

# Channel moderation - Theming

Last Modified on 01/26/2025 11:30 pm IST

 This article is designated for all users.

## About

Kaltura's content moderation feature allows channel managers and moderators to approve or reject media before it becomes publicly accessible, ensuring that all content aligns with community standards. This functionality is consistent with Kaltura's Theming design system, providing a seamless experience for moderators.



The instructions below are for Theming users. If you don't have [Theming](#) enabled, please refer to our article [Channel moderation](#).



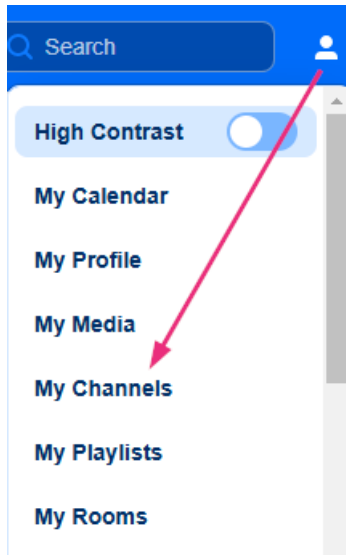
To learn more about channel permissions, check out our article [Understanding channel roles and permissions](#).

## Before you start

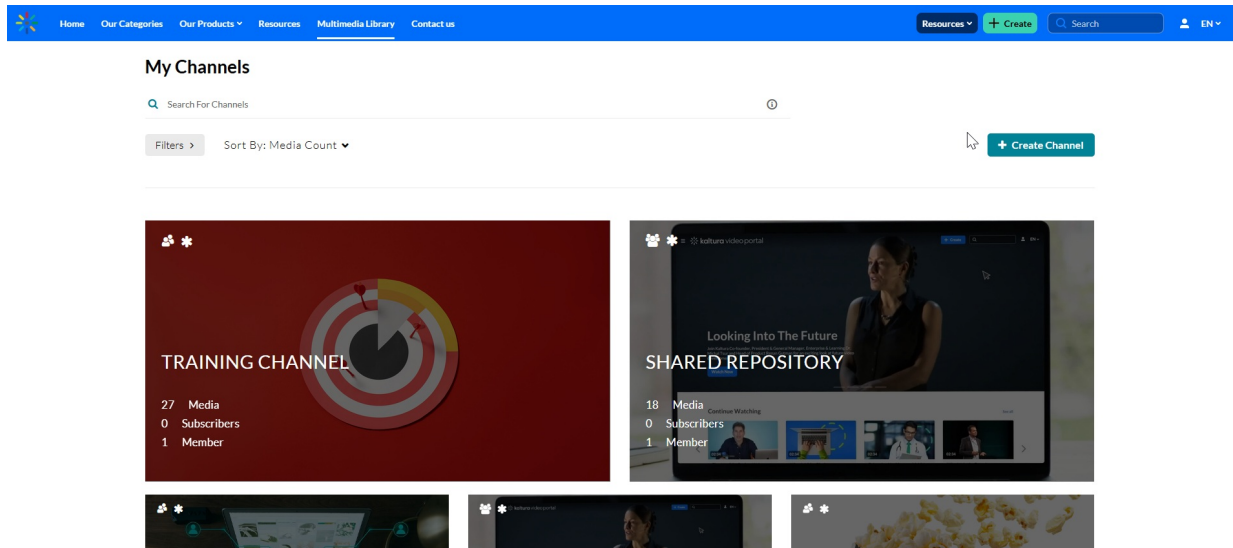
Enable the [channelThemingUI module](#) and the [channelModeration module](#).

## Access the channel page

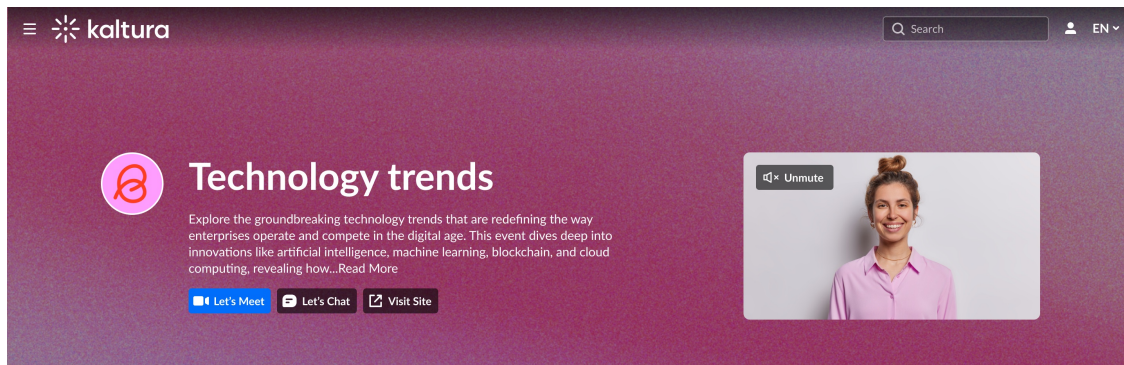
1. Go to the desired channel page in [My Channels](#). You can do this by selecting My Channels from the user menu.



The **My Channels** page displays.



2. Click the desired channel.  
The channel page displays



⚠️ 23 items pending approval. [View list](#)

Videos Playlist About

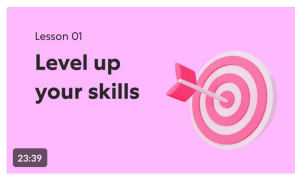
⋮ Actions

🔍 Search in Videos ⚙️

☰ Filters



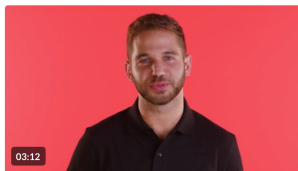
AI-powered innovation: Transforming business operations



Level up your skills



Data-driven decisions: Leveraging big data and analytics



Cybersecurity trends: Safeguarding the modern enterpris



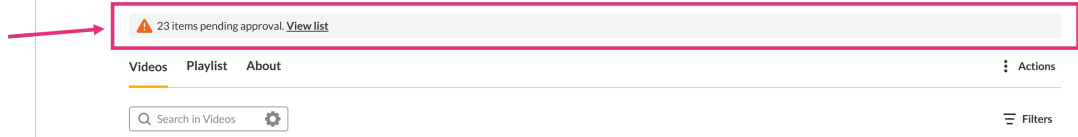
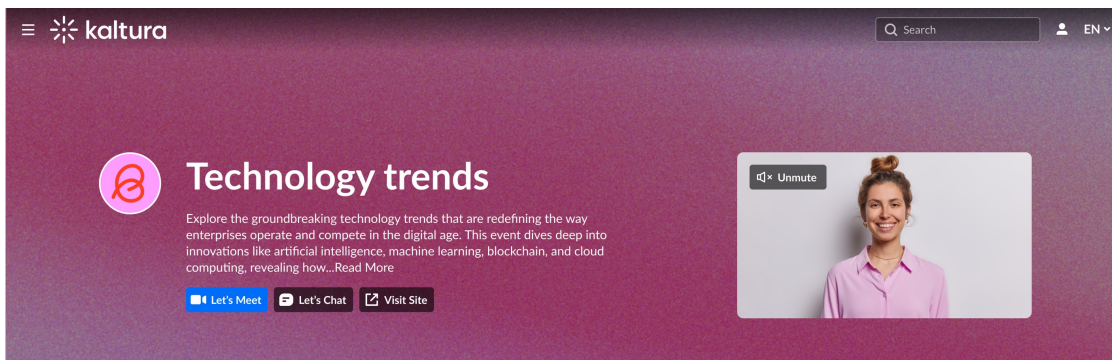
AI and customer insights: Driving personalized experiences



Digital transformation: Strategies for future-ready enterprises

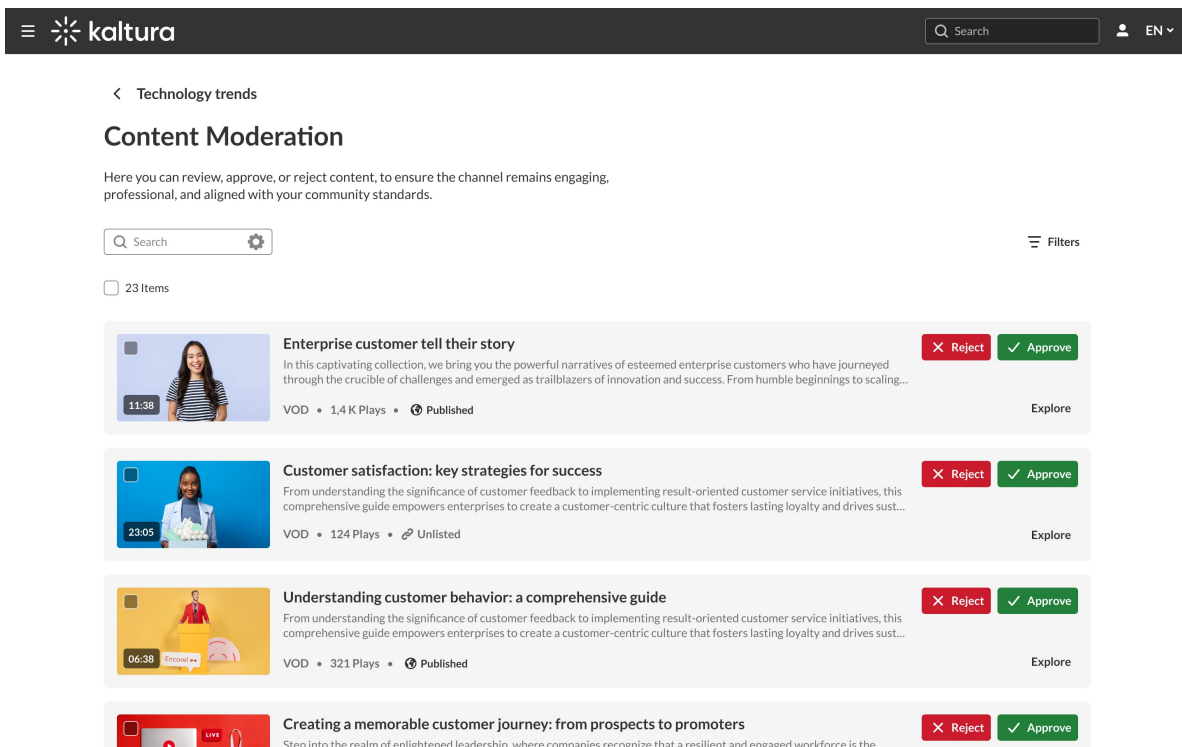
## Moderate pending content

If there is pending media, a notification displays under the banner: *[x] items pending approval. View list.*

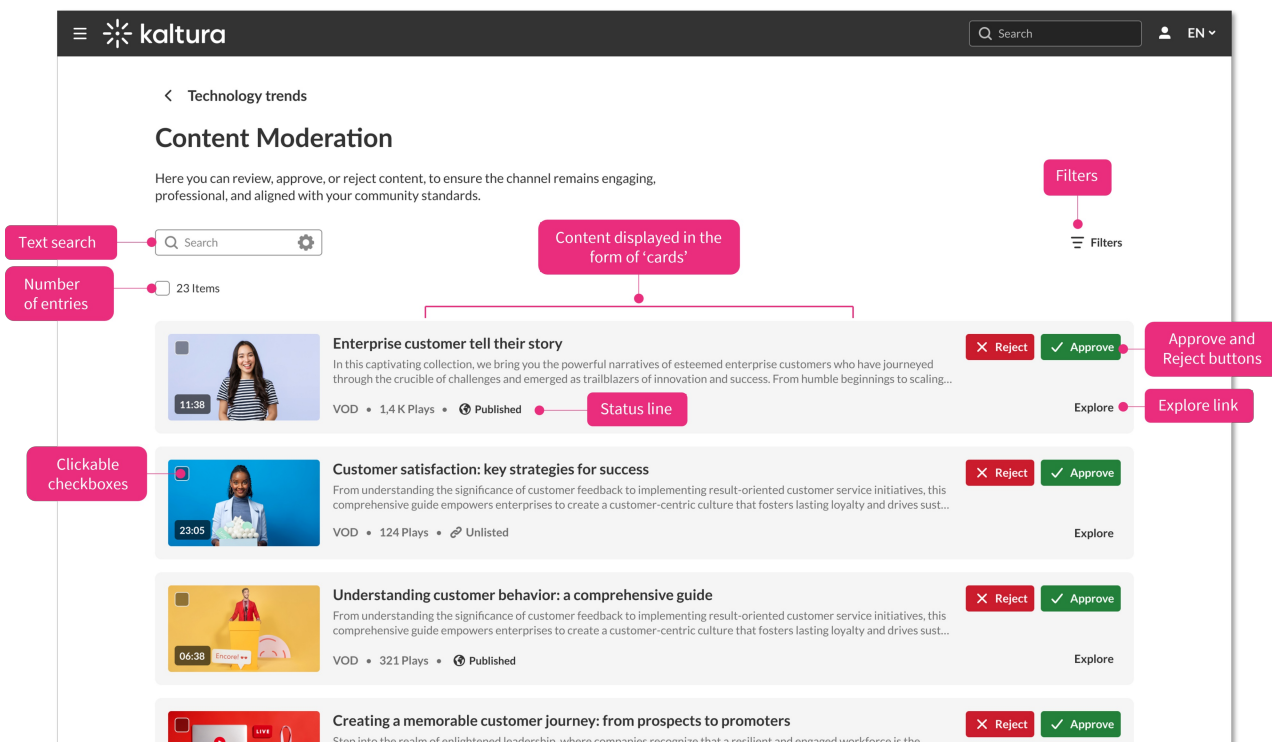


Click the link to navigate to Content Moderation page.

The Content Moderation page displays.



The Content Moderation page shows all media pending moderation, organized in a card format for easy review.



You can filter the media to refine and sort the list of content without cluttering the page. Clicking the Filters button will open a filter menu displaying all relevant filters.

**Filters**

[Clear all filters](#)

Sort by ▼

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**Media Type** ▲

All media

Video

Quiz

Audio

Room

Image

Webcasting events

Interactive video

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**Ownership** ▼

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**Webcast** ▼

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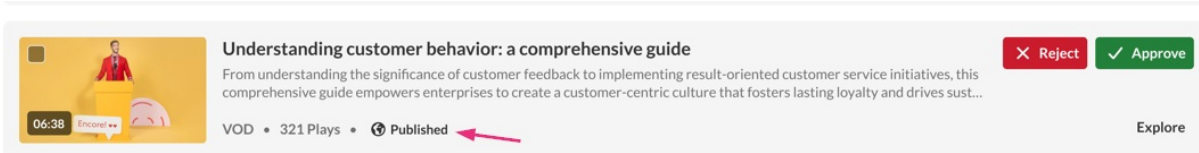
**Captions** ▼

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Close



 Filters are configured by your administrator in the [Search module](#).



In the status line, you can click on the **Published icon** to see where the media is published.



**Understanding customer behavior: a comprehensive guide**

From understanding the significance of customer feedback to implementing result-oriented customer service initiatives, this comprehensive guide empowers enterprises to create a customer-centric culture that fosters lasting loyalty and drives sust...

VOD • 321 Plays •  **Published** 

06:38  

Explore

Explore

< Technology trends

## Content Moderation

Here you can review, approve, or reject content, to ensure the channel remains engaging, professional, and aligned with your community standards.

Filters
Close

23 Items

**Enterprise customer tell their story**

In this captivating collection, we bring you the powerful narratives of esteemed enterprise customers who have journeyed through the crucible...

VOD • 1,4 K Plays • Published

✖ Reject
✔ Approve

Explore

**Customer satisfaction: key strategies for success**

From understanding the significance of customer feedback to implementing result-oriented customer service initiatives, this comprehe...

VOD • 124 Plays • Unlisted

✖ Reject
✔ Approve

Explore

**Understanding customer behavior: a comprehensive g...**

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Explore

**Creating a memorable customer journey: from prospec...**

Step into the realm of enlightened leadership, where companies recognize

✖ Reject
✔ Approve

✖ Reject
✔ Approve

**Enterprise customer tell their story**

By **Eric Grant** • September 12, 2024 •

VOD • 1,4 K Plays • 24 Likes •

Published

In this captivating collection, we bring you the powerful narratives of esteemed enterprise customers who have journeyed through the crucible of challenges and emerged as trailblazers of innovation and...

Enterprise customers
Videos stories
Customer success
Marketing behavior
Customer first feedback

Click the **Explore** link to open a sidebar to view the content directly. When reviewing videos in the **Explore** tab, the video player will load automatically, providing an inline experience for moderation. You can approve or reject the content while remaining on the same page.

The sidebar displays the following information:

- Media thumbnail
- Video preview, mute / unmute, and play / pause functions (for VOD entries)
- Approve / Reject buttons
- Media name
- Name of publisher
- Creation date
- Media type
- Number of plays (or 'views' for images)
- Media description
- Tags - clicking a tag will navigate the user to the relevant category / channel
- Scheduled sessions - schedule is shown

## Search

Enter a search term in the search field and press **Enter**. Your results will appear, allowing you to approve or reject as needed.


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## Content Moderation

Here you can review, approve, or reject content, to ensure the channel remains engaging, professional, and aligned with your community standards.

Filters

2 Items

- 


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VOD • 321 Plays • Published

✖ Reject

✔ Approve

Explore
- 

**Corporate marketing: key objectives - guide**

This narrative provides a comprehensive view of the fundamental objectives that guide marketing efforts within large organizations. From enhancing brand visibility and customer engagement to increasing market share and profitability, you'll...

Image • 0 Views • Published

✖ Reject

✔ Approve

Explore

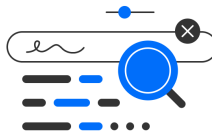
If no results are found, a message will display indicating no matches:

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## Content Moderation

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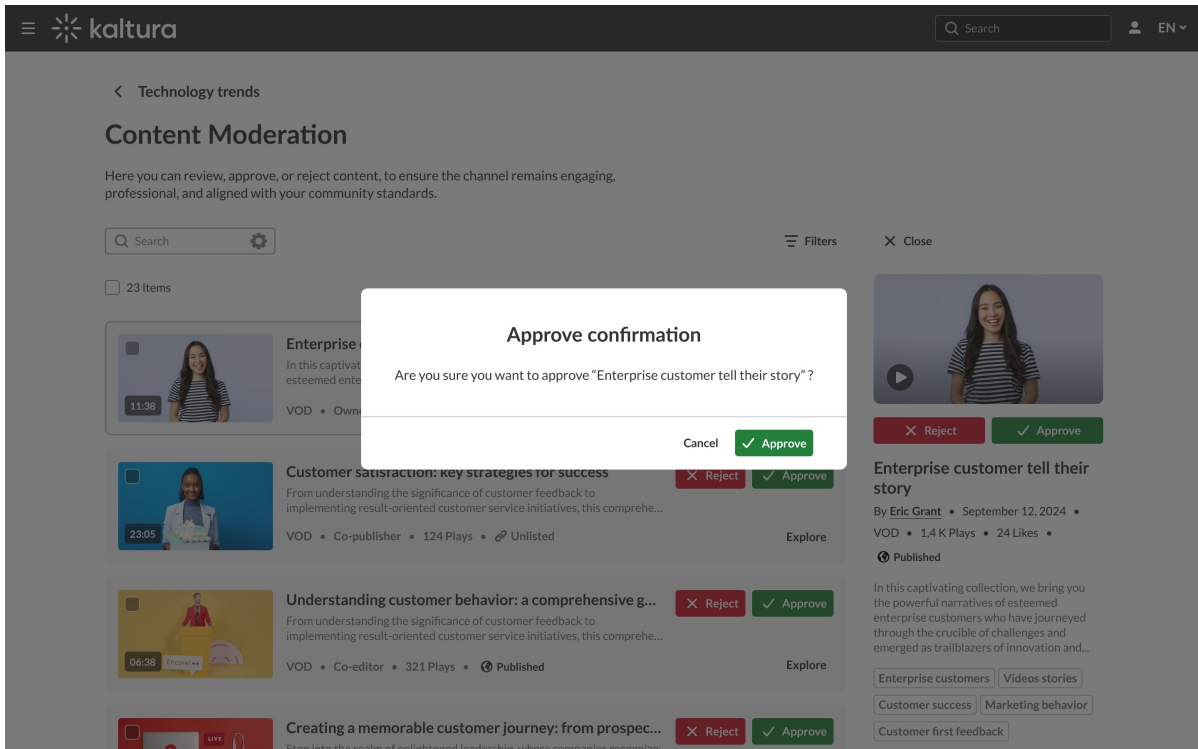
Filters



### No matching results found

Consider using different keywords or adjusting the filter to see more results.

## Approve or reject media



- Click **Approve** (green) to publish the media. Approved content will be added to the channel immediately.  
If enabled by the admin, a confirmation box will appear after clicking approve or reject, asking for final confirmation before the action is taken: *Are you sure you want to reject/approve [media title]?*
- Click **Reject** (red) to prevent the media from being added to the channel.

After approving or rejecting media, a confirmation message displays: *Media was [approved/rejected].*



✔ Media was rejected ✕

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## Content Moderation

Here you can review, approve, or reject content, to ensure the channel remains engaging, professional, and aligned with your community standards.

⚙️

☰ Filters

22 Items

- 

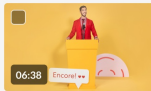
23:05

**Customer satisfaction: key strategies for success**

From understanding the significance of customer feedback to implementing result-oriented customer service initiatives, this comprehensive guide empowers enterprises to create a customer-centric culture that fosters lasting loyalty and drives sust...

VOD • 124 Plays • 🔒 Unlisted

✕ Reject ✔ Approve

Explore
- 


06:38

**Understanding customer behavior: a comprehensive guide**

From understanding the significance of customer feedback to implementing result-oriented customer service initiatives, this comprehensive guide empowers enterprises to create a customer-centric culture that fosters lasting loyalty and drives sust...

VOD • 321 Plays • 🔒 Published

✕ Reject ✔ Approve


Explore
- 

**Creating a memorable customer journey: from prospects to promoters**

Step into the realm of enlightened leadership, where companies recognize that a resilient and engaged workforce is the cornerstone of innovation, productivity, and sustainable growth. By nurturing a culture that values employee well-being, fos...

VOD • 1.4 K Plays • 🔒 Published

✕ Reject ✔ Approve

Explore
- 

**Corporate marketing: key objectives**

This narrative provides a comprehensive view of the fundamental objectives that guide marketing efforts within large organizations. From

✕ ✔

## Bulk approve or reject media

You can perform bulk actions to approve or reject them simultaneously. Simply select the media items by clicking the checkboxes on the thumbnails and then click **Approve** or **Reject** at the top of the page.

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## Content Moderation


Here you can review, approve, or reject content, to ensure the channel remains engaging, professional, and aligned with your community standards.

⚙️

☰ Filters

23 Items • 3 Selected

✕ Reject ✔ Approve

- 


11:33

**Enterprise customer tell their story**

In this captivating collection, we bring you the powerful narratives of esteemed enterprise customers who have journeyed through the crucible of challenges and emerged as trailblazers of innovation and success. From humble beginnings to scaling...

VOD • 1.4 K Plays • 🔒 Published

✕ Reject ✔ Approve

Explore
- 

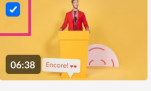
23:05

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VOD • 124 Plays • 🔒 Unlisted

✕ Reject ✔ Approve

Explore
- 


06:38

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VOD • 321 Plays • 🔒 Published

✕ Reject ✔ Approve

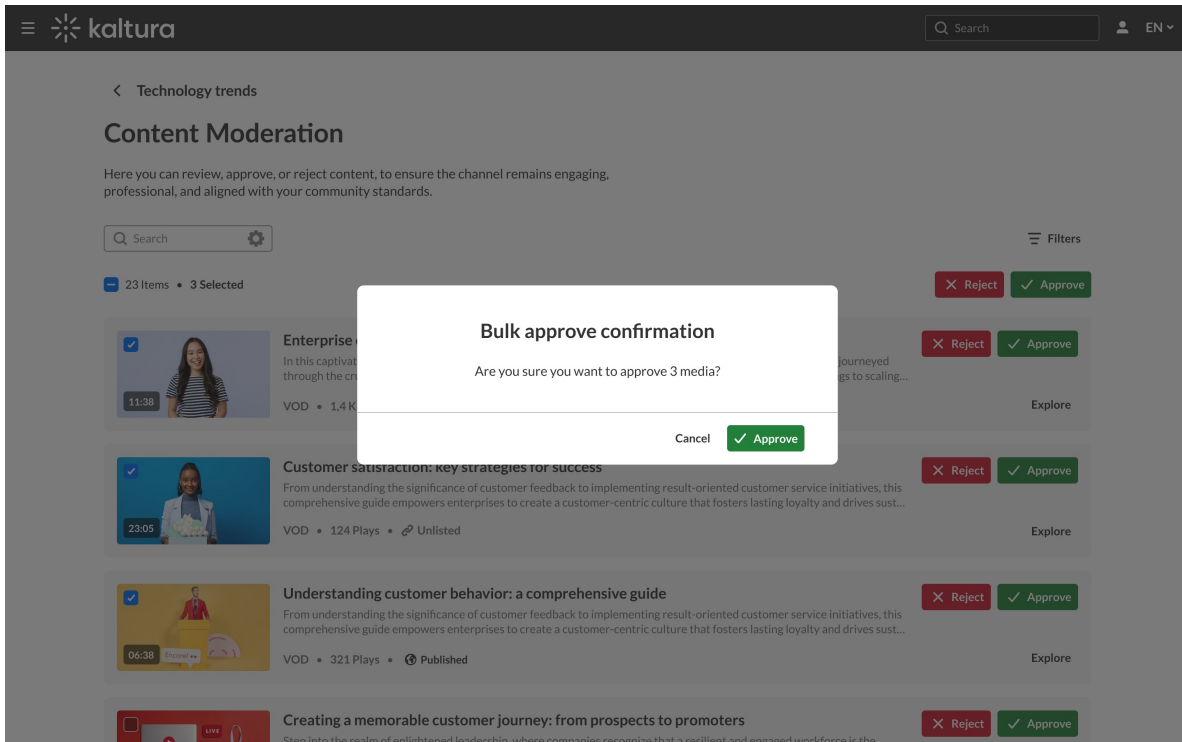
Explore
- 

**Creating a memorable customer journey: from prospects to promoters**

Step into the realm of enlightened leadership, where companies recognize that a resilient and engaged workforce is the

✕ Reject ✔ Approve

A confirmation message displays: *Are you sure you want to approve [number] media?*



Click **Approve**.

After bulk moderation, a success message confirms: *[number] media approved & [number] media rejected*. Approved and rejected content will be removed from the moderation page. If multiple pages are present, content cards will reload automatically.

