shows a list of media items:

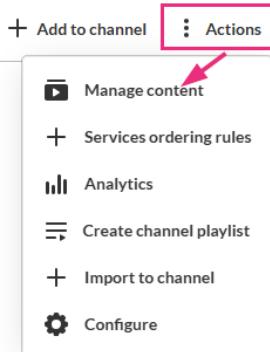
- Media: A pink image with the 'Content Lab' logo.
- Media: A blue image with the text 'You've got a video'.
- Media: A blue image with the text 'It's as easy as...'. A person's hand is visible pointing at the screen.

 On the right, there are buttons for '+ Add to channel' and 'Actions'. A 'Filters' button is also present. The bottom of the page has a footer with the Kaltura logo and a copyright notice.

3. At the far right, click the **Actions** menu and select **Manage content**.

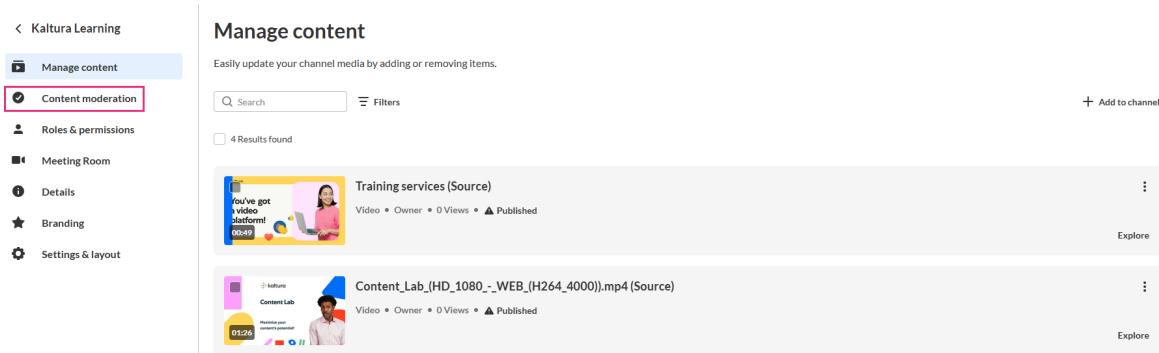


The 'Manage content' option appears only if the **channeledit** setting is enabled in the [Theming module](#). If you don't see it, ask your administrator to enable it.



The 'Manage content' page displays.

4. In the left navigation panel, click **Content moderation**.

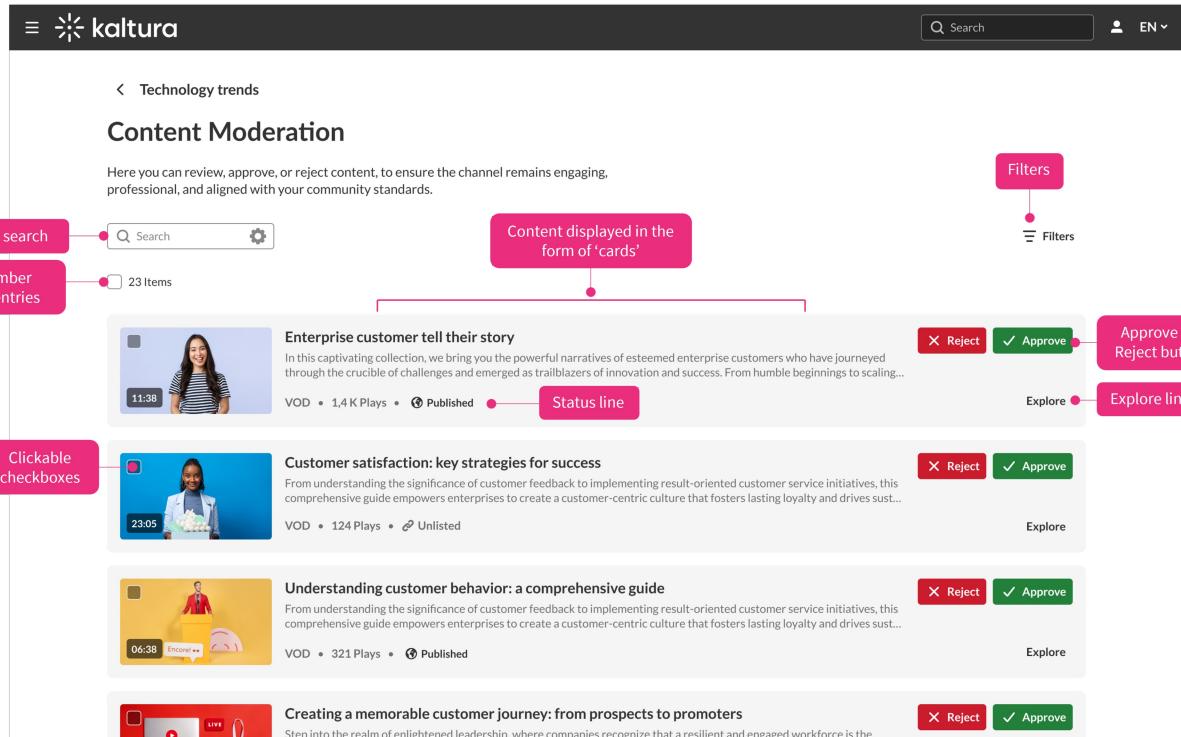


Features of the Content Moderation page

The Content Moderation page displays all pending media in a clear, card-based layout, making it easy to review and take action quickly.

Each card shows key details at a glance, such as media type, status, and publisher, and lets you approve or reject content directly from the list.

Built-in search, filters, bulk actions, and the **Explore** panel help moderators efficiently manage large volumes of content without leaving the page.

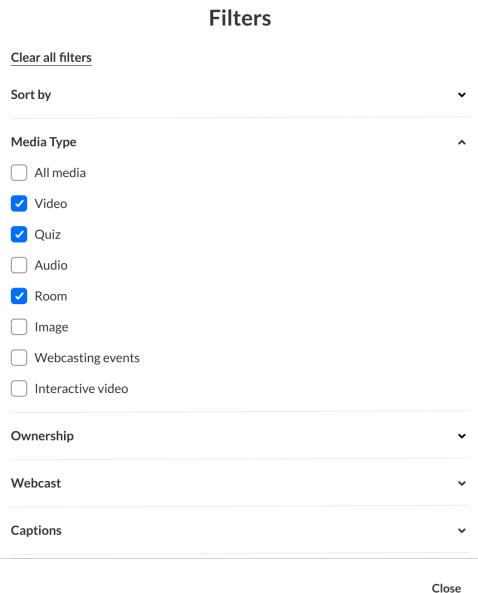


The screenshot shows the Kaltura Content Moderation interface. At the top, there is a search bar and a language selection (EN). Below the header, a sub-header 'Technology trends' and a main title 'Content Moderation' are displayed. A descriptive text states: 'Here you can review, approve, or reject content, to ensure the channel remains engaging, professional, and aligned with your community standards.' On the left, there are search and filter controls: 'Text search' with a search bar and gear icon, and 'Number of entries' showing '23 Items'. A 'Filters' button is located in the top right corner. The main content area displays a list of video cards. Each card includes a thumbnail, a title, a brief description, a 'Status line' (e.g., 'VOD • 1,4 K Plays • Published'), and 'Approve' and 'Reject' buttons. The cards are: 'Enterprise customer tell their story', 'Customer satisfaction: key strategies for success', 'Understanding customer behavior: a comprehensive guide', and 'Creating a memorable customer journey: from prospects to promoters'. Each card also has an 'Explore' link. A 'Filters' button is also present on the right side of the content area.

Filter pending content

Use filters to narrow the moderation list and focus on the content you want to review. Filters are especially useful when moderating large volumes of media.

1. Click **Filters**.
2. Select one or more filter options.



The screenshot shows the 'Filters' modal window. At the top, there is a 'Clear all filters' link. Below it, a 'Sort by' dropdown. The main area is divided into sections: 'Media Type', 'Ownership', 'Webcast', and 'Captions'. Under 'Media Type', there is a list of checkboxes: 'All media' (unchecked), 'Video' (checked), 'Quiz' (checked), 'Audio' (unchecked), 'Room' (checked), 'Image' (unchecked), 'Webcasting events' (unchecked), and 'Interactive video' (unchecked). Each section has a collapse/expand arrow to its right. At the bottom of the modal is a 'Close' button.

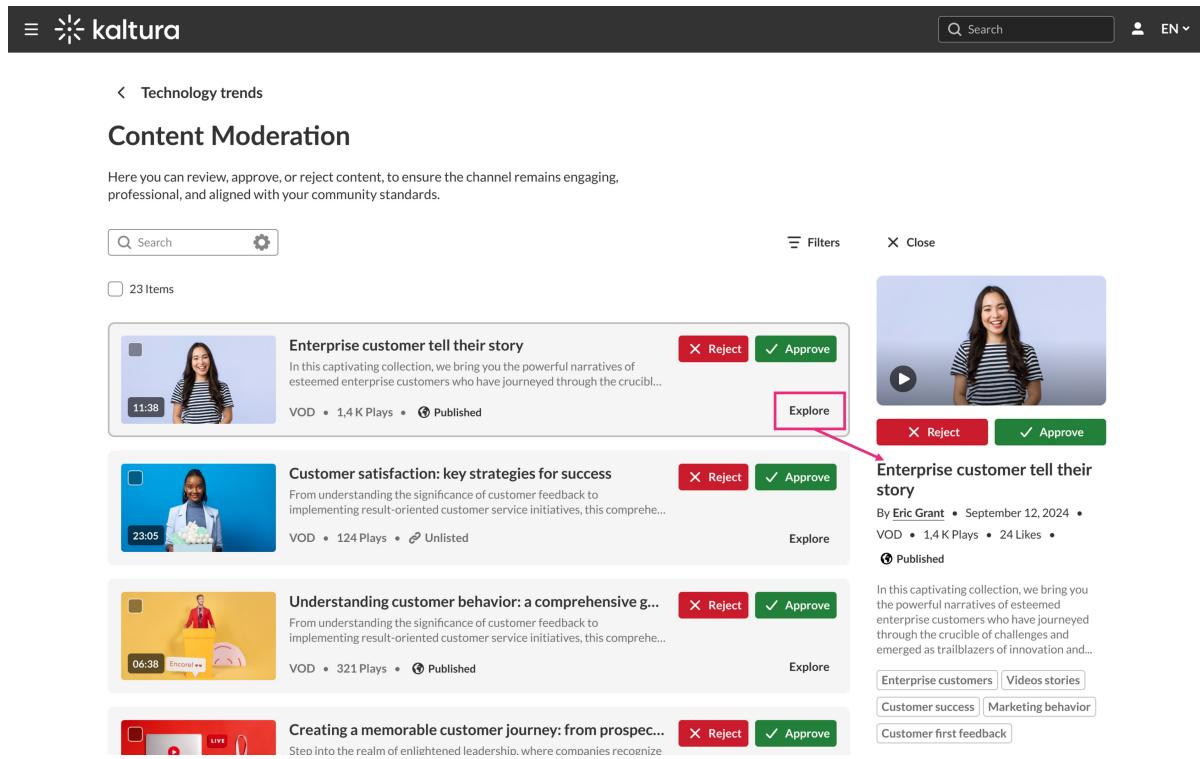
The moderation list updates automatically based on your selection.



The available filters depend on how your site is configured. They are configured by your administrator in the [Search module](#).

Review media before approving or rejecting

To review media in detail before making a moderation decision, open it in the **Explore** panel by clicking the **Explore** link.



The screenshot shows the Kaltura Content Moderation interface. At the top, there is a search bar and a language selector (EN). Below the header, a breadcrumb navigation shows 'Technology trends' and the current section 'Content Moderation'. A message states: 'Here you can review, approve, or reject content, to ensure the channel remains engaging, professional, and aligned with your community standards.' Below this, a search bar and a filter icon are visible, along with a link to '23 Items'. The main content area displays a list of video items with the following details:

- Enterprise customer tell their story**: Duration 11:38, VOD, 1.4K Plays, Published. Includes a video thumbnail, a description, and 'Explore' and 'Reject/Approve' buttons. A pink box highlights the 'Explore' button.
- Customer satisfaction: key strategies for success**: Duration 23:05, VOD, 124 Plays, Unlisted. Includes a video thumbnail, a description, and 'Explore' and 'Reject/Approve' buttons.
- Understanding customer behavior: a comprehensive g...**: Duration 06:38, VOD, 321 Plays, Published. Includes a video thumbnail, a description, and 'Explore' and 'Reject/Approve' buttons.
- Creating a memorable customer journey: from prospect...**: Includes a video thumbnail, a description, and 'Explore' and 'Reject/Approve' buttons.

On the right side of the interface, there is a large video player preview for the first item, showing a woman in a striped shirt. Below the player are 'Reject' and 'Approve' buttons. Further down, there is a detailed description of the first item, a list of tags ('Enterprise customers', 'Videos stories', 'Customer success', 'Marketing behavior', 'Customer first feedback'), and a link to 'Published'.

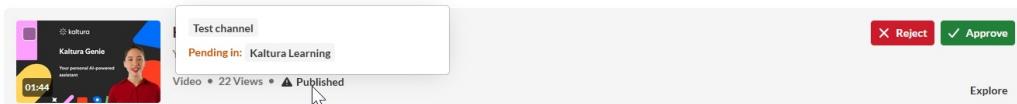
When reviewing videos in the **Explore** panel, the video player will load automatically. You can approve or reject the content while remaining on the same page.

The Explore panel displays the following information:

- **Media thumbnail**
- **Video preview, mute / unmute, play / pause** (for VOD entries)
- **Approve / Reject buttons**
- **Media name**
- **Name of publisher**
- **Creation date**
- **Media type**
- **Number of plays** (or 'views' for images)
- **Media description**
- **Tags** - clicking a tag will navigate the user to the relevant category / channel

- **Scheduled sessions** - schedule is shown

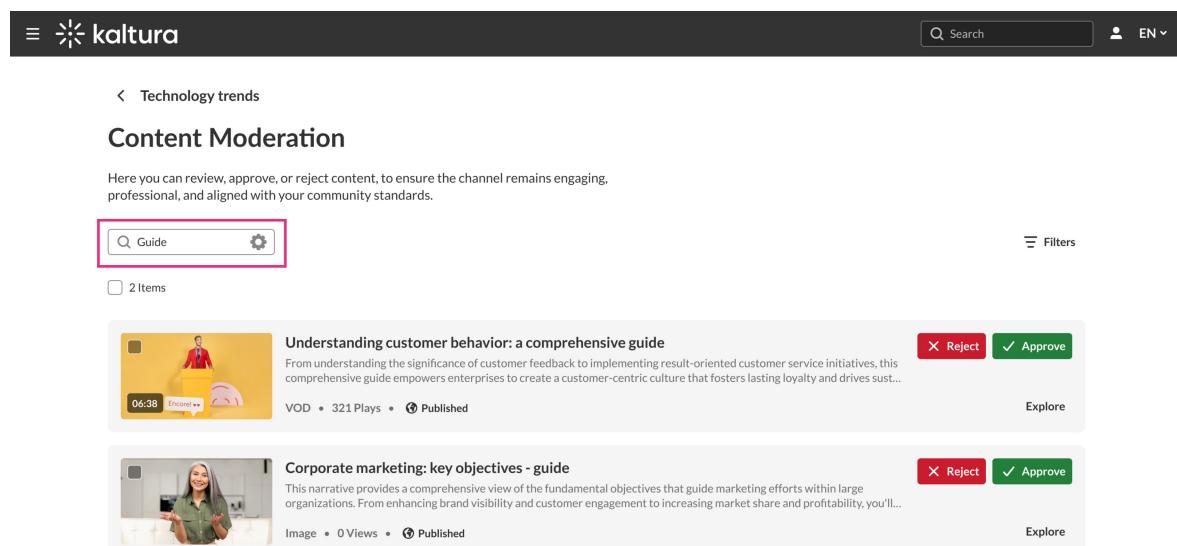
To see where the media is already published, click the **Published icon** in the status line. This helps you understand how approving or rejecting the media may affect other locations.



Search moderated content

Use the search function to quickly find specific media in the moderation list, especially when reviewing large volumes of content.

To search, type a keyword into the search field and press 'enter'. If no results are found, a message displays indicating no matches.



Content Moderation

Here you can review, approve, or reject content, to ensure the channel remains engaging, professional, and aligned with your community standards.

2 Items

Understanding customer behavior: a comprehensive guide
From understanding the significance of customer feedback to implementing result-oriented customer service initiatives, this comprehensive guide empowers enterprises to create a customer-centric culture that fosters lasting loyalty and drives sust...
VOD • 321 Plays • Published

Corporate marketing: key objectives - guide
This narrative provides a comprehensive view of the fundamental objectives that guide marketing efforts within large organizations. From enhancing brand visibility and customer engagement to increasing market share and profitability, you'll...
Image • 0 Views • Published

Approve or reject media

For each media item, you can take action directly from the list or from the 'Explore' panel.

- Click **Approve** (green) to publish the media. Approved content will be added to the channel immediately.

If enabled by the admin, a confirmation box will appear after clicking approve or

reject, asking for final confirmation before the action is taken: *Are you sure you want to reject/approve [media title]?*

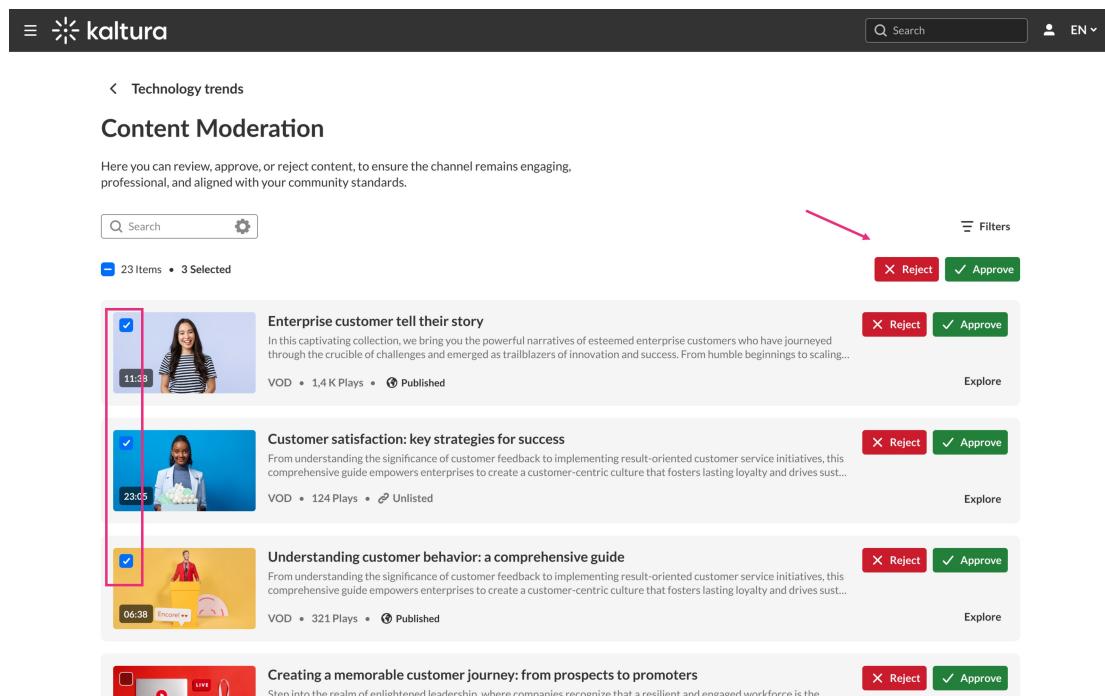
- Click **Reject** (red) to prevent the media from being added to the channel.

After approving or rejecting media, a confirmation message displays: *Media was [approved/rejected].*

Bulk approve or reject media

You can approve or reject multiple media items at the same time.

1. Select one or more media items using the checkboxes.
2. Click **Approve** or **Reject** at the top of the page.



The screenshot shows the Kaltura Content Moderation interface. At the top, there is a search bar and a language selector (EN). Below the header, a breadcrumb navigation shows 'Technology trends'. The main section is titled 'Content Moderation' with the sub-instruction: 'Here you can review, approve, or reject content, to ensure the channel remains engaging, professional, and aligned with your community standards.' A red arrow points from the text '3 Selected' to the 'Approve' and 'Reject' buttons at the top right. The page lists four media items:

- Enterprise customer tell their story**: A thumbnail with a play button and a timestamp of 11:38. Below it are stats: VOD • 1.4 K Plays • Published. To the right are 'Reject' and 'Approve' buttons.
- Customer satisfaction: key strategies for success**: A thumbnail with a play button and a timestamp of 23:05. Below it are stats: VOD • 124 Plays • Unlisted. To the right are 'Reject' and 'Approve' buttons.
- Understanding customer behavior: a comprehensive guide**: A thumbnail with a play button and a timestamp of 06:38. Below it are stats: VOD • 321 Plays • Published. To the right are 'Reject' and 'Approve' buttons.
- Creating a memorable customer journey: from prospects to promoters**: A thumbnail with a play button and a timestamp of 00:00. Below it are stats: VOD • 0 Plays • Unlisted. To the right are 'Reject' and 'Approve' buttons.

A confirmation message displays: *Are you sure you want to approve [number] media?*

3. Click **Approve**.



Approved and rejected content will be removed from the moderation page. If multiple pages are present, content cards will reload automatically.