

Upload and manage captions in Canvas

Last Modified on 06/12/2025 1:44 pm IDT

 This article is designated for faculty members.

About

You can upload caption files for any media you own or have editing privileges for. Supported file types include SRT, DFXP, and VTT. You can also add multiple caption files to an entry, such as subtitles in different languages, and label each one accordingly.

For media without captions, check out our article [Order captions](#) to learn how to generate them.

Access the captions tab

1. Access the edit media page for the desired media.

[← Back to Media Page](#)

Kaltura Training Services Overview



Basic Info

Creator: Customer Training
 Owner: [Liora Karmali](#)
 Media Entry ID: 1_mu12oUf
 Media Type: Video
 Publish Status: Published
 Creation date:
 August 16, 2024 8:47 AM GMT
 Update date:
 September 05, 2024 6:17 AM GMT
 Media asset update date:
 August 16, 2024 8:48 AM GMT


[Launch Editor](#)

[Details](#) [Languages](#) [Publish](#) [Options](#) [Thumbnails](#) [Downloads](#) [Captions](#) [Attachments](#) [Timeline](#) [Replace Media](#)

Name: (Required)

Description: Black Bold Italic Underline Link Image

2. On the **Edit media** page, click the **Captions** tab.



Media asset update date:
August 16, 2024 8:48 AM GMT

[Launch Editor](#)

Details
Languages
Publish
Options
Thumbnails
Downloads
Captions
Attachments
Timeline
Replace Media

Name:

(Required)

Description: Black ▼ Bold *Italic* Underline ☰ ☷ ☷ ☷ 🔗 🖼️

The captions tab displays.

Upload a captions file

1. Click **Upload captions file**

Details
Languages
Publish
Options
Thumbnails
Downloads
Captions
Attachments
Timeline
Replace Media

No Captions have been added to media

Begin by uploading a caption file
(SRT, DFXP, VTT formats are supported)

[Upload captions file](#)

The **Upload a captions file** window displays.

Upload a captions file

Select a file: Browse...

Language: Select Language ▼

Label:

(text that appears in caption selector)

Cancel
Save

2. Click **Browse**.

Upload a captions file

Select a file:

Browse...

Language

Select Language

Accuracy

100%

Label

(text that appears in caption selector)

Cancel

Save

3. Select the desired SRT, DFXP, or VTT caption file from your computer and click Open.

File name: English.srt

Custom Files

Open

Cancel

A success message displays: *Upload completed!*

4. From the **Language** drop-down menu, select the desired language
5. In the **Label** field, type a label to display in the caption selector. (The caption selector displays caption options in the media player.)
6. Click **Save** to upload the file.

Upload a captions file

Upload Completed!

Language

English (American)

Accuracy

100%

Label

English

(text that appears in caption selector)

Cancel

Save

The file is added to a table under the Captions tab.

00:35 / 00:35

Launch Editor

Details Languages Publish Options Thumbnails Downloads **Captions** Attachments Timeline Replace Media

Upload captions file

Language	Label	File type	Accuracy	Actions
English (American)	English	SRT	100%	Set as default

To upload another file, click **Upload captions file** again and repeat the steps above.

Set a default captions file



If users upload their own caption files while others use REACH captioning, REACH captions are usually set as the default. Users who upload their own captions simply need to select the "Set as default" option after uploading.

To the far right of the desired caption file, click Set as default in the **Actions** column.

Upload captions file

Language	Label	File type	Accuracy	Actions
English (American)	English	SRT	100%	Set as default

Once set as the default, a small 'Default' label appears in the **Language** column.

Upload captions file

Language	Label	File type	Accuracy	Actions
English (American) Default	English	SRT	100%	

Delete a captions file

- To the far right of the desired caption file, click the **X** in the **Actions** column.

Edit Captions Upload captions file Create New Captions

Language	Label	File type	Accuracy	Actions
Basque	English captions	SRT	100%	





A confirmation message displays: *Are you sure you want to delete this caption file?*

2. Click **Delete** to remove the caption file.

Download a captions file

To the far right of the desired caption file, click the **download icon** in the **Actions** column.

[Upload captions file](#)

Language	Label	File type	Accuracy	Actions
English (American) <small>(Default)</small>	English	SRT	100%	   

The caption file downloads.







Kaltura captions only outputs SRT or DFXP format, not VTT. However, if you manually upload a VTT, then that becomes downloadable for others.

Edit a captions file

1. To the far right of the desired caption file, click the **pencil icon** in the **Actions** column.

[Upload captions file](#)

Language	Label	File type	Accuracy	Actions
English (American) <small>(Default)</small>	English	SRT	100%	   

The Edit captions window displays.

Edit captions

Language English (American) ▼

Accuracy 100% ▼

Label English

(text that appears in caption selector)

[Cancel](#)
[Save](#)

2. Edit the captions file as desired and click **Save**.

Don't show on player

To the far right of the desired caption file, click the **player icon** in the **Actions** column. Once activated, the captions file won't be accessible through the CC button on the player.

[Upload captions file](#)

Language	Label	File type	Accuracy	Actions
English (American) <small>Default</small>	English	SRT	100%	