


Channel moderation - Theming


Last Modified on 11/28/2024 4:45 pm IST

 This article is designated for all users.

About

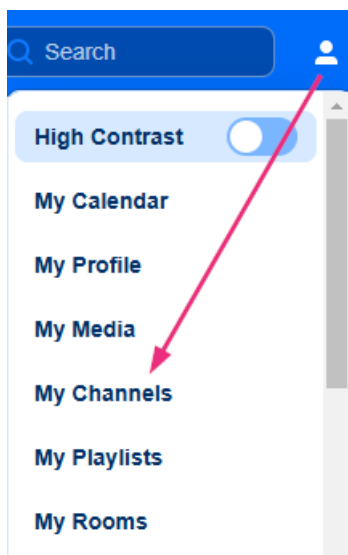
Kaltura's content moderation feature allows channel managers and moderators to approve or reject media before it becomes publicly accessible, ensuring that all content aligns with community standards. This functionality is consistent with Kaltura's Theming design system, providing a seamless experience for moderators.

 To learn more about channel permissions, check out our article [Understanding channel roles and permissions](#).

 Enabling the [channelThemingUI module](#) and the [channelModeration module](#) is a prerequisite for using this feature.

Access the channel page

1. Go to the desired channel page in [My Channels](#). You can do this by selecting My Channels from the user menu.



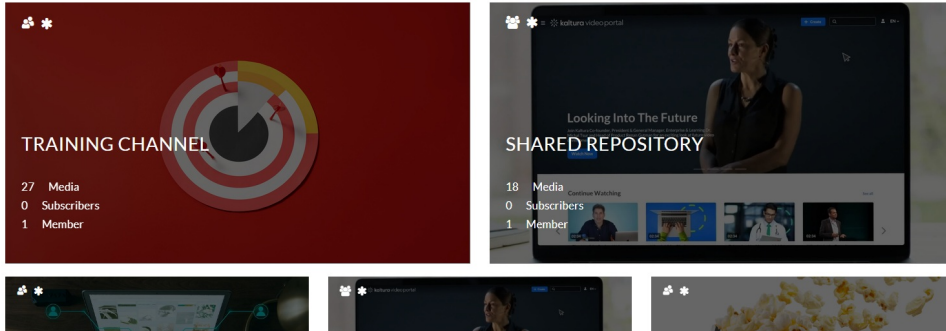
The **My Channels** page displays.

My Channels

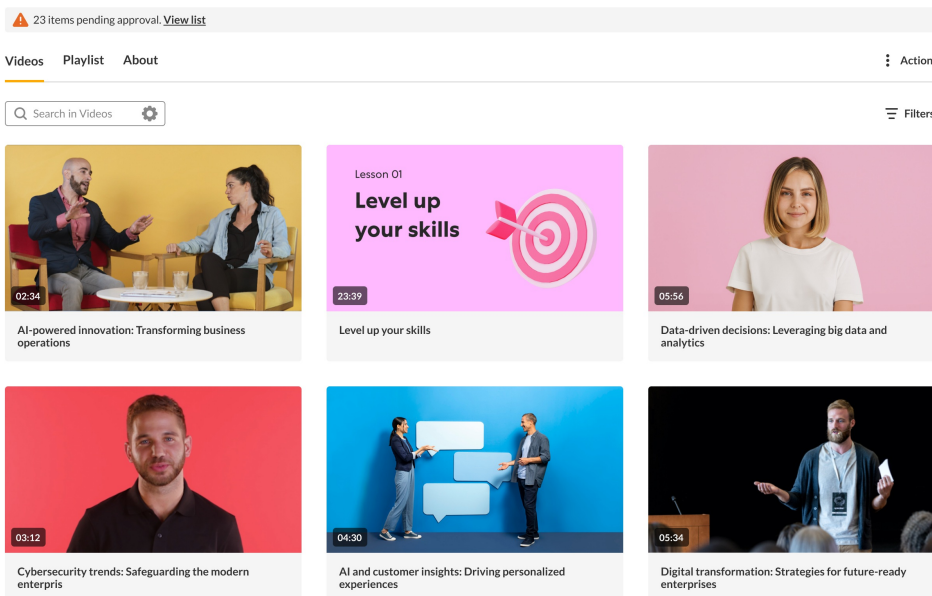
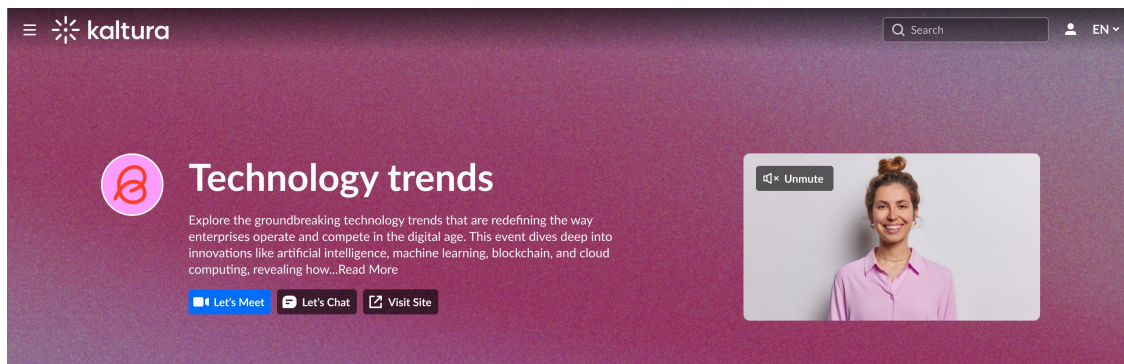
Search For Channels

Filters Sort By: Media Count

+ Create Channel



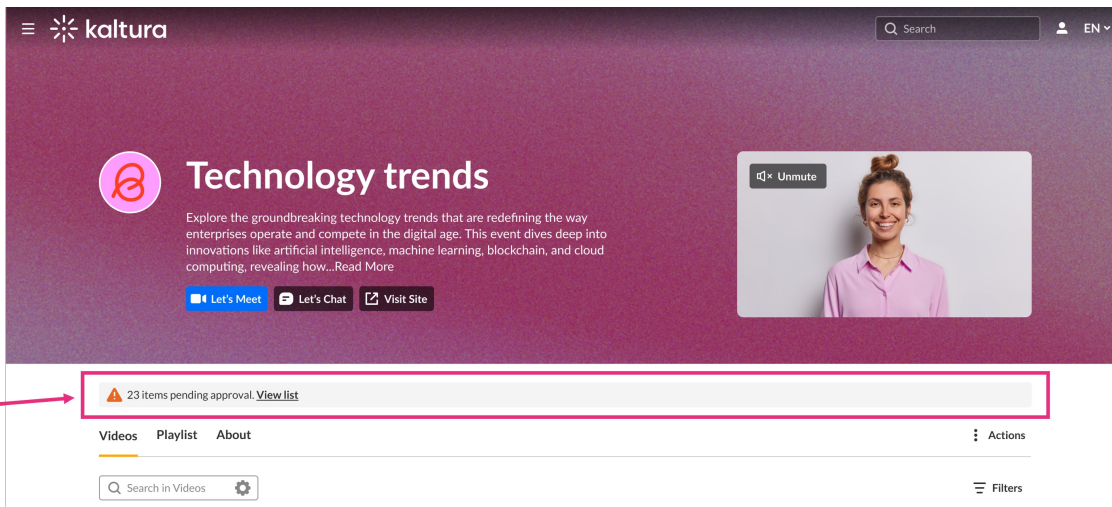
- Click the desired channel.
The channel page displays



Moderate pending content

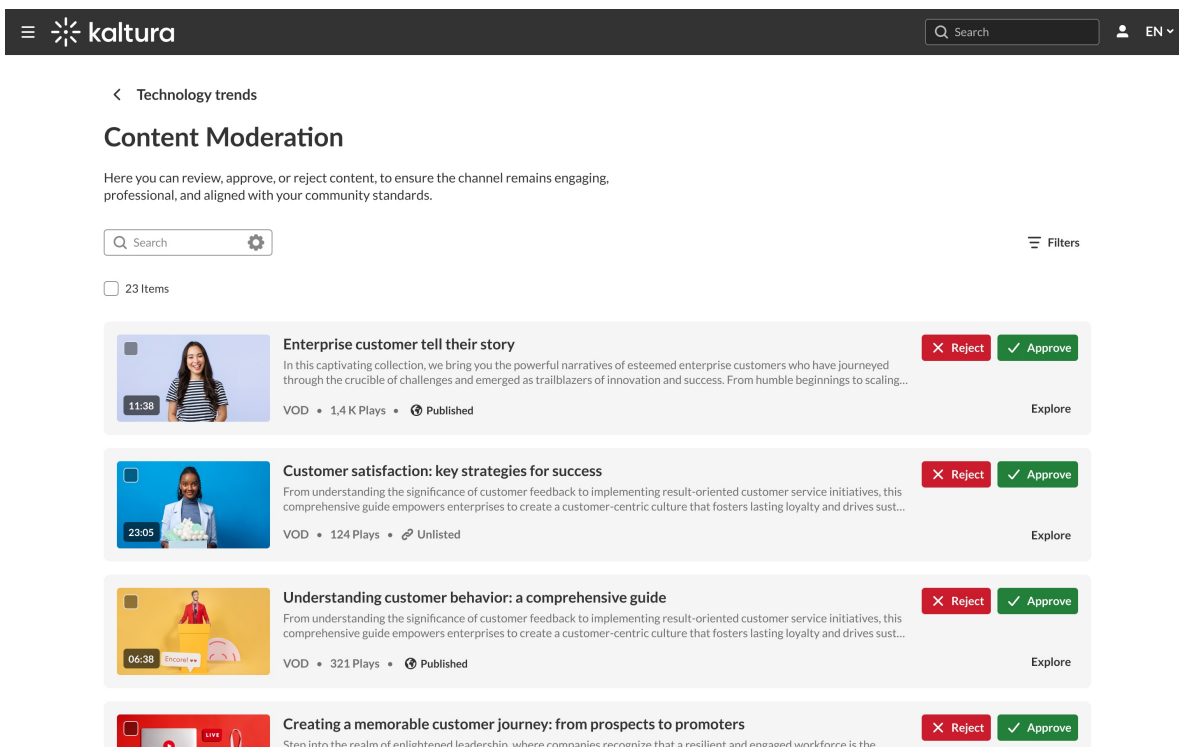
If there is pending media, a notification displays under the banner: *[x] items pending*

approval. [View list.](#)

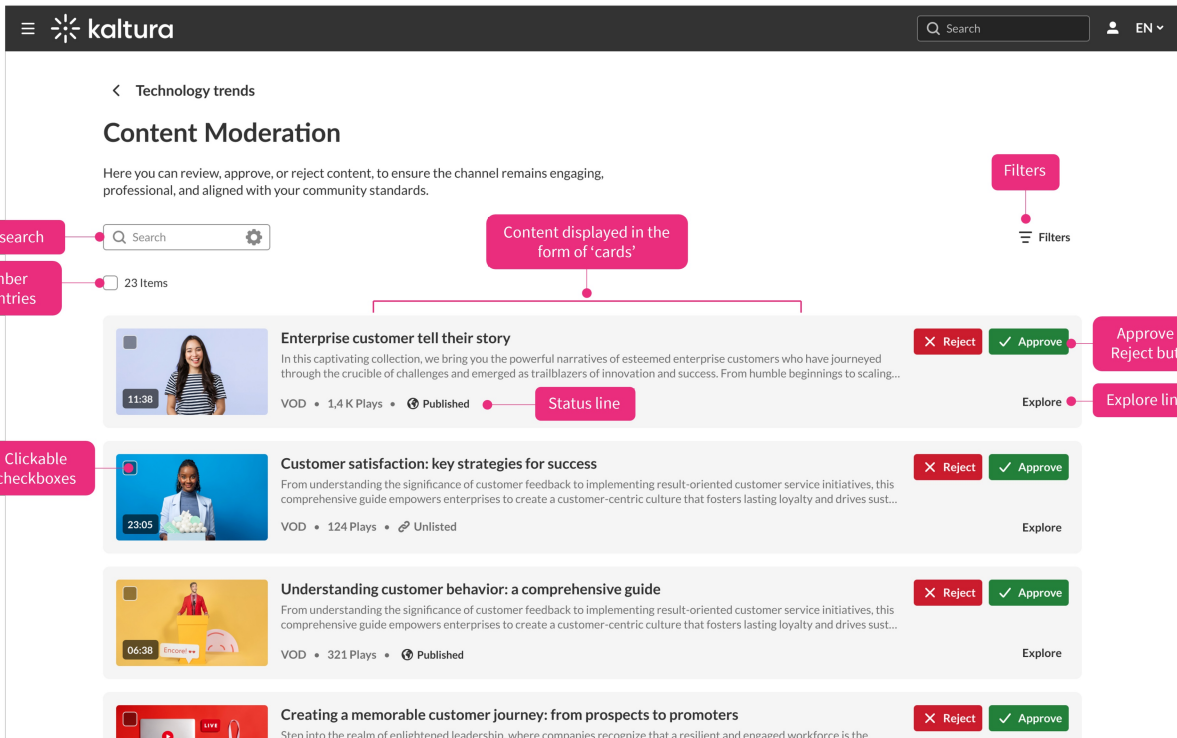


Click the link to navigate to Content Moderation page.

The Content Moderation page displays.



The Content Moderation page shows all media pending moderation, organized in a card format for easy review.



Content Moderation

Here you can review, approve, or reject content, to ensure the channel remains engaging, professional, and aligned with your community standards.

Text search [Search] [Settings]

Number of entries 23 Items

Filters

Content displayed in the form of 'cards'

Approve and Reject buttons

Explore link

Clickable checkboxes

Status line

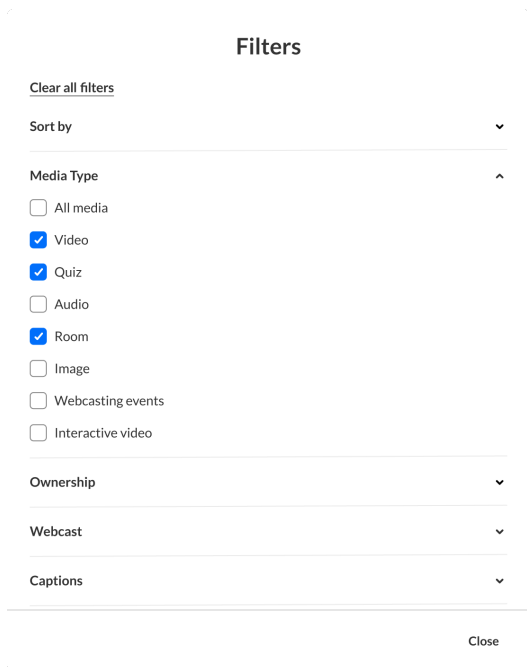
Enterprise customer tell their story
 In this captivating collection, we bring you the powerful narratives of esteemed enterprise customers who have journeyed through the crucible of challenges and emerged as trailblazers of innovation and success. From humble beginnings to scaling...
 VOD • 1,4 K Plays • Published

Customer satisfaction: key strategies for success
 From understanding the significance of customer feedback to implementing result-oriented customer service initiatives, this comprehensive guide empowers enterprises to create a customer-centric culture that fosters lasting loyalty and drives sust...
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Understanding customer behavior: a comprehensive guide
 From understanding the significance of customer feedback to implementing result-oriented customer service initiatives, this comprehensive guide empowers enterprises to create a customer-centric culture that fosters lasting loyalty and drives sust...
 VOD • 321 Plays • Published

Creating a memorable customer journey: from prospects to promoters
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You can filter the media to refine and sort the list of content without cluttering the page. Clicking the Filters button will open a filter menu displaying all relevant filters.



Filters

[Clear all filters](#)

Sort by [Dropdown]

Media Type [Dropdown]


- All media
- Video
- Quiz
- Audio
- Room
- Image
- Webcasting events
- Interactive video

Ownership [Dropdown]


Webcast [Dropdown]

Captions [Dropdown]

Close



 Filters are configured by your administrator in the [Search module](#).



In the status line, you can click on the **Published icon** to see where the media is published.



Understanding customer behavior: a comprehensive guide

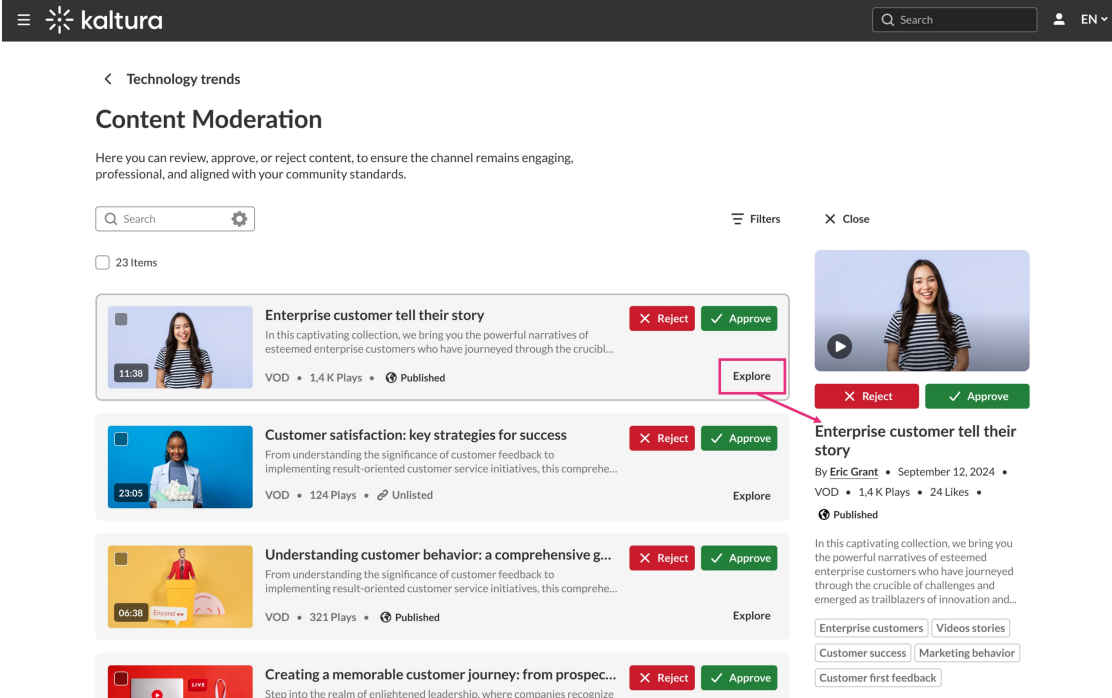
From understanding the significance of customer feedback to implementing result-oriented customer service initiatives, this comprehensive guide empowers enterprises to create a customer-centric culture that fosters lasting loyalty and drives sust...

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[Explore](#)

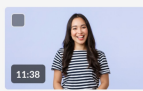









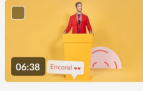







Explore




Content Moderation

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23 Items

- 
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Creating a memorable customer journey: from prospec...
 Steo into the realm of enlightened leadership, where companies recognize...
 

Enterprise customer tell their story
 By **Eric Grant** • September 12, 2024 •
 VOD • 1.4 K Plays • 24 Likes •
 Published

Enterprise customers | Videos stories
 Customer success | Marketing behavior
 Customer first feedback

Click the **Explore** link to open a sidebar to view the content directly. When reviewing videos in the **Explore** tab, the video player will load automatically, providing an inline experience for moderation. You can approve or reject the content while remaining on the same page.

The sidebar displays the following information:

- Media thumbnail
- Video preview, mute / unmute, and play / pause functions (for VOD entries)
- Approve / Reject buttons
- Media name
- Name of publisher
- Creation date
- Media type
- Number of plays (or 'views' for images)
- Media description
- Tags - clicking a tag will navigate the user to the relevant category / channel
- Scheduled sessions - schedule is shown

Search

Enter a search term in the search field and press **Enter**. Your results will appear, allowing you to approve or reject as needed.

☰ kaltura
🔍 Search 👤 EN

< Technology trends

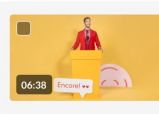
Content Moderation

Here you can review, approve, or reject content, to ensure the channel remains engaging, professional, and aligned with your community standards.

⚙️

☰ Filters

☐ 2 Items



06:38 Recent


Understanding customer behavior: a comprehensive guide

From understanding the significance of customer feedback to implementing result-oriented customer service initiatives, this comprehensive guide empowers enterprises to create a customer-centric culture that fosters lasting loyalty and drives sust...

VOD • 321 Plays • 📌 Published

✖ Reject
✔ Approve

Explore



Corporate marketing: key objectives - guide

This narrative provides a comprehensive view of the fundamental objectives that guide marketing efforts within large organizations. From enhancing brand visibility and customer engagement to increasing market share and profitability, you'll...

Image • 0 Views • 📌 Published

✖ Reject
✔ Approve

Explore

If no results are found, a message will display indicating no matches:

☰ kaltura
🔍 Search 👤 EN

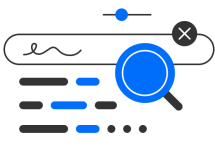
< Technology trends

Content Moderation

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⚙️

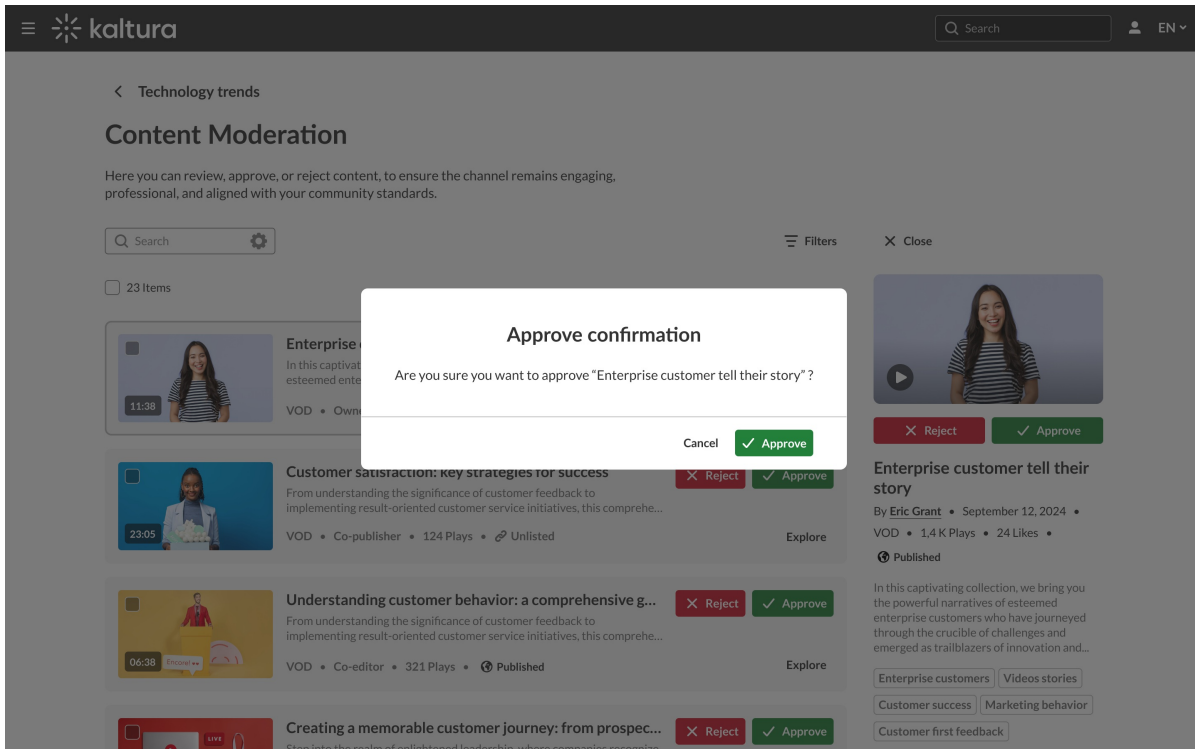
☰ Filters



No matching results found

Consider using different keywords or adjusting the filter to see more results.

Approve or reject media



- Click **Approve** (green) to publish the media. Approved content will be added to the channel immediately.
If enabled by the admin, a confirmation box will appear after clicking approve or reject, asking for final confirmation before the action is taken: *Are you sure you want to reject/approve [media title]?*
- Click **Reject** (red) to prevent the media from being added to the channel.

After approving or rejecting media, a confirmation message displays: *Media was [approved/rejected].*

✔ Media was rejected ✕

< Technology trends

Content Moderation

Here you can review, approve, or reject content, to ensure the channel remains engaging, professional, and aligned with your community standards.

⚙️

☰ Filters

22 Items

- 23:05

Customer satisfaction: key strategies for success

From understanding the significance of customer feedback to implementing result-oriented customer service initiatives, this comprehensive guide empowers enterprises to create a customer-centric culture that fosters lasting loyalty and drives sust...

VOD • 124 Plays • 🔒 Unlisted

✕ Reject ✔ Approve

Explore
- 06:38

Understanding customer behavior: a comprehensive guide

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VOD • 321 Plays • 🔒 Published

✕ Reject ✔ Approve

Explore
- Creating a memorable customer journey: from prospects to promoters**

Step into the realm of enlightened leadership, where companies recognize that a resilient and engaged workforce is the cornerstone of innovation, productivity, and sustainable growth. By nurturing a culture that values employee well-being, fos...

VOD • 1.4 K Plays • 🔒 Published

✕ Reject ✔ Approve

Explore
- Corporate marketing: key objectives**

This narrative provides a comprehensive view of the fundamental objectives that guide marketing efforts within large organizations. From

✕ ✔

Bulk approve or reject media

You can perform bulk actions to approve or reject them simultaneously. Simply select the media items by clicking the checkboxes on the thumbnails and then click **Approve** or **Reject** at the top of the page.

< Technology trends

Content Moderation

Here you can review, approve, or reject content, to ensure the channel remains engaging, professional, and aligned with your community standards.

⚙️

☰ Filters

23 Items • 3 Selected

✕ Reject ✔ Approve

- 11:33

Enterprise customer tell their story

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VOD • 1.4 K Plays • 🔒 Published

✕ Reject ✔ Approve

Explore
- 23:05

Customer satisfaction: key strategies for success

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VOD • 124 Plays • 🔒 Unlisted

✕ Reject ✔ Approve

Explore
- 06:38

Understanding customer behavior: a comprehensive guide

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VOD • 321 Plays • 🔒 Published

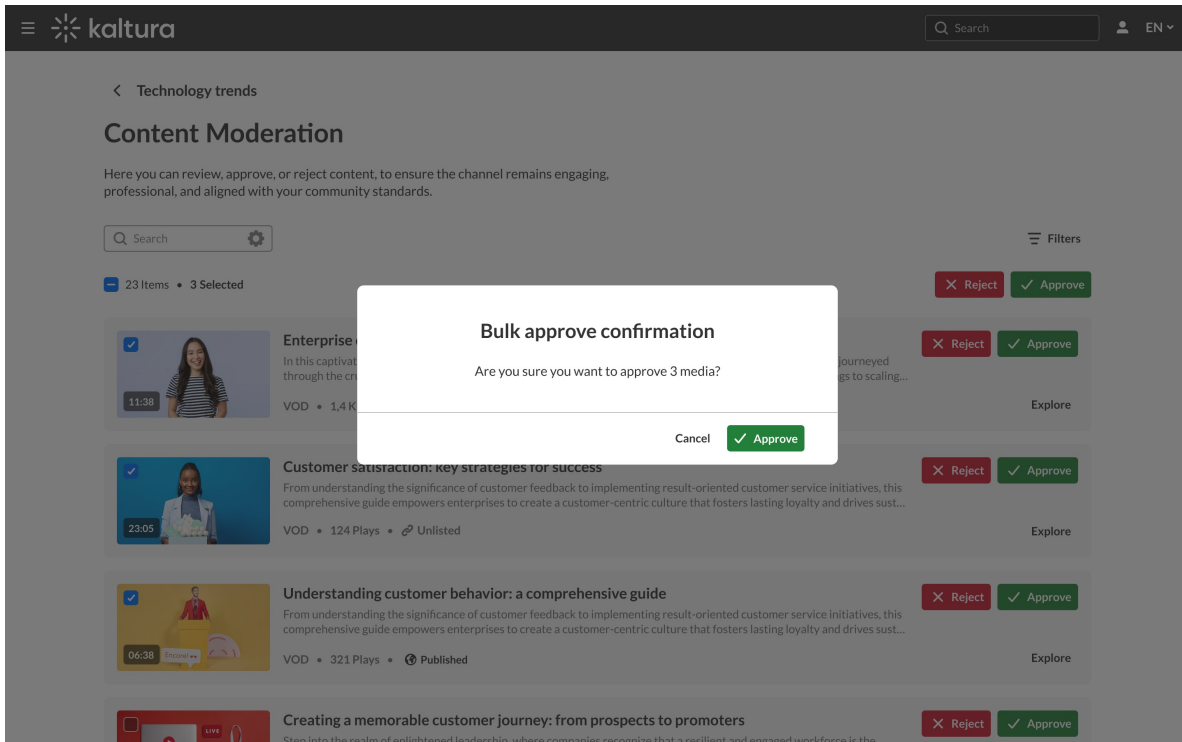
✕ Reject ✔ Approve

Explore
- Creating a memorable customer journey: from prospects to promoters**

Step into the realm of enlightened leadership, where companies recognize that a resilient and engaged workforce is the

✕ Reject ✔ Approve

A confirmation message displays: *Are you sure you want to approve [number] media?*



Click **Approve**.

After bulk moderation, a success message confirms: *[number] media approved & [number] media rejected*. Approved and rejected content will be removed from the moderation page. If multiple pages are present, content cards will reload automatically.

